

Pema Lhagyal

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CAREER PROFILE

2nd year University student -seeking opportunities to work in different environments. Passionate, hard-working and experienced in delivering fluid interaction and customer satisfaction. Committed to providing service individually or as a team.

EDUCATION

Bachelor Computer Science

March 2019 - Present

Deakin University, Melbourne, Victoria

- 2nd Year Majoring in Computer Science

American High School Diploma

February 2017 - November 2018

Woodstock School, Mussoorie, Uttarakhand, India

- GPA: Average 3.6 /4.0

EXPERIENCE

Assistant Producer

October 2018 - December 2018

BBS (Bhutan Broadcasting Service), Thimphu, Bhutan

- Studied preparations of a live TV channel studio, delivering news and entertainment content daily, trained staff of 8 as assistant to the producer, achieving 20+ variations of contents daily

Restaurant Manager

August 2017 - October 2018

Tigers Nest Resort, Paro, Bhutan

- Interacted with guest in a Hotel, making reservation and creating customized meal sets; received guest into the hotel dining with professional etiquette; regulated 12 F&B enrolled staff members and provided guidance, ensured guest satisfaction

UI/UX Designer

March 2021 - April 2021

DAMN Bhutan, Thimphu, Bhutan

- Produced a prototype redesign of a website for a bank with the help of UI/UX designing tools; interacted with client for review and feedback; suggested improvements to be implemented to clients website

Barista

November 2021 - December 2021

Cafe Bon Appétit, Thimphu, Bhutan

- Managed customer orders handling waiting and serving, prepared coffee orders on a Nuova Simonelli coffee machine

EXTRA CURRICULAR ACTIVITIES

Sports

March 2017 - September 2018

Woodstock School, Mussoorie, Uttarakhand

- Selected in 4 man XC(cross country) school team, achieved first ever win for interschool tournament in school history

Sports

February 2015 - February 2017

St. Pauls School, Darjeeling, West Bengal

- Played in volleyball school team, secured 2 place in regional volleyball tournament

Music

March 2017 - March 2018

Woodstock School, Mussoorie, Uttarakhand

- performed in regional concerts and events as a guitarist in a 8 member jazz band

REFERENCES

- Dawa Penjor: Manager of Tiger's Nest Resort
- Srijana Giri: CEO of DAMN Bhutan

- Tshering Wangchuk: CEO of BBS
- Dechen Tang: Manager of Cafe Bon Appétit