

REENU P ELDHOSE

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An enthusiastic & performance-driven professional, targeting assignments as React Developer, preferably in IT industry with a reputed organisation
Location Preference: Ontario, Canada

PROFILE SUMMARY

- B.Tech. Professional with over 10+ years of experience in Software Development, Unit Testing, System Integration Testing and Software Development Framework
- Possess strong knowledge of React, Flux, Redux, Javascript, TypeScript, .Net Technologies (C#, ASP.NET Core) and SQL (SSIS basics, SQL SERVER(12/16/19/22) and onsite exposure of working with Live Support Team, Solution Architects, Service Delivery Managers and Stakeholders
- Worked with Agile/Scrum methodology and source control tools such as VSTS, TFS, SVN, Azure DevOps and GIT
- Has experience in AI Git Co-pilot & InfoSec Security Scanning tools such as CheckMarx/Mends/Qualys.
- Successfully accomplished projects such as EY LEARNING LINK, GEM, SQ Tool, RM Assessor3, RM Assessor and School Performance Data Program (SPDP);
- Directed multiple successful technology re-platforms and data migrations aligned to significant business transformation programmes, thereby impacting costs
- Imparted training to team members and the new joiners in the organization for improving their skills and providing them knowledge about application development
- Steered consistent, high quality deliveries from the onsite development facility resulting in client satisfaction
- A thorough professional with a proactive attitude; energetic & capable of implementing new ideas for various projects of the organization

CORE COMPETENCIES

~ Disaster Recovery Management
~ Design & Development

~ Risk Management
~ Scrum / Agile Methodologies

~ Testing
~ Solution Optimization

ORGANIZATIONAL EXPERIENCE

Oct'18-Present with Ernst & Young Global Delivery Services (EY GDS). Bengaluru, Karnataka as Senior Associate

Key Result Areas:

- Interacted with the client & system engineering team for requirements gathering & scoping
- Formulated the solution for the product; accomplished the process set up and monitored the development
- Handled POC works on React Upgradation, AZURE Implementation on our SQA Applications.
- Undertook code review, debugged and troubleshooted the application; extended post go-live and application maintenance support to the client
- Communicated with internal/external clients to determine specific requirements and expectations; managed client expectations as an indicator of quality
- Provided insightful knowledge of business process analysis (As-Is, To-Be) and design; supervised application based process re-engineering, process optimization, cost control & revenue maximization from technical solutions using cutting-edge technologies
- Drove efforts towards maintaining software development practices; adhered to company standards for coding and unit/functional test coverage
- Designed and wrote automated functional and unit tests; supported developers in troubleshooting system issues along with monitoring system-level integration
- Developed, integrated and tested analysis pipeline components for deployment in software
- Involved in R&D POC works using Microsoft Powerapps & Forms, Azure and Integrating Microsoft Rule Engine.
- Involved in mobile application POC using Xamarin.
- Application Integration to MS Teams.
- Hands on experience in Customizing application to MS Project 2016.

Highlights:

- Selected as Highest Performing Team for delivering Exceptional Client Service(ECS) with highest quality and distinctive teamwork.
- Received 3 Spot Award for the outstanding performance
- received the Exceptional Client Service Award for demonstrating mentorship to the team to deliver on the requirements, addressing and resolving issues expeditiously.
- Parallely worked on multiple projects running in different technologies. Eg. Sequence(MVC) & SQ Tool(React & RESTAPI)
- Delivered various technical suggestions, solutions and troubleshooting assistance during development and deployment of SQ Tool application
- Implemented best practices for software development for realizing improvements in efficiencies, risk, and less business interruptions
- Followed agile project methodologies to deliver high quality code in minimum time and budget
- Involved in Future State development of current application using No Code/Low code solution(MS PowerApps)

Jun'13-Jul'18 with RM Education Solutions India Pvt. Ltd. (RMESI), Trivandrum, Kerala as Senior Software Developer

Key Result Areas:

- Interacted with the client & system engineering team for requirements gathering & scoping
- Formulated the solution for the product; accomplished the process set up and monitored the development
- Undertook code review, debugged and troubleshoot the application; extended post go-live and application maintenance support to the client
- Communicated with internal/external clients to determine specific requirements and expectations; managed client expectations as an indicator of quality
- Provided insightful knowledge of business process analysis (As-Is, To-Be) and design; supervised application based process re-engineering, process optimization, cost control & revenue maximization from technical solutions using cutting-edge technologies
- Drove efforts towards maintaining software development practices; adhered to company standards for coding and unit/functional test coverage
- Designed and wrote automated functional and unit tests; supported developers in troubleshooting system issues along with monitoring system-level integration
- Developed, integrated and tested analysis pipeline components for deployment in software

Highlights:

- Provided solution optimization for a project which reduced code inventory and delivery effort; also made defect count to zero
- Successfully completed delayed project such as RM Assessor³ which was essential for operational efficiency by identifying and solving complex technical problems
- Led the design, documentation, implementation, and maintenance of several applications that were part of the product suites, including the main server application
- Delivered various technical suggestions, solutions and troubleshooting assistance during development and deployment of RM Assessor³ application
- Established an architect function to ensure ample focus on on-going activities and quality improvements on an architectural level in the existing code base
- Implemented best practices for software development for realizing improvements in efficiencies, risk, and less business interruptions
- Followed agile project methodologies to deliver high quality code in minimum time and budget

ACADEMIC DETAILS

- B.Tech. from MG University, Kottayam with 76.02% in 2013
- 12th from Mar Elias Higher Secondary School, Kerala, HSE with 89.96% in 2009
- 10th from Govt. Girls Higher Secondary School, Kerala, Board of Examination with 97.77% in 2007

IT SKILLS

- FRONT-END : React.js, Flux, Redux, Hammer, ASP.NET, .Net Core, PowerApps, MS Forms, MS Flow, Xamarin.
- SERVICES : Windows Services, Web Services, .NET Core 2.1/3.0/5/6 and REST API
- BACK-END : SQL Server, SSIS and Redgate SQL Compare
- UNIT TEST : JEST, XUnit and MS Test
- VERSION CONTROL : TFS, SVN and GIT
- CONTINUOUS DELIVERY : VSTS, Team City, Octopus, Selenium, Azure and App Insights

- ALM : Visual Studio Team Services, Azure DevOps and JIRA
- INFOSEC SCANNING Tool: Checkmarx/Qualys/Mends

CERTIFICATIONS

1. Received EY Learning Badge on Data Visualization & EY Bronze badge on Cloud Computing (2021 & 2022)
2. Earned Microsoft Certified: Azure Fundamentals (AZ-900) on 21st Oct 2020

AWARDS

- Selected as Highest Performing Team for delivering Exceptional Client Service(ECS) with highest quality and distinctive teamwork(SQ Tool - 24/07/2019).
- Received 3 Spot Award for the outstanding performance(EY LEARNING LINK/SQ TOOL - during the year 2022)
- Received the Exceptional Client Service Award for demonstrating mentorship to the team to deliver on the requirements, addressing and resolving issues expeditiously(EY LEARNING LINK - 16/05/2022).

PERSONAL DETAILS

Date of Birth: 16th May 1992
 Languages Known: English and Malayalam
 Address: MATTATHIL (H), KEERAMPARA P O, KOTHAMANGALAM

(Refer to Annexure for project details)

ANNEXURE

Title: Global Engagement Management(GEM)

Period: Oct'22-Present

Technology: React, Type Script, Redux, REST API, Web pack , Motif Internal lib for CSS, .Net 6, Signal R, GemBox.Document

Description: GEM is a solution that will improve our ability to develop competitive pursuits and deliver engagements more effectively to achieve our business objectives

Role:

- Executed discussions with product owners and with technical architects during design time
- R&D on Microsoft Rule Engine/GemBox PDF/GemBoxDocument
- Exporting PDF using third party tool GemBox.Document
- Performed end-to-end execution of different features of the product
- Provided demo presentation for each stage of the application development
- Unit test coverage and Security Check(Checkmarx/Qualys/Mends)
- Integrating Screen Reading feature to the application for Accessibility improvement.
- Pipeline & Release Management
- Blob storage management
- Integrated Github Co-pilot to the application to improve the productivity.
- Utilizing Azure functions for Email triggering.

Title: EY Learning Link

Period: Jan'21-Apr'22

Technology: React, Type Script, Redux, REST API, Web pack , Motif Internal lib for CSS, .Net 5, Azure Communication Services, Signal R, GemBox.PDF

Description: The Service Quality (SQ) tool is designed to address the totality of Service Quality throughout the engagement life cycle. EY Advisory differentiates itself in the market by executing the Foundations of Service Quality while delivering Exceptional Client Service. Agile-Scrum Methodology was used for this project.

Role:

- R&D on Azure Communication Services
- Integrating SignalR Communication to the application
- Exporting PDF using third party tool GemBox.PDF
- Performed end-to-end execution of different features of the product
- Provided demo presentation for each stage of the application development
- Unit test coverage and Security Check(Checkmarx/Qualys/Mends)
- Multi Language Support(React-Intl)

Title: SQ Tool

Period: Oct'18-Dec'20

Technology: React js, Java Script, Redux, REST API, Web pack and C#

Description: The Service Quality (SQ) tool is designed to address the totality of Service Quality throughout the engagement life cycle. EY Advisory differentiates itself in the market by executing the Foundations of Service Quality while delivering Exceptional Client Service. Agile-Scrum Methodology was used for this project.

Role:

- Executed discussions with product owners and with technical architects during design time
- Performed end-to-end execution of different features of the product
- Administered CI/CD Build and positioning of each built version by the means of Octopus
- Provided demo presentation for each stage of the application development

Title: RM Assessor³

Period: Jul'17-Jul'18

Technology: React js, Type Script, Flux, REST API, Web pack, HAMMER JS, JEST and C#

Description: RM Assessor³ was about gratifying the customers with recurrent and enhanced quality deliveries of world leading functionality that comprises of a suite of products which dealt with the entire life cycle of directing examination, evaluation and publishing results. Agile-Scrum Methodology was used for this project.

Role:

- Executed discussions with product owners and with technical architects during design time
- Performed end-to-end execution of different features of the product
- Implemented jest for client side/unit test cases for API calls
- Administered Team City Build and positioning of each built version by the means of Octopus
- Accomplished Automation Test Execution and Test Correction
- Provided demo presentation for each stage of the application development
- Formed internal tools that are required for the application
- Acted as a Scrum Master in the absence of Scrum Master

Title: RM Assessor

Duration: Sep'14-Jun'17

Technology: C#, ASP.NET, Windows Service and SQL

Description: RM Assessor was an E-marking resolution that permitted online assessment of a candidate's response scripts. It included a suite of products that coped up with the entire life cycle of conducting examination, valuation and publishing results.

Role:

- Took part in discussions with the product owner and technical architects
- Performed end-to-end execution of various features of the product
- Delivered demo presentation for every phase of the application development
- Provided On-site production support as the way of communication at offshore and partook in status calls with the onsite co-coordinator for collecting updates each day
- Worked with Live Support Team, Solution Architects, Service Delivery Managers and Stakeholders and gained an onsite experience

Title: School Performance Data Program (SPDP)

Duration: Jun'13-Aug'14

Technology: C#, SQL, TFS, JIRA and Redmine

Description: The aim of the project was to perform analysis of student's performance with the help of MS BI tools and manage those results for awarding bodies and public in a SharePoint portal. It also involved dealing with the content & structure in portal by custom SharePoint web parts. Also, a MVC web app tool was used for generating rules dynamically for data cleansing and analysis.

Role:

- Performed end-to-end operations of different features of the product
- Established product deployment activities (PowerShell Scripts) by the means of Team city & Redgate
- Delivered demo presentation for each and every phase of the application development
- Executed EA Designing on application's individual development stage