**Group 5**

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# **Member Scenarios:**

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| **Title:** As a ChocAn member I want to be able to update membership information. |
| **Actors:** ChocAn Member |
| **Story:**   1. Member clicks on Profile on the tab menu 2. Member clicks on Update button 3. Member modifies information as necessary 4. Member clicks Save and Exit button 5. Software updates the information in the database and displays a confirmation popup message   Alternative Paths:  3.1 Member does not want to update information after clicking Update button:  In this case, member clicks Cancel button and goes back to Profile page. No membership information is changed |
| **Acceptance Criteria:**   * Member’s information should be updated in the system after finishing the primary workflow * Member’s information is not updated if member clicks Cancel |

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| **Title:** As a ChocAn member I want to be able to resign. |
| **Actors:** ChocAn Member |
| **Story:**   1. Member clicks on Profile on the tab menu 2. Member clicks on Resign button 3. Software displays a warning message to make sure member really wants to resign 4. Member click Yes 5. Software displays confirmation message   Alternative Paths:  3.1 Clicking Resign button by accident:  After clicking Resign button, member clicks No on the popup message. Member goes back to Profile page |
| **Acceptance Criteria:**   * After the primary workflow, a resignation request will be sent to ChocAn Data Center Operator. Member’s account is also no longer accessible from the resigned member |

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| **Title:** As a ChocAn member I want to be able to pay monthly membership fee. |
| **Actors:** ChocAn Member |
| **Story:**   1. Member clicks the Billing and Payment tab on the tab menu 2. Member clicks Pay Membership Fee button 3. Software displays payment options 4. Member chooses an option 5. Member enters payment information 6. Member clicks Submit button 7. Software displays confirmation page along with billing information   Alternative Paths:  6.1 Invalid payment information  Member will be required to re-enter payment information or cancel payment. |
| **Acceptance Criteria:**   * After successfully paying the fee, membership fee for that month will no longer shows up in member’s balance |

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# **Member Weekly Report:**

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| **Title:** As a ChocAn Manager I want to be able to print member weekly reports. |
| **Actors:** Manager |
| **Story:**   1. It is Friday at midnight 2. Manager sits down at ChocAn computer terminal. 3. Manager enters proper credentials to request for member reports. 4. Manager requests member weekly reports. 5. ChocAn information system prints a report of all visits by each member of ChocAn during the current week:   Member name, number, address, city, state, ZIP code  For each service provided:  Date of service provided  Provider Name  Service Name   1. Member report is sent to each member accordingly.   Alternative Paths:  3.1 Manager enters incorrect credentials to request for member reports.  The manager must re-enter credentials that are correct to get member reports. |
| **Acceptance Criteria:**   * Every Friday at midnight. * Manager has access to ChocAn computer terminal. * Manager has proper credentials to request member information. * Member report is printed and sent to Member. |

# **Healthcare Provider:**

\* Healthcare Provider Based System/Computer (HP)

\* Healthcare Provider Based Local Terminal (LT)

\* ChocAn’s Data Center (DC)

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| **Title:** As a \*HP user I want to be able to access the service directory file with relevant service code numbers [from the \*DC as a file] |
| **Actors:** \*HP user [Operator], \*DC |
| **Story:**   1. \*HP user clicks the Provider Log in button 2. Web portal requests Provider name and number. 3. \*HP user types in Provider name and number. 4. System validates the information and logs the \*HP user into the system 5. \*HP user clicks on the Service Directory Tab 6. Service Directory file gets downloaded onto \*HP user local machine |
| **Acceptance Criteria:**   * \*HP user should be logged in to ChocAn portal if typing in the correct Provider name and number * \*HP user should not be logged in to ChocAn portal if typing in incorrect Provider name and number * \*HP user should be able to download the Service Directory file in correct, working format locally. |

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| **Actors:** \*LT user [Operator], \*DC |
| **Title:** As a \*LT user I want to be able to check the Member status. [from the \*DC] |
| **Story:**   1. At the health care provider site, \*LT user slides the member card at \*LT. 2. \*DC verifies the member status from the member number 3. If the member status is valid, ‘Validated’ appears on the one-line display in terminal 4. If the member status is invalid, the reason is displayed |
| **Acceptance Criteria:**   * \*DC should receive the correct member number from swiping of the card at \*LT. * If the member status is valid then ‘Validated’ string is displayed * If the member status is invalid then the appropriate error/reason is displayed like invalid member or member suspended. |

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| **Title:** As a \*LT user I want to be able to verify the service provided. [from the name displayed by \*DC] |
| **Actors:** \*LT user [Operator], \*DC |
| **Story:**   1. \*LT user swipes the member card through the card reader or keys in the member number 2. \*DC verifies and word ‘Validated’ appears on the \*LT if member status is valid else the reason is displayed. 3. \*LT user keys in the date of service provided in MM-DD-YYYY format. If not in right format, \*DC displays ‘Incorrect Date Format – Key in MM-DD-YYYY’ on \*LT and redo the story/process from step #3 4. \*LT user looks up the six digit service code from the service directory accessible on \*HP 5. \*LT user keys in the service code 6. \*DC processes the code received and look up the service name from file. 7. \*DC displays the name of the service corresponding to the code else display a ‘non-existent code error’ on \*LT. 8. \*LT user verifies the service provided based on the name provided. If not the correct service name then \*DC redo the story/process from step #5. 9. \*LT may or may not type in comments of maximum 100 characters about the service provided. |
| **Acceptance Criteria:**   * \*DC should receive the correct member number from swiping of the card at \*LT. * If the member status is valid then ‘Validated’ string is displayed * If the member status is invalid then the appropriate error/reason is displayed. * \*DC should not further process the request until \*LT user keys in date of service in MM-DD-YYYY format  1. \*DC should look up the correct service and display its name given that code for that particular service has been provided by \*LT user. If not [incorrect code] then appropriate error is displayed. 2. \*LT user should be able to type in comments of max 100 words about the service provided. |

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| **Title:** As a \*LT user I want to be able to see the fee to be paid for the service provided. [from the \*DC] |
| **Actors:** \*LT user [Operator], \*DC |
| **Story:**   1. \*LT user verifies the service provided and choose to skip or write comments about it. [continuation of previous Use-Case] 2. \*DC looks up the fee to be paid for that service 3. \*DC displays the fee to be paid for that service on \*LT |
| **Acceptance Criteria:**   * \*DC should correctly look up the fee for a service corresponding to its code. * \*DC should correctly display the fee to be paid on \*LT and can cater for different data type [float other than integer]. |

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| **Title:** As a \*HP user I want to be able to get weekly reports. [from the \*DC as a file] |
| **Actors:** \*HP user [Operator], \*DC |
| **Story:**   1. \*HP user clicks the Provider Log in button on the portal 2. Web portal requests Provider name and number. 3. \*HP user types in Provider name and number. 4. System validates the information and logs the \*HP user into the system 5. \*HP user clicks on the weekly reports Tab 6. List of various weekly report file tabs come up, each named with provider name in addition to the date for Monday for that week. 7. \*HP user clicks the required report and the file gets downloaded locally. |
| **Acceptance Criteria:**   * \*HP user should be logged in to ChocAn portal if typing in the correct Provider name and number * \*HP user should not be logged in to ChocAn portal if typing in incorrect Provider name and number * \*DC should pull up and display [populates the list of] the report files for that particular provider correctly * \*HP user should be able to download the selected weekly report file in correct, working format. |

# **Manager Summary Report:**

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| **Title:** As a ChocAn Manager I want to be able to print Manager Summary reports. |
| **Actors:** Manager |
| **Story:**   1. It is Friday at midnight 2. Manager sits down at ChocAn computer terminal. 3. Manager enters proper credentials to make request for summary. 4. Manager requests Manager summary report. 5. ChocAn information system prints a Summary:   Name of every provider to be paid for the current week  Number of consultations each provider had  His/her total fee for the week  Total number of providers who had visits that week  Total number of consultations for the week  Overall fee total   1. Manager Summary Report is sent to the manager.   Alternative Paths:  3.1 Manager enters incorrect credentials to make request for summary.  Manager must re-enter credentials that are correct to get a Manager Summary. |
| **Acceptance Criteria:**   * Every Friday at midnight. * Manager has access to ChocAn computer terminal. * Manager has proper credentials to make summary report request. * Manager Summary is printed and sent to the Manager. |

# **Data Center Scenarios:**

\*Data Center (DC)

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| **Title:** As a ChocAn Data Center I want to be able to print a number of reports. |
| **Actors:** ChocAn Data Center |
| **Story:**  Primary Workflow:   1. Read files of services provided for the week. 2. Prints a number of reports based on said above.   Alternative Paths:  1.1. Not all files may be read.  1.2. May not have any files of services for that week.  2.1. Error in printing the reports.  2.2. May not print report because of no info. |
| **Acceptance Criteria:**   * This must be done on Friday at midnight * All the week’s file of services provided must be read. * All reports must be printed. |

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| **Title:** As a ChocAn Data Center Operator I want to be able to add new members. |
| **Actors:** ChocAn \*DC Operator, Member |
| **Story:**   1. Operator sits down at terminal. 2. Operator logs onto system. 3. Operator enters member information including:   Name  Address  City  State  ZIP Code  Type (Internist, Dietitian, Exercise Specialist)  Status (Active, Inactive)   1. Operator clicks enter to add member to the system. 2. Operator receives a confirmation dialog box to make sure the member is correct. 3. Member is added to the Data Center.   Alternative Paths:   * 1. Operator enters incorrect log-on information.   2. Operator confirms that the member is correct   3. Operator entered some data incorrectly and must re-enter member.   4. Operator realized that the member is incorrect and does not enter member. |
| **Acceptance Criteria:**   * Operator has access to ChocAn computer terminal. * Member is a valid member of ChocAn. * Member information is entered correctly. * Member data is added in ChocAn information system. |

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| **Title:** As a ChocAn Data Center Operator I want to be able to delete resigned members. |
| **Actors:** ChocAn \*DC Operator, Member |
| **Story:**   1. Operator sits down at terminal. 2. Operator logs onto system. 3. Operator deletes member information including:   Name  Address  City  State  ZIP Code  Type (Internist, Dietitian, Exercise Specialist)  Status (Active, Inactive)   1. Operator clicks remove to delete member to the system. 2. Operator receives a pop-up confirming the deletion. 3. Member is deleted from the ChocAn Data Center.   Alternative Paths:  2.1 Operator enters incorrect log-on information  5.1 Operator accepts the removal of the member.  5.2 Operator does not accept the removal of the member. |
| **Acceptance Criteria:**   * Operator has access to ChocAn computer terminal. * Member is no longer a valid member of ChocAn. * Member is set to resign for their member status. * Operator confirms that the correct member is being removed. * Member data is removed from ChocAn information system. |

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| **Title:** As a ChocAn Data Center Operator I want to be able to update member profiles. |
| **Actors:** ChocAn \*DC Operator, Member |
| **Story:**   1. Operator sits down at terminal. 2. Operator logs onto system. 3. Operator updates member information including:   Name  Address  City  State  ZIP Code  Type (Internist, Dietitian, Exercise Specialist)  Status (Active, Inactive)   1. Operator clicks enter to update member to the system. 2. Operator receives a confirmation dialog box to make sure the member is correct. 3. Member is updated to the Data Center.   Alternative Paths:  2.1 Operator enters incorrect log-on information  5.1 Operator accepts the update of the member  5.2 Operator realized that the member is incorrect and does not update member  5.3 Operator entered some data incorrectly and must re-enter member to update |
| **Acceptance Criteria:**   * Operator has access to ChocAn computer terminal. * Member is valid member of ChocAn. * Member needs updated information. * Member data is updated in ChocAn information system. |

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| **Title:** As a ChocAn Data Center Operator I want to be able to add new providers. |
| **Actors:** ChocAn \*DC Operator, Provider |
| **Story:**  Primary Workflow:   1. New provider info is obtained and sent to Data Center. 2. Data Center Operator is given the info to input into system. 3. The data is input as:    1. Input Provider name.    2. Input Provider number.    3. Input Provider street address.    4. Input Provider city.    5. Input Provider state.    6. Input Provider ZIP code. 4. Operator saves the info to the data center.   Alternative Paths:  1.1. New provider may not be given, in which case none of this is done.  2.1. Operator may not be given the info to input into system because of above.  3.1. Error may be inputted into system.  3.2. Fix errors. |
| **Acceptance Criteria:**   * None of this can be accepted unless it is during the day. * If no new Providers are made then this was not successful. * All info must be correct in order for this to be successful. |

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| **Title:** As a ChocAn Data Center Operator I want to be able to delete old providers. |
| **Actors:** ChocAn \*DC Operator, Provider |
| **Story:**  Primary Workflow:   1. Provider is expired/no longer available. 2. Operator is given the name of expired Provider. 3. Operator goes into system and deletes the said Provider.   Alternative Paths:  1.1. There may not be any expired Providers.  2.1. If above is true, then Operator is not given any names.  2.2. Operator is given a wrong name.  3.1. Operator may not find the said Provider.  3.2. If given wrong name, Operator would delete a wrong Provider. Thereby causing a big problem.  3.3. Provider was not deleted properly (some info is still in data.) |
| **Acceptance Criteria:**   * All this can only be done during the day to be successful. * Correct Provider was properly deleted. |

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| **Title:** As a ChocAn Data Center Operator I want to be able to update current providers. |
| **Actors:** ChocAn \*DC Operator, Provider |
| **Story:**  Primary Workflow:   1. Operator is given updated info. 2. Info is updated in one of these:    1. name    2. number    3. street address    4. city    5. state    6. ZIP code 3. Repeat process.   Alternative Paths:  1.1. Operator is not given any updated Provider  2.1. No Provider is updated.  2.2. An error is made when updating. |
| **Acceptance Criteria:**   * This must be completed during the day. * The provider(s) must be updated correctly. |