



Customer Repair Report

| | | | | | |
|------------------------------------|------------------------|--------------------------|---|----------------------------------|-----------------|
| Model OTHER | Serial Number K1883 | Manufacture Date | RMA Number 02969 | IRIDEX Service Contact Mark W | Completion Date |
| Customer Name Kaiser Permanente | | Customer Number 18469 | Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other | | |

Customer Description of Problem

BROKEN CABLES, NEED ALIGNMENT

Technician Product Evaluate:

Cannot test due to Twisted and broken assembly fiber optic, extension cable damaged on first end, Burnt halogen bulb, viewing assembly loose from T-slot adapter and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

| Part Number | Price/Unit | Quantity | Description | Total Price |
|------------------|------------|----------|---|-------------|
| 65867 | | 1 | ASSY JUMPER LIO RFID | \$ 984.00 |
| 11481 | | 1 | DUST CAP W/LANYARD DART: IRIS DWG: | \$ 3.00 |
| 10784 | | 1 | LIO Halogen Bulb-10W/6V Heine: X-004.88.068 | \$ 135.00 |
| 87603 | | 1 | LIO EXTENSION CABLE(CS) | \$ 812.00 |
| TECHNICIAN HQ | | 4.5 | Technician Labor | \$ 1,282.50 |
| BILLABLE FREIGHT | | 1 | BILLABLE FREIGHT | \$ 81.69 |

TOTAL CHARGES **\$ 3,298.19**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: