



Customer Repair Report

Model OTHER	Serial Number IQY71497C	Manufacture Date	RMA Number 03127	IRIDEX Service Contact Mark W	Completion Date
Customer Name Topcon Europe Medical B.V.		Customer Number 14251	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

error E05035

Technician Product Evaluate:

CUST COMPLAINT E05035 SAFETY FILTER NOT IN POSITION FOUND LOW POWER MESSENGER. -The laser module was degrading powers, needed to replace new OPS diode.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65013		1	GENSIS 577-3000 M PN: 1118554	\$ 10,804.86
31720		1	ASSEMBLY CABLE TE COOLER	\$ 303.88
65989		1	INSULATION OPSL MFG :ARMACELL # F-05031	\$ 35.64
50299		4	CREW 1/4-80 FINE ADJUST BALL END HEX SET THORLABS: F25SS05	\$ 75.04
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ -

TOTAL CHARGES **\$ 14,069.42**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: