

# Customer Repair Report

Model	Serial Number		Manufacture Date	9	RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	L2133				01672	Mark W		
Customer Name			mer Number	Repair Type				
Retina Vitreous Associates Inc			10432	Warranty Mon-warranty Upgrade Other				

## **Customer Description of Problem**

Fiber damaged

#### **Technician Product Evaluate:**

Cannot test due to twisted and burnt assembly fiber optic, burn halogen bulb, bent control stem, missing eyepiece rubber, will need adjustments and alignment LIO very dirty and wrong overband.

# **Service Performed on Unit:** Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number	Part Number Price/Unit		Description		Total Price	
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$	125.00	
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$	110.00	
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$	105.00	
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$	3.00	
30628		2	EYEPIECE RUBBER P/N: 11.65 29	\$	50.00	
10525		1	IR LIO Jumper Assembly Infrared Laser Indirect Ophthalmoscope	\$	984.00	
TECHNICIAN HQ		5.5	Technician Labor	\$	1,567.50	
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	181.72	
1350		1	INCOME TAX RECEIVABLE	\$	265.74	
32185		1	OVERBAND OMEGA 500 MODIFIED MAKE FROM 32179	\$	-	
31827		1	BRACKET OMEGA 500 HEADBAND LIO+	\$	-	
31828		1	BACK PLATE IRIDEX OMEGA 500	\$	-	

TOTAL CHARGES \$ 3,391.96

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:	
Signature:	Date: