

# Customer Repair Report

Model	Serial Number		Manufacture Date	9	RMA Number	IRIDEX Service Contact	Completion Date		
OTHER	YEZ13923T	ГС			03063	Mark W			
Customer Name		Custo	mer Number	Repair Type					
Mid Atlantic Retina			19264	Warranty Mon-warranty Upgrade Other					

## **Customer Description of Problem**

LOOSE BRACKET AND WIRE WAS IN FRONT LENSE

#### **Technician Product Evaluate:**

BROKEN BEZEL, AND ASSY, MIRROR IS MISSING, UP POSITION IS HIGN,

# Service Performed on Unit: Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number	rt Number Price/Unit		Description	Total Price	
70358		1	INTERFACE BOX BEZEL LEDPLASTIC	\$	373.00
30840		1	MIRROR LASER DELIVRY ML IRIDEX: 30840	\$	300.00
30832		1	FRAME MIRROR ML IRIDEX: 30832	\$	108.44
TECHNICIAN HQ		6	Technician Labor	\$	1,710.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	196.70

TOTAL CHARGES

2,688.14

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature: Date: