



Customer Repair Report

Model OTHER	Serial Number 1354782	Manufacture Date	RMA Number 02058	IRIDEX Service Contact Mark W	Completion Date
Customer Name East Bay Retina Consultants		Customer Number 12106	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

NO WHITE LIGHT, BULB REPLACED STIIL NO LIGHT

Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, wrong and burnt halogen bulb, bent control stem, damaged extension cable, loose viewing assembly from T-slot adapter, loose housing uillumination, fractured T-slot adapter, LIO very dirty and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65867		1	ASSY JUMPER LIO RFID	\$ 984.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 105.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
87603		1	LIO EXTENSION CABLE(CS)	\$ 235.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
30800		1	T-SLOT ML LIO IRIDEX: 30800	\$ 31.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 53.60

TOTAL CHARGES	\$ 2,929.10
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Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: