



Customer Repair Report

Model OTHER	Serial Number K1752	Manufacture Date	RMA Number 02127	IRIDEX Service Contact Mark W	Completion Date
Customer Name Retina & Vitreous Consultants of WI		Customer Number 16444	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

.mirrors are out of alignment due to it falling

Technician Product Evaluate:

Cannot test due to Loose eye safety filters 577nm from oculars housing, wrong and burnt halogen bulb, loose cap fiber adapter from beam delivery barrel and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 105.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 1,587.20**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: