

# Customer Repair Report

Model	Serial Number	Manufacture Dat	e	RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	TX18309C			02166	Mark W		
Customer Name	(	Customer Number	Repai	ir Type			
The Emory Clinic		24104		Warranty Non-warranty Upgrade Other			

## **Customer Description of Problem**

error 2, please evaluate and provide an estimate before completion

#### **Technician Product Evaluate:**

 $Error\ 2$  and  $error\ 5$ . clicking noise when firing at high power .Board 31586-1 is bad . Laser head require Replace Assy vanadate 30264 and fiber adapter

## **Service Performed on Unit:** Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number	Price/Unit	Quantity	Description	<b>Total Price</b>	
31586-1		1	PCBA LASER CONTROL JENOPTIK	\$	2,091.81
TECHNICIAN HQ		10	Technician Labor	\$	2,850.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	201.14
10153		1	Fiber Adapter for Laser Indirect Opthalmoscope	\$	29.80
30264		1	ASSY VANADATE GL2	\$	1,563.56
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	206.50

TOTAL CHARGES	\$	6,942.81
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Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:	
Signature:	Date: