



Customer Repair Report

Model OTHER	Serial Number GL16279C30	Manufacture Date	RMA Number 02777	IRIDEX Service Contact Mark W	Completion Date
Customer Name Oregon Health & Sciences Univ.		Customer Number 12641	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

PM

Technician Product Evaluate:

Error 5,19 power shuts off when firing power,head board burn Need upgrade heater board to current rev. Laser head require Eval .
Need to replace Heaterboard

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
31200		1	ASSY HEAD BOARD GEN 2	\$ 1,449.00
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
30791		1	GLX HEATER PCB ASSY FOR 3RD COOLER SYSTEM	\$ 409.60
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 84.54

TOTAL CHARGES **\$ 4,793.14**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: