



Customer Repair Report

Model OTHER	Serial Number K1113	Manufacture Date	RMA Number 03108	IRIDEX Service Contact Mark W	Completion Date
Customer Name Jacobi Medical Center		Customer Number 16265	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

UNABLE TO CENTER THE IMAGE

Technician Product Evaluate:

Cannot test due to Twisted and broken assembly fiber optic, missing eyepiece rubber, broken extension cable, loose housing illumination, loose viewing assembly, broken Heine headband, bent control stem and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
87603		1	LIO EXTENSION CABLE(CS)	\$ 812.00
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00
30628		2	EYEPIECE RUBBER P/N: 11.65 29	\$ 50.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 4,205.70**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: