



Customer Repair Report

Model OTHER	Serial Number IQY71767C	Manufacture Date	RMA Number 02818	IRIDEX Service Contact Mark W	Completion Date
Customer Name V.A. Medical Center		Customer Number 25432	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

display screen error code is EO5111

Technician Product Evaluate:

UIM application failed to load. When power up to 2000mw failed fans error.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65105		1	PCBA LCM LASER CONTROL MODULE	\$ 2,478.84
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
65297		1	PCBA ENCODER	\$ 329.64
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 206.50

TOTAL CHARGES **\$ 5,864.98**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: