



Customer Repair Report

Model OTHER	Serial Number IQG82073C	Manufacture Date	RMA Number 03003	IRIDEX Service Contact Mark W.	Completion Date
Customer Name Topcon Europe Medical B.V.		Customer Number 14251	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

Computer whining and E05111 error

Technician Product Evaluate:

NOT BOOT UP FAN RUNNING VERY HIGH SPEED NO CONTROL MAY LCM BOARD BAD

The LCM doesn't function properly

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65105		1	PCBA LCM LASER CONTROL MODULE	\$ 2,478.84
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ -

TOTAL CHARGES **\$ 5,328.84**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: