

# Customer Repair Report

| Model                        | Serial Number |   | Manufacture Date |             | RMA Number                          | IRIDEX Service Contact | Completion Date |  |
|------------------------------|---------------|---|------------------|-------------|-------------------------------------|------------------------|-----------------|--|
| OTHER                        | GH14254T      | C |                  |             | 02637                               | Mark W                 |                 |  |
| Customer Name                |               |   | ner Number       | Repair Type |                                     |                        |                 |  |
| New York Retinal Consultants |               |   | 11128            |             | Warranty non-warranty Dpgrade Other |                        |                 |  |

### **Customer Description of Problem**

SLIT LAMP ATTACHMENT AND CONNECTING BOX STOPPED WORKING

#### **Technician Product Evaluate:**

UNABLE TO TESTED COMPTROL BOX NON-STOP BLINKING BAD COMPUTER BAORD AND BURNED FIBER,

## Service Performed on Unit: Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

| Part Number      | Price/Unit | Quantity | Description                              |    | <b>Total Price</b> |  |
|------------------|------------|----------|--|----|--------------------|--|
| 70208            |            | 1        | ASSY JUMPER RFID SLA 9FT EXTENDED JACKET | \$ | 1,013.20           |  |
| 88356            |            | 1        | COMPUTER HDD                             | \$ | 1,950.00           |  |
| 88351            |            | 2        | COMPUTER MOUNT                           | \$ | 138.00             |  |
| 88352            |            | 1        | CABLE ADAPTER, TxCell CPU                | \$ | 43.16              |  |
| 88261            |            | 1        | Cable Assy. USB Two Ports.               | \$ | 83.00              |  |
| 70431            |            | 1        | Bracket Cable Guide                      | \$ | 41.24              |  |
| TECHNICIAN HQ    |            | 6        | Technician Labor                         | \$ | 1,710.00           |  |
| BILLABLE FREIGHT |            | 1        | BILLABLE FREIGHT                         | \$ | 206.50             |  |

TOTAL CHARGES \$

5,185.10

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Signature: Date: