



## Customer Repair Report

Model OTHER	Serial Number IQG81602C	Manufacture Date	RMA Number 03044	IRIDEX Service Contact Mark W	Completion Date
Customer Name Mayo Clinic JAX Surgery Dept		Customer Number 11224	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

PORT 1 NOT DETECTING

### Technician Product Evaluate:

Port 1 not detecting and power output low, THE OPTICS LENS WAS BURNT

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65451		1	PCBA RESISTANCE FIBER DETECT	\$ 609.00
30645		1	OPTIC LENS 6.35mm X 19 mm19 mm FL	\$ 63.40
50299		4	CREW 1/4-80 FINE ADJUST BALL END HEX SET THORLABS: F25SS05	\$ 75.04
TECHNICIAN HQ		6	Technician Labor	\$ 1,710.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 206.50

**TOTAL CHARGES** **\$ 2,663.94**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: