



## Customer Repair Report

|                                 |                             |                          |   |                                  |                 |
|---------------------------------|-----------------------------|--------------------------|---|----------------------------------|-----------------|
| Model<br>OTHER                  | Serial Number<br>1103750907 | Manufacture Date         | RMA Number<br>02858   | IRIDEX Service Contact<br>Mark W | Completion Date |
| Customer Name<br>Vision For All |                             | Customer Number<br>23119 | Repair Type<br><input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other |                                  |                 |

### Customer Description of Problem

Fiber cable issue

### Technician Product Evaluate:

Cannot test due to broken assembly fiber optic, missing eyepiece rubber and will need alignment.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

| Part Number      | Price/Unit | Quantity | Description                        | Total Price |
|------------------|------------|----------|------------------------------------|-------------|
| 11481            |            | 1        | DUST CAP W/LANYARD DART: IRIS DWG: | \$ 3.00     |
| 88086            |            | 1        | Jumper LIO Multilam                | \$ 984.00   |
| TECHNICIAN HQ    |            | 4.5      | Technician Labor                   | \$ 1,282.50 |
| BILLABLE FREIGHT |            | 1        | BILLABLE FREIGHT                   | \$ 196.70   |

**TOTAL CHARGES** **\$ 2,466.20**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.  
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: