



Customer Repair Report

Model OTHER	Serial Number L1541	Manufacture Date	RMA Number 02939	IRIDEX Service Contact Mark W	Completion Date
Customer Name Memorial Hermann Hospital System		Customer Number 10808	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

laser headpiece knobs are loose (TEST FIBER CORD THAT CAME)

Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, bent control stem, burnt halogen bulb, bent control stem, loose viewing assembly from T-slot adapter missing eyepiece rubber and will need alignment. LIO came with 2 extra assembly fiber optic, one RFID 577nm the second for ML LIO with 221 Ohms

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
10525		1	IR LIO Jumper Assembly Infrared Laser Indirect Ophthalmoscope	\$ 984.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 191.60

TOTAL CHARGES **\$ 2,973.60**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: