



## Customer Repair Report

Model OTHER	Serial Number L2510	Manufacture Date	RMA Number 03144	IRIDEX Service Contact Mark W	Completion Date
Customer Name Retina & Vitreous Surgeons of Utah		Customer Number 10118	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

LOW POWER

### Technician Product Evaluate:

Cannot test due to Twited and burnt assembly fiber optic, wrong and burnt halogen bulb, missing eyepiece rubber, bent control stem, headband foam damaged, LIO very dirty, loose viewing assembly from T-slot adapter and will need alignment.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10525		1	IR LIO Jumper Assembly Infrared Laser Indirect Ophthalmoscope	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00
30628		1	EYEPIECE RUBBER P/N: 11.65 29	\$ 25.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 81.69

**TOTAL CHARGES** **\$ 3,488.69**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: