



Customer Repair Report

Model OTHER	Serial Number IQG81333C	Manufacture Date	RMA Number 02699	IRIDEX Service Contact Mark W	Completion Date
Customer Name Kaiser Permanente		Customer Number 24253	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

E05111

Technician Product Evaluate:

Replaced fine adjust screws, realigned the laser head, recalibrated the unit.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
50299		4	CREW 1/4-80 FINE ADJUST BALL END HEX SET THORLABS: F25SS05	\$ 18.76
TECHNICIAN HQ		12	Technician Labor	\$ 3,420.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 84.54

TOTAL CHARGES **\$ 3,523.30**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: