



Customer Repair Report

Model OTHER	Serial Number 29710-LS	Manufacture Date	RMA Number 02690	IRIDEX Service Contact Mark W	Completion Date
Customer Name Methodist Healthcare - University		Customer Number 12687	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

EMERGENCY STOP MESSAGE PERSISTS

Technician Product Evaluate:

EMERGENCY STOP ALWAYS ACTIVE UNIT NOT BOOT UP NEED DISPLAY

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
11076		1	ALPHA IR DISPLAY BOARD Complete with Display	\$ 2,012.19
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 201.47

TOTAL CHARGES **\$ 5,063.66**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: