



## Customer Repair Report

Model OTHER	Serial Number K2128	Manufacture Date	RMA Number 02977	IRIDEX Service Contact Mark W	Completion Date
Customer Name Retina Consultants LTD		Customer Number 23245	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

NOT ABLE TO GET Light FROM THE LASER

### Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, missing eyepiece rubber, burnt halogen bulb, loose cap fiber adapter, loose housing illumination, loose viewing assembly from T-slot adapter and will need adjustment and alignment

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
30628		2	EYEPiece RUBBER P/N: 11.65 29	\$ 50.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

**TOTAL CHARGES** **\$ 2,793.70**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: