

Customer Repair Report

Model	Serial Number	Manufacture Date	e	RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	YEZ16304T0	C		02503	Mark w		
Customer Name		ustomer Number	Repair Type				
IRIDEX Europe GmbH		25577	Warranty non-warranty Upgrade Other				

Customer Description of Problem

E05111 issue. Light blinking and BIOs need to be reset

Technician Product Evaluate:

CONTROL BOX NON-STOP BLINKING BAD COMPUTER BOARD.

Service Performed on Unit: Waiting for customer approval

ITEMIZED REPAIR CHARGES

Price/Unit	Quantity	Description	Total Price	
	1	COMPUTER HDD	\$	1,950.00
	2	COMPUTER MOUNT	\$	172.50
	1	CABLE ADAPTER, TxCell CPU	\$	53.95
	1	Cable Assy. USB Two Ports.	\$	103.65
	6	Technician Labor	\$	1,710.00
	1	BILLABLE FREIGHT	\$	-
•	Price/Unit	1 2 1 1	1 COMPUTER HDD 2 COMPUTER MOUNT 1 CABLE ADAPTER, TxCell CPU 1 Cable Assy. USB Two Ports. 6 Technician Labor	1 COMPUTER HDD \$ 2 COMPUTER MOUNT \$ 1 CABLE ADAPTER, TxCell CPU \$ 1 Cable Assy. USB Two Ports. \$ 6 Technician Labor \$

TOTAL CHARGES

3,990.10

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name

Signature:

IRIDEX Europe GmbH Carl-Reuther-Straße 3 68305 Mannheim

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www.index.de

Date:

22.04.2025

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