



## Customer Repair Report

Model OTHER	Serial Number L1779	Manufacture Date	RMA Number 02583	IRIDEX Service Contact Mark W	Completion Date
Customer Name Retina Northwest		Customer Number 300221	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

PM

### Technician Product Evaluate:

Cannot test due to Twisted and broken assembly fiber optic, bent control stem, burnt halogen bulb, damaged headband, dirty white light paerture will need adjustment, realignment and refocus.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10525		1	IR LIO Jumper Assembly Infrared Laser Indirect Ophthalmoscope	\$ 984.00
12685		2	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 220.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
TECHNICIAN HQ		5.5	Technician Labor	\$ 1,567.50
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 81.69

**TOTAL CHARGES** **\$ 3,716.19**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.  
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: