



Customer Repair Report

Model OTHER	Serial Number TX18482C	Manufacture Date	RMA Number 01873	IRIDEX Service Contact Mark W	Completion Date
Customer Name Dieter Mann GmbH		Customer Number 10123	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

NO DISPLAY, BAD DISPLAY PCB TO REPLACED

Technician Product Evaluate:

Not boot up, bad display per customer reported. Need to replaced controller and display parts.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
31586-1		1	PCBA LASER CONTROL JENOPTIK	\$ 2,007.81
77022		1	ASSY PCB DISPLAY OR/TX	\$ 1,242.00
TECHNICIAN HQ		6	Technician Labor	\$ 1,710.00

TOTAL CHARGES **\$ 4,959.81**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: