



Customer Repair Report

Model OTHER	Serial Number IQY71132C	Manufacture Date	RMA Number 02100	IRIDEX Service Contact Mark W	Completion Date
Customer Name New Tech S.p.a.		Customer Number 10308	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

Heating delta displays randomly. Need an estimate

Technician Product Evaluate:

E0320 during star up. Laser head need evaluation. JS Laser module degrading power. Need to replace a laser diode. TG Need to upgrade from LEMUR to PANDA. TG The fiber detector spring fell off. TG

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65013		1	GENSIS 577-3000 M PN: 1118554	\$ 9,000.00
65105		1	PCBA LCM LASER CONTROL MODULE	\$ 1,814.72
31720		1	ASSEMBLY CABLE TE COOLER	\$ 303.88
65989		1	INSULATION OPSL MFG :ARMACELL # F-05031	\$ 34.28
50299		4	CREW 1/4-80 FINE ADJUST BALL END HEX SET THORLABS: F25SS05	\$ 68.48
65451		1	PCBA RESISTANCE FIBER DETECT	\$ 348.80
65141		1	PCBA SCM SYSTEM CONTROL MODULE	\$ 1,192.00
66394		1	PCBA UIM G6	\$ 1,209.76
77087		1	CABLE FFC 26POS 1MM X 24"	\$ 43.68
65209		1	CABLE FFC 16POS 1MM 6"HF16U-06-ND	\$ 14.32
65211		1	CABLE FFC 10POS 1MM 5"PARLEX 100R10-127B	\$ 11.44
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ -
TOTAL CHARGES				\$ 16,891.36

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: