



## Customer Repair Report

Model OTHER	Serial Number 1341754	Manufacture Date	RMA Number 02719	IRIDEX Service Contact Mark W	Completion Date
Customer Name Long Island Eye Surgery Center		Customer Number 13312	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

BROKEN CABLES , NEED ALIGNMENT,

### Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, bent control stem, wrong and burnt halogen bulb, missing eyepiece rubber, white light shows black shadow, broken Heine overband and will need alignment.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65867		1	ASSY JUMPER LIO RFID	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
32185		1	OVERBAND OMEGA 500 MODIFIED MAKE FROM 32179	\$ 177.96
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00

**TOTAL CHARGES \$ 2,959.96**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: