

# Customer Repair Report

Model	Serial Number		Manufacture Date		RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	YEZ145677	ГС			02875	mARK W		
Customer Name		Custo	mer Number	Repair Type				
Retina Specialists of MS			23925	Warranty Mon-warranty Upgrade Other				

## **Customer Description of Problem**

TxCell BIOS not initializing properly

#### **Technician Product Evaluate:**

UNABLE TO TESTED CONTROL BOX NON-STOP BLINKING COMPUTER BOARD NOT WORKING ASSY, MIRROR OUTPUT LENS IS DAMAGE, SOME PARTS NEED TO BE REPLACED.

## Service Performed on Unit: Waiting for customer approval

## ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description		Total Price	
12757		1	THUMBSCREW M3.5 ZEISS SLAMM	\$	62.50	
70014		1	PCBA SCANNER LASER INTERFACE & INTERLOCK	\$	1,364.56	
12916		1	CLEVIS ELEVATION HS	\$	23.96	
12720-02		1	CUP ELEV HS ENGRAVED WITH LASER ENGRAVING	\$	22.90	
12552		1	ASSY BALL PIN 3/32-3/64 FOR ELEV	\$	49.00	
31035		1	YOKE EZFIT	\$	98.00	
88356		1	COMPUTER HDD	\$	1,950.00	
88351		2	COMPUTER MOUNT	\$	138.00	
88352		1	CABLE ADAPTER, TxCell CPU	\$	43.16	
88261		1	Cable Assy. USB Two Ports.	\$	83.00	
TECHNICIAN HQ		4	Technician Labor	\$	1,140.00	
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	206.50	

TOTAL CHARGES \$ 5,181.58

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:	
Signature:	Date: