



Customer Repair Report

Model OTHER	Serial Number EZZ14116TC	Manufacture Date	RMA Number 03104	IRIDEX Service Contact Mark w	Completion Date
Customer Name Kaiser Honolulu Clinic		Customer Number 17020	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

LED BLINKING

Technician Product Evaluate:

UNABLE TO TESTED CONTROL BOX NON-STOP BLINKING AND THE UNIT HAS AND ERROR (E09018) CHASSIS TEMPERATURE EXCEEDED. THAT MEANS BAD INTERFACE BOARD AND TEMPERATURE CABLE.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88356		1	COMPUTER HDD	\$ 1,950.00
88351		2	COMPUTER MOUNT	\$ 138.00
88352		1	CABLE ADAPTER, TxCell CPU	\$ 46.16
88261		1	Cable Assy. USB Two Ports.	\$ 83.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
70014		1	PCBA SCANNER LASER INTERFACE & INTERLOCK	\$ 1,364.56
70039		1	ASSY CABLE TEMPERATURE SENSOR	\$ 68.64
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 53.60

TOTAL CHARGES **\$ 5,128.96**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: