

# Customer Repair Report

Model	Serial Number	Manufacture Date	e	RMA Number	IRIDEX Service Contact	Completion Date
OTHER	IQY719650	C		00844	Mark W	
Customer Name		Customer Number	Repa	ir Type		
ROCOL S.A.		24525		☐ Warranty ☐ Upgrade ☐ Other		

## **Customer Description of Problem**

Laser Power Out Of Range error

#### **Technician Product Evaluate:**

Bad encoder and power output out of the range.-The laser module was degrading powers, internal optic box had alot of particles caused optics damaged. Needed to replace OPS, T.E cooler, insulation, combiner optic, turning mirror, Assy fiber lens, Assy photocell, fiber detector board, FFC cable.

## Service Performed on Unit: Waiting for customer approval

### **ITEMIZED REPAIR CHARGES**

Part Number	Price/Unit	Quantity	Description		<b>Total Price</b>	
65013		1	GENSIS 577-3000 M PN: 1118554	\$	8,500.00	
31720		1	ASSEMBLY CABLE TE COOLER	\$	303.88	
65989		1	INSULATION OPSL MFG :ARMACELL # F-05031	\$	32.48	
65597		1	ASSY TURNING MIRROR 532NM & 635NM	\$	248.00	
65495		1	CABLE ASSY PHOTOCELL IQ	\$	700.00	
65451		1	PCBA RESISTANCE FIBER DETECT	\$	334.32	
65302		1	CABLE FFC 6POS 1mm 5" MOLEX P/N: 21039-0209	\$	1.42	
65994		1	MOUNT COMBINER	\$	91.00	
65996		1	OPTIC COMBINER R577/T635 &1154	\$	200.00	
30645		1	OPTIC LENS 6.35mm X 19 mm19 mm FL	\$	63.40	
TECHNICIAN HQ		10	Technician Labor	\$	2,850.00	
65297		1	PCBA ENCODER	\$	329.64	
BILLABLE FREIGHT	1	1	BILLABLE FREIGHT	\$	-	
			TOTAL CHARGES	\$	13,654.14	

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:	
Signature:	Date: