



Customer Repair Report

Model OTHER	Serial Number 1359465	Manufacture Date	RMA Number 02783	IRIDEX Service Contact Mark W	Completion Date
Customer Name RCA connector is falling apart		Customer Number 16999	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

RCA connector is falling apart

Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, bent control stem, bent knob adjust, loose viewing assembly from T-slot adapter, extension cable damaged on first end and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
87603		1	LIO EXTENSION CABLE(CS)	\$ 812.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 3,648.20**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: