



Customer Repair Report

Model OTHER	Serial Number L2837	Manufacture Date	RMA Number 03038	IRIDEX Service Contact Mark W	Completion Date
Customer Name Memorial Hospital		Customer Number 16252	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

didn't pass the PM

Technician Product Evaluate:

Cannot test due to Twiated and broken assembly fiber optic, burnt halogen bulb, missing foam from Mira headband will need an new headband and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 3,201.20**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: