

# Customer Repair Report

Model	Serial Number	Manufact	ture Date	RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	YH14234T	С		02610	Mark W		
Customer Name	Customer Num	ber Repai	Repair Type				
Retina Care Center		16441	1	☐ Warranty ☐ Upgrade ☐ Other			

## **Customer Description of Problem**

AUX DEVICE,, led BLINKING

#### **Technician Product Evaluate:**

UNABLE TO TESTED CONTROL BOX NON-STOP BLINKING COMPUTER BAORD NOT WORKING PROPERLY, BROKEN BEZEL,

# **Service Performed on Unit:**

Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number	Price/Unit	Quantity	Description	Total Price	
70358		1	INTERFACE BOX BEZEL LEDPLASTIC	\$	373.00
70431		1	Bracket Cable Guide	\$	41.24
88356		1	COMPUTER HDD	\$	1,950.00
88351		2	COMPUTER MOUNT	\$	138.00
88352		1	CABLE ADAPTER, TxCell CPU	\$	43.16
88261		1	Cable Assy. USB Two Ports.	\$	83.00
TECHNICIAN HQ		6	Technician Labor	\$	1,710.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	206.50

TOTAL CHARGES

4,544.90

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Signature: Date: