



Customer Repair Report

Model OTHER	Serial Number 1380000378	Manufacture Date	RMA Number 03016	IRIDEX Service Contact Mark w	Completion Date
Customer Name Madigan Army Medical Center		Customer Number 11393	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

INTERNAL MIRROR MISALIGNED,

Technician Product Evaluate:

Cannot test due to twisted and burnt assembly fiber optic, burnt halogen bulb, missing mirror turn, fractured T-slot adapter, missing eyepiece rubber, loose housing illumination, loose viewing assembly from T-slot adapter bent control stem and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
30794		1	MIRROR TURN LIO+ IRIDEX: 30794	\$ 255.88
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
30628		1	EYEPIECE RUBBER P/N: 11.65 29	\$ 25.00
30800		1	T-SLOT ML LIO IRIDEX: 30800	\$ 31.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
TECHNICIAN HQ		6	Technician Labor	\$ 1,710.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 114.55

TOTAL CHARGES **\$ 3,493.43**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: