



Customer Repair Report

Model OTHER	Serial Number IQY71942C	Manufacture Date	RMA Number 02780	IRIDEX Service Contact Mark W	Completion Date
Customer Name Highland Retina Associates		Customer Number 25329	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

the display screen is not lighting up

Technician Product Evaluate:

DAMAGED FRONT BEZEL AND NOT POWER UP. NEED TO REPLACE FRONT BEZEL AND SCM PCB

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
65892		1	ASSY BEZEL FR IQ577 SLKSNSILKSCREEN # 65778	\$ 370.48
65141		1	PCBA SCM SYSTEM CONTROL MODULE	\$ 2,242.23
65889		1	LABEL FRONT BRAND IQ577	\$ 27.80
TECHNICIAN HQ		4	Technician Labor	\$ 1,140.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 206.50

TOTAL CHARGES \$ 3,987.01

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: