



Customer Repair Report

Model OTHER	Serial Number EZC11261	Manufacture Date	RMA Number 03010	IRIDEX Service Contact Mark w	Completion Date
Customer Name Virginia Eye Specialists PC		Customer Number 300542	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

cable smartkey connector is broken

Technician Product Evaluate:

Damaged cable and burned fiber.Missing assembly base.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
30921		1	ASSY EASYFIT SLA JUMPER 50/125u	\$ 984.00
30879		1	CABLE SMARTKEY 50u SLA	\$ 117.25
30943-02		1	ASSY PIVOT BASE IRIDEX: 30943-XX	\$ 651.52
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
TECHNICIAN HQ		3.5	Technician Labor	\$ 997.50
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 2,949.97**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: