



## Customer Repair Report

Model OTHER	Serial Number 1333595	Manufacture Date	RMA Number 02129	IRIDEX Service Contact Mark W	Completion Date
Customer Name Cincinnati Eye Institute Vision Partners		Customer Number 11338	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

need PM and new headband, check fiberoptic, service and return

### Technician Product Evaluate:

Cannot test due to Twistend and broken assembly fiber optic, wrong control stem, burnt halogen bulb, white light show dark shadow, holder haogen bulb loose from housing illumination, loose viewing assembly from T-slot adapter, extension cable read low power 1.78 KLx spec is 2.50 KLx, broken headband and will need alignment.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 105.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
65867		1	ASSY JUMPER LIO RFID	\$ 984.00
87603		1	LIO EXTENSION CABLE(CS)	\$ 235.00
32185		1	OVERBAND OMEGA 500 MODIFIED MAKE FROM 32179	\$ 177.96
12685		2	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 220.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
TECHNICIAN HQ		7	Technician Labor	\$ 1,995.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

**TOTAL CHARGES** **\$ 4,041.66**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: