

# Customer Repair Report

| Model                  | Serial Number | Manufacture Da  | te          | RMA Number                          | IRIDEX Service Contact | Completion Date |  |
|------------------------|---------------|-----------------|-------------|-------------------------------------|------------------------|-----------------|--|
| OTHER                  | YEZ13646T     | C               |             | 02882                               | Mark w                 |                 |  |
| Customer Name          |               | Customer Number | Repair Type |                                     |                        |                 |  |
| Virginia Retina Center |               | 23614           |             | Warranty Mon-warranty Upgrade Other |                        |                 |  |

### **Customer Description of Problem**

E05111

#### **Technician Product Evaluate:**

UNABLE TO TESTED CONTROL BOX NON-STOP BLINKING, BAD COMPUTER BOARD BEZEL IS BROKEN, BURNED FIBER,

## Service Performed on Unit: Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

| Part Number      | Price/Unit | Quantity | Description                              |    | <b>Total Price</b> |  |
|------------------|------------|----------|--|----|--------------------|--|
| 70358            |            | 1        | INTERFACE BOX BEZEL LEDPLASTIC           | \$ | 373.00             |  |
| 88356            |            | 1        | COMPUTER HDD                             | \$ | 1,950.00           |  |
| 88351            |            | 2        | COMPUTER MOUNT                           | \$ | 138.00             |  |
| 88352            |            | 1        | CABLE ADAPTER, TxCell CPU                | \$ | -                  |  |
| 88261            |            | 1        | Cable Assy. USB Two Ports.               | \$ | 83.00              |  |
| TECHNICIAN HQ    |            | 8        | Technician Labor                         | \$ | 2,280.00           |  |
| 70014            |            | 1        | PCBA SCANNER LASER INTERFACE & INTERLOCK | \$ | 1,364.56           |  |
| 11253            |            | 1        | M4 Thumb Screw Safety Filters            | \$ | 24.75              |  |
| 70208            |            | 1        | ASSY JUMPER RFID SLA 9FT EXTENDED JACKET | \$ | 984.00             |  |
| BILLABLE FREIGHT |            | 1        | BILLABLE FREIGHT                         | \$ | 182.98             |  |

TOTAL CHARGES \$

7,380.29

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

| Print Name: |       |
|-------------|-------|
| Signature:  | Date: |