



Customer Repair Report

| | | | | | |
|--|--------------------------|--------------------------|---|----------------------------------|-----------------|
| Model OTHER | Serial Number 1171644 | Manufacture Date | RMA Number 03149 | IRIDEX Service Contact Mark W | Completion Date |
| Customer Name Alta Bates Medical Center | | Customer Number 12833 | Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other | | |

Customer Description of Problem

The mirror will not hold is position

Technician Product Evaluate:

Cannot test due to Twisted and damaged extension cable, wrong and buert halogen bulb, broken control stem, loose viewing assembly from T-slot adapter, scratched assembly fiber optic and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

| Part Number | Price/Unit | Quantity | Description | Total Price |
|------------------|------------|----------|--|-------------|
| 10784 | | 1 | LIO Halogen Bulb-10W/6V Heine: X-004.88.068 | \$ 135.00 |
| 11481 | | 1 | DUST CAP W/LANYARD DART: IRIS DWG: | \$ 3.00 |
| 87603 | | 1 | LIO EXTENSION CABLE(CS) | \$ 812.00 |
| 12687 | | 1 | BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15 | \$ 125.00 |
| 12685 | | 1 | CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38 | \$ 110.00 |
| TECHNICIAN HQ | | 5 | Technician Labor | \$ 1,425.00 |
| BILLABLE FREIGHT | | 1 | BILLABLE FREIGHT | \$ 53.60 |

TOTAL CHARGES **\$ 2,663.60**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: