



## Customer Repair Report

Model OTHER	Serial Number L3404	Manufacture Date	RMA Number 02846	IRIDEX Service Contact Mark W	Completion Date
Customer Name University of Iowa Hospital & Clinics		Customer Number 10634	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

appears to have the same fiber optic cable issue

### Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, bent control stem, burn halogen bulb and will need alignment. Fiber optic recognize with out any problem.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 191.60

**TOTAL CHARGES** **\$ 2,831.10**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: