



## Customer Repair Report

Model OTHER	Serial Number L2788	Manufacture Date	RMA Number 02814	IRIDEX Service Contact Mark W	Completion Date
Customer Name Children's Medical Center of Dallas		Customer Number 18136	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

unit overheating when using

### Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, wrong halogen bulb, bent control stem, loose viewing assembly from T-slot adapter and will need alignment. Not problem found over heater, LIO use halogen bulb is normal to be warm. Waiting for 88080 assembly fiber optic.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 191.60

**TOTAL CHARGES** **\$ 2,831.10**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: