

Customer Repair Report

Model	Serial Number	Manufacture Date	e	RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	1361683			02883	Mark W		
Customer Name	Customer Number	Repai	ir Type				
University Hospital		10837		Warranty Non-warranty Upgrade Other			

Customer Description of Problem

Viewing filter issue

Technician Product Evaluate:

Cannot test due to Twisted and burn assemby fiber optic, loose housing illumination, missing blue filter in the illumination housing, miss 4 flat crews to hold the green and blue filter, bent control stem, burnt halogen bulb and will need alignment.

Service Performed on Unit: Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number Price/Unit		Quantity	Description		Total Price	
65867		1	ASSY JUMPER LIO RFID	\$	984.00	
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$	110.00	
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$	125.00	
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$	135.00	
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$	3.00	
TECHNICIAN HQ		8	Technician Labor	\$	2,280.00	
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	191.60	

TOTAL CHARGES

3,828.60

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Signature: Date: