

# Customer Repair Report

Model	S	Serial Number		Manufacture Date	9	RMA Number	IRIDEX Service Contact	Completion Date
OTHER		1077855				03106	Mark w	
Customer Name			Custo	mer Number	Repai	ir Type		
Trimedx				15198	☐ Warranty ☐ Upgrade ☐ Other			

## **Customer Description of Problem**

misalignment issues

#### **Technician Product Evaluate:**

Cannot test due to LIO came with out assembly fiber optic, broken assembly fiber assembly fiber optic, burnt halogen bulb, bent control stem, loose housing illumination, loose viewing assembly from T-slot adapter and will need alignment

# Service Performed on Unit: Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number Price/Unit		Quantity	Description		Total Price	
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$	135.00	
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$	3.00	
88080		1	Jumper Assy Mulitlam LIO+	\$	984.00	
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$	110.00	
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$	125.00	
TECHNICIAN HQ		5	Technician Labor	\$	1,425.00	
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	196.70	

TOTAL CHARGES

2,978.70

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Signature: Date: