

# Customer Repair Report

Model	Serial Number		Manufacture Date	)	RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	16058				02941	Mark W		
Customer Name		Custo	mer Number	Number Repair Type				
Tennessee Eye Care Center			16058	☐ Warranty ☑ Dygrade ☐ Other			grade Other	

### **Customer Description of Problem**

Preventative Maintenacne

#### **Technician Product Evaluate:**

Cannot test due to viewing assembly dislocated from T-slot adapter, missing eyepiece rubber, loose housing illumination, Twisted assembly fiber optic, bent control stem, beam clipping and will need alignment.

## Service Performed on Unit: Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number	Price/Unit	Quantity	Description		<b>Total Price</b>	
30628		2	EYEPIECE RUBBER P/N: 11.65 29	\$	50.00	
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$	135.00	
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$	3.00	
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$	110.00	
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$	125.00	
TECHNICIAN HQ		6	Technician Labor	\$	1,710.00	
65867		1	ASSY JUMPER LIO RFID	\$	984.00	
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	196.70	

TOTAL CHARGES \$ 3,313.70

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:	
Signature:	Date: