



## Customer Repair Report

Model OTHER	Serial Number GL15911C30	Manufacture Date	RMA Number 01880	IRIDEX Service Contact Mark W	Completion Date
Customer Name Kaiser Permanente		Customer Number 300133	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

IOW POWER AT 200MW , NO BURN

### Technician Product Evaluate:

Error 5 and Error 23. laser keep resting when firing power .Laser head Require Eval. Need to replace Assy output coupler

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
30032		1	ASSY OUTPUT COUPLER GL	\$ 359.95
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 84.54

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**TOTAL CHARGES** **\$ 3,294.49**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.  
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: