

# Customer Repair Report

Model	Serial Number	Manufacture Date		RMA Number	IRIDEX Service Contact	Completion Date	
OTHER	1103738656	5		02160	Mark W		
Customer Name		Customer Number	Repair Type				
V.A. Medical Center		17223	☐ Warranty ☐ Upgrade ☐ Other				

## **Customer Description of Problem**

MISALIGNMENT

#### **Technician Product Evaluate:**

Cannot test due to Twisted and broken assebly fiber optic and will need alignment

# Service Performed on Unit: Waiting for customer approval

## **ITEMIZED REPAIR CHARGES**

Part Number	Price/Unit	Quantity	Description	Total Price	
65867		1	ASSY JUMPER LIO RFID	\$	984.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$	3.00
TECHNICIAN HQ		4	Technician Labor	\$	1,140.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$	114.55

TOTAL CHARGES

2,241.55

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Signature: Date: