



Customer Repair Report

Model OTHER	Serial Number L24839	Manufacture Date	RMA Number 02927	IRIDEX Service Contact Mark W	Completion Date
Customer Name Bronx Care		Customer Number 10050	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

BROKEN NEED SERVICE, VERYFY SHIP TO BEFORE SHIPPING

Technician Product Evaluate:

Cannot test due to Broken control stem, Twisted and burnt assembly fiber optic, burnt halogen bulb, loose viewing assembly from T-slot adapter, headband foam damaged, LIO very dirty and willl need alignment. LIO will need to change from MIRA to Heine.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 3,578.70**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: