



Customer Repair Report

Model OTHER	Serial Number YEZ14609TC	Manufacture Date	RMA Number 02496	IRIDEX Service Contact Mark W	Completion Date
Customer Name Metropolitan Hospital Center		Customer Number 21551	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

DIM AIM BEAM & UNKNOWN ERROR

Technician Product Evaluate:

UNABLE TO TESTED BURNED FIBER, UPGRADED INTERFACE BOARD AND USB CABLE,

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
70432		2	ASSY CABLE USB Rect Box Conn	\$ 155.90
70208		1	ASSY JUMPER RFID SLA 9FT EXTENDED JACKET	\$ 984.00
70014		1	PCBA SCANNER LASER INTERFACE & INTERLOCK	\$ 1,364.56
70117		2	AIMING BEAM FLEX PLATE	\$ 216.64
TECHNICIAN HQ		6	Technician Labor	\$ 1,710.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 196.70

TOTAL CHARGES **\$ 4,627.80**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: