



Customer Repair Report

Model OTHER	Serial Number 1171620	Manufacture Date	RMA Number 02022	IRIDEX Service Contact Mark W	Completion Date
Customer Name Charlotte Outpatient Surgery		Customer Number 24423	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

BROKEN KNOBS

Technician Product Evaluate:

Cannot test due to Twisted and broken assembly fiber optic, burnt halogen bulb, broken control stem, viewing assembly dislocated from T-slot adapter, fractured T-slot adapter, cap fiber adapter loose from beam delivery barrel and will need alignment.

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
88080		1	Jumper Assy Multilam LIO+	\$ 876.00
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 105.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
TECHNICIAN HQ		4.5	Technician Labor	\$ 1,282.50
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00

TOTAL CHARGES	\$ 3,101.50
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Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.

Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: