



Customer Repair Report

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|--------------------------------|----------------------------|--------------------------|---|----------------------------------|-----------------|
| Model OTHER | Serial Number IQI92775C | Manufacture Date | RMA Number 01048 | IRIDEX Service Contact Mark W | Completion Date |
| Customer Name WVU Hospitals | | Customer Number 11490 | Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other | | |

Customer Description of Problem

Preventative Maintenance

Technician Product Evaluate:

Brokem Encoder, need to be replaced. Will config, test, and calibrate unit to meet mfg standards

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

| Part Number | Price/Unit | Quantity | Description | Total Price |
|------------------|------------|----------|------------------|-------------|
| 65297 | | 1 | PCBA ENCODER | \$ 329.64 |
| TECHNICIAN HQ | | 1 | Technician Labor | \$ 2,500.00 |
| BILLABLE FREIGHT | | 1 | BILLABLE FREIGHT | \$ 206.50 |

TOTAL CHARGES **\$ 3,036.14**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: