



## Customer Repair Report

Model OTHER	Serial Number 1021948	Manufacture Date	RMA Number 02726	IRIDEX Service Contact Mark W	Completion Date
Customer Name Harbor UCLA Medical Center		Customer Number 18407	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

### Customer Description of Problem

DOPPED AND BROKEN

### Technician Product Evaluate:

Cannot test due to Twisted and burnt assembly fiber optic, broken control stem, burnt halogen bulb, missing eyepiece rubber, loose cap fiber adapter Heine headband gears damaged housing illumination need adjustment and will need alignment.

### Service Performed on Unit:

Waiting for customer approval

### ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
10784		1	LIO Halogen Bulb-10W/6V Heine: X-004.88.068	\$ 135.00
11481		1	DUST CAP W/LANYARD DART: IRIS DWG:	\$ 3.00
88080		1	Jumper Assy Multilam LIO+	\$ 984.00
12685		1	CONTROL STEM KNOB L & R VIEWING P/N: 11.65 38	\$ 110.00
12687		1	BEAM CONTROL STEMS HEINE SUPPORT KNOBS P/N: 11.65 15	\$ 125.00
30628		2	EYEPiece RUBBER P/N: 11.65 29	\$ 50.00
13354		1	Heine LIO Headset Assy IRIDEX: 13354	\$ 600.00
TECHNICIAN HQ		5	Technician Labor	\$ 1,425.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 81.69

**TOTAL CHARGES** **\$ 3,513.69**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges. Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: