



Customer Repair Report

Model OTHER	Serial Number IQG82012C	Manufacture Date	RMA Number 03061	IRIDEX Service Contact Mark W	Completion Date
Customer Name Kaiser Permanente		Customer Number 24635	Repair Type <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> non-warranty <input type="checkbox"/> Upgrade <input type="checkbox"/> Other		

Customer Description of Problem

PORTS SWITCHING AUTOMATICALLY 1&2

Technician Product Evaluate:

Need to Replace display LCD and Realigned the laser head, recalibrated the unit

Service Performed on Unit:

Waiting for customer approval

ITEMIZED REPAIR CHARGES

Part Number	Price/Unit	Quantity	Description	Total Price
66313		1	PLAY LCD IQ FAMILY 16 LED # NEWHAVEN NHD-4.3-480272EF-ASX\	\$ 260.00
TECHNICIAN HQ		10	Technician Labor	\$ 2,850.00
88498		1	Gasket, Newhaven display, Front	\$ 3.00
BILLABLE FREIGHT		1	BILLABLE FREIGHT	\$ 56.31

TOTAL CHARGES **\$ 3,169.31**

Repaired products may contain reconditioned parts, but those are subject to the same specification and quality control standards applied to new materials and are warranted as such. The labor and parts are guaranteed for 90 days after the ship date of the product. Items not covered in the warranty are stated in the IRIDEX Standard Warranty Statement. Your signature below acknowledges the responsibility for payment of the listed charges.
Freight and sales tax will be added where applicable.

Print Name:

Signature:

Date: