## Big Data Management

Master in Data Science & Erasmus Mundus BDMA





## Introduction to Big Data





### **Knowledge Objectives**

- 1. Recognise the relevance of data driven decision making
- 2. Identify the three high level categories of analytical tools OLAP, Querying and reporting, DM and ML
- 3. Identify the two main sources of Big Data
- 4. Give a definition of Big Data
- 5. Compare traditional data warehousing against Big Data management
- 6. Distinguish descriptive, predictive and prescriptive analytics
- 7. Explain the novelty of Cloud Computing
- 8. Justify the benefits of Cloud Computing
- 9. Explain the link between Big Data and Cloud Computing
- 10. Distinguish the main four service levels in Cloud Computing





## Data driven decision making





#### The relevance of data

- "Without data you are just another person with an opinion."
  - William Edwards Deming (American engineer, statistician, professor and consultant



- "It is a capital mistake to theorize before one has data."
  - Sherlock Holmes (A Study in Scarlet)







### We live in a data-driven society

Collect, store, combine and analyze any relevant data to gain competitive advantage

Decision making:

"To identify and choose alternatives based on values, preferences and beliefs of the decision-maker ... every decision-making process produces a final choice."

- 90% of the world's data has been generated in the last two years
  - Data-driven decision making

Marr





#### Data as the New Cornerstone

- We have witnessed the bloom of a new business model based on data analytics: <u>Data is not a passive but an active asset</u>
  - «Data is the new oil!» Clive Humby, 2006
  - «No! Data is the new soil» David McCandless, 2010
- Confluence of three major socio-economic and technological trends makes data-driven innovation a new phenomenon today:
  - The exponential growth in data generated and collected,
  - the widespread use of data analytics including start-ups and small and medium enterprises (SMEs), and
  - the emergence of a paradigm shift in knowledge
- Organizations must adapt infrastructures to leverage the data deluge (digital data doubling every 18 months)





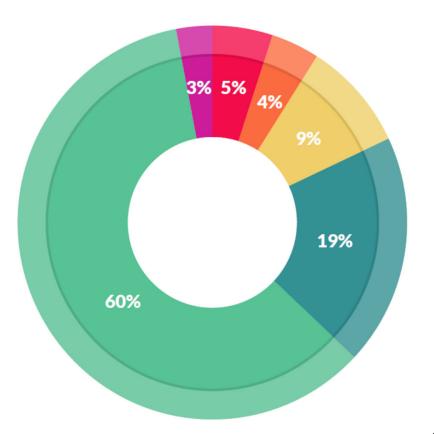
#### The Data Science Cake







#### **Data Science Labor**



#### What data scientists spend the most time doing

- Building training sets: 3%
- Cleaning and organizing data: 60%
- Collecting data sets; 19%
- Mining data for patterns: 9%
- Refining algorithms: 4%
- Other: 5%



https://visit.figure-eight.com/rs/416-ZBE-142/images/CrowdFlower\_DataScienceReport\_2016.pdf

#### Model-centric vs Data-centric

- People do not focus on improving the quality of data ...
- ... Models do not work well on real data

Model-centric	Data-centric
Collect as much data as possible	Hold the model fixed
Iteratively improve the model to deal with the noise in the data	Iteratively improve the quality of the data to obtain better results
Goodness-to-fit metrics	Goodness-of-data metrics

• Systematic improvement of data quality on a basic model is better than using the state-of-the-art models with low-quality data

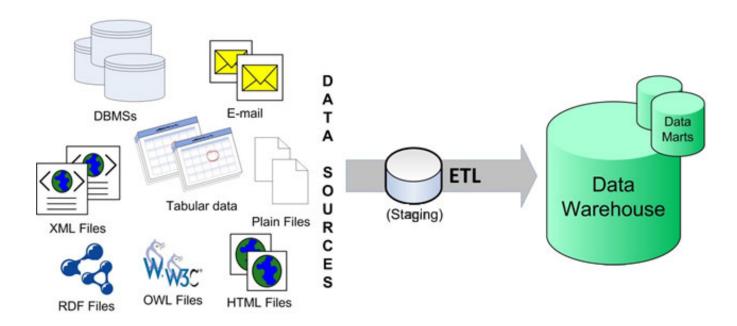
N. Sambasivan, S. Kapania, H. Highfill, D. Akrong, P. Paritosh, and L. M Aroyo. Everyone wants to do the model work, not the data work. Data Cascades in High-Stakes Al. Conference on Human Factors in Computing Systems (CHI). ACM, 2021





#### **Business Intelligence: Data Management**

- Well-established *de facto* standards:
  - Architecture: Corpotare Information Factory
  - Data Modeling: Multidimensional model

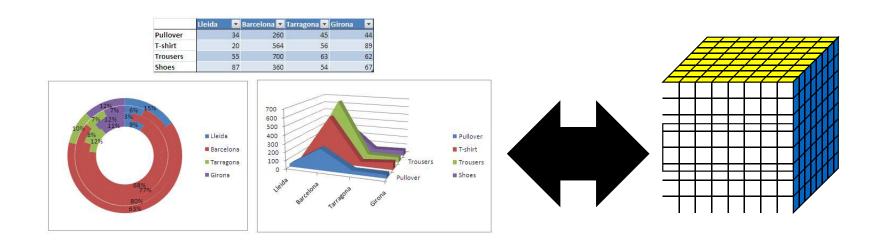






#### **Business Intelligence: Analytics**

- Three different levels of detail
  - Querying & Reporting: Static report generation
  - OLAP: Dynamic navigation of data
  - Data Mining and Machine Learning: Inference of hidden patterns or trends

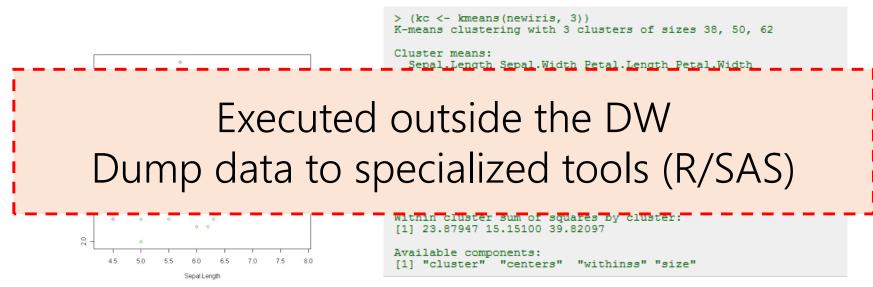






#### **Business Intelligence: Analytics**

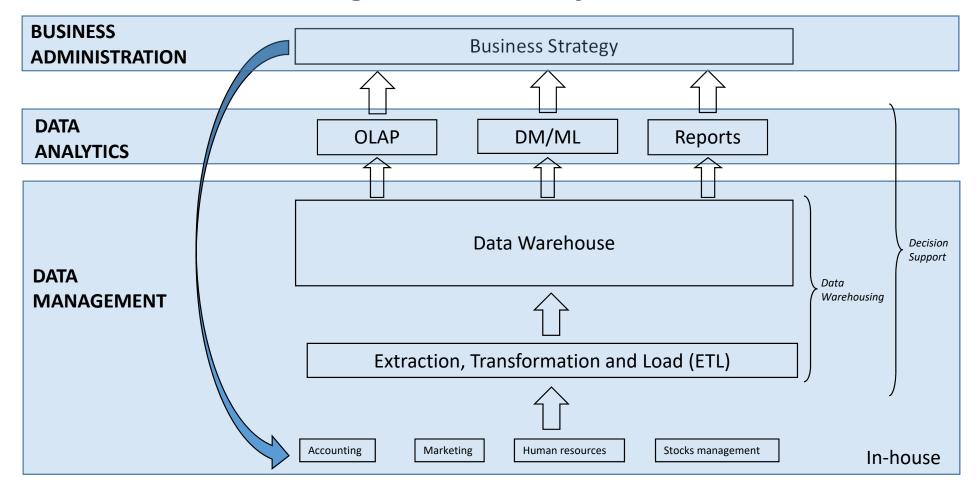
- Three different levels of detail
  - Querying & Reporting: Static report generation
  - OLAP: Dynamic summarizations of data
  - Data Mining and Machine Learning: Inference of hidden patterns or trends







## The Business Intelligence (BI) Cycle







# Big Data

Opportunity

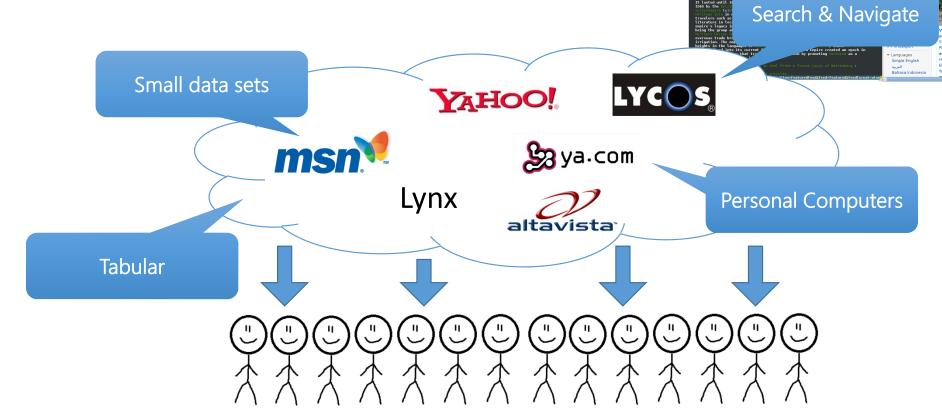
Means





#### The end of an architectural era

WEB 1.0 - Read Era





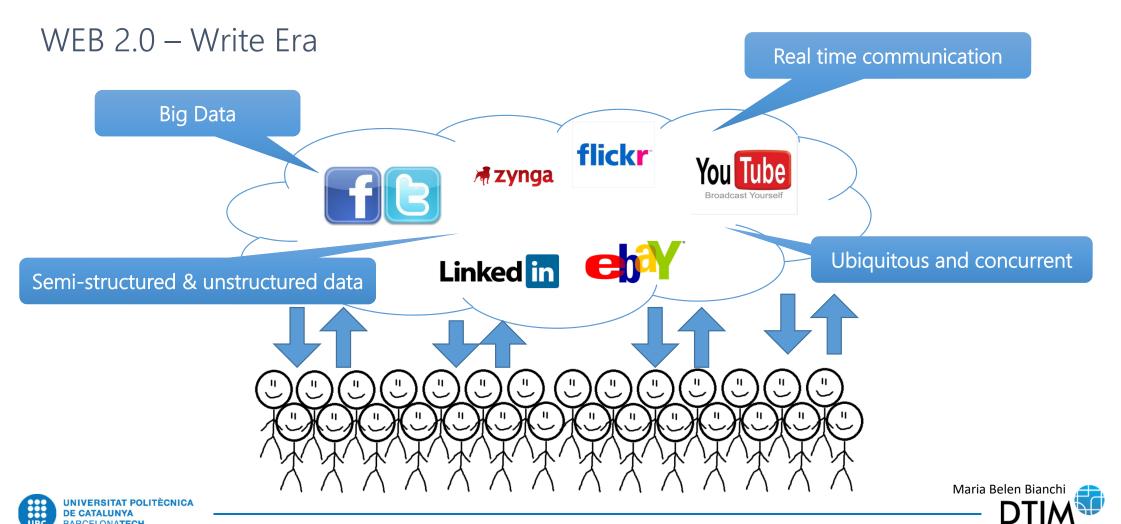


Welcome to Wikipedia,

drilling a 3,768-meter (12.362-foot) borehole.

Wikipedia

#### The end of an architectural era



#### **Futbol Club Barcelona fans information**

- Socio-demographic data
  - Contents: 140K rows and 6 columns (one per fan)
  - Source: Web page of the club
- Operational data
  - Source: Both online and physical shopping of tickets and merchandising
- Likes
  - Contents: ~36M rows and 4 columns (18K different likes)
  - Source: Facebook (web page and wifi autentications)
- Interests
  - Contents: ~20M rows and 6 columns (~371K fans)
  - Source: Third-party (Xeerpa)
- Personality insights
  - Contents: ~7M rows and 4 columns (~140K fans)
  - Source: Third-party (Xeerpa)

עו	Fan ID	LIKE	Date
1	500	Messi	11-21-2013
2	500	FC Barcelona	11-21-2013
3	500	Shakira	01-03-2013
4	500	Spotify	07-28-2010
5	501	BlackBerry	07-12-2013
6	501	TV3	03-31-2017
7	501	Ucrania	02-01-2012
8	502	Rolling Stones	12-10-2011

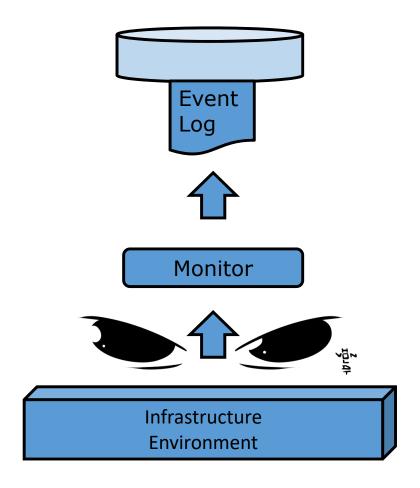
ID	Fan ID	Interest1	Interest2	Interest3	Score
1	500	Food-Beverage	Alcoholic	Whisky	7
2	500	Food-Beverage	Alcoholic	Rum	8
3	500	Sports	Sports	Futbol	5
4	500	Sports	Sports	Baloncesto	4
5	501	Food-Beverage	Alcoholic	Rum	6
6	501	Sports	Sports	Handball	7
7	501	Sports	Sports	Futbol	8
8	502	Food-Beverage	Alcoholic	Cerveza	2

ID	User ID	Trait	Percent
1	5ce47dbc36f95c42afeb	Openness	0.56
2	5ce47dbc36f95c42afeb	Adventurousness	0.65
3	5ce47dbc36f95c42afeb	Artistic interests	0.41
4	5ce47dbc36f95c42afeb	Emotionality	0.80
5	5ce47dbc36f95c42afeb	Imagination	0.25
6	5ce47dbc36f95c42afeb	Intellect	0.72
7	5ce47dbc36f95c42afeb	Authority-challenging	0.34
8	5ce47dbc36f95c42afeb	Conscientiousness	0.43





## Monitoring the infrastructure







#### Danish wind turbines

- One park:
  - 100+ turbines
- One turbine:
  - 500 sensors
  - More than 2500 derived data streams
- One sensor:
  - 8 bytes sampled at 100+Hz



100 turbines\*2500 streams\*100 samples/sec =  $25\cdot10^6$  samples/second 8bytes\* $25\cdot10^6$  samples/second\*3600seconds/hour\*24hours/day = 17.5TB/day\*365 days/year = 6+ PB/year/park

Having thousands of parks and storing 20+ years of history ...





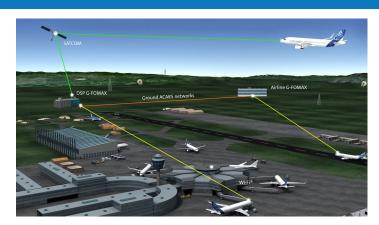
#### Aerospace corporation

- One (not big) airline
  - 125 planes
- One plane:
  - 24.000 sensors (Flight Operations & Maintenance Exchanger, FOMAX)
  - 10 hours/day
- One sensor
  - 8 bytes sampled at 20+Hz

125 planes\*24.000 sensors\*20 samples/sec =  $60\cdot10^6$  samples/second 8 bytes\* $60\cdot10^6$  samples/second\*3600seconds/hour = 1.73TB/hour\*10 hours/day\*365 days/year = 6+ PB/year

Having tens of airlines and storing 10+ years of history ...

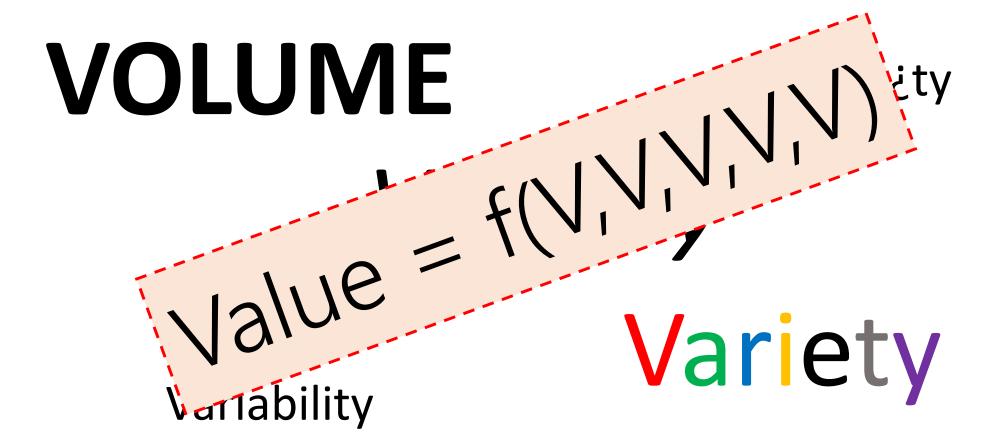




Collins Corp.



### New challenges for data management







### Big Data facets

- a) The Original
- b) as Technology
- c) as Data Distinctions
- d) as Signals
- e) as Opportunity
- f) as Metaphor
- g) as New Term for Old Stuff

Timo Elliott



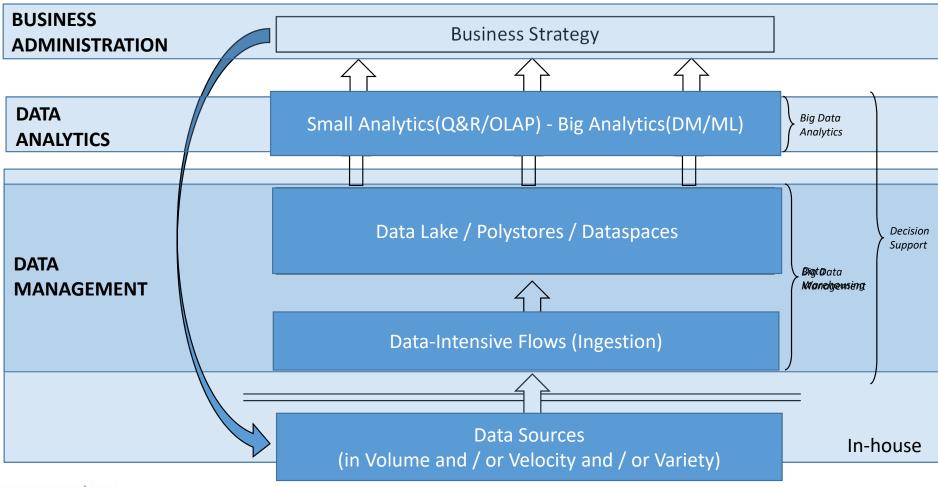
1963 (CRAM): Each CRAM deck of 256 cards recorded about 5.5 MB.

https://www.computerhistory.org/timeline/memory-storage





## The Big Data Cycle





#### Big Data related areas

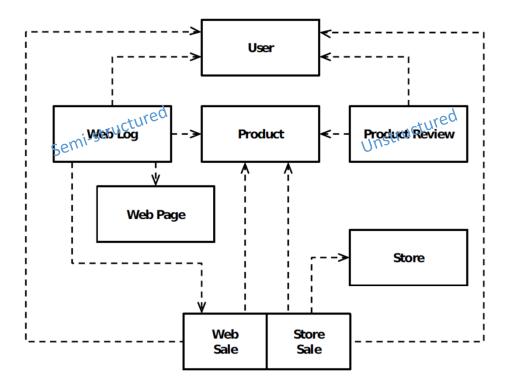
- Volume and Velocity
  - Distributed processing
  - Parallelism
  - Declarative querying
  - Query optimization
- Variety and Variability
  - Information retrieval
  - Web and text mining
  - Schema evolution
  - Data integration

- Veracity/Validity
  - Data quality
  - Uncertainty
  - Statistical reasoning
  - Data lineage and provenance
- Value
  - Analytics (ML)
  - Biology, Linguistics, Sports





## Big Bench v2



<b>Data\Factor</b>	1	100	1000	10000
webpage	26	26	26	26
product	1,000	1,900	4,063	10,900
user	10,900	109,900	1,009,900	10,009,900
store	100	105	150	600
web sale	143,880	1,450,680	13,330,680	132,130,680
store sale	59,950	604,450	5,554,450	55,054,450
product review	163,863	1,652,163	15,182,163	150,482,163
weblog	23,000,000	236,000,000	2,200,000,000	21,500,000,000

Business	BigBench V2	
Category		
	No. of queries	Percentage
Marketing	20	69.0%
Merchandising	3	10.3%
Operations	2	6.9%
Supply chain	1	3.3%
New business	4	13.8%
models		
Query Type	BigBench V2	
	No. of queries	Percentage
Declarative	7	24.1%
Procedural	4	13.3%
Declarative	19	65.6%
& Procedural		

Data Source	BigBench V2		
	No. of queries	Percentage	
Structured	5	16.7%	
Semi-	20	66.7%	
Structured			
Unstructured	5	16.7%	





### An orthogonal classification: kinds of data analytics

- Descriptive: Deterministically compute summarizations
  - Count, sum, average, min, max, etc.
  - Typical OLAP operations
- Predictive: Probabilistic by nature, try to forecast what may happen according to what have happened
  - Linear and non-linear regression,
  - Classification,
  - Clustering,
  - Association rules, etc.
- Prescriptive: Given the prediction(s) of a (several) model(s), understand why something is happening and undertake automatic action(s)
  - Examples:
    - Stock market (buy/sell shares)
    - Set Price (automatically increase/decrease)





## **Cloud Computing**

Providing access to infrastructure

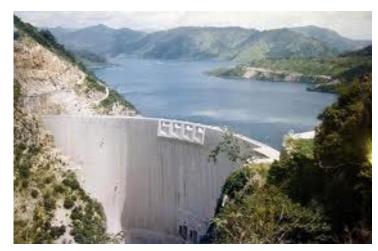




## Analogy: Electricity as a Utility



**Own production** 





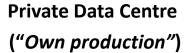
Pay-per-use





## **Computation as a Utility**







Public/Private Cloud (Pay-per-use)





#### Cloud Computing definition

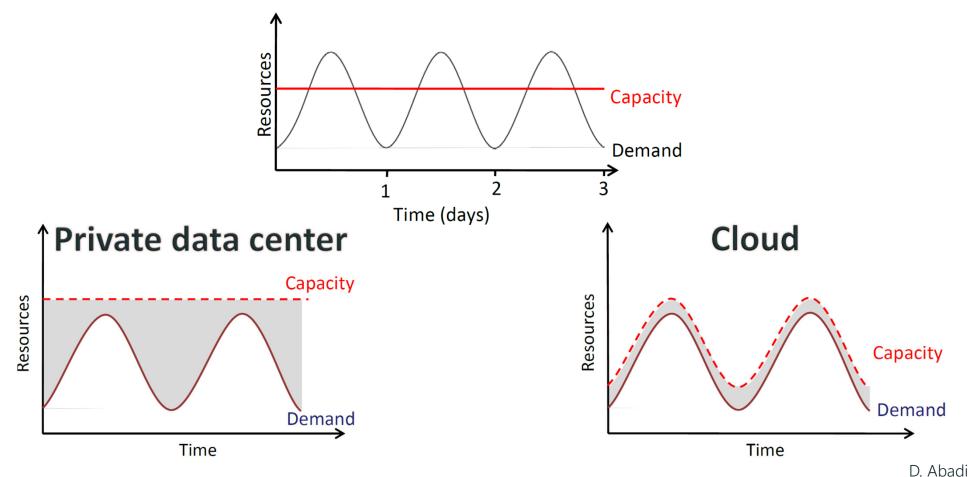
"Cloud computing is a model for enabling convenient, <u>on-demand</u> network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be <u>rapidly provisioned</u> and released with <u>minimal management effort</u> or service provider interaction."

NIST (National Institute of Standards and Technology)





## **Undercapacity Risk**







### Novelty of cloud computing

- Elimination of up-front commitment
- Illusion of infinite resources
- Pay-per-use (elasticity)
  - Cost is 5-7 times cheaper than in-house computing
- Service Level Agreements
  - E.g., Availability=uptime/(uptime+downtime)
    - Measured in terms of nines (99.99...9%)





### **Benefits of Cloud computing**

- Reduce costs
  - Economy of scale in software development
  - Energetic efficiency
- Agility
- Flexibility
- Easier manageme
- Superior safety
- Better upgradeability
- More business

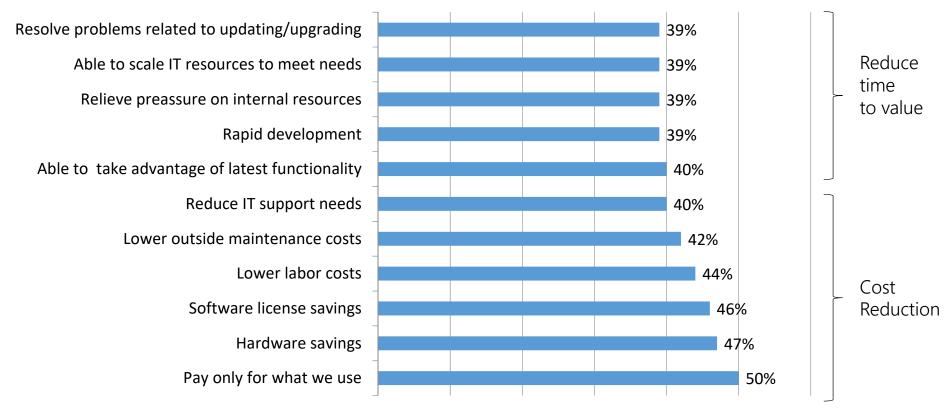


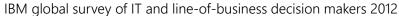




## Benefits of cloud computing

#### Benefits for deploying in a cloud environment









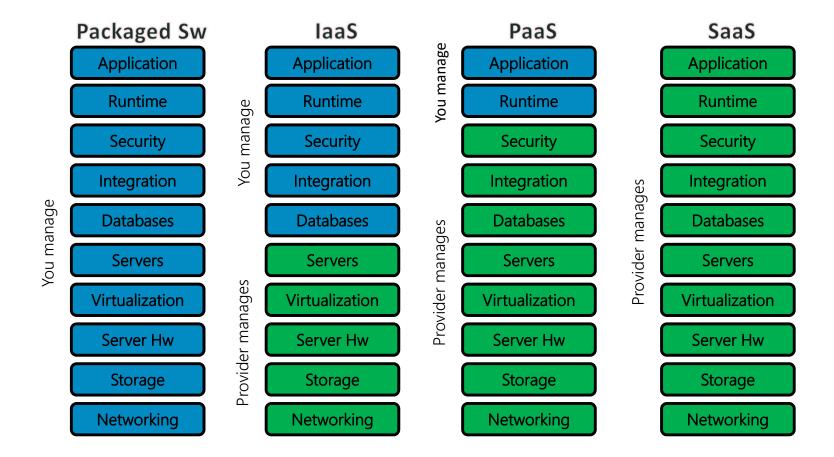
#### **Levels of Service**

- The company outsources some responsibility to the service provider
  - Business as a Service (BaaS)
    - A whole business process is outsourced (e.g., Paypal, Amadeus)
  - Software as a Service (SaaS)
    - Software is there, ready to be used (e.g., Google Docs, Dropbox)
  - Platform as a Service (PaaS)
    - You get software modules needed to run applications (e.g., databases, web servers, security)
  - Infrastructure as a Service (laaS)
    - You get a server to connect through remote connection protocols (e.g., VPN, SSH, FTP)
    - Typically it covers the hardware (e.g., computers, network, virtualization)
- Levels are incremental: SaaS entails PaaS, and PaaS entails laaS





### Share of responsibility







#### Pizza as a Service

Tradition Infrastructure as a Containers as a Platform as a Function as a Software as a On-Premises Service Service Service Service Service (laaS) (CaaS) (PaaS) (FaaS) (SaaS) (legacy) Conversation Conversation Conversation Conversation Conversation Conversation Configuration Friends Friends Friends Friends Friends Friends **Functions** Beer Beer Beer Beer Beer Beer Scaling... Pizza Pizza Pizza Pizza Pizza Pizza Runtime Fire Fire Fire Fire Fire Fire OS Oven Oven Oven Oven Oven Oven Virtualisation Electric / Gas Electric / Gas Electric / Gas Electric / Gas Hardware Communal Bring Your Own Party Homemade Takeaway Restaurant Kitchen You Manage Vendor Manages https://www.paulkerrison.co.uk/random/pizza-as-a-service-2-0



#### Service providers

- Some of the strongest players in the market
  - Amazon Web Services (AWS)
  - Google Cloud
  - Microsoft Azure
  - IBM Cloud
  - Rackspace
  - Digital Ocean





# Closing





#### Summary

- Big Data definition
  - From a data management perspective
  - From a data analysis perspective
- Cloud computing needs and contribution





#### References

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- C. Baun et al. *Cloud Computing*. Springer, 2011
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- Gartner Reports. G00232650, G00175593, and G00219131



