

KONG SOPHAREACH

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ASSISTANT PROJECT MANAGER



☎ (855) 98 547 775 ✉ sophareach.kong@outlook.com

📍 St 112D, Phum Kva, Sangkat Dangkor, Khan Dangkor, Phnom Penh Cambodia

professional profile

Accomplished Business Analyst Project Manager with a verifiable track record of managing software implementation projects and exceeding expectations system documentation, developer interfacing, testing, and implementation project management with extensive financial experience.

education

Master Information Technology

Year : 2022 - Present Ongoing | SETEC Institute

Bachelor of Management Information System

Year : 2018 -2021
Graduated | SETEC Institute

High School

Year : 2010 -2017
Graduated | American Intercon School

English School

Year : 2016 - 2018
Level 11B | Australian Centre for Education (ACE)
Year : 2010 -2016
Graduated | Aii Language Center

Oct 2022 – Present

BUSINESS ANALYST | FinTech & Mobile Banking, Orbit Technology Solution

- Assistant Project Manager & Business Analyst for large, complex FIN-Tech projects managing requirements to project delivery phase.
- Maintain perspective and a big picture project view amidst complex project details, and synthesize/translate key concerns, issues, risk, opportunities and impact back to the business.
- Lead the project team in the review of deliverables and project tracking of team activities. Oversaw all phases of various projects from initiation, planning and risk analysis, design, execution and project closure.
- Oversee all requirement analysis, use case identification, developing software requirement specification, workflows & wire frames of below projects.
- Performed the UX/UI design and development reviews of web and mobile applications.
- Interfaced with the client as part of requirements gathering and elicitation to finalize the project scope.
- Develop client application integration vision and oversee the business process and technical mapping.
- Assisted the project owner to develop both high-level and detailed application architecture to meet user requests and business needs.

Nov 2021 – Sep 2022

PROJECT SPECIALIST | Banking Financial Services & Insurance (BFSI), eCam Solution Co.,LTD

- Monitoring and evaluating the overall Card Management System project implementation.
- Involved in more than 4 card management system (CMS) projects implementation for various MFIs and Banks
- Analysing project data and producing insights to optimize performance. Identifying problems and shortfalls and proposing solutions.
- Preparing, reviewing, and maintaining project documentation and reports.
- Developing tools for better project coordination and project management.
- Adjust Business Requirement Document, Functional Specification Document to identify flaws, missed requirement, scoping request, consult operational and technical to client of the project.
- Arranging conference calls to discuss issues within projects
- Working as a middleman to ensure communication flow and tracking the process of the project
- Managed and facilitated on developing testing (SIT) and user end testing (UAT)

Oct 2020 – Oct 2021

TECHNICAL ENGINEER | Business Banking Solution, eCam Solution Co.,LTD

- Working with and under the supervision of the Solution director, initiated and iteratively developed effective solution that requires technical.
- Investigate issues, bugs, errors and collect logs within the system to send to vendor for resolution.
- Created and participated on User Acceptance Test Case (UAT) for ATM scenarios, Customer on-boarding, Card operation, system functional base and restrictions...etc.
- Review Business Requirement Document, Functional Specification. Document to identify flaws, possible bug, missed requirement, scoping of the project.
- On-site card management system installation for MFI and banks.

volunteer experience

Jul 2019 – Nov 2019

IT SUPPORT | IT & Maintenance Room, SETEC Institute

- Accept student desktops, laptops, and other electronic devices for repair and maintenance. Request information about software and hardware issues and document all concerns.
- Troubleshooting systems and work with other colleague to determine hardware needed and software changes.
- Break down systems, remove malfunctioning hardware, install new parts. Perform all repairs and utmost concerns for user privacy.

Aug 2018 – Feb 2020

LC Vice President of Marketing & Communication | LC Phnom Penh, AIESEC Cambodia

- Worked with more than 50+ people in communication flow, marketing campaign, creating attractive contents.
- Executed operation base on plans divided in semesters, terms (annual) Analysed current data and old relevant data (SWOT analysis) for a strategic planning.
- Managed a team of up to 6 people in each semester to execute plans and base on strict timeline.
- Participated, organized, facilitated, planned both local and international conferences with up to 20 people in a team.
- Negotiated with international entity to make relationship for a better performance and results.

additional skills

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| • Research (Security, technology, data analysis, etc) | • Technical Communication |
| • Project Management | • Document Development |
| • Leadership | • Technical Problem solving |

contact info

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| • Telephone | : +(855) 98 54 77 75 |
| • Email | : Sophareach.kong@outlook.com |
| • Telegram | : Sophareach11 098 547 775 |
| • WhatsApp | : Sophareach (+855) 98 547 775 |
| • LinkedIn | : Sophareach Kong # linkedin.com/in/sophareach-kong/ |