



Sophie McNally

Front End Developer

Career Objective

Highly motivated and detail-oriented female front-end developer, equipped with a solid foundation in front-end web development and UX design. Recently completed a comprehensive training course in front-end web development and UX, seeking an exciting career change to the tech industry. Committed to leveraging my skills and knowledge to contribute to innovative projects and collaborate with dynamic teams. Passionate about creating visually appealing and user-friendly web experiences that enhance user engagement and drive business growth. Seeking opportunities to apply my technical expertise, creativity, and problem-solving abilities to contribute to the success of a forward-thinking tech company.

Work Experience



Project Change Manager HMRC

March 2016 to current / Birmingham, UK

- Responsible for gathering user feedback from all HMRC employees and using it to make design improvements across the 13-building estate that caters to over 50,000 employees.
- Collecting feedback from employees by utilising a range of techniques including online surveys, social media monitoring, focus groups, feedback forms, and user testing, enabling the acquisition of valuable insights directly from employees.
- Conducting data analysis to identify discernible trends and patterns, while consistently tracking this data, forming the foundation for the design changes and upgrades across the Estate.
- Collaborate with stakeholders, analyse data, gather insights, and make informed decisions to develop design changes and business cases in order to obtain government funding. I am responsible for writing and presenting these cases to a triage panel, addressing any questions or challenges that arise.

Contact Info



soph_mcnally@msn.com



07983327689



West Midlands, UK



[linkedin.com/in/sophie-mcnally-52888327a/](https://www.linkedin.com/in/sophie-mcnally-52888327a/)



github.com/SophieEmsi

Skills

Languages

- HTML5
- CSS
- Javascript
- ES6

Libraries

- React.js
- jQuery

Frameworks

- Node.js
- Bootstrap
- Tailwind CSS
- Tailwind UI

Testing

- Jest
- Insomnia REST
- Postman

Design

- Figma
- User Experience Design

Programming Interface

- The DOM
- APIs

Data Format

- JSON

Programming Technique

- AJAX
- Object Oriented Programming (OOP)

- Applying strong problem-solving skills to identify and address project challenges such as budget constraints or negative publicity, mitigating these risks, and developing effective solutions, whilst ensuring timely project delivery.
- Supporting project managers in planning and implementing projects, monitoring milestones and deliverables via KPIs, maintaining delivery plans, managing project risks and issues, and preparing details reports for stakeholders.

Registry Coordinator Central College Nottingham

March 2015 to March 2016 / Nottingham, UK

- Technical responsibility of enrolling and registering new students through telephone, email, and in-person channels. Given the college's scale, effective communication, both written and verbal, with diverse staff members and students formed a significant portion of my duties. Conducting daily audits to address specific areas and resolve issues was a routine task. I also prioritise data protection and safeguarding, and I am confident in upholding these standards in my future endeavours.

Compliance Officer Linsco Recruitment Ltd

Feb 2014 to Feb 2015 / Nottingham, UK

- Coordinating the registration process for new recruits, facilitating the collection of required legal documents, and resolving payroll-related matters. Additionally, I provided crucial support to multiple sales teams with customer relationship management and data analysis tasks, efficiently managing these in a fast-paced environment to meet deadlines. Responsible for conducting audits to assess business operations, address any compliance issues, and minimise risks by ensuring strict adherence to rules and regulations.



Projects

Levels E-commerce website - June 2023 - github.com/SophieEmsi/E-commerce-Website

- Developed as a group project using React.js, Javascript, Tailwind CSS/UI, HTML5, CSS, Fakestore API, MUI, Bootstrap, Figma and Insomnia.

Edamam Recipe website - April 2023 - github.com/SophieEmsi/Edamam-Recipe-Website-Group-1

- Developed as a group project using Edamam API, gnews API, HTML, CSS, Javascript, jQuery, Bootstrap, Figma, Postman.

Education

Front End Web Development & UX

University of Birmingham
Jan 2023 - June 2023
Birmingham, UK

Marketing, Design & Communication, BA Hons 2:1

Nottingham Trent University
Sept 2010 - June 2013
Nottingham, UK

3 A-Levels

Arthur Terry School
Sept 2007 - July 2009
West Midlands, UK

10 GCSE grades A* - C Including Maths, English & Science

Arthur Terry School
Sept 2002 - July 2007
West Midlands, UK