

Sophie Delahunt

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Dundas, Ontario
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SUMMARY

Software Development student with 4 years of customer-facing work experience, a strong academic record, practiced creativity, and a proven work ethic developed through a diverse range of team-based roles. Consistently recognised for academic excellence, with a solid foundation in problem-solving, communication, and adaptability. Prepared to apply technical skills, continue learning, and contribute reliably to a development team.

EDUCATION

Computer Systems Technology - Software Development 09/2024 – Present
Mohawk College, Fennell Campus – Hamilton, Ontario

- Dean's Honors List (all semesters), GPA 92.9
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TECHNICAL SKILLS

- **Programming Languages** – Python, Java, C#, JavaScript, PHP
 - **Web Development Frameworks** – HTML/CSS
 - **Database Management** – SQL
 - **Tools and Platforms** – GitHub, Visual Studio, WordPress, Microsoft Azure
 - **Productivity and Cloud** – Microsoft Office, Google Workspace
 - **Operating Systems** – Windows, Linux
 - **Software Development Concepts** – Testing and Quality Assurance, Tech Writing, Systems Analysis and Design, Help Desk Support
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TRANSFERABLE SKILLS

- **Communicator** – Excellent written and verbal communication skills developed across a range of roles and personal projects.
 - **Adaptable** – Learned to quickly adjust to new environments, workflows, and tools, from fast-paced employment roles to new concepts in academic settings.
 - **Team Contributor** – Collaborated effectively with coworkers and classmates in team-oriented roles.
 - **Organised** – Maintained structured workflows and thorough documentation in work and class projects, demonstrating the ability to manage multiple tasks efficiently.
 - **Hardworking** – Built a strong work ethic through consistent performance in detail-focused roles and recognition for academic excellence, maintaining high standards even under pressure.
 - **Composed** – Remained calm and professional when resolving customer issues and troubleshooting technical challenges.
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WORK EXPERIENCE

Room Attendant

Homewood Suites by Hilton – Burlington, Ontario

03/2017 – 03/2018

- Maintained cleanliness and organisation of guest rooms and shared facilities.
- Followed detailed checklists and workflows to ensure consistency, quality control, and compliance with hotel standards.
- Worked with a team in a fast-paced environment to meet daily operational deadlines.

Fast Lane Technician

Discovery Ford – Burlington, Ontario

06/2014 – 05/2015

- Performed routine vehicle maintenance with strong attention to safety, accuracy, and procedure.
- Followed safety protocols and accurately documented completed work.
- Communicated technical information to customers clearly, addressing basic questions and service concerns.

Team Member

Dollarama – Burlington, Ontario

12/2012 – 05/2014

- Operated point-of-sale systems and accurately handled transactions.
- Assisted customers with services, inquiries, and resolved issues/complaints professionally.
- Restocked shelves and maintained inventory organisation.

PROJECTS

HymnosReader

11/2025 – Present

- Designed and implemented a C# dictionary tool that extracts linguistic data from a source file.
- Built functionality to search, compare, and retrieve semantic meanings from a domain-specific dataset.
- Demonstrated independent problem-solving by translating a fictional language specification into working software outside of academic requirements.

VOLUNTEER EXPERIENCE

Dundas Community Services – Dundas, Ontario

07/2025 – Present

- Provided front desk and office support, including handling phone and email inquiries and maintaining organised records.

Burlington Humane Society – Burlington, Ontario

06/2015 – 06/2017

- Offered support for daily shelter operations through feeding, animal care, and cleanliness in collaboration with other volunteers.

INTERESTS

Creative Writing – 10+ years spent developing multiple story projects, refining written communication skills, planning and research abilities, and creativity.

Building Computers – Experience assembling and configuring desktop systems, developing hands-on understanding of hardware components and system functionality.