SOPHOAN MEAS

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Experienced individual seeking a position in Computer Engineering Technology related position within your organization. Hardworking, detail-oriented, motivated candidate bring technical abilities and programing experiences in areas; real-time, web and software applications development, to solve technical problems and provide creative solutions to fulfill the agenda of the company’s mission

# **About Me**

**Technical Skills:** C/C++, Java, OOP, Data Structure, Process Architecture, Interfacing, Software Design and Testing, SQL, MYSQL, PostgresSQL, Angular, CSS, HTML, RESTful APIs, JavaScript, Network Programming, Unix/Linux, Web Enterprise, .NET, embedded programming, real-time, loT, MQTT Cloud, Circuit logic design, UI web application

**Experiences:**

* Knowledge in Java OOP design patterns, data structure and algorithm
* Experiences in developing apps with REST API, json, JavaScript, GIT
* Understanding of embedded platforms, RT application, multi-processor, developed RT program in C running on Linux OS/QNX
* Understanding of networking and the different layer protocols
* Business Intelligence and Data Analytics

# **Work Experience**

**July 11, 2016 – Current**

CSR Coordinator **SE Health Care**

* Revive client calls, answer client inquiry about client schedules, health information and other related issues
* Provide Client/Staffs inquiries regards to schedule/time/medical supplies & and other related issues
* Process incoming/outgoing FAXES
* Forward doctor medical orders to Nurses accordingly
* Input HPG info updates from CCAC (Community Care Access Centre) into Procura
* Updates Frequency/Updates from CCAC into Procura
* Receive Offers (Nursing/PSS intakes) from CCAC and input into Procura database by inputting client personal information, orders, groups, diagnoses, care plan, schedules, and perform a welcome call to client
* Schedule out staff according to availability and department to the client

**Oct 8, 2017 – Dec 17, 2019**

Lab Monitor **Algonquin College**

* Worked in the computer lab in the Language Institute assisting teachers and students with computer related technical issues
* Assists teachers with sign-out books, laptops, and other electronic devices
* Troubleshoot computer hardware & software issues
* Provide teachers and students customer service by answering to inquires relating to computers and academic course

**Jun 9, 2014 – Feb 19, 2016**

Data Migration/Document Examiner **Health Canada**

* Create Establishment/Application/Inspection License/Draft License/Pushed Application to License
* Analyze data and the documentation of findings and migrate data from multiple databases (Dels, DPD, and IRS) into one database (e-ECES) with limited documentation while working along SME support to produce an accurate data transfer
* Problem solves, troubleshoot, analyze, and interpret inspection summary report license
* Perform Quality Review for Data Migration
* Developed requirement for data extractions and documents uploading protocol and procedures
* Prepare and maintain project training documentation for colleague. Provide input into decisions, including project planning and resource allocations. Lead the project under the supervision of the project manager
* Provide acting support role; answering questions, technical issues, distribute workload, manage, and supervise team members
* Contributed to the Department of Health initiative of Transparency by migrating regulatory information (Licensing and Inspection) from one database (Inspection Reporting System) into another (Electronic Compliance and Enforcement System)
* Contributed to the Health Products and Food Branch Inspectorate transition from one database into another by migrating all Establishment Licenses for Drug and Blood inspection programs
* Contributed to the development of Standard Operating Procedures by reviewing drafts and providing comments bases on database expertise
* Was selected out of the team to work on special projects for the (Establishment Licensing and Billing Inspection Unit) to ensure that highly sensitive Terms and Conditions on Drug establishment licenses are accurate for its posting
* Investigate missing T&C (Terms and Conditions) for specific companies
* Create, modify existing documents (etc. excel/word), table and reports
* Extensively track and modify work using excel spreadsheet

**Jun 29, 2011 – Nov 8, 2011**

Statistical Clerk **Statistic Canada**

* Files and retrieves documents from case records
* Enters statistical data into a computer program operating in Window 7 designed to track and record program documents
* Prepared document imaging in (pdf) format
* Assured quality control documentation
* Analyzed and captured statistical data by applying proper procedure according to statistical manuals
* Responsible for sorting, organizing, and filing statistical surveys for outbound in the mailroom

# **Course Project**

**Algonquin College**

* Developed compiler in C, programmed Real-Time application
* Developed circuit board; 8 segment display, RGB LED, temp sensor dashboard, temp restful and MQTT Cloud
* Designed, developed, and tested web application for client project using Angular Framework in JavaScript

# **Education**

**Algonquin College**

**Ontario College Advanced Diploma**  Ottawa, Ont.April 2021

* Computer Engineering Technology (Computer Science)

# **Activities/Certificates**

* Tax Professional Certificate
* Security Screening Certificate – Reliability Status
* Organizational, interpersonal written and verbal communication skills
* Ability to interact courteously and effectively with different people
* Ability to perform comfortably in a fast-paced, deadline-oriented work environment
* Attention to detail, hand eye-coordination, manual dexterity
* Ability to multi-task
* Ability to work as a team member as well as independently
* Knowledgeable in computer, Window XP, Window 7, troubleshoot, Microsoft Office, Word Excel, PowerPoint, Outlook, Adobe Reader
* Enjoy reading, travel, and all kind of sport

# **References available upon request**