



SOE HTET AUNG



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No.1239, Myayadanar Street, 24
quarter, South Dagon Township,
Yangon, Myanmar

Education

Bachelor of Chemistry (Dagon
University)

Expertise

- Customer service
- Banking service
- Maintaining customer relationships

Language

- English
- Myanmar

Work Experience

2013 - Pahtama Group Co, Ltd

- Sale man
- Contacting customers
- Promoting products
- Negotiating deals
- Maintaining Customer relationships

2014 to 2025 - KBZ Bank

2014 to 2017 as Junior Assistant (JA)

- Receiving money at bank branches
- Handing cash and checks
- Open new accounts and help with loan applications

2017 to 2019 as Senior Assistant (SA)

- Overseeing daily operations
- Assisting with customer services
- Handling complex transactions
- training Junior staff

2019 to 2023 as Assistance Supervisor and KBZ Pay Master
Agent branch Teller

- Overseeing daily operations
- Managing Staff
- Handling complex transactions
- Opening KBZ pay (Both User account and partner account)

2023 to 2025 as Super visor

- Maintaining Customer compliance with company policies
- Managing staff within a branch location
- Overseeing daily branch operations to meet sales and performance targets