TCHIE AUDE SORELLE
IT Support

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PROFESSIONAL SUMMARY

Motivated IT support technician with a BSc in Biology, transitioning into software development. Proven problem-solving skills, attention to detail, and ability to learn quickly. Proficient in Python, Django, HTML, CSS, and SQLite. Seeking to leverage skills and education to contribute as a Backend Developer or software Engineer.

WORK HISTORY

IT SUPPORT TECHNICIAN

November 2021 - present | Telecom Service Provider, Douala, Cameroon

- Install, configure, and repair software, and hardware on the Windows Operating System
- Plan and execute maintenance upgrades
- Maintain computer systems and networks

PROJECTS

Employee Information System Web App
- Created a web application for collecting and storing employee information with unique ID generation
- Technologies Used: Python, Django, HTML,CSS,SQLite
- ▶ Onboarding new employees

CERTIFICATIONS

- Google IT Support Automation with Python Professional Certificate, 2021
- Google IT Support Professional Certificate, 2020

EDUCATION

BACHELOR'S IN BIOLOGY

Barry University , Miami Shores, Florida | Graduated in 2015