Business Requirements Document (BRD) for Excel Pivot & Dashboarding

1. Project Overview

The objective is to build an **interactive Excel Pivot Table and Dashboard** that helps analyze customer purchase patterns, spending habits, and transaction trends. The dashboard will provide insights into sales performance, payment preferences, and location-based spending.

2. Scope

- Develop an **Excel Pivot Table** to summarize and filter transaction data.
- Create a dynamic dashboard with key visualizations.
- Identify trends in customer spending and transaction behaviors.

3. Data Source

The dataset consists of the following fields:

- **Customer ID** Unique identifier for customers.
- Category Type of item purchased (e.g., Groceries, Electronics, Clothing).
- **Item** Specific product name.
- Quantity Number of units purchased.
- Price Per Unit Cost per item.
- Total Spent Total amount spent (Quantity × Price Per Unit).
- Payment Method Mode of payment (Credit Card, Debit Card, Mobile App, etc.).
- Location Purchase channel (Online, Mobile App, In-Store).
- Transaction Date Date of purchase.

4. Requirements

4.1 Functional Requirements

Pivot Table

- Summarize data by **Customer ID**, **Category**, **Item**, and **Location**.
- Calculate total sales, average spending per customer, and transaction count.
- Filter by Payment Method and Transaction Date.
- Enable grouping by Category and Location.

Dashboard Features

- **Total Revenue Overview** Display total amount spent.
- **Top Categories by Sales** Bar chart for highest-selling categories.
- **Customer Spending Trends** Line chart showing spending over time.
- Location-Based Transactions Pie chart for in-store vs. online purchases.
- Payment Method Preference Breakdown of different payment methods used.
- **Top Customers** Table showing high-spending customers.

4.2 Non-Functional Requirements

- User-friendly dashboard with interactive filters.
- **Dynamic data updates** when new transactions are added.
- Optimized Excel performance for large datasets.

5. Deliverables

- Excel File containing:
 - Cleaned and structured dataset.
 - o **Pivot Table** with filtering options.
 - o **Dashboard** with visualizations and summary insights.

6. Success Criteria

- The dashboard effectively visualizes key sales and customer spending trends.
- Users can filter and explore data dynamically.
- Pivot tables provide accurate and actionable insights.