






TYLER YAMAMO

DevOps SRE

CONTACT

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Dallas, TX 
[LinkedIn](#) 
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EDUCATION

Bachelor of Science
Computer Engineering
Texas A&M University
2013 - 2017
College Station, TX

SKILLS

Docker
Ansible
Jenkins
Prometheus
Amazon Web Services
Git
nginx
Ruby
Slack
HashiCorp Vault

WORK EXPERIENCE

DevOps SRE

Amazon Web Services (AWS)

2022 - current / Dallas, TX

- Streamlined software updates by automating deployment pipelines with Jenkins, **impacting 57 AWS EC2 instances** and slashing deployment time by 33 minutes per release
- Maintained Prometheus for real-time monitoring of 104 microservices, ensuring uptime and proactive issue resolution
- Capitalized on HashiCorp Vault for secure management of secrets and encryption keys across AWS infrastructure, ensuring 100% compliance with security standards
- Collaborated with development teams to integrate Git workflows and continuous integration, improving code quality and collaboration for 13 developers

Software Developer

Southwest Airlines

2019 - 2022 / Dallas, TX

- Developed and maintained backend services using Ruby, processing over 504K transactions per day for flight reservation systems
- Automated configuration management of 142 application servers with Ansible, reducing manual intervention and downtime during deployments
- Optimized Nginx configurations to handle high traffic volumes, improving load balancing for services **handling 53,840+ daily requests**
- Integrated Slack notifications for system alerts, streamlining incident response for a team of 12 developers and engineers

IT Support Specialist

HP Inc.

2017 - 2019 / Houston, TX

- Provided technical support for cloud applications hosted on AWS, assisting over 51 clients with deployment and optimization
- Implemented Docker containers for testing and validating application configurations before deployment, reducing rollout issues by 39% across 106+ releases
- Managed over 1,216 end-user support requests weekly, leveraging Slack for real-time communication and driving a 9.2/10 rating
- Supervised the rollout of new internal applications using Ansible, **expediting setup for 507 workstations by 28%** and saving 124 work hours per year