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| Mailtosouji15@gmail.com | 0430905145 | Wyndham Vale, VIC, 3024 |

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| Tech Skills   * HTML * CSS * Bootstrap * JavaScript * React * GitHub * Git Bash * VS code * Scrum     Education  Junior Web Developer Bootcamp from Generation Australia  May 2022 – July 2022  **Cert III in Education Support** from Bestchance Training  2019-2020  **Bachelor of Technology** from Vaagdevi College of Engineering (JNTU)  2000-2004  **References**  Available upon request | **Summary**  Highly motivated and confident web development trainee with a bachelor’s degree in technology and years of experience in customer service and teaching. I can excel in both collaborative as well as leadership roles. Presently seeking a career change opportunity in the field of digital technologies.  **Career history**  **Customer Service Associate at Big W**  Oct 2010 – Now  Key responsibilities   * Managed inbound and face to face customer service queries regarding products, pricing, stock availability. * Delivered the stock presentation tasks within the timeframe. * Performed and processed online orders using the company internal application in the RF unit. * Trained new employees according to the role.   Achievements   * Achieved employee of the month twice for contributing to the sales of the company and customer service. * Achieved compliments from the state manager for the presentation of the department.   **Assistant Lecturer at Jayamukhi College of Engineering**  2004– 2008  Key responsibilities   * Demonstrated lectures for various year levels of students in computer science streams. * Participate in webinars, conferences, and staff meetings. * Assisted students in programming sessions. * Prepared course materials using power point slides   Achievements   * Promoted from associate to assistant lecturer in 2 years. |
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