End-to-End Full-Stack ML Project (Customer Churn Example)

1. Project Overview

An end-to-end ML project goes beyond model training — it needs **data ingestion**, **preprocessing**, **ML models**, **evaluation**, **feature engineering**, **and a deployed full-stack interface**.

This guide demonstrates a simple setup for **customer churn prediction** with:

- Dataset ingestion (CSV/Excel)
- ML pipeline (sklearn, XGBoost, SMOTE)
- Frontend (Streamlit + Plotly + custom HTML/CSS/JS)
- Localized state/session management (cookies, JSON dumps, URI params)
- Deployment on Streamlit Cloud

2. Data Ingestion

- Users upload CSV/Excel files directly in the Streamlit app.
- Dataset stored in session state for further processing.

```
import pandas as pd
import streamlit as st

uploaded = st.file_uploader("Upload customer dataset (CSV/Excel)")
if uploaded:
    df = pd.read_csv(uploaded) if uploaded.name.endswith(".csv") else pd.read_excel(uploaded)
    st.session state['raw data'] = df
```

3. Preprocessing & Class Balancing

- Missing values handled (fillna, imputation).
- Feature encoding (LabelEncoder / OneHotEncoder).
- Scaling (StandardScaler).
- SMOTE applied to balance churn vs non-churn customers.

4. Model Training & Evaluation

- SVM (84.13%) and XGBoost (84.25%) trained/tested.
- Hyperparameter tuning with GridSearchCV.

```
from xgboost import XGBClassifier
from sklearn.model_selection import train_test_split
from sklearn.metrics import accuracy_score

X_train, X_test, y_train, y_test = train_test_split(X_res, y_res, test_size=0.2)
model = XGBClassifier()
model.fit(X_train, y_train)
acc = accuracy_score(y_test, model.predict(X_test))
st.write(f"Model Accuracy: {acc:.2%}")
```

5. Feature Engineering

- Domain-specific features: tenure groups, transaction buckets, customer loyalty tiers.
- Stored in session_state for consistency across app tabs.

6. Session State & Persistence

6.1 Cookies & JSON Dumps

- Predictions and user inputs saved into JSON dumps for reload across sessions.
- Cookies/localStorage used to persist session state after refresh/login.

```
import json
```

```
# Save session
with open("session_dump.json", "w") as f:
    json.dump(st.session_state, f)

# Load session
with open("session_dump.json") as f:
    st.session state.update(json.load(f))
```

6.2 URI Parameters

 Streamlit supports query parameters to keep state in the URL (useful for sharing filtered dashboards).

```
# Save filter state into URI
params = st.experimental_get_query_params()
st.experimental_set_query_params(view="high_risk", page="dashboard")
```

7. Frontend Visualization

- Interactive dashboards with Plotly and Seaborn.
- HTML + CSS + JS snippets embedded using st.components.v1.html.
- Example: customer churn probability bar chart.

8. Deployment

- Streamlit Cloud: Easy push to GitHub → auto-deploy.
- Persistence:
 - \circ session_state \rightarrow in-memory state while active.
 - cookies/json dumps → reload session after app restart.
 - URI params → shareable links with filters applied.

9. Example User Workflow

- 1. User uploads dataset (CSV/Excel).
- 2. Data ingested → preprocessing + SMOTE → ML prediction.
- 3. Model outputs churn risk with visual insights.
- 4. Session automatically saved:
 - \circ session_state \rightarrow active navigation.
 - JSON dumps → reload later.
 - Cookies/localStorage → keep auth/session tokens.
 - URI parameters → share dashboard view with a link.
- 5. Streamlit app deployed to cloud → accessible via browser.

10. Tech Stack

- ML/EDA: pandas, numpy, sklearn, xgboost, imblearn, seaborn, plotly
- Frontend/Deployment: Streamlit, HTML, CSS, JS
- Persistence: session_state, cookies, JSON dumps, URI parameters