Flow Chart

Feedback

```
                          ┌─────────────────┐
                          │      Start       │
                          └─────────────────┘
                                   │
                                   ▼
                          ┌─────────────────┐
                          │ User initiates   │
                          │ end of           │
                          │ conversation     │
                          └─────────────────┘
                                   │
                                   ▼
                      ╱─────────────────────────╲
                      │ Please rate the          │
                      │ conversation             │
                      │                          │
                      │ Poor/Bad/Ok/Good/Great   │
                      └──────────────────────────┘
                                   │
                                   ▼
                             ◇ Check user's ◇
                             ◇  feedback?   ◇
              ┌─────────────────┘      └─────────────────┐
              ▼                                          ▼
      ┌────────────────┐                         ┌────────────────────┐
      │   Poor/Bad     │                         │  Ok/Good/Great     │
      └────────────────┘                         └────────────────────┘
              │                                          │
              ▼                                          ▼
      ┌────────────────┐                               ( 1 )
      │ Ask for        │
      │ improvement    │
      │ suggestions    │
      └────────────────┘
              │
              ▼
      ┌────────────────┐
      │ Accept         │
      │ suggestions    │
      └────────────────┘
              │
              ▼
( 1 )─▶┌────────────────┐
       │ Thanks for your│
       │ feedback       │
       └────────────────┘
              │
              ▼
       ┌────────────────┐
       │     Stop       │
       └────────────────┘
```
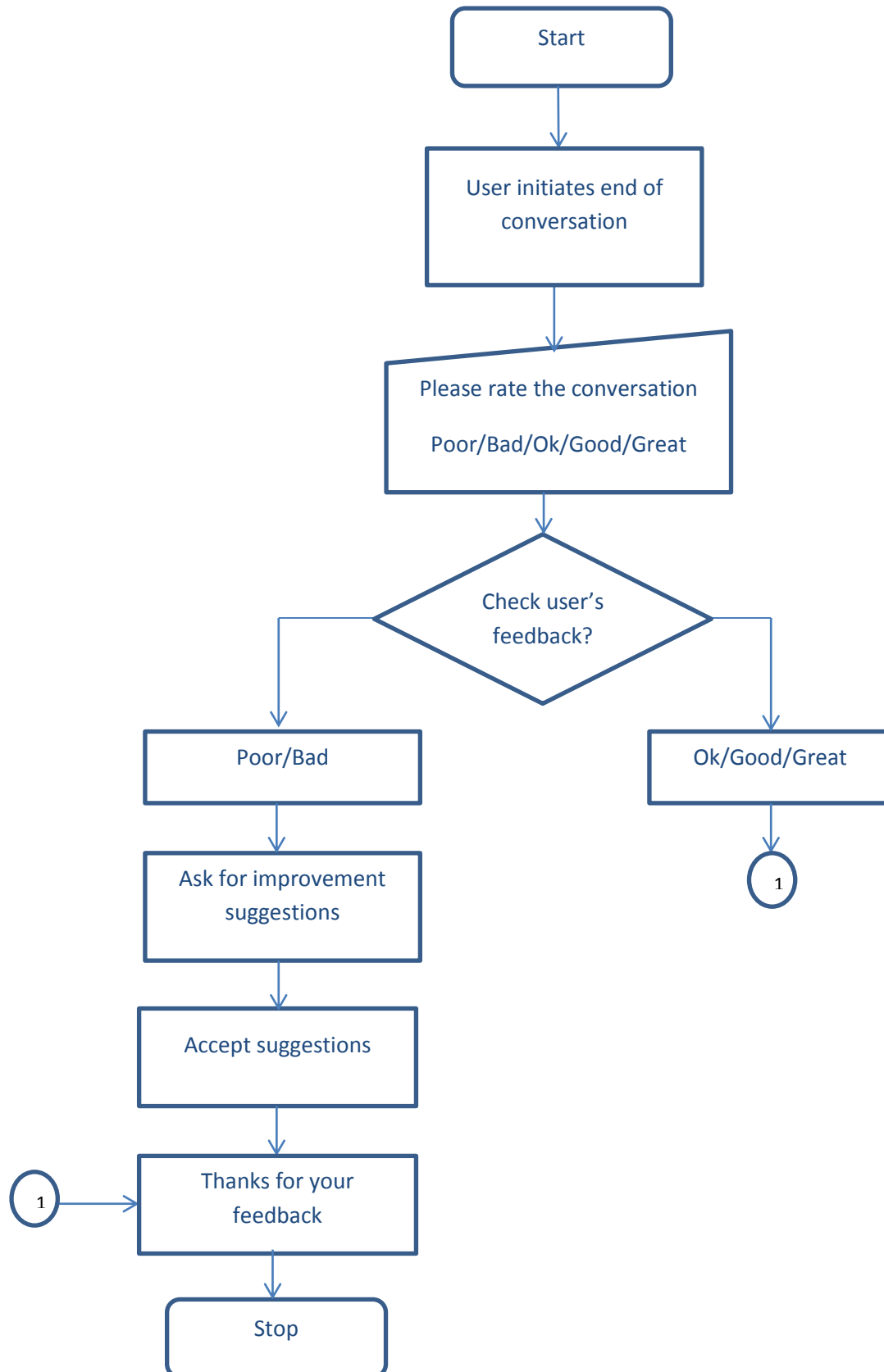
Algorithm (Feedback)

Step 1: Start

Step 2: User initiates end of conversation

      Then go to step 3

Step 3: Ask user to rate the conversation as Poor, Bad, Ok, Good or Great

      Go to step 4

Step 4: Check user feedback

      If it is Poor or Bad go to step 5

      Else go to step7

Step 5: Ask for improvement suggestions

      Go to step 6

Step 6: Accept suggestions

      Go to step 7

Step 7: Display as "Thanks for your feedback"

      Go to step 8

Step 8: Stop