

Customer Success Platform Application Documentation

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Introduction:

This documentation serves as a guide for the Customer Success Platform Application developed using Next.js. The application aims to automate the process of notifying stakeholders about updates or changes within the system, thereby enhancing communication and transparency in Promact's client projects.

Overview:

The Customer Success Platform Application is designed to address the following needs and objectives:

- Improve communication and transparency by promptly informing stakeholders about relevant updates.
- Track each and every detail of the project, from creation to completion.
- The notification process to save time and effort.
- Increase stakeholder engagement and satisfaction by providing timely updates.
- Differentiate from competitors by offering a more transparent and responsive communication process.

How to run:

Here is a step-by-step guide on how to run this application:

1. Go to [this repo](#) and clone the repository on your local machine.
2. Now inside the project directory, run the command:
'npm install'
3. After all packages are installed, run **'npm run build'**
4. After all build is finished, run **'npm start'**

This will start a local production server.

Credentials:

Admin: admin@admin.com

Manager: manager@manager.com

Auditor: auditor@auditor.com

Client: client@client.com

How to run:

Here is a step-by-step guide on how to test this application:

1. Login in as admin.
2. Create a project.
3. Assign auditor, manager and client.
4. Log in as auditor and add fields to the audit table.
5. Log in as manager and add fields to the rest of the tables.
6. If everything works without error, it means the app works fine.

Tech stack:

Here is tech stack I used:

1. Frontend: Nextjs14
2. Backend: Nextjs14
3. Database: PostgreSQL
4. ORM: Prisma
5. Styling: Tailwind and Shadcn UI