Jira Core
Key Features

- Team project collaboration

- Business-focused project management

- Task management

Jira Software
Key Features

- Everything in Jira Core + agile functionality

- Kanban and scrum project management

- Software development integrations and tools

Jira Service Desk
Key Features

- Everything in Jira Core + helpdesk functionality

- IT support and helpdesk ticketing

- Troubleshooting management

Jira's license options

Jira Cloud
Benefits

- Lower cost using subscription model

- Automatic updates included

- Atlassian support included

Jira Server
Benefits

• Not a subscription

• Install on your own server

• Extreme customization possible, since it's on your own server

This course uses Jira Cloud

Recap

- Jira Software = Jira Core + agile

- Jira Service Desk = Jira Core + helpdesk

- Jira can be licensed as Cloud or Server

Recap

- This course uses Jira Software with a Cloud license

- This course uses my personal Jira license

- You can benefit from learning key features of Jira from this course regardless of your version