

## COMPTIA A+ CORE 2 (220-1002) EXAM CHAPTER 28: GETTING ORGANIZED

### OBJECTIVE MAPPING\*

#### EPISODE : DOCUMENTS YOU NEED TO KNOW

##### CORE 2 EXAM OBJECTIVES

##### DOMAIN 4: VIRTUALIZATION AND CLOUD COMPUTING

#### 4.6 Explain the processes for addressing prohibited content/activity, and privacy, licensing, and policy concepts

- Follow all policies and security best practices
- Network topology diagrams
- Knowledge base / articles
- Regulatory and compliance policy
- Acceptable use policy
- Password policy
- Inventory management
  - Asset tags
  - Barcodes

#### EPISODE : DATA YOU NEED TO KNOW

##### CORE 2 EXAM OBJECTIVES

##### DOMAIN 3: HARDWARE

#### 3.5 Given a scenario, install and configure motherboards, CPUs, and add-on cards

- BIOS/UEFI settings
  - Security
    - Passwords
      - LoJack

##### DOMAIN 4: VIRTUALIZATION AND CLOUD COMPUTING

#### 4.6 Explain the processes for addressing prohibited content/activity, and privacy, licensing, and policy concepts

- Regulated data
  - PII
  - PCI
  - GDPR
  - PHI

#### EPISODE : CHANGE MANAGEMENT

##### CORE 2 EXAM OBJECTIVES

##### DOMAIN 4: VIRTUALIZATION AND CLOUD COMPUTING

#### 4.2 Given a scenario, implement basic change management best practices

- Documented business processes
- Purpose of the change

- Scope the change
- Risk analysis
- Plan for change
- End-user acceptance
- Change board
  - Approvals
  - Blackout plan
  - Document changes

## EPISODE : THE ZEN OF BACKUP

### CORE 2 EXAM OBJECTIVES

#### DOMAIN 4: VIRTUALIZATION AND CLOUD COMPUTING

---

##### 4.3 Given a scenario, implement basic disaster prevention and recovery methods

- Backup and recovery
  - Image level
  - File level
- Backup testing
- Cloud storage vs. local storage backups
- Account recovery options

## EPISODE : RECYCLING AND DATA DESTRUCTION

### CORE 2 EXAM OBJECTIVES

#### DOMAIN 2: NETWORKING

---

##### 2.9 Given a scenario, implement appropriate data destruction and disposal methods

- Physical destruction
  - Shredder
  - Drill/hammer
  - Electromagnetic (Degaussing)
  - Incineration
  - Certificate of destruction

#### DOMAIN 4: VIRTUALIZATION AND CLOUD COMPUTING

---

##### 4.4 Explain common safety procedures

- Toxic waste handling
  - Batteries
  - Toner
  - CRT
  - Cell phones
  - Tablets

\*This document can be used to determine what CompTIA A+ exam objectives are in each episode, as well as map where those objectives are in the official “CompTIA A+ 220-1101 Exam Objectives (2.0)” PDF resource that accompanies this course.

\*\*Why am I seeing different Core exams than what I’m studying? In some cases, you may be watching a video series that focuses on the Core 1 exam, however some of the episodes contain Core 2 exam objectives, or vice versa. There are 2 reasons for this: 1) The other Core exam topic is covered to give you a better, fuller understanding of the surrounding topics, and 2) Some episodes contain information from both Core exams because the topics coincide with each other and are more easily taught in 1 episode than breaking them out into separate episodes.

