

QA Tasks for Bug Identification and defect Creation

Troubleshoot options when application is not working

- Check in Network tab
- Check in browser console logs
<https://wordpress.org/support/article/using-your-browser-to-diagnose-javascript-errors/>
- Check in App server logs

Once Bug is confirmed, what information we provide to create a defect?

Difference between Severity and Priority of Defect?

What is Defect Triage?

How smartly QA should retest once defect is fixed?

Severity :

It is the extent to which the **defect** can affect the software. In other words , degree of impact a **Defect** has on the application being tested

Defect severity can be categorized into four class

- **Critical**: This defect indicates complete shut-down of the application, nothing can proceed further

Shop Tab not working

- **Major:** It is a highly severe defect and collapses the system. However, certain parts of the system remain functional

Cannot add few products(Iphone 5) to Cart

- **Medium:** It causes some undesirable behavior, but the application is still functional

Navigating to checkout page without selecting any orders

- **Low:** It won't cause any major break-down of the application
Cart is getting cleared on page refresh.

Priority

- Priority is defined as the order in which a defect should be fixed.

It can be categorized as Low, Medium, High

Can there be a defect with Low Severity and High Priority?