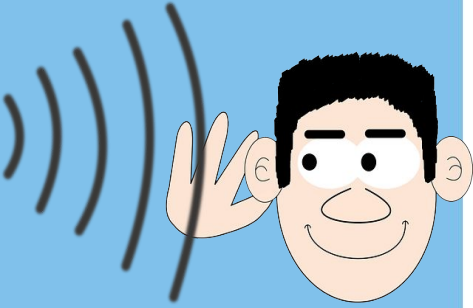


# Active Listening Example From This Course

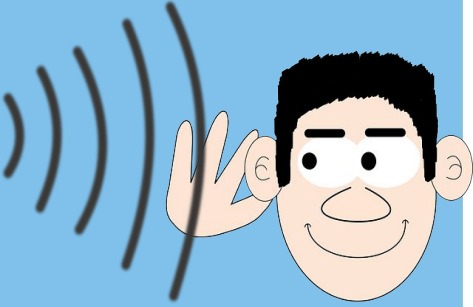


# Common Student Complaint



- The instructor speaks too fast
- My initial understanding: I need to slow down how I talk
- My reaction: There is an option to watch the course at 50% or 75% speed
- I slowed down, but still got the same complaint
- Is this an impossible situation?

# I Didn't Understand The Complaint



- One student pointed out to a specific lecture where “I talked too fast”
- I talked at regular speed. This got even more confusing
- But I stayed with it and watched the whole video as a student and had a realization
- I just presented in a confusing way. So I re-filmed that video and made it clear