**BlueCard Claim Understanding document**

**Business Process Diagram:**

Diagram

Description automatically generated

**SF Load into PX and HR:**

**SF load to PX G:**

Send request to drop the SF in PX G through MES.

When you get a confirmation on the claims got loaded to PX test region, check the test SFVAL report attached in the email and confirm that your SCCFs are within the report.

**SF load to HR Pre-prod: (Needs Confirmation)**

**//\*\*As per email\*\*//**

Send email to group - AHA\_BlueCard\_NONPROD\_G@ibx.com DL once SF is dropped. HealthEdge team would respond back once the jobs are triggered, post that, go to HRP to check adjudication status.

[We’ll have to repeat this process for a few claims until everything runs as expected.]

After successful adjudication of a first few claims, HealthEdge will schedule the jobs (to run every 3 hours).

**//\*\*From discussion\*\*//**

Once the SF is loaded into the PX, PX drops the SF File in the FTPS location. During the trigger/ Scheduled Job (needs confirmation), FTPS sends the SF file to HR. On real-time, adjudication and Pricing happens and the status of the claim will be updated based on the claim config.

Claim status will be updated in HR as below,

1. HR top section – Needs Review, Needs, Repair, Final, etc..
2. In BlueCard Home tab – “SF Waiting DF.”

**SF Reports:**

//\*\*\* From Blue Print\*\*\*//

Each inbound SF, DF and RF file processed by HRP will produce a RUN FACTS report which is delivered via email.

Example:

Table

Description automatically generated

**Verifying SF in PX region:**

* Log in to the PX Blue Square test region select the BOID navigate to Home tab.
* Search the claim using SCCF #, Verify the SF is generated for the claims which is successfully loaded to Plan Connexion Blue Square test region.
* Verify all the details in the Summary tab, Member and Provider tab are displayed correctly.
* Navigate to Lines tab and verify all the lines.

**Verifying SF in HR:**

* Log in to HR test region and using the SCCF number and verify the SF is loaded for the eligible claim.
* Verify the Claim type, Claim Source, SCCF # of the claim
* Verify the status of the claim
* In Header tab, verify the Member , Provider, user message code details.
* Verify the Line Status is Adjudicated, DOS, Pricing section in Lines tab
* Verify the details in the Totals tab.
* **In the Attachment tab, verify the APIC 3 calls (**L1 – Initialization, L2 – call for each line, L3 – Final, C2, C3 – COB, 90 – Reject, void)
* **In the BlueCard Home tab, -**
  + Verify the “BlueCard status” – “SF Waiting DF”
  + Verify the SF details under the “Claim SF field” section
  + Verify the line details under the “BlueCard Lines” section

**DF creation and DF update:**

**DF creation in PX G:**

During the APIC3 calls, details for creating the DF will be stored in the DF tables by PX. DF will be created by PX (How it is triggered? Is there any scheduled job?) (Need confirmation)

DFval, UPF error reports are generated.

**DF update to HR Pre-prod:**

PX will be sending the DF file in the FTPS location and HR will be picking up the file by running the scheduled job in every 3 hours. (Need confirmation)

DF will be updated to HR and the status will change to “DF waiting RF”.

**Verifying DF in PX region:**

* Log in to the PX Blue Square test region select the BOID navigate to Home tab.
* Search the claim using SCCF #, Verify the DF is Created for the claims which is successfully loaded to Plan Connexion Blue Square test region.
* Verify all the details in the Summary tab, Member and Provider tab are displayed correctly.
* Navigate to Lines tab and verify all the lines.

**Verifying DF in HR:**

* Log in to HR test region and using the SCCF number verify the DF is loaded successfully for the eligible claims.
* Verify the status of the claim is in Final or Denied.
* Verify the Claim type, Claim Source, SCCF # for the claim.
* Verify the Member, Provider and Totals section in Header tab.
* Verify the Line Status is Adjudicated, DOS, Pricing section in Lines tab
* Verify the details in the Totals tab.
* **In the Attachment tab, verify the APIC 3 calls (**L1 – Initialization, L2 – call for each line, L3 – Final, C2, C3 – COB, 90 – Reject, void)
* **In the BlueCard Home tab, -**
  + Verify the “BlueCard status” – “DF Waiting RF.”
  + Verify the DF details under “Claim processing Results” 🡪 “Claim DF fields” section.
  + Verify the DF message codes.
  + Verify the line details under the “BlueCard Lines” section.

**RF creation and RF update:**

HR will send an acknowledge back to PX and based on that PX will create the RF.

PX will send RF file to FTPS and HR picks the file and the claim status is updated to RF applied.

RF reports///\*\*

**Verifying RF in PX region:**

* Log in to the PX Blue Square test region select the BOID navigate to Home tab.
* Search the claim using SCCF #, Verify the DF is Created for the claims which is successfully loaded to Plan Connexion Blue Square test region.
* Verify all the details in the Summary tab, Member and Provider tab are displayed correctly.
* Navigate to Lines tab and verify all the lines.

**Verifying RF in HR:**

* Log in to HR test region and using the SCCF number verify the DF is loaded successfully for the eligible claims.
* Verify the status of the claim is in Final or Denied.
* Verify the Claim type, Claim Source, SCCF # for the claim.
* Verify the Member, Provider and Totals section in Header tab.
* Verify the Line Status is Adjudicated, DOS, Pricing section in Lines tab
* Verify the details in the Totals tab.
* **In the Attachment tab, verify the APIC 3 calls (**L1 – Initialization, L2 – call for each line, L3 – Final, C2, C3 – COB, 90 – Reject, void)
* **In the BlueCard Home tab, -**
  + Verify the “BlueCard status” – “RF Applied.”
  + Verify the DF details under “Claim processing Results” 🡪 “Claim RF fields” section.
  + Verify the DF message codes.
  + Verify the line details under the “BlueCard Lines” section.

**Reference on FTP from Blueprint:**

File Transfers between PX and HealthRules

HealthEdge uses Ipswitch’s MoveIT FTPS/sFTP tool for moving files pushed to HE by PX

• SFVAL, SFADJVAL files delivered by PX are moved to appropriate env’s connector server

• DFVAL, DFINV, DFSTRLIN files delivered by PX are moved to appropriate env’s connector server

• RFAUTDEN file delivered by PX is moved to appropriate env’s connector server

**Reference from Demo:**

Graphical user interface, text, application, email

Description automatically generated

**SF Waiting DF – (Needs review status)**

Graphical user interface, text, application, email

Description automatically generated

Graphical user interface, text, application, Word

Description automatically generated

Graphical user interface, text, application, email

Description automatically generated

Graphical user interface, application

Description automatically generated

Graphical user interface, application

Description automatically generated

Graphical user interface, application, Word

Description automatically generated

A computer screen capture

Description automatically generated with medium confidence

A screenshot of a computer

Description automatically generated

**DF Waiting RF, COB:**

Graphical user interface, text, application, email

Description automatically generated

Graphical user interface, text, application, email

Description automatically generated

A screenshot of a computer

Description automatically generated Graphical user interface, text, application, Word, email

Description automatically generated

A screenshot of a computer

Description automatically generated

Graphical user interface, text, application

Description automatically generated

**RF applied**

**Graphical user interface, application

Description automatically generated**

**A computer screen capture

Description automatically generated with medium confidence** **A screenshot of a computer

Description automatically generated** Graphical user interface, text, application

Description automatically generated Graphical user interface, text, email

Description automatically generated

Rejected Claim:

Graphical user interface, text, application, email

Description automatically generated A picture containing text, screenshot, monitor, computer

Description automatically generated

**A computer screen capture

Description automatically generated with medium confidence**

**A picture containing text, screenshot, computer, monitor

Description automatically generated**