

# Ticket Tracking System (TTS)

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## Migrating from SQLite3 to PostgreSQL

To migrate your Django project from SQLite3 to PostgreSQL for production, follow these steps:

### 1. Install PostgreSQL

Ensure PostgreSQL is installed on your system. You can install it using the package manager for your operating system:

- **Ubuntu/Debian:**

```
sudo apt update
sudo apt install postgresql postgresql-contrib
```

- **MacOS (Homebrew):**

```
brew install postgresql
```

- **Windows:** Download and install PostgreSQL from the official website:  
<https://www.postgresql.org/download/>

### 2. Create a PostgreSQL User for Django

After installing PostgreSQL, create a new user for your Django project:

#### 1. Switch to the PostgreSQL user:

```
sudo -i -u postgres
```

#### 2. Open the PostgreSQL shell:

```
psql
```

#### 3. Create a user (e.g., `django_user`) with a password:

```
CREATE USER django_user WITH PASSWORD 'your_password';
```

4. Grant the user permission to create databases:

```
ALTER USER django_user CREATEDB;
```

5. Exit the PostgreSQL shell:

```
\q
```

### 3. Create a PostgreSQL Database for Django

Now, create a database owned by the new PostgreSQL user:

1. Log back into the PostgreSQL shell if needed:

```
psql -U postgres
```

2. Create the database and assign ownership to `django_user`:

```
CREATE DATABASE django_db OWNER django_user;
```

3. Exit the PostgreSQL shell:

```
\q
```

### 4. Update `settings.py` for PostgreSQL

Update your Django project's `settings.py` file to configure PostgreSQL:

```
# settings.py

DATABASES = {
    'default': {
        'ENGINE': 'django.db.backends.postgresql',
        'NAME': 'django_db',
        'USER': 'django_user',
        'PASSWORD': 'your_password',
        'HOST': 'localhost',
        'PORT': '5432', # Default PostgreSQL port
    }
}
```

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## 5. Install PostgreSQL Dependencies

Ensure the necessary PostgreSQL driver is installed for Django:

```
pip install psycopg2
```

## 6. Apply Migrations

Now that your PostgreSQL database is configured, apply the migrations to create the necessary tables in the new database:

```
python manage.py migrate
```

## 7. Migrate Data from SQLite3 to PostgreSQL

If you have existing data in your SQLite3 database, you can migrate it as follows:

1. Dump the data from the SQLite3 database into a JSON file:

```
python manage.py dumpdata --natural-primary --natural-foreign > data.json
```

2. Apply the migrations for the new PostgreSQL database (if not done already):

```
python manage.py migrate
```

3. Load the data into PostgreSQL:

```
python manage.py loaddata data.json
```

## 8. Test the New Setup

Run the development server to ensure everything is working with PostgreSQL:

```
python manage.py runserver
```

Open your web browser and navigate to <http://localhost:8000> to verify that the app is working properly with the PostgreSQL database.

