Sourabh Ranbhise

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🔗 GitHub | LinkedIn

🎯 Professional Summary

Detail-oriented Application Support Engineer with **2.6+ months of experience** at Crest IT (Project-Axis Bank), and a strong foundation in supporting banking applications. Currently upskilling in **Data Science with Generative AI**, having completed the Python with hands-on experience in data analysis and visualization using Pandas, Matplotlib, and Seaborn. Published an end-to-end COVID-19 data project on GitHub. Seeking a junior-level role in **Data Science, Analytics, or AI** to apply both technical and domain knowledge.

💼 Work Experience

Application Support Engineer
Crest IT Pvt. Ltd (Project- Axis Bank) | Dec 2022 – Present

- Provided L3 application support for banking applications including Finacle, CRM, and backend transaction systems.
- Conducted issue tracking using Unidesk; collaborated with DevOps and infrastructure teams for resolution.
- Performed RCA, monitored system logs, and ensured service uptime and SLA adherence.
- Utilized SQL for validating issues and Oracle DB for log analysis and reporting.
- Documented recurring issues and provided clear SOPs to reduce downtime and improve support quality.

📊 Technical Skills

- **Languages**: Python (pandas, numpy, matplotlib, seaborn), SQL
- **Tools**: Jupyter Notebook, VS Code, Git, Unidesk
- **Databases**: MySQL
- **Soft Skills**: Troubleshooting, Incident Management, Client Communication

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🗂 Projects

COVID-19 India Data Analysis
Tools: Python, Pandas, Matplotlib, Seaborn

- Analyzed COVID data to compute daily/total trends for India & top countries.
- Created visualizations (bar, line, pie charts) to understand case distribution.
- Published full project on GitHub: View Project

🎓 Education & Certifications

Data Science with Generative AI – Certification (In Progress)
May 2025 – Present

- Completed: Python

MBA (Finance , Environment Management)
CSIBER, Kolhapur | 2021

B.Sc – Science
Shivaji University, Kolhapur | 2019

🌐 Languages

English, Hindi, Marathi