

GLOSSARY

Project Management Foundations: Teams



With Daniel Stanton

Use these terms and definitions below to understand concepts taught in the course.

Transcript Search: note that you can search for terms directly within the course. To search video text, switch to the *Transcripts* tab, then press Cmd/Ctrl + F on your keyboard to run a search within the active transcript.

Term	Definition
Bridges model	A change management model which emphasizes the emotional response of the people who are affected
DISC	The DISC is a tool for understanding how people behave and interact with one another
emotional intelligence	A framework for describing how we understand our own emotions, and the emotions of others
matrix organization	An organization in which people can report to two or more supervisors
MBTI	The Myers-Briggs Type Indicator is a tool for understanding how people behave and interact with one another
situational leadership	Situational Leadership is a technique for adapting leadership behaviors based on the skills and motivation of employees
Tuckman model	A model that describes the process of building relationships between the members of a team
Work Styles Assessment	A Work Styles Assessment is a tool for describing how people approach tasks