## **Customer Churn** Rate BI Analysis

Gender Y Female

☐ Male

Basic

Premium

☐ Standard

Subscription Type

Annual

Quarterly

Contract Length

Monthly

☐ Medium

1000

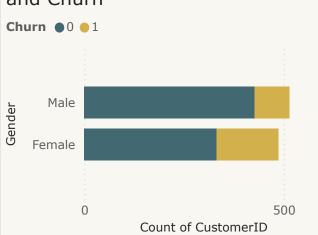
Count of CustomerID

242

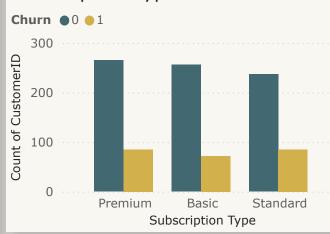
Count of CustomerID

24.20 Churn Rate (%)

Count of CustomerID by Gender and Churn



Count of CustomerID by Subscription Type and Churn

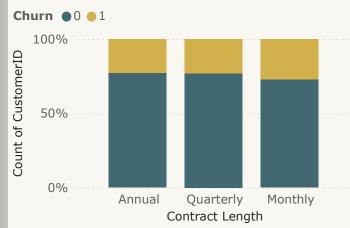


Count of CustomerID by Contract Length and Churn

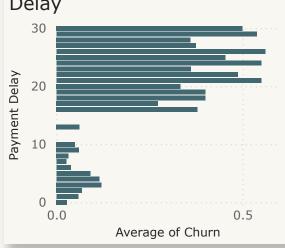
High

Low

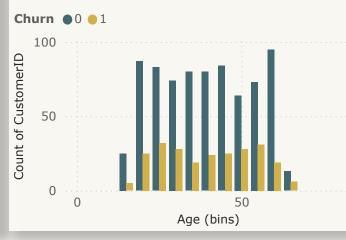
Usage Frequency



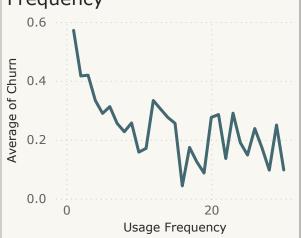
Average of Churn by Payment Delay



Count of CustomerID by Age (bins) and Churn



Average of Churn by Usage Frequency



Average of Churn by Support Calls

