



# SOURAV DHALI

FRONT END WEB DEVELOPER

## MAIL ADDRESS

West Shewrapara, Mirpur  
Dhaka-1216  
Bangladesh

## CONTACT INFO

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## SKILLS

- o HTML5, CSS3, SASS, Java Script, Git
- o Angular Js
- o Bootstrap
- o UI/UX Design
- o Microsoft Excel
- o Market Research
- o Digital Media Marketing

## PROFILE

Front end web developer having knowledge about UI/UX design and proficient in HTML, CSS, SASS, Javascript, Angular which are require to create a visually appealing , user friendly and fully responsive website . I also have some experience in relation to web design and web development. I am looking for opportunities where I can offer my full commitment and be a pleasant and friendly addition in the organization.

## EXPERIENCE

Customer Care Executive | April, 2018 - July, 2018

I was a part of Pathao Ltd. from April,2018 - July, 2018. During these period i was in pathao food department and I tried to maintain the following responsibilities-

- A professional approach in answering calls and provide information about products and services.
- Maintaining records of enquiries
- Appropriate and timely follow-ups wherever required.
- Escalate unresolved queries to respective departments for accurate redressal

## EDUCATION

Master of Business Administration

BRAC University  
Marketing  
2016 - 2020

Bachelor of Science

Patuakhali Science and Technology University  
Agriculture  
2012 - 2016

## COURSES TAKEN

- o User Experience Design Essentials
- o The Creative HTML5 and CSS3 Course
- o SASS - The Complete SASS Course
- o The Complete Web Developer
- o Microsoft Excel
- o The Complete Digital Marketing