

USER MANUAL

Master Work Flow Tool (MWT).

Customer Master

February, 2014





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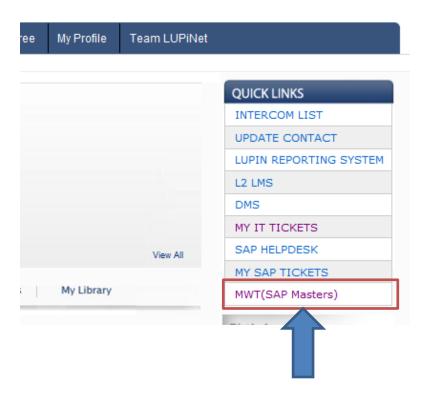




I. General Section

A. Login

Use the Link on your home page Quick Link to login into the system.







B. Home Page

Home Page gives you the list of Actionable per Customer Account group

Use navigation Menu to Access the Customer Master section



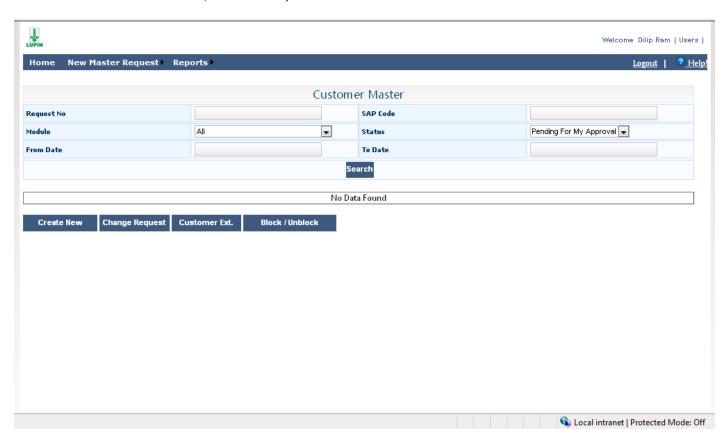




II. Customer Master Section

Following section can be used for the following actions:

- 1. Search Customer Master as per the criteria
 - a. Pending for your approval
 - b. Created by you
 - c. Roll backed to you
 - d. Incomplete
 - e. Rejected By Me
 - f. Approved
- 2. Create Customer Master
- 3. Change Request
- 4. Customer Extension
- 5. Customer Master Block / Unblock Request



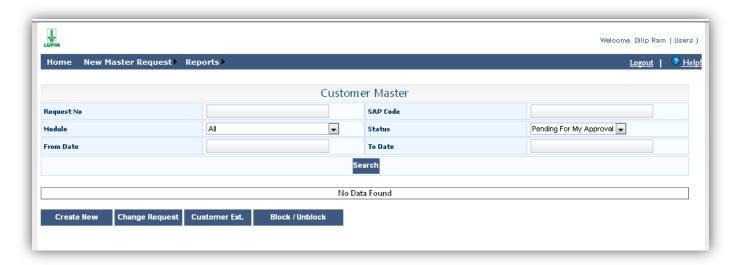




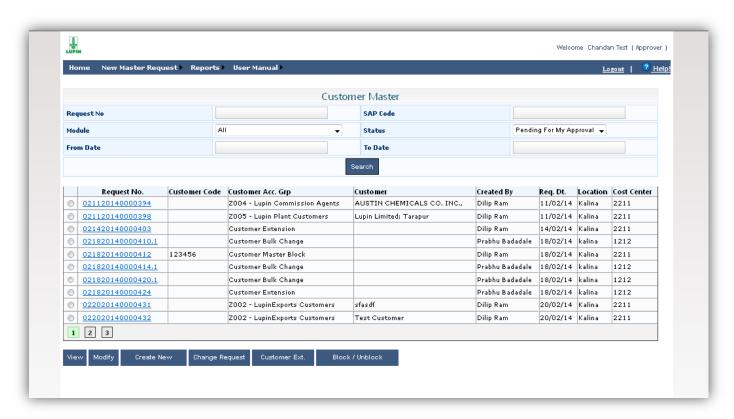
A. Pending For Approval Customer Master Request

i. Search

Select the status as "Pending for My Approval" and click "Search".



Requests pending for your approval will be displayed.

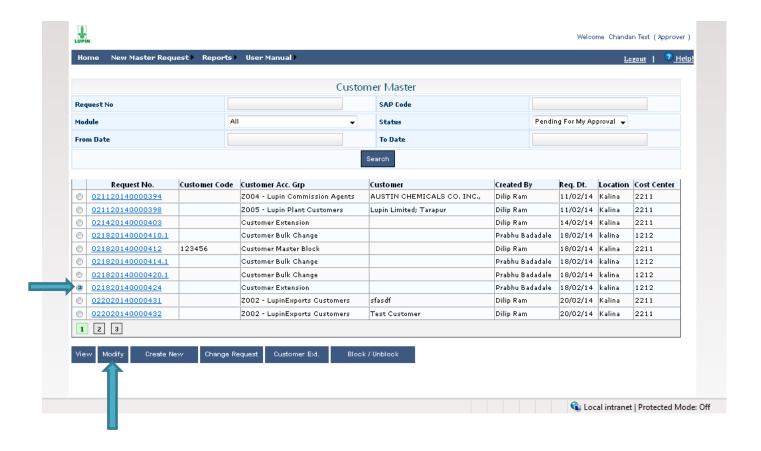






ii. Customer Selection

- Please select the Customer Request to be processed.
- Click Modify to proceed.

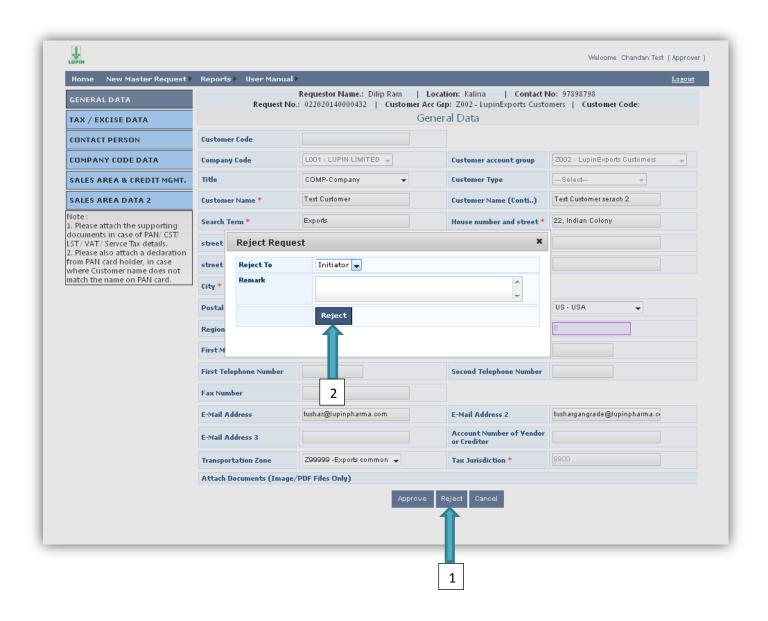






iii. Request Rejection

- Please verify the data filled in all the sections.
- Verify the data is incorrect or insufficient.
- Click on Reject
- Select the Reject to Option.
- Please Fill in the Remarks and click "Reject".
- An Alert mail will be sent to the related users.

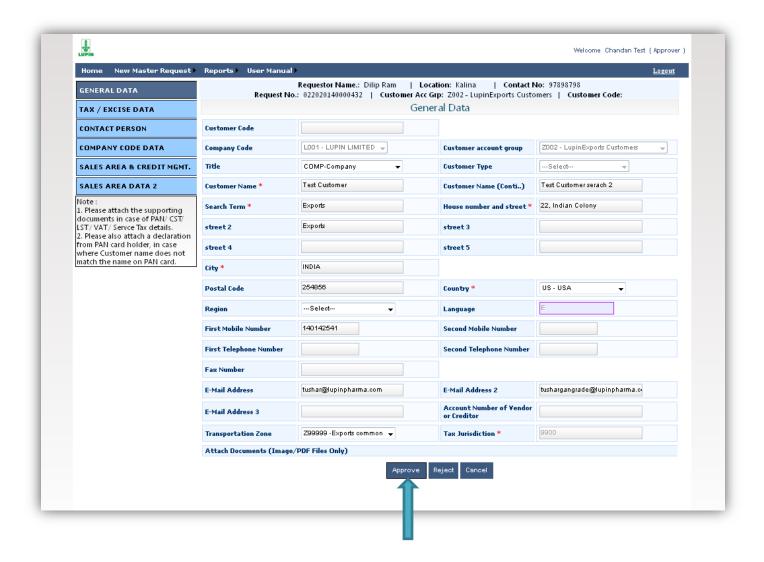






iv. Request Approval

- Please verify the data filled in all the sections.
- Verify the data is correct or sufficient.
- Click on "Approve".
- An Alert mail will be sent to the related users.







Thank You!