

# Luis Ureña Arosemena

**Web Developer**

Portfolio: [www.sourly.dev](http://www.sourly.dev)

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**Luis Ureña Arsemena**

Cacao, Tambor, Alajuela 20105

+(506) 6005 7935

[luisferuatrabajos@gmail.com](mailto:luisferuatrabajos@gmail.com)

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## Abilities

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Effective communication, empathy, problem-solving, active listening, customer orientation, adaptability, quick grasping, great teamwork, time, positive attitude and eager to learn.

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## Experience

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### Concentrix / Fraud Specialist

MAY 2023 - APRIL 2024

- Seeing the problems customers had, fraud-related and solving them changing the account information and unblocking if the account was blocked.
- Disputing unrecognized transactions and searching them in the system.

### Freelance / Web developer

AUGUST 2022- PRESENT

- Develop MERN web applications from scratch with all the needed functionalities
- Create a communication with the database and the front page to show all the necessary information

### Konrad group / QA analyst

DECEMBER 2021 - MARCH 2023

- Helping to solve issues with a web and mobile application checking it to see the releases were in a good status to release them.
- Replicate customer issues to find the problem they were having while navigating in the application.

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## Technical skills

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**Frontend:** React.js, Next.js

**Backend:** Node.js, Express.js, RESTful APIs

**Database:** MongoDB, Mongoose, SQL

**DevOps & Deployment:** PM2, Nginx/Apache, CI/CD, Linode

**Version Control & Tools:** Git, GitHub