

Souvik Chatterjee

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SKILLS

Programming Languages & Frameworks: Python, Java, SQL, Selenium, Cucumber, Rest Assured API

Databases: MySQL, Azure SQL Database

Frontend Development Languages: HTML, CSS, JavaScript

Defect Tracking & Reporting Tools: Jira, Notion, Azure DevOps

Cross-Platform Tool: BrowserStack, Perfecto

Products/Tools: Shopify, Manhattan WMS, ContentStack, Fluent Commerce OMS, Postman API, Git/Github

Domain Skills: Retail & Consumer Goods

EXPERIENCE

Cognizant | Aug 2021 - Present

Associate

Oct 2023 – Present

- Chanel | *KR-Replatforming Project*

Here the project was migrating to the ECom Markets Flow from the previous KR market-specific flow with some enhancements.

- Designed SIT & UAT Test Scenarios for the KR market as per ECom Markets flow.
- Completed System Integration Testing (SIT) with respective system POCs to ensure proper system integration between all the systems and shared daily status reports with the respective teams.
- Completed User Acceptance Testing for Fragrance & Beauty Products (FBP) for order placements and fulfilment flows for both happy & unhappy scenarios to ensure the process works fine.
- Involved in Prod Sanity Testing with Business Users & also supported them in the Hypercare Period.

Programmer Analyst

Aug 2022 – Sept 2023

- Chanel | *ECom TSA Wave 2 - TH and TW Market*

- Completed System Integration Testing (SIT) with respective system POCs to ensure proper system integration between all the systems and shared daily status reports with the respective teams.
- Completed User Acceptance Testing for Fragrance & Beauty Products (FBP) for order placements and fulfilment flows for both happy & unhappy scenarios across multiple devices to ensure the process is working as expected.
- Created API & UI Automation scripts using Cucumber, Selenium & Rest Assured API along with Java
- Involved in Prod Sanity Testing with Business Users & also supported them in Hypercare Period.

- Mattel | *Shoppers Hub*

- Designed Test Scenarios for new features like Loyalty Programs, Gift cards, and gift experiences
- Completed Functional Testing on the Shoppers Hub NAD Regions (US, Canada, Brazil) and Regression Testing on EMEA Regions (i.e., the UK, France, Germany, Spain & Italy)
- Modified site contents in Contentstack based on testing requirements

Programmer Analyst Trainee

Aug 2021 – Aug 2022

- Joined as a QEA and completed all of my Role Development Plans (RDPs) and worked on one project

- Mattel | *Shoppers Hub*

- Designed Test Scenarios based on the requirements provided in Jira per sprint.
- Completed Functional Testing on the Shoppers Hub site for all EMEA Regions (i.e., the UK, France, Germany, Spain & Italy) and shared daily status reports with the respective teams.
- Also developed Automation Script for stress testing for order placement in Shoppers Hub Site for all EMEA Regions.

EDUCATION

Techno Main Salt Lake, Kolkata

Aug 2017 - Jul 2021

B. Tech. Civil Engineering

DGPA: 8.73

- Member of Samaritans - The NSS Club of Techno Main Salt Lake