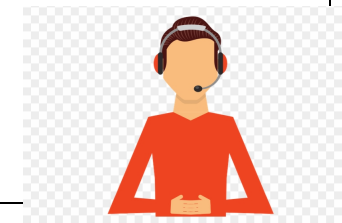


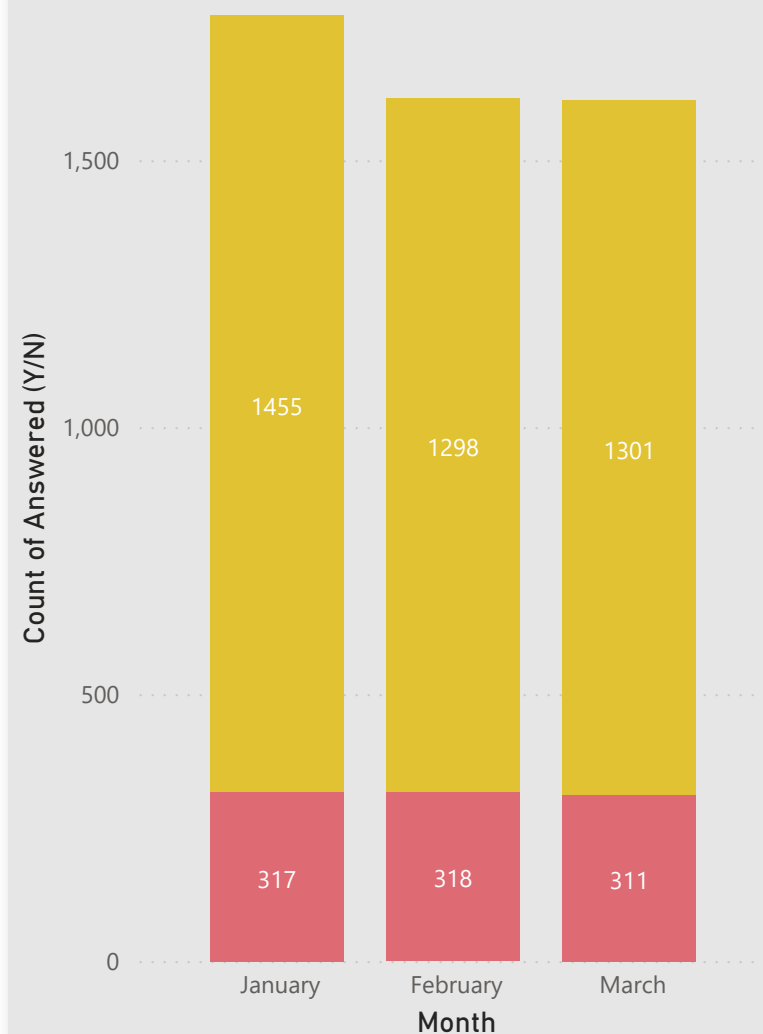


CALL CENTRE DATA ANALYSIS

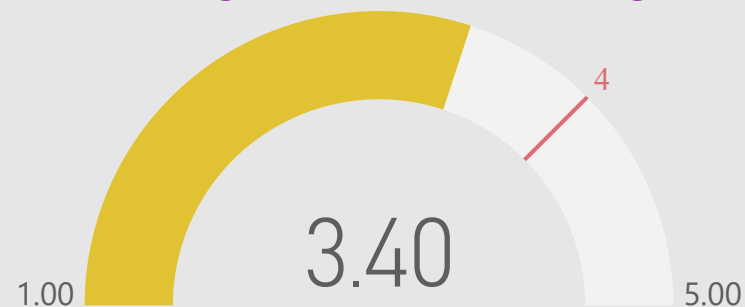


TOTAL CALLS PER MONTH

Answered (Y/N) ● N ● Y



Average of Satisfaction rating



AGENT

All

Topic

All

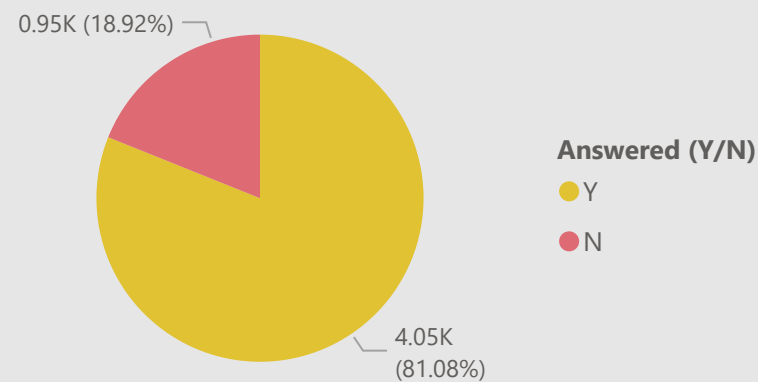
TOTAL NO.OF.CALLS

4054

AVERAGE SPEED OF ANSWERING (S)

67.52

NO.OF.CALLS ANSWERED



RESOLVED CALLS

