

Ideation Phase Empathize & Discover

Date	19 October 2023
NM ID	4C86F5FC282D7C0A13549079910465F9
Project Name	Blockchain powered library management
Maximum Marks	4Marks

Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviour and attitudes. It is a useful tool to help teams better understand their users. Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Empathy map : Blockchain powered library management

