

Maz Chowdury

New York City, (213) 344-8494, maz.chowdury@gmail.com

LINKS

[LinkedIn](#)

PROFILE

To create & collaborate with like minded individuals in the industry so that our strategies and solutions can be implemented into the company for future growth, sustainability & prosperity. 8+ Years of experience in Operations. From being apart of the first 1,000 Tesla's being built and shipped in Silicone Valley. To ensuring 80K Customers received their packages on time at Amazon daily.

EMPLOYMENT HISTORY

Mar 2022 — Present

Senior Operations Manager, Kyte.

New York City

- Currently running the #1 market globally for on time deliveries (99% on time rate)
- Ensuring 1,500+ trips have a driver attached to each trip
- Direct report to an Associate Manager, 4 fleet coordinators, & 600+ drivers
- Oversee 3 lots with a fleet of 800 vehicles ensuring operational excellence
- Partner with the engineering team to develop solutions to improve Surfer App for UI & UX purposes
- Own driver partner onboarding and training
- Schedule driver partner tasks and ensure they are executed to completion (vehicle swaps, maintenance, refueling, detailing, etc.)
- Manage vehicle onboarding and off-boarding with our supplier partners.
- Control and valeting the parking lot to maximize operational efficiency.
- Maintain the key management system to ensure security.
- Audit and control the cleanliness of the vehicles to ensure 3rd party accountability and provide customer excellence.
- Maintain the vehicle fleet so that all cars are in "rentable condition"

Jul 2020 — Mar 2022

Operations Manager, Amazon

New York City

- Coach, manage, and develop a team of 50 to 200 Amazon associates
- Communicate policies to your team and act as the primary information source for the team -maintaining compliance, consistency, and taking corrective action when needed
- Create, manage, and support recognition programs
- Support all safety programs and OSHA compliance to ensure a safe work environment for all associates
- Ensure procedures are followed for building security and product loss prevention
- Partner with the management team to establish and maintain quality control standards
- Develop performance goals and objectives to achieve customer demand and ensure accuracy and quality

Jan 2016 — May 2020

Operations Manager, Tesla

Fremont

- Leading a team of 50-60
- Designing, developing, and implementing solutions for dramatically improving material flows through the factory using Lean Principles.
- Meeting warehouse operations financial objectives by participating in budget preparation, forecasting requirements, planning for capital expenditures, securing company property and assets, and analyzing and resolving inventory variances.
- Developing a strong team of material handling personnel through selective recruitment, thorough and consistent on-boarding process, training, and coaching, and identification and addressing of competency gaps within the team. Management of the team includes proactively planning for labor needs, considering production ramp up, communicating job expectations, performing employee performance and objectives reviews, and managing the team in alignment of company policies and procedures.
- Driving improvements within material flow by planning layout and space requirements, reducing line impact by ensuring material availability at picking locations, analyzing and reviewing product flow, and evaluating and proposing new equipment options.
- Overseeing mechanical assembly line for Tesla model cars including Models S, X, & 3.
- Analyzing company data to identify trends and performances for improvements.
- Assisting software developers and engineers with daily update reports

EDUCATION

Aug 2013 — Jan 2016

BBA - Business Management & Finance, Brooklyn College

Brooklyn

SKILLS	Flexibility and Adaptability	Ability to Work in a Team
	Self-motivation	Ability to Work Under Pressure
	Conflict Resolution	Microsoft Office Word
	Adobe Photoshop	Leadership
	Interpersonal Skills	Microsoft Outlook
	Fast Learner	Microsoft Office
	Critical thinking and problem solving	Microsoft Excel
	Decision Making	Analytical Skills
	Creativity	Microsoft PowerPoint
	Effective Time Management	SEO
	Leadership Skills	SQL
	Ability to Multitask	
LANGUAGES	Bangla	Urdu
	Hindi	Punjabi
	Spanish	Arabic
CERTIFICATIONS	Certified Professional Ergonomist (Tesla)	Fremont
	CPR AED certified (Amazon)	New York City