

WHO WE ARE

We are an award-winning, full-service community bank supporting individuals, families, and businesses at every stage of their financial journey. With offices across Northern New England, we offer competitive financial products and services, delivered by a talented team and complemented by the latest in digital banking to empower you to bank the way you want. Founded in 1875, we're passionate about making a difference in people's lives, so that together we can thrive in a vibrant, prosperous community for all.

WHY US

You can expect incredible service, delivered by smart and friendly financial experts who live and work right here in your community. We listen to what our customers need so we can provide guidance, stability, and the best banking experience possible—whether you choose to bank online, in-person, or by phone.

BUSINESS BANKING

With personalized, local guidance, our dedicated bankers get to know your business. Whether you need startup financing, complex loan assistance, treasury management support, or international payment capabilities, we have the products and expertise to help your business thrive.


PERSONAL BANKING

We support you where you are today and help you grow to meet your goals, with support and solutions that fit your lifestyle. We work side-by-side to help you manage your money, with the confidence of in person guidance and sophisticated digital tools.



KEY STATISTICS AS OF 9/30/2023

 **630+**
EMPLOYEES

 **40%**
OF EXECUTIVES
AND
36%
OF BOARD
DIRECTORS
IDENTIFY AS
FEMALE

 **57**
BANKING
CENTERS
66
ATMs

 **24/7**
LIVE PHONE
SUPPORT

OUR CORE VALUES

**HONESTY
& INTEGRITY**
above all else

TRUST
built on fairness

SERVICE
that creates remarkable
experiences

RESPONSIBILITY
to use our resources
for the greater good

EXCELLENCE
through hard work
and lifelong learning

DIVERSITY
realized through
inclusion and respect

ASSETS
\$5.8
BILLION

LOANS
\$4.1
BILLION

DEPOSITS
\$4.7
BILLION

**ASSETS UNDER
ADMINISTRATION**
\$1.8
BILLION

TICKER
CAC
NASDAQ

GROWING, GIVING, THRIVING—TOGETHER

As a dedicated community bank, we're passionate about giving back and making a difference in our communities and neighborhoods, where we live, work, and play. Community is at the core of what we do and why we do it, and as we've grown over the years, our commitment to socially-minded growth and giving back have deepened.

NATIONALLY RECOGNIZED, LOCALLY COMMITTED

We're dedicated to listening to what our customers need, so we can be there for them—providing guidance, stability, and a better banking experience.

RECOGNITIONS AND AWARDS

- | | |
|---|---|
|  2022 Customer Experience Leader in U.S. Retail Banking
Coalition Greenwich |  2022 Customer Experience Leader in U.S. Commercial Small Business Banking
Coalition Greenwich |
|  2022 Lender at Work for Maine
Finance Authority of Maine |  2021, 2022, and 2023 Best Places to Work in Maine
Best Companies Group |
|  2022 + 2023 World's Best Banks
Forbes |  Above & Beyond Award
Employer Support of the National Guard & Reserve |



2022 ANNUAL REPORT



2022 ESG REPORT

hope home

Through our unique Hope@Home program, we're raising awareness for the issue of homelessness in our communities, while supporting the organizations at the forefront of providing help. Because we believe that everyone deserves a safe place to call home.

\$100

DONATED FOR
EVERY NEW HOME
WE FINANCE

50+

HOMELESS
SHELTERS
SUPPORTED IN OUR
COMMUNITIES

\$765,000+

DONATED IN TOTAL
SINCE THE PROGRAM
BEGAN IN 2015