

# JOHN MACFADYEN

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## EDUCATION

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**University Of Michigan-Dearborn**  
BS Computer Science

Dearborn, MI  
Sep 2016 - Jun 2020

## EXPERIENCE

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### WoodWing

*Junior Support Engineer*

Detroit, MI  
March 2019 | Present

- Install, configure and maintain WoodWing software on all supported platforms
- Professionally respond in writing and verbally to support issues reported by technology partners and direct customers
- Document, track and resolve technology issues using company tools and protocols
- Efficiently troubleshoot, research and test software and workflow issues
- Assist with server and client software deployment and integration projects
- Help create or support custom interfaces and data exchanges

### WoodWing

*Support Engineer Intern*

Detroit, MI  
January 2018 | February 2019

- Install, configure and maintain WoodWing software on all supported platforms
- Professionally respond in writing and verbally to support issues reported by technology partners and direct customers
- Efficiently troubleshoot, research and test software and workflow issues

### Panera Bread

*Retail Associate*

Livonia, MI  
August 2015 | January 2018

- Assist Customers
- Routine Cleaning

### Value Center Marketplace

*Associate*

Livonia, MI  
August 2014 | August 2015

- Assist Customers
- Routine Cleaning
- Basic Repair

## SKILLS

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Programming Languages: HTML, CSS, Javascript, PHP, C++, Python  
Technologies: Linux Administration, NodeJS, BootStrap, Express

## PROJECTS

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**Freelance Web Development** *HTML, CSS, Javascript, PHP, WordPress*

<https://github.com/SpaceC0wb0y>

Started: 2018