John MacFadyen

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Education

University Of Michigan-Dearborn   Dearborn,MI
BS Computer Science   Sep 2016 - Jun 2020

Experience

WoodWing   Detroit,MI
Junior Support Engineer   March 2019 | Present

- Install, configure and maintain WoodWing software on all supported platforms
- Professionally respond in writing and verbally to support issues reported by technology partners and direct customers
- Document, track and resolve technology issues using company tools and protocols
- Efficiently troubleshoot, research and test software and workflow issues
- Assist with server and client software deployment and integration projects
- Help create or support custom interfaces and data exchanges

WoodWing   Detroit,MI
Support Engineer Intern   January 2018 | February 2019

- Install, configure and maintain WoodWing software on all supported platforms
- Professionally respond in writing and verbally to support issues reported by technology partners and direct customers
- Efficiently troubleshoot, research and test software and workflow issues

Skills

Programming Languages:	HTML, CSS, Javascript, PHP, C++, Python
Technologies:	Linux Administration, NodeJS, BootStrap, Express

Projects

Freelance Web Development *HTML, CSS, Javascript, PHP, WordPress*
Started: 2017