

RC TEST 8

102. Compensation is supported by the fact that
the Foundation may be used without
a license for —
A) the production of scientific literature.
B) the production of technical literature.
C) the production of literary works.
D) the production of educational materials.
103. In some countries, one is entitled to a free copy of a newspaper or magazine if
one is a member of a certain organization. This is known as a —
A) loan.
B) gift.
C) present.
D) compensation.
104. When you are studying off books you are —
A) reading.
B) writing.
C) listening.
D) learning.
105. When you are —, you are reading off books.
A) reading.
B) writing.
C) listening.
D) learning.
106. When you are —, you are writing.
A) reading.
B) writing.
C) listening.
D) learning.
107. When you are —, you are listening.
A) reading.
B) writing.
C) listening.
D) learning.
108. When you are —, you are learning.
A) reading.
B) writing.
C) listening.
D) learning.
109. When you are —, you are writing.
A) reading.
B) writing.
C) listening.
D) learning.
110. When you are —, you are listening.
A) reading.
B) writing.
C) listening.
D) learning.
111. When you are —, you are reading off books.
A) reading.
B) writing.
C) listening.
D) learning.
112. When you are —, you are writing.
A) reading.
B) writing.
C) listening.
D) learning.
113. When you are —, you are listening.
A) reading.
B) writing.
C) listening.
D) learning.
114. When you are —, you are learning.
A) reading.
B) writing.
C) listening.
D) learning.
115. When you are —, you are writing.
A) reading.
B) writing.
C) listening.
D) learning.
116. When you are —, you are listening.
A) reading.
B) writing.
C) listening.
D) learning.
117. When you are —, you are reading off books.
A) reading.
B) writing.
C) listening.
D) learning.
118. When you are —, you are writing.
A) reading.
B) writing.
C) listening.
D) learning.
119. When you are —, you are listening.
A) reading.
B) writing.
C) listening.
D) learning.
120. When you are —, you are learning.
A) reading.
B) writing.
C) listening.
D) learning.

121. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
122. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
123. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
124. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
125. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
126. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
127. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
128. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
129. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
130. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
131. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
132. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
133. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
134. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
135. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
136. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
137. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
138. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
139. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.
140. Training courses are usually given —
A) directly.
B) once.
C) directly.
D) indirectly.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mount Teide is Spain's only peak that ----- above 3,500 meters.
(A) rise
(B) rises
(C) to rise
(D) rising
102. Aspiring chefs should equip ----- with a high-quality set of kitchen knives.
(A) they
(B) themselves
(C) their own
(D) their
103. Mr. Hayashi has the ----- career history out of the entire advisory committee.
(A) long
(B) length
(C) longer
(D) longest
104. All of Wester Apartments' amenities, ----- the fitness center, are available to tenants at no extra charge.
(A) sometimes
(B) including
(C) just as
(D) also
105. Clients appreciate that Ms. Caro is ----- incorrect about market trends.
(A) rarely
(B) yet
(C) apart
(D) far
106. Our library is an affiliate of Fowler Science Online, ----- library patrons can access its interactive lessons for free.
(A) once
(B) how
(C) then
(D) so
107. The CEO's speech presented a comprehensive ----- for the company's future.
(A) measure
(B) collection
(C) vision
(D) deadline
108. Only authorized staff are allowed inside the Council Chamber, ----- when there is a public meeting.
(A) during
(B) given
(C) between
(D) except

109. Organizations supported by the Alba Foundation must submit annual grant reports for -----.
- (A) evaluate
(B) evaluates
(C) evaluation
(D) evaluative
110. Employees occupying shared offices are expected to be ----- of coworkers' needs for privacy.
- (A) mindful
(B) willing
(C) reasonable
(D) independent
111. Graduates of our certification program usually ----- quickly to the working world.
- (A) adapt
(B) adapts
(C) adapting
(D) is adapted
112. Internships are of ----- interest to students hoping to improve their résumés.
- (A) relevant
(B) great
(C) farthest
(D) minimal
113. To communicate traffic conditions in a simple way, our app assigns colors to roads ----- their levels of congestion.
- (A) adjacent to
(B) such as
(C) based on
(D) instead of
114. ----- of the two dessert options suggested by the caterer require refrigeration.
- (A) Every
(B) Those
(C) Nothing
(D) Neither
115. ----- the end of the tour, participants will have the opportunity to purchase photos taken by our photographer.
- (A) Without
(B) Since
(C) At
(D) About
116. Construction work on Snead Tower will soon -----, since new funding has been secured.
- (A) ensure
(B) resume
(C) resolve
(D) maintain
117. A pay statement must be issued ----- the employee has not worked during the pay period in question.
- (A) even if
(B) other than
(C) promptly
(D) still
118. Training participants will be asked to take a quiz online ----- after watching the final video.
- (A) directly
(B) direct
(C) directed
(D) direction
119. Focus group leaders should ----- from expressing their personal opinions to the group.
- (A) refuse
(B) refrain
(C) escape
(D) prevent
120. Dr. Jeong's award-winning research has enhanced the ----- of her department.
- (A) arrangement
(B) permission
(C) reputation
(D) belief

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121. Because the quartz countertops are its most popular -----, Earlstone features them on its home page.
- (A) productively
(B) productive
(C) produces
(D) products
122. ----- Byrd Industries lowers its project bid, we will most likely hire Newlane Contractors for the renovation.
- (A) Further
(B) Unless
(C) Hopefully
(D) Meanwhile
123. Once the passengers -----, the cabin crew will close the aircraft's doors.
- (A) boarded
(B) are boarding
(C) have boarded
(D) to board
124. Carden Motors is seeking a technician who is ----- at repairing faulty transmissions.
- (A) expert
(B) experts
(C) expertly
(D) expertise
125. In a recent interview, Sarah Fusco admitted she now regrets her ----- decision to leave the music industry.
- (A) impulsive
(B) boldest
(C) unexpectedly
(D) occasional
126. Mr. Lin was ----- to circulating memos electronically until his colleagues pointed out it would save money.
- (A) accustomed
(B) receptive
(C) limited
(D) opposed
127. Strunk Group's top-selling fertilizer, Ultra Green, ----- increases the amount of nutrients in poor soil.
- (A) considers
(B) considerable
(C) consideration
(D) considerably
128. Amateurs and professionals ----- are using Illustria for graphic design projects.
- (A) almost
(B) rather
(C) alike
(D) most
129. The paintings have been arranged ----- in order to show how Mr. Guerra's style changed over the course of his career.
- (A) rightfully
(B) prominently
(C) increasingly
(D) chronologically
130. The travel ----- is allocated to assist with meals, taxi fares, and any other expenses incurred during your trip.
- (A) documentation
(B) allowance
(C) itinerary
(D) insurance

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following invitation.

To Whom It May Concern:

We at the Villiers Entrepreneurs Network would like to invite your company to participate in the Villiers Venture Capital Conference (VVCC) to be held at Torres Mill on Thursday, April 7 at 2 P.M.

The first, private half of the conference will introduce participants to _____ opportunities in the Villiers region. Representatives from six promising area start-ups will give short presentations on their companies' funding needs. _____ You are also welcome to _____ the public half of the VVCC, which will run from 4 P.M. to 6 P.M. However, this section is targeted more _____ local businesses and entrepreneurs.

Please respond to this invitation to reserve your place at the VVCC.

Sincerely,

Elias Barlow, Chair
Villiers Entrepreneurs Network

TEST 8

131. (A) education
(B) investment
(C) employment
(D) marketing

132. (A) These will be followed by a networking break.
(B) The VVCC first took place in April of last year.
(C) Executives from local banks will be in the audience.
(D) The city's economic climate has been unfavorable lately.

133. (A) record
(B) promote
(C) continue
(D) attend

134. (A) of
(B) than
(C) towards
(D) involved

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Questions 135-138 refer to the following e-mail.

From: Anton Grier
To: Lindsay Pickard
Subject: Thank you note
Date: March 29

Hello Lindsay,

I just wanted to reach out and express my appreciation for your department's help with the search for my executive assistant. While everyone I interacted with did fine work, I especially want to single out Karl Schmidt for making an invaluable contribution to the process. _____, he discovered a specialized job board for administrative professionals. Without that _____, I wouldn't have had so many great candidates to choose from.

As this was my first time hiring someone here at Carylon Health, I wasn't sure what _____ from the process, but I certainly couldn't have imagined that it would be so simple and collaborative. You have put together an excellent team. _____. I hope you will pass on my thanks to everyone.

Sincerely,

Anton Grier
Vice President of Digital Healthcare Innovations
Carylon Health

135. (A) Specifically
(B) Nonetheless
(C) To that end
(D) Accordingly

136. (A) event
(B) perk
(C) design
(D) resource

137. (A) expected
(B) expects
(C) to expect
(D) the expectations

138. (A) The orientation is certain to go quickly and smoothly.
(B) It would not be wise to expand it further at this time.
(C) I would welcome the chance to work with you all again.
(D) They will be very effective once they are fully trained.

Questions 139-142 refer to the following memo.

To: Laboratory staff

From: Amal Khoury, Safety Director

Subject: Safety reminder

Date: January 11

I am sending this memo to remind you all of some important safety ----- . First, no employee **139.** may handle hazardous chemicals while alone in the laboratory. At least one other staff member who could provide aid in the event of a problem has to remain ----- sight or hearing at all times. **140.**

Employees may perform other types of laboratory tasks alone with prior permission from a director or manager. **141.** The SAFEX compliance management system makes this process simple.

Finally, the SAFEX mobile app's "Check-In" feature **142.** whenever an employee is working alone in the lab. The offsite colleague designated as the emergency contact for the feature should also be informed of that fact beforehand.

Thank you for your compliance.

- 139.** (A) trainings
(B) personnel
(C) equipment
(D) policies

- 140.** (A) through
(B) within
(C) to
(D) upon

- 141.** (A) Moreover, employees are encouraged to sanitize workstations frequently.
(B) However, the superior should complete a risk assessment beforehand.
(C) In fact, the layout of our lab has been designed to minimize these issues.
(D) Of course, certain kinds of work may be too complex for one technician.

- 142.** (A) must be used
(B) to be used
(C) is being used
(D) would have been used

Questions 143-146 refer to the following e-mail.

To: Undisclosed Recipients
From: TicketWiz
Date: October 8
Subject: Blue Streak concert

Dear Blue Streak Fan,

The continuing playoff success of the Hoyle Tigers baseball team has led to several games being added to the schedule at Hoyle Stadium. For this reason, the venue _____ unavailable to host Blue Streak's October 13 concert as planned. That show has been _____. A full refund for your ticket or tickets has been issued via your chosen payment method. Luckily, the band was able to book the nearby Peacock Resort Amphitheater for the same date and time. As a ticketholder for the stadium concert, you are _____ to purchase tickets for the amphitheater _____. show through a special online presale that begins tomorrow at 10 A.M. _____. _____.

TicketWiz and Blue Streak apologize for any inconvenience caused by this change.

Sincerely,

The TicketWiz Team

- 143.** (A) was
(B) being
(C) will be
(D) has been

- 145.** (A) eligible
(B) applied
(C) fortunate
(D) proposed

- 144.** (A) postponed
(B) performed
(C) organized
(D) canceled

- 146.** (A) The amphitheater has a capacity of just 20,000.
(B) You can expect to receive a reply within 24 hours.
(C) The two shows feature the same lineup of musicians.
(D) An e-mail with the access link will be sent later today.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following memo.

MEMO

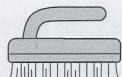
To: Wanda Morton and 9 others
From: Clifford Sanders, External Communications Specialist
Date: October 18
Subject: Bauer Mountain wind farm

In advance of Thursday's press conference on the project's status, I would like to issue the following reminder to members of the Renewable Energy Team and Media Relations Department. Since Ms. Trevino has designated me as our organizational spokesperson on the Bauer Mountain wind farm, I must be the one to handle media inquiries on the subject. Please pass this information on to any reporters who contact you. As you all know, the project continues to face some amount of opposition from members of the community for its possible impact on tourism. For that reason, it is crucial that our organization avoid making any remarks that are not informed by both expertise on the project and sensitivity to public opinion.

147. According to the memo, who can answer media inquiries about the wind farm?
- (A) The Renewable Energy Team
(B) Mr. Sanders
(C) Ms. Trevino
(D) The Media Relations Department
148. What is mentioned about the wind farm?
- (A) Its completion will be announced on Thursday.
(B) It was proposed by an environmental group.
(C) It will soon be toured by a group of reporters.
(D) It is controversial among local residents.

Questions 149-150 refer to the following advertisement.

Now that spring has arrived, many people are giving their houses or apartments a deep cleaning. But what if you don't have time to get rid of winter dust and grime yourself? Aspire Cleaners' dedicated staff will scrub every corner of your home from floor to ceiling—or, just the areas you ask us to handle. Call us at 555-0164 today.



- 149.** What does the advertisement suggest about spring?
- (A) It is a popular time for cleaning a home thoroughly.
 - (B) It is the best time to list a property for sale.
 - (C) It is the dustiest season of the year.
 - (D) It is the season in which Aspire Cleaners was founded.
- 150.** What is indicated about Aspire Cleaners?
- (A) It is offering a limited-time discount.
 - (B) Its staff work both indoors and outdoors.
 - (C) Its services can be customized.
 - (D) It specializes in cleaning flooring.

Questions 151-152 refer to the following announcement.

<http://www.gleason.com>

GLEASON INTERNATIONAL AIRPORT (GIA)

NEWS & NOTICES

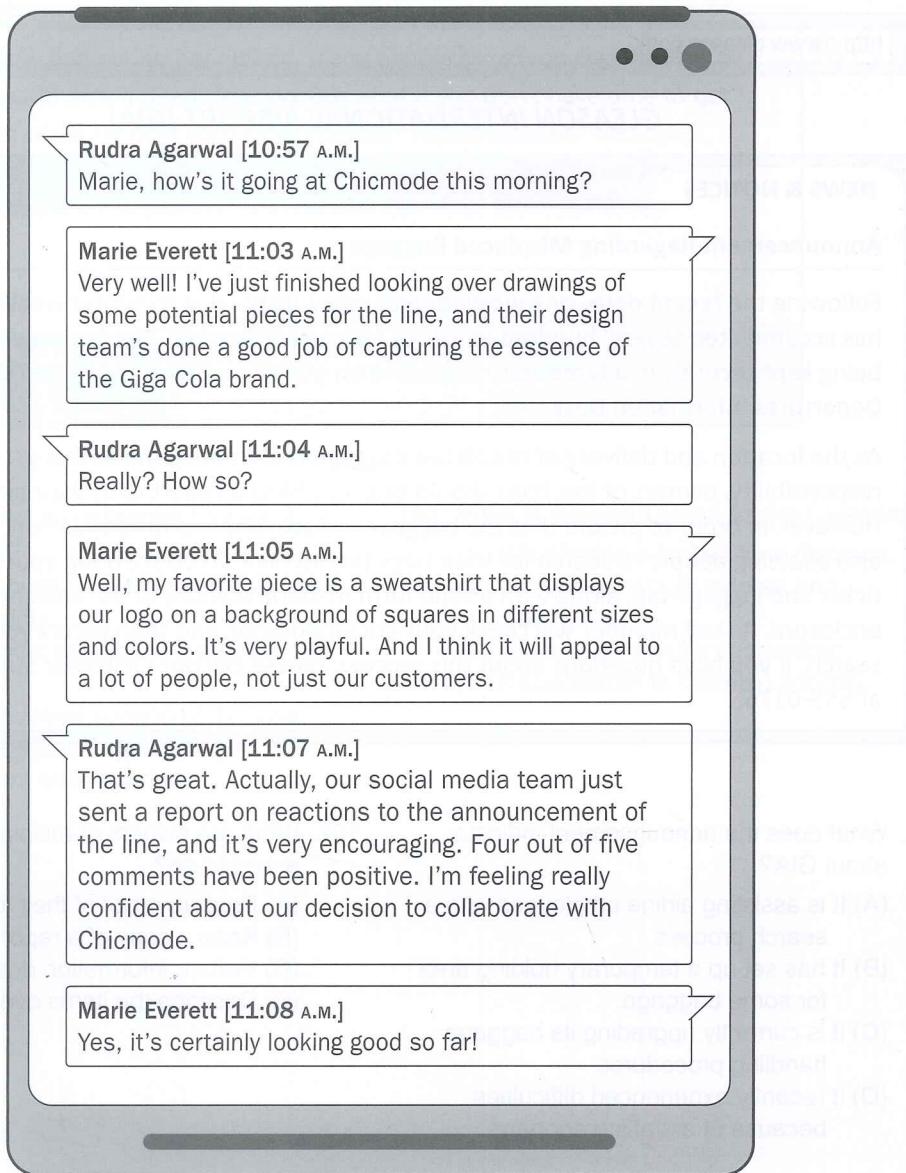
Announcement Regarding Misplaced Baggage

Following the recent delay or cancellation of many flights due to winter weather, GIA has accumulated several hundred pieces of misplaced baggage. The baggage is currently being kept securely in a temporary enclosure on our second floor, near the Domestic Departures Information Desk.

As the location and delivery of misplaced baggage is ultimately the airline's responsibility, owners of lost bags should begin by filing a report with their airline. However, in order to ensure that the baggage is dispersed in a timely fashion, we are also allowing people to search for their bags themselves. To do so, bring your airline ticket and luggage tag, along with a valid form of identification, to the entrance of the enclosure. A staff member will check your documentation and then escort you inside to search. If you have questions about this process, please call our Customer Support Team at 555-0176.

151. What does the announcement indicate about GIA?
- (A) It is assisting airline employees with a search process.
 - (B) It has set up a temporary holding area for some baggage.
 - (C) It is currently upgrading its baggage handling procedures.
 - (D) It recently experienced difficulties because of a staffing shortage.
152. What are owners of misplaced baggage asked to do?
- (A) Prepare proof of their identity
 - (B) Keep a copy of a report
 - (C) Visit an information desk
 - (D) Describe the items over the phone

Questions 153-154 refer to the following text-message chain.



153. What is Chicmode?

- (A) A fashion show
- (B) A news organization
- (C) A clothing company
- (D) A department store

154. At 11:08 A.M., what does Ms. Everett most likely mean when she writes, "Yes, it's certainly looking good so far"?

- (A) A team is doing extensive research.
- (B) A business partnership seems promising.
- (C) A social media page is appealing.
- (D) Some apparel has remained in fine condition.

Questions 155-157 refer to the following e-mail.

E-Mail message

From: Rebecca Whipple
To: Thomas Morgan
Subject: Re: Inquiry
Date: January 11
Attachment: Tuition Assistance Program Form

Dear Mr. Morgan,

Thank you for your inquiry about Brennan Insurance's tuition assistance for employees who enroll at Esquivel University. Having completed your first year of employment, you do indeed qualify for this benefit. — [1] —.

Before taking any other steps, please speak to your department head, Ms. Yoshida, to check that she will provide you with the managerial recommendation required as part of the program application. — [2] —.

Next, visit [this page](#) to request an advising session with an enrollment counselor at Esquivel to design your educational path. The university offers two associate degrees and more than 50 bachelor's degrees, most of which can be pursued part-time. — [3] —. Before your advising session, it is recommended that you prepare details about any college or university credits you already possess so that the counselor can determine whether they can be used toward your desired degree at Esquivel.

— [4] —. Once you are ready, you may apply to our program by completing the attached form.

Sincerely,

Rebecca Whipple
Employee Benefits Counselor, Brennan Insurance

155. Why is Mr. Morgan advised to speak with Ms. Yoshida?
- (A) To seek advice about which field to study
(B) To remind her of a change in his employment status
(C) To confirm her approval of his participation in the program
(D) To learn about the steps of the application process
156. What does the e-mail suggest about Esquivel University?
- (A) It conducts some of its courses online.
(B) It sometimes accepts credits earned at other institutions.
(C) It gives a tuition discount to employees of Brennan Insurance.
(D) It recently increased the number of degrees it offers.
157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Graduate degrees are outside of the scope of our program."
- (A) [1]
(B) [2]
(C) [3]
(D) [4]

Questions 158-160 refer to the following information.

PURCELL iX1600 SCANNER

Troubleshooting Tips

For your convenience, Maist Hotel has put together this guide to common problems with our Purcell scanner. In addition to the tips below, we recommend confirming that all cables are securely connected. If none of these steps resolve your issue, call extension 200 from the phone near the business center door to summon a staff member.

Issue	Possible Cause	Recommended Action
Machine does not begin scanning.	Document feeder has not detected document.	Insert document fully into document feeder.
Scanned image is too faint.	Low air temperature is affecting machine's performance.	Go to "Machine Settings" and change "Scan Warm-up Time" to "Longer."
"Scan to Folder" function is not working.	Machine can scan only to USB when a USB flash drive is connected.	Check USB port on machine's right side and remove any drives.

158. For whom is the information intended?

- (A) Maist Hotel employees
- (B) Maist Hotel guests
- (C) Purcell repair technicians
- (D) Purcell sales representatives

159. What is mentioned as a reason to call the provided phone number?

- (A) To arrange in-person assistance
- (B) To order some connector cables
- (C) To have an ink cartridge replaced
- (D) To check a warranty's validity

160. Why should the user change a setting on the scanner?

- (A) Because digital scans are not being sent to the desired location
- (B) Because the scanner has produced an image that is not sharp
- (C) Because a document cannot be inserted into the document feeder
- (D) Because the scanner is unable to detect a USB drive

Questions 161–163 refer to the following report.

Themeification Service Center

Status Report

Issue:

Clients using our e-commerce Web site design themes have reported a problem with the shopping cart feature. The shopping cart icon is displaying a “1” to their site’s visitors even when the visitor’s cart is actually empty. This is only happening to visitors using the Champona Web browser.

Ticket filed with Themeification Service Center:

August 20, 5:48 P.M.

Current status:

We determined that the issue is caused by Realtail, a necessary software plugin used in the affected design themes. We notified the maker of Realtail on August 21 at 9:12 A.M. and asked to be updated when the issue was resolved.

Recommendation to affected Themeification clients:

Advise dissatisfied visitors to use a different browser when accessing your Web site.

161. Why was the report written?

- (A) To update clients about a data security risk
- (B) To clarify the purpose of a product’s new feature
- (C) To announce the discontinuation of a design theme
- (D) To explain an issue with some retail Web sites

162. What is Themeification Service Center staff most likely doing currently?

- (A) Waiting to be contacted by another company
- (B) Running further tests on some software
- (C) Examining reports sent in by clients
- (D) Preparing to issue a document

163. What does the Themeification Service Center recommend that some clients do?

- (A) Select a different design theme
- (B) Upgrade to the latest version of Realtail
- (C) Discourage their customers from using Champona
- (D) Limit visitors’ access to their Web site

Questions 164-167 refer to the following e-mail.

E-Mail message

From: gsasaki@vanhornpublishing.com
To: jmyers@jig-mail.com
Subject: Delicious Portugal assignment
Date: June 30
Attachment: Delicious Portugal

Dear Ms. Myers,

Attached you will find the manuscript for Danilo Costa's *Delicious Portugal*. As we discussed, I need you to try out three of the recipes yourself and write a short report on the clarity and completeness of their instructions. Mr. Costa has assured me that all of his recipes were tested by non-professional cooks as required in his contract, but it's important that an independent tester confirm their quality before we proceed with publication. Please include the recipe for custard tarts, on page 290, among those you test. As the introductory paragraph to that recipe explains, these have been one of Portugal's most famous foods for centuries. Reviewers will be paying special attention to it.

Please complete this assignment by the end of the day on Sunday, July 5, and don't forget to provide images of your receipts for any ingredient purchases. A check for your \$300 fee plus reimbursement for expenses will then be sent out within 14 days.

Thanks,
Ginji Sasaki

164. Who most likely is Mr. Costa?

- (A) A chef
- (B) A food critic
- (C) A travel writer
- (D) A translator

165. What is Ms. Myers asked to do?

- (A) Produce some illustrations
- (B) Evaluate some instructions
- (C) Check some historical claims
- (D) Visit a Portuguese restaurant

166. According to Mr. Sasaki, what is included in the attachment?

- (A) An explanation of the regions of a country
- (B) Biographical details about a person
- (C) A copy of a business agreement
- (D) A description of a dish's significance

167. What will happen in July?

- (A) Images will be added to a manuscript.
- (B) Some writing tasks will be delegated.
- (C) An order of ingredients will be shipped.
- (D) A payment will be issued to a freelancer.

Questions 168-171 refer to the following letter.

Dear Valued Customer,

— [1] —. I am pleased to announce that Lakeside Pharmacy will be changing its name to Reviva Pharmacy as of May 1. The locations and contact numbers of our branches will remain the same. However, our Web address will now be www.reviva-pharm.com.

Lakeside Pharmacy was founded 14 years ago as a single storefront in Lakeside. Thanks to your support, it now comprises eight busy branches in three cities.

— [2] —. Our new name reflects our plans to continue growing into a national chain with locations throughout the country. — [3] —. You can rest assured, however, that our customers will always remain our priority. We will continue striving to meet your pharmaceutical needs with care and professionalism around the clock, 365 days per year.

— [4] —.

Sincerely,

Kyung-Taek Park, CEO

168. Why is the company changing its name?

- (A) It will begin offering a new service.
- (B) Its current one is similar to another business's name.
- (C) It has merged with another company.
- (D) It is expanding into more regions.

169. The word “busy” in paragraph 2, line 2, is closest in meaning to

- (A) distant
- (B) occupied
- (C) bustling
- (D) diligent

170. What is indicated about the company?

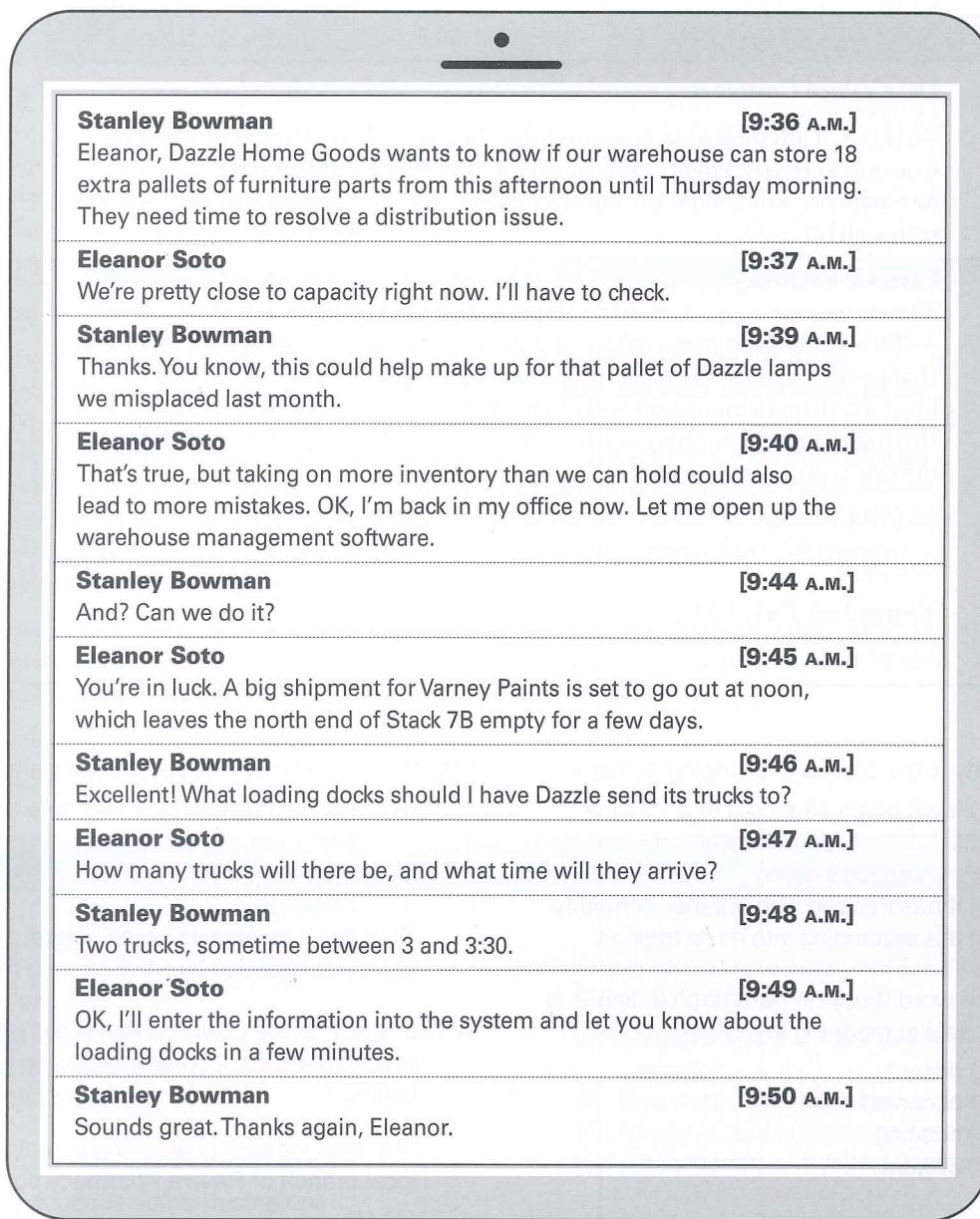
- (A) It serves customers at any time of the day.
- (B) It is no longer headquartered in Lakeside.
- (C) It has changed its name before.
- (D) It was founded by Mr. Park.

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“We look forward to assisting you at your local branch of Reviva Pharmacy soon.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 172-175 refer to the following text-message chain.



- 172.** What are the writers discussing?
- (A) Simplifying a distribution process
 - (B) Taking advantage of a sale
 - (C) Fulfilling a customer request
 - (D) Postponing an expansion project
- 173.** What is suggested about Ms. Soto?
- (A) Her office overlooks a warehouse floor.
 - (B) She did not know a mistake had been made.
 - (C) She spoke with a representative from Varney Paints.
 - (D) She changed locations during the conversation.
- 174.** At 9:45 A.M., what does Ms. Soto mean when she writes, "You're in luck"?
- (A) Some missing items have been recovered.
 - (B) A software program has a special feature.
 - (C) There will be space to store some goods.
 - (D) There is still time to cancel a shipment.
- 175.** What will most likely happen next?
- (A) Delivery spots will be assigned.
 - (B) Some trucks will be loaded.
 - (C) Mr. Bowman will return a call.
 - (D) Ms. Soto will turn on a computer.

Questions 176-180 refer to the following article and e-mail.

LOS ANGELES (May 3)—Connection Studios has hired Australian Lucas Pearce to direct its upcoming film *Black Door*. Mr. Pearce gained widespread attention this spring with his debut feature, *The Farm*, a terrifying ghost tale that received glowing reviews. *Black Door*, which will star Tamara Burns, is a psychological thriller set in a hospital. With a budget of \$8 million, it represents a significant increase in scale for Mr. Pearce, as *The Farm* reportedly cost just

\$700,000 to make.

According to the press release issued by Connection, *Black Door* will begin shooting in November and is scheduled to arrive in theaters in October of next year. The studio also indicated plans to screen the film a few months earlier at the Fleming Film Festival that summer, presumably hoping that positive reviews from attendees will build anticipation among audiences.

E-Mail message

To: lucas.pearce@sno-mail.com
From: gloria.ingram@connectionstudios.com
Date: August 29
Subject: *Black Door*
Attachment: Feedback

Dear Lucas,

My assistant has compiled the attached feedback on *Black Door* from those who attended its premiere screening at the Sutton Film Festival. It includes official reviews as well as social media reactions from influential members of the industry.

As you may already know, there was a lot of praise for the movie's sense of atmosphere, but also widespread agreement that its pace is sluggish. Several people mentioned that the scenes about the main character's son, in particular, take up a lot of time without being relevant to the plot.

Given this response, we would like you to work with the editor to cut as many of those scenes as possible. When you're finished, I'll arrange a test screening for the other producers and studio executives. I hope that you'll be able to work quickly and that no additional filming will be necessary. We want to keep our scheduled release date of October 7 so that *Black Door* will have a full week in theaters before *Artifact* comes out, as there are rumors that it will be stiff competition for us.

Gloria Ingram
Senior Vice President of Production, Connection Studios

- 176.** What is NOT mentioned in the article about *The Farm*?
- (A) It is a horror film.
 - (B) It had a relatively low budget.
 - (C) It is set during the springtime.
 - (D) It was praised by critics.
- 177.** What does the article suggest about *Black Door*?
- (A) It will take over two years to make.
 - (B) It will be Mr. Pearce's second film as a director.
 - (C) The casting process for it has not yet begun.
 - (D) It will be filmed in Australia.
- 178.** What is the main purpose of the e-mail?
- (A) To request some edits
 - (B) To announce a postponement
 - (C) To congratulate a collaborator
 - (D) To discuss some advertising
- 179.** What is implied about the first screening of *Black Door*?
- (A) Its audience was asked to take a survey.
 - (B) It was attended only by people who worked on the film.
 - (C) It took place at a different event than planned.
 - (D) It was conducted over the Internet.
- 180.** In the e-mail, what is indicated about *Artifact*?
- (A) It is also a Connection Studios film.
 - (B) It was shown at a film festival.
 - (C) It is undergoing additional filming.
 - (D) It will be released in October.

Questions 181-185 refer to the following e-mails.

E-Mail message

From:	osullivan@nortech.com
To:	inquiries@haywoodhub.com
Subject:	Office space inquiry
Date:	Thursday, February 2, 10:08 A.M.

Hello,

I am contacting your business by e-mail because I cannot seem to reach you via phone; each time I call the number listed on your Web site, a message says it is “unavailable.”

I am seeking a coworking business in Haywood from which I can work remotely for a few weeks while dealing with a family matter. I would need a private office and the use of two large computer monitors, and my budget limit is \$100 per week. Does Haywood Hub have what I am looking for?

Also, I see from your Web site that you offer parking. Could you let me know how much you charge for it, and also whether the parking area is enclosed?

I hope to hear from you very soon.

Olive Sullivan

E-Mail message

From:	edchisholm@haywoodhub.com
To:	osullivan@nortech.com
Subject:	Re: Office space inquiry
Date:	Thursday, February 2, 11:42 A.M.

Dear Ms. Sullivan,

I apologize for the difficulty you experienced while calling us. There was a phone service outage across our area this morning due to a tree branch having fallen on a phone line. Luckily, the issue was handled quickly.

As for your inquiries, I am pleased to tell you that we currently have suitable spaces open on our second floor for \$96 per week, inclusive of the charge for the computer accessories you require. The parking fee will be waived if you pay by the week or month, and though our parking area is not enclosed, most of the spaces are covered by shade canopies.

While we do allow walk-ins, it is best to book a space ahead of time to ensure that one will be available. You can respond to this e-mail or call me directly at extension 3 from our main line in order to do this. I am also happy to answer any further questions you might have.

Sincerely,

Ed Chisholm, Service Manager
Haywood Hub

181. In the first e-mail, what does Ms. Sullivan mention about herself?
- (A) She has patronized a coworking business before.
 - (B) She plans to use a company car on her trip.
 - (C) She works for a family-owned business.
 - (D) She is traveling to Haywood for a personal reason.
182. What is true about the spaces on Haywood Hub's second floor?
- (A) Some of them are offices for individual use.
 - (B) They are its only spaces that cost less than \$100 per week.
 - (C) Some of them overlook a parking area.
 - (D) They must be rented for at least one week at a time.
183. What does Mr. Chisholm offer Ms. Sullivan?
- (A) A free loan of two computer monitors
 - (B) A discount on a monthlong office rental
 - (C) Complimentary access to the parking area
 - (D) An upgrade to a space with better amenities
184. In the second e-mail, the word "covered" in paragraph 2, line 4, is closest in meaning to
- (A) paid for
 - (B) protected
 - (C) addressed
 - (D) divided
185. What does the second e-mail indicate about Haywood Hub?
- (A) Its building has just been damaged in an accident.
 - (B) It does not require customers to make reservations.
 - (C) Its employee extension numbers have changed.
 - (D) It is having routine maintenance performed on its phone line.

GO ON TO THE NEXT PAGE 

Questions 186-190 refer to the following e-mails and price list.

E-Mail message

From: Arthur Rhodes <arhodes@birchadvisors.com>
To: contact@caldwellresortrentals.com
Subject: Inquiry about group rental
Date: 10 November, 9:21 A.M.

Dear Caldwell Resort Rentals (CRR),

In December, my work team will take a skiing trip as a team-building activity. My family and I visited Caldwell Resort last year, and everyone had a great time. We never used your rental service, but one of my team members said he was impressed with the quality of your items. For our visit, skis, poles, and boots are needed. To comply with our company's safety guidelines, protective headgear must also be worn. Please let me know your rates at your earliest convenience.

Thanks,

Arthur Rhodes

E-Mail message

From: contact@caldwellresortrentals.com
To: Arthur Rhodes <arhodes@birchadvisors.com>
Subject: RE: Inquiry about group rental
Date: 10 November, 3:58 P.M.
Attachment: CRR_Price_List

Dear Mr. Rhodes,

Thank you for your interest in CRR's services. Please find attached the price list for the upcoming season. Due to high customer demand, we are offering snowboard rentals for the first time. Our staff is available to help with selecting boot sizes to ensure a proper fit. Should you have any questions, please feel free to contact me at this address or by phone at (940) 555-4802. I hope you and your group members have a wonderful time enjoying the slopes here at Caldwell Resort.

All the best,

Allison Millard

Caldwell Resort Rentals Price List

Package	One-Day Rate	Two-Day Rate
Package 1: Skis only	£22.00	£35.00
Package 2: Skis, poles, & boots	£30.00	£48.00
Package 3: Skis, poles, boots, & helmet	£32.00	£50.00
Package 4: Snowboard only	£25.00	£40.00
Package 5: Ski jacket, ski pants, & gloves	£22.00	£35.00

• We are open from mid-November to mid-February, depending on the weather.
 • Items must be returned by 4:30 P.M. or you will be charged for another day.
 • Items are offered on a first-come, first-served basis, so reserving items in advance is strongly advised.
 • All rental charges include insurance against breakage but not against loss.
 • We can accommodate nearly every size, from children aged 5+ up to XL adults.

- 186.** What does Mr. Rhodes indicate in the first e-mail?

(A) His team visited Caldwell Resort last year.
 (B) His coworker has used CRR before.
 (C) He is interested in booking skiing lessons.
 (D) He will pay for the rentals with a company credit card.

- 187.** Which rental package would be best for Mr. Rhodes's group?

(A) Package 2
 (B) Package 3
 (C) Package 4
 (D) Package 5

- 188.** How much does CRR charge for using its newest rental package for one day?

(A) £22.00
 (B) £25.00
 (C) £30.00
 (D) £32.00

- 189.** What is indicated in the price list?

(A) The business is open for nine months each year.
 (B) Children are not allowed to use the equipment.
 (C) Discounts are offered for certain group sizes.
 (D) Items are not guaranteed to be available.

- 190.** According to the price list, what is suggested about all rental items?

(A) They can be returned by mail.
 (B) They will incur a fee if lost.
 (C) They can be insured for an additional charge.
 (D) They require a deposit for possible damage.

Questions 191-195 refer to the following Web page, chart, and e-mail.

The screenshot shows a web browser window with a title bar containing three icons (minimize, maximize, close). The address bar displays the URL <http://www.green-run.com/volunteering>. The main content area has a header **VOLUNTEERING AT A GREEN RUN**. Below it is a paragraph of text. To the right of the text are three small square icons.

One reason for the growing popularity of Green Runs all over the world is that participation in this weekly outdoor running event isn't limited to joggers.

People able to walk a Green Run course can volunteer to set out the course markers beforehand, take them down afterwards, or help by "tail-walking"—walking after the last runner to ensure that no one is left behind on the course. Those who can only sit may act as course marshals, directing the runners at some of the course's major turns. And people handy with technology are needed to stand at the finish line and, with the help of the Green Run smartphone app, record finish times or scan runners' participation barcodes.

To get started as a volunteer, send an e-mail to your local event coordinator. All volunteers will be required to create a Green Run membership [here](#) before assisting with their first event and must be reachable by mobile phone on the day of the event.

Wingfield Green Run Volunteer Assignments for June 7

Role	Number of People Needed	Volunteers
Course set-up/take-down	3–5	Stuart White, Guillermo Ramos, Donna Goldman*
Tail-walking	2+	Reuben Linney, Nicolette Picardo
Course marshaling	4+	Alexis Vu*, Patrick Scanlan, Maria Serrano, Blair Wilson
Timekeeping	1	Peter Pospisil
Barcode scanning	2–4	Travis Neisewander, Carolyn Shelby*, Svetlana Tesnes

*New volunteer

From:	Bethany Trudeau
To:	Grady Chandler
Subject:	Volunteering
Date:	June 10

Hi Grady,

How was last Saturday's Green Run? I'm sorry I missed it—I sprained my knee while helping a friend move the day before. Actually, I won't be able to run again for a few weeks. But I'd like to stay involved by volunteering, and I remembered that you're the volunteer coordinator for Wingfield. Is there a way I could help out this week while staying off my feet? Let me know.

Thanks,

Bethany

- 191.** What does the Web page suggest about Green Runs?
- They are fund-raising events.
 - They are held in multiple countries.
 - Their courses must exceed a minimum length.
 - They take place seasonally.
- 192.** What is NOT listed as something that volunteers must do?
- Sign up for a Green Run member account
 - Read an online list of rules
 - Carry a mobile phone
 - Contact a Green Run official
- 193.** Based on the information in the chart, what can be concluded about Mr. Neisewander?
- He has never volunteered before.
 - He will be stationed at a turn along the route.
 - He will be asked to use a special mobile app.
 - He will need to arrive before the event begins.
- 194.** What is one reason Ms. Trudeau wrote the e-mail?
- To change her volunteer assignment
 - To ask about the timeline of some training
 - To introduce herself to an organizer
 - To explain her absence from an event
- 195.** What will Mr. Chandler most likely encourage Ms. Trudeau to do?
- Help runners stay on course
 - Greet participants upon their arrival
 - Sit behind a refreshments table
 - Inventory some equipment

Questions 196-200 refer to the following Web page, advertisement, and delivery confirmation.

<https://www.heredia.com/appliances/cooktops/ec7030a>

Heredia Bright 30-inch Electric Cooktop (EC7030A)

This cooktop offers cutting-edge convenience and precision. Its four burners can be monitored and adjusted from your smartphone with the Heredia Bright app. Each burner can also be set to an exact degree temperature, making it easy to cook delicate dishes like sauces and candy.

Features:

- Completely smooth glass surface enables easy cleaning
- Includes one extra-powerful 3100-watt burner for quick boiling
- Syncs wirelessly with Bright kitchen hoods; hood fan and lights automatically turn on when cooktop does
- Hot surface indicator light and locking function ensure safety

Model EC7030A is eligible for financing through the Tally payment platform. Click [here](#) to sign up for Tally before making your purchase.

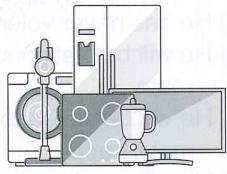
Heredia

SPRING INTO INNOVATION SPECIAL

Let innovation bloom in your kitchen! This spring, earn a generous rebate by purchasing at least three kitchen appliances from among Heredia's Bright line of smart home electronics. The more you buy, the more you get back!

- ◊ Three appliances: \$300
- ◊ Four appliances: \$550
- ◊ Five appliances: \$800
- ◊ Six or more appliances: \$1,050

All purchases must be made between April 1 and May 31 from our online store or an authorized retailer of Heredia appliances. Visit www.heredia.com/promotions/siis to apply for the rebate online or print out a claim form that can be mailed in.



Heredia
www.heredia.com
1-800-555-0164

DELIVERY CONFIRMATION

Order No.: 56403

Order Date: April 9

Customer: Clark Eubanks, 710 Henry Drive, Shannett, RI 02809

Delivery Date: April 18

Items	Quantity	Installation Required?
Bright Ultra Fresh Dishwasher (DW7550S)	1	✓
Bright 30-inch Electric Cooktop (EC7030A)	1	✓
Bright 28-cubic-feet Four-door Refrigerator (RF78233H)	1	✓
Bright 1.1-cubic-feet Countertop Microwave Oven (MO74403M)	1	

The above items were delivered in good condition, and any required installations were performed satisfactorily.

Clark Eubanks

(Signature of Customer or Designated Recipient)

196. What does the Web page indicate about model EC7030A?
- (A) It can be connected virtually to another appliance.
 - (B) It is the most powerful cooktop on the market.
 - (C) It is safe to use with glass cookware.
 - (D) It comes with access to a recipe-sharing app.
197. In the advertisement, what is suggested about the Spring into Innovation Special?
- (A) It is available only to visitors to Heredia's online store.
 - (B) The rebate amount continues to increase after six purchases.
 - (C) Not all of the products in the Bright line qualify for it.
 - (D) It is automatically applied to eligible purchases.
198. What is indicated on the delivery confirmation?
- (A) Another person accepted delivery for the customer.
 - (B) One appliance was not in satisfactory condition.
 - (C) A separate fee was paid to the delivery personnel.
 - (D) Installation service was provided for most of the items.
199. What is implied about Mr. Eubanks?
- (A) He bought a cooktop with precise temperature controls.
 - (B) He signed up for a special payment platform.
 - (C) He tracked a shipment's progress with his smartphone.
 - (D) He disposed of some old appliances himself.
200. What is the highest rebate Mr. Eubanks can receive?
- (A) \$300
 - (B) \$550
 - (C) \$800
 - (D) \$1,050

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

YBM 실전토익 RC 1000

테스트 전 체크리스트

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