

RC TEST 7

112. The first step in the process of creating a Grenade is to select an —— shape and —— magnified. —— all-blown material (A) (B) (C) (D) (E)
113. There are many —— weapons on the market. One of the most popular is the handgun. (A) (B) (C) (D) (E)
114. The patient in the hospital was —— before the operation. (A) (B) (C) (D) (E)
115. In most countries, it is illegal to —— alcohol. (A) (B) (C) (D) (E)
116. Due to an increase in popularity, the —— industry is expanding rapidly. (A) (B) (C) (D) (E)
117. The Wilson Company manufactures —— items. (A) (B) (C) (D) (E)
118. The Wilson Company manufactures —— items. (A) (B) (C) (D) (E)
119. The Wilson Company manufactures —— items. (A) (B) (C) (D) (E)
120. The Wilson Company manufactures —— items. (A) (B) (C) (D) (E)

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Since the weather has been unusually cold, expect ----- heating system to be used more often.
(A) us
(B) our
(C) ours
(D) ourselves
102. Austin Inc. strictly prohibits the sharing of ----- memos and other company correspondence.
(A) internalization
(B) internalize
(C) internally
(D) internal
103. Segal Bay visitors enjoy using the path ----- the coast to take in the sea air.
(A) regarding
(B) along
(C) except
(D) under
104. The firm has reduced its waste ----- various recycling programs and strict policies.
(A) through
(B) onto
(C) as
(D) to
105. The medications are ----- tested to ensure compliance with safety regulations.
(A) conveniently
(B) tightly
(C) rigorously
(D) approximately
106. Ms. Bracken would like ----- the diligent efforts of her team at the upcoming staff get-together.
(A) recognizing
(B) recognition
(C) to recognize
(D) having recognized
107. After ----- several major market fluctuations accurately, Ms. Kimball gained popularity as a financial adviser.
(A) prediction
(B) predict
(C) predicted
(D) predicting
108. Any international bank transfers requested ----- 3 P.M. will be made before closing time.
(A) just
(B) later
(C) by
(D) than

- 109.** When working on a crucial assignment, it may be better to ----- the deadline rather than rush the work.
- (A) approve
 (B) expire
 (C) adjust
 (D) observe
- 110.** Any apparel that includes custom images provided by the customer cannot be returned ----- it has been printed.
- (A) although
 (B) after
 (C) as a result
 (D) despite
- 111.** Thanks to sales ----- in our newest region, we have surpassed targets by fifty percent.
- (A) had gained
 (B) are gained
 (C) to gain
 (D) gains
- 112.** The highly encrypted storage system at Grendale Inc. is ideal for a ----- document or file.
- (A) sensitive
 (B) sensation
 (C) sense
 (D) sensitivity
- 113.** There was severe weather over the weekend, ----- attendance at the conference was still high.
- (A) nor
 (B) so
 (C) but
 (D) for
- 114.** The posters in the movie theater's display windows are ----- changed.
- (A) regular
 (B) regularly
 (C) regularizing
 (D) more regular
- 115.** The office staff at Warwick International are encouraged to avoid sitting for ----- periods of time.
- (A) fierce
 (B) adjusted
 (C) aware
 (D) extended
- 116.** To minimize -----, please refrain from asking questions while the presentation is still underway.
- (A) to interrupt
 (B) interruptions
 (C) interrupt
 (D) interrupted
- 117.** Applicants for the position will not proceed in the screening process ----- their credentials have been confirmed.
- (A) also
 (B) even
 (C) besides
 (D) until
- 118.** Due to an unexpected malfunction with the aircraft's warning lights, passengers were not able to ----- until 8 P.M.
- (A) accommodate
 (B) appear
 (C) facilitate
 (D) board
- 119.** The Wilson Technical Institute is recruiting faculty members who feel ----- about their subjects.
- (A) careful
 (B) passionate
 (C) responsible
 (D) welcome
- 120.** Mr. Santiago will ----- the various options for updating the layout of the office.
- (A) be assessing
 (B) assessed
 (C) assessment
 (D) to assess

121. The noise levels inside the office complex are surprisingly low for being located on ----- a busy road.
- (A) still
(B) such
(C) soon
(D) nearby
122. Mechanics at the Harper Garage must ----- operate the necessary equipment without assistance.
- (A) influentially
(B) significantly
(C) enormously
(D) proficiently
123. On account of the installation of advanced laser equipment, the plant has tripled in ---- for its output.
- (A) quantity
(B) economy
(C) portion
(D) permission
124. Mr. Huntley explained that it is difficult to ----- cohesive teams in today's job climate owing to labor shortages.
- (A) assemble
(B) surpass
(C) distribute
(D) succeed
125. Flint Vehicle Rentals charges an additional fee for insurance ----- drivers are fully covered by their own policy.
- (A) rather
(B) if
(C) unless
(D) yet
126. The state's legislation does not allow businesses to make cash ----- to candidates.
- (A) contribute
(B) contributions
(C) contributes
(D) contributed
127. Even though Lakeland Bank's branches have expanded across the country, most of ----- administrative offices are in the northwest.
- (A) this
(B) whose
(C) her
(D) its
128. ----- temporarily closing the highway for repairs, planners decided to use partial closures and work in phases.
- (A) Wherever
(B) Instead of
(C) Promptly
(D) Now that
129. Ivy Restaurant has special ingredients to replace meat ----- dairy products in its dishes to make them vegan-friendly.
- (A) in addition
(B) yet
(C) when
(D) as well as
130. Ms. Baek has focused ----- on digital art for commercial campaigns for multinational corporations.
- (A) surprisingly
(B) frankly
(C) presently
(D) primarily

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following letter.

Dear Ms. Rogers,

Thank you for your interest in booking a private tour of our chocolate factory for your work colleagues. Please note that certain sections of the production line are not available to the public. ----- However, there is still a lot to see. We show all tour participants an ----- video. It **131.** will teach you about the history of our company. This **132.** ----- lasts approximately twenty minutes **133.** and can be at the beginning or the end of the tour.

Please let ----- know what date you plan to attend and how many people will be in your group. **134.**

We hope you will have an enjoyable time!

Warmest regards,

Clayton Pemberton, Administrator

Bylee Chocolate Factory

- 131.** (A) The ticket is valid only for the date specified.
(B) In the event of a cancellation, we will send your items back.
(C) We cannot change this due to food regulations.
(D) Each one is led by a knowledgeable member of staff.
- 132.** (A) eager
(B) artistic
(C) informative
(D) abundant

- 133.** (A) treatment
(B) provision
(C) trip
(D) viewing
- 134.** (A) each
(B) him
(C) they
(D) us

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Questions 135-138 refer to the following notice.

NOTICE TO TENANTS

In ----- to numerous requests from tenants, Gresham Apartments will be renovating its on-site fitness center from March 6 to 27. ----- we are carrying out the work, the exercise equipment and the room itself will be off limits to all tenants, so you will need to make other arrangements to maintain your fitness routine.

We ----- any inconvenience the project may cause, and we appreciate your patience. -----.

The Gresham Apartments Management Team

135. (A) responded
(B) responder
(C) response
(D) respond

136. (A) Whereas
(B) However
(C) During
(D) While

137. (A) tolerate
(B) apologize
(C) regret
(D) encounter

138. (A) Please show your ID or apartment key at the door.
(B) If you are interested in viewing a two-bedroom unit, call us anytime.
(C) We are confident that the finished result will be worth the hassle.
(D) Thank you for dealing with this problem promptly.

Questions 139-142 refer to the following e-mail.

To: Kahoda Naidu
From: info@vistapharmacy.com
Date: April 24
Subject: New Vista Pharmacy branch!

Dear Mr. Naidu,

The staff at Vista Pharmacy is _____ to announce that we will open a second branch to better **139.** serve our customers. The branch will be located at 905 Victoria Street. As with our original site, the new branch will offer a comprehensive list of services beyond filling prescriptions. **140.**

The Victoria Street branch also has a drive-up window.

At the window or inside, you can stop by anytime during our business hours **141.** your medicine. As always, we can answer any questions you may have about what your **142.** prescribed to you. We look forward to serving you!

Warmest regards,

The Vista Pharmacy Team

- 139.** (A) delightful
(B) delighted
(C) delightfully
(D) delights

- 141.** (A) to collect
(B) being collected
(C) collected
(D) collecting

- 140.** (A) Many of them have symptoms that may be uncomfortable.
(B) These include collecting unwanted medication for safe disposal.
(C) We can hold it for you for up to ten business days.
(D) The renovations will make the counter more accessible.

- 142.** (A) supervisor
(B) patient
(C) colleague
(D) physician

Questions 143-146 refer to the following customer review.

I recently found some old photographs that belonged to my grandmother, and I wanted to get them restored as ----- as possible to the original shots. A colleague of mine suggested Clover 143. Photos in the Greenwood neighborhood. Carlene, the shop's owner, was helpful in explaining my options and assisting me with choosing the level of service that was right for me. She completed the restoration and framing in just three days ----- it is the busy season. The 144. pictures look fantastic. ----- 145.

Carlene is highly experienced. She is a ----- photo editor. I cannot recommend her highly 146. enough.

Ida Briggs, Bristol

143. (A) closest
(B) closely
(C) closer
(D) closeness

144. (A) not only
(B) such as
(C) so that
(D) even though

145. (A) At least the delivery times are reliable.
(B) I am an amateur photographer myself.
(C) She used to own a gallery.
(D) The frame's quality is amazing too.

146. (A) talented
(B) best
(C) fortunate
(D) voluntary

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147–148 refer to the following job advertisement.

English Tutors Needed

Shine Education is seeking friendly and enthusiastic instructors to teach multilingual students aged 5 to 11 on our platform. We have developed a fun and interesting curriculum, so all of the lesson planning has been done for you. And as you will be exclusively using English, communicating in a foreign language is unnecessary. All you need is a positive attitude, a laptop, and a sound and stable Internet connection.

Position highlights:

- No work on holidays, and bonus pay on weekends.
- Ultimate flexibility—open classes only when you want to.
- Fast payment—get paid by bank transfer every week.

Find out more at shineeduwow.com/apply.

147. What requirement is expected of all applicants?

- (A) A reliable method for getting online
- (B) Graduation from a four-year university
- (C) Previous experience in education
- (D) Samples of lesson plans they have developed

148. What is true about the position?

- (A) It includes working with children and adults.
- (B) It is only suitable for multilingual people.
- (C) It allows workers to set their schedule.
- (D) It involves teaching on weekends and holidays.

Questions 149-150 refer to the following Web page.

An Announcement from Rosalie Willis, CEO of Kennon Hotel

Helpline: 1-800-555-9056

Many of our valued customers have been affected by the computer glitch that caused rooms at our hotel to be double-booked. We assure you that we are doing everything we can to minimize the negative effects of the situation. Customers whom we are not able to accommodate at our site will be booked at nearby hotels in rooms of equivalent or greater size and quality, still paying only the originally quoted rate. In addition, customers usually must cancel at least 48 hours before their scheduled check-in time to avoid being charged for the first night's stay. For the next three weeks, this will be changed to 24 hours.

- 149.** What is the purpose of the announcement?
- (A) To explain measures to resolve a problem
 - (B) To introduce a newly opened hotel
 - (C) To promote discounted rates to loyal customers
 - (D) To encourage customers to use a reservation system
- 150.** According to Ms. Willis, what has the hotel changed temporarily?
- (A) The fee for staying more than one night
 - (B) The deadline for canceling at no charge
 - (C) The hours of operation for a helpline
 - (D) The wait time for checking in to the hotel

Questions 151-152 refer to the following report.

April 5

SOIL CONTAMINATION REPORT

Client: Gould Manufacturing

Testing Performed By: Soil-Check Solutions

Testing Dates: March 3, May 5, July 2, September 5

Process: Samples were collected from various points at Site 1 (Lancaster), Site 2 (Canton), and Site 3 (Brockway) at a depth of 6 cm and 10 cm. The soil was tested for contaminants, and the levels were compared to assess changes over time. Following the initial test, micro-organisms were introduced at all sites.

Preliminary Findings and Recommended Actions: Contamination levels at Site 1 dropped significantly. No further action is needed. At Site 2, a soil stabilization formula should be injected into the ground. This will dry into a hardened solid, which can then be removed by specialized equipment.

Micro-organisms should be reapplied. At Site 3, the grass and shrubs should be pulled from the soil, and micro-organisms should be reapplied.

151. What is true about the soil testing?

- (A) It fulfilled a requirement set by the government.
- (B) It was carried out by full-time Gould Manufacturing staff.
- (C) It mainly focused on the Canton site.
- (D) It had gaps between the collection days.

152. What action is recommended for Gould Manufacturing?

- (A) Taking soil from a depth of more than ten centimeters
- (B) Injecting a formula into the soil at Lancaster
- (C) Ceasing micro-organism treatment at Canton
- (D) Removing plants at Brockway

Questions 153–154 refer to the following text-message chain.

Mason Nguyen

[10:27 A.M.]

Hi, Eva. I've just e-mailed you the presentation slides for our meeting with Lyndon Enterprises. It outlines how we can help them manage regulations when selling their goods abroad. Did you receive it?

Eva Salazar

[10:28 A.M.]

I'm just opening it now. Is this the finished version?

Mason Nguyen

[10:29 A.M.]

No. I was wondering if you could put in some statistics on slides 4 through 6.

Eva Salazar

[10:30 A.M.]

Sure thing. Do you need me to prepare anything else for it?

Mason Nguyen

[10:31 A.M.]

Maybe we should include information about the steps for port registration, as Lyndon Enterprises plans to bring goods into the country as well.

Eva Salazar

[10:33 A.M.]

That might be a good idea. Let me check what you have and get back to you.

153. At 10:30 A.M., what does Ms. Salazar most likely mean when she writes, "Sure thing"?
- (A) She is willing to contact Lyndon Enterprises' staff members.
 - (B) She can add numerical information to a presentation file.
 - (C) She is happy to attend a meeting in Mr. Nguyen's place.
 - (D) She plans to stay at work later than usual today.

154. What kind of work do the writers most likely do?
- (A) Computer programming
 - (B) Safety inspections
 - (C) Market analysis
 - (D) Import-export services

Questions 155–157 refer to the following e-mail.

E-Mail message

To:	ztaheri@larabeemail.com
From:	parksoomin@civilengconf.com
Date:	August 3
Subject:	Civil Engineering Conference

Dear Mr. Taheri,

It was wonderful to speak with you today, and I am pleased that you have accepted our invitation to attend the 50th Annual Civil Engineering Conference, which takes place from November 5 to 8 in Atlanta. We were greatly disappointed that you were unable to share your expertise in your presentation last year, as the events on the final day of the conference were called off due to severe weather. Our attendance is up by nearly 100 compared to last year, so we are using the largest room, Navarro Hall. It has a capacity of 250, and we expect it to be full. We have you booked for the morning of the second day. As you make your preparations, please keep in mind that the talk should be a maximum of 120 minutes. You will have standard presentation equipment at your disposal, but if you require anything else, please let me know.

Best,

Soomin Park
Event Coordinator, Civil Engineering Conference

155. What is suggested about Mr. Taheri's previous presentation for the conference?
- (A) It suffered from some technical malfunctions.
 - (B) It was canceled by the event organizers.
 - (C) It was given in Navarro Hall.
 - (D) It received good reviews from participants.
156. Approximately how many participants are expected at the event?
- (A) 50
 - (B) 100
 - (C) 120
 - (D) 250
157. For when has a time slot been reserved for Mr. Taheri's talk?
- (A) November 5
 - (B) November 6
 - (C) November 7
 - (D) November 8

Questions 158-160 refer to the following article.

New Chapter for City Hall

(Jan. 20)—ETB has won the bid for the expansion project at City Hall, which will add 90,000 square feet of space. — [1] —. The work will be covered partially by the general budget, with the remaining funding coming from federal grants. — [2] —. ETB has invited a local community club, the Hampton Historic Society, to advise on the project due to the historical significance of City Hall. — [3] —. The additional wing will house a much-needed larger conference room and twelve offices. — [4] —. Visit the ETB Web site for further details.

158. What kind of business most likely is ETB?

- (A) A financial institution
- (B) A community club
- (C) A construction company
- (D) A real estate firm

159. What is suggested about City Hall?

- (A) Scheduled changes to it will probably be postponed.
- (B) It currently cannot accommodate large meetings.
- (C) An individual has made a financial donation to it.
- (D) It has ninety thousand square feet of space in total.

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“Some will be used by the newly formed Consumer Affairs Division.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 161–163 refer to the following information.

UTICA INC.

Thank you for your patronage!

We hope you will enjoy all the amazing features that Utica's TX-8 model has to offer. This is one of the most fuel-efficient vehicles on the market, and it comes equipped with the latest technological advances. The automatic emergency braking system helps to improve safety for both you and your passengers, and the adaptive cruise control function monitors your distance from other objects and makes adjustments accordingly.

For further assistance from the Utica Inc. team, why not download our new smartphone application? You can chat with customer service staff or technicians 24 hours a day, 7 days a week. The app has a map that shows the nearest gas stations along with up-to-the-minute pricing information. It even allows you to check your fuel level and get an estimate of its range.

At Utica Inc., we don't just follow the trend; we lead with our own style and approach.

161. In what field does Utica Inc. operate?
- (A) Building security
 - (B) Automotive manufacturing
 - (C) Software distribution
 - (D) Fuel production
162. What does the new Utica Inc. smartphone application allow users to do?
- (A) Check for recalls and safety-related reports
 - (B) Learn about special offers before other customers
 - (C) Track product shipments in real time
 - (D) Compare prices at different businesses
163. The word “follow” in paragraph 3, line 1, is closest in meaning to
- (A) stick to
 - (B) accompany
 - (C) guide
 - (D) replace

Questions 164-167 refer to the following letter.

May 14

Matthias Holtzmann
Augsburger Strasse 15
57580 Elben

Dear Mr. Holtzmann,

On behalf of the Youth Music Program (YMP), I would like to express our appreciation for your volunteering for our organization. Without the dedication and hard work of people like you, we could not achieve our common goals and have such a profound positive effect on communities throughout Germany. YMP helps young people cultivate a lifelong love of music, and share the joy of music with others, enhancing well-being and social cohesion. In just two years, we have expanded the number of program centers to twenty-three. Guided by our new executive director, Wayne Kastner, we expect this trend to continue.

Among the many exciting changes on the horizon, we are delighted to partner with Himmel Music, the country's largest supplier of musical instruments. Himmel Music will donate instruments to our organization as well as assist in our quarterly fundraising events.

To celebrate working with Himmel Music, we are holding a contest to create a slogan to represent the joint efforts of this new relationship. All YMP participants, staff, and volunteers are urged to share their ideas. The best one will be selected by a committee, and the winner will receive a \$250 Himmel Music gift certificate. More information about the contest will be included in our monthly newsletter, so be sure to watch for it.

Warmest regards,

Gabriele Reinhardt

Gabriele Reinhardt
Development Coordinator
Youth Music Program

164. What is one purpose of the letter?

- (A) To make a request for donations
- (B) To announce a new partnership
- (C) To explain an organization's name change
- (D) To extend an invitation to a musical performance

165. The word "common" in paragraph 1, line 3, is closest in meaning to

- (A) mutual
- (B) popular
- (C) intended
- (D) ordinary

166. What is suggested about Mr. Holtzmann?

- (A) He is encouraged to submit a slogan.
- (B) He has been nominated for an award.
- (C) He will be given a music store gift card.
- (D) He was a founding member of YMP.

167. What is NOT indicated about the YMP?

- (A) It holds fundraising events four times a year.
- (B) It has experienced rapid growth.
- (C) It is the country's largest youth organization.
- (D) It has recently changed its leadership.

Questions 168-171 refer to the following online chat discussion.

	
Yurino Saiki	1:54 P.M.
What did you think of the applicant Ruby Fleming?	
Aziz Miri	1:55 P.M.
She really impressed me in the interview. I think her artwork would be a great addition to our children's series.	
Yurino Saiki	1:56 P.M.
If we hire her, I thought Levi could teach her how to use our on-site file-sharing program. It wouldn't be software she's worked with before. Levi, would that be an issue for you?	
Aziz Miri	1:57 P.M.
Of everyone we've interviewed, I think she would be the best fit for the team.	
Levi Weiler	1:58 P.M.
Of course not.	
Yurino Saiki	2:00 P.M.
Thanks a lot! I also see from her cover letter that she has built up a following on social media.	
Levi Weiler	2:01 P.M.
That would help to boost sales. So, are we ready to make her a job offer?	
Aziz Miri	2:02 P.M.
Mr. Gilliam wants to have a follow-up interview by teleconference first to talk about how she might handle the role. He says it's essential that the person can cope with being assigned numerous tasks.	
Yurino Saiki	2:04 P.M.
Aziz, are you setting up that meeting?	
Aziz Miri	2:05 P.M.
Yes, I'll take care of everything.	

168. Where do the writers most likely work?

- (A) At an employment recruitment firm
- (B) At a children's clothing store
- (C) At a book publisher
- (D) At a movie theater

169. At 1:58 P.M., what does Mr. Weiler most likely mean when he writes, "Of course not"?

- (A) He is willing to provide some training.
- (B) He can accommodate an interview schedule.
- (C) He will not miss an important deadline.
- (D) He is not ready to make a decision yet.

170. What is indicated about Ms. Fleming?

- (A) She already has her own fan base.
- (B) She currently works for a social media company.
- (C) She will cover shifts while Mr. Weiler is on leave.
- (D) She prefers to discuss matters by teleconference.

171. According to the discussion, what does Mr. Gilliam think is critical to the open position?

- (A) The ability to deal with several assignments efficiently
- (B) A collaborative approach to work projects
- (C) Dedication to improving customer service
- (D) Experience working with many software programs

Questions 172-175 refer to the following e-mail.

E-Mail message

To: Holly Grenier <grenierh@duvalmail.com>
From: Bryce Jarvis <b.jarvis@literaryquarterly.com>
Date: August 15
Subject: RE: Submission for upcoming edition
Attachment: [lquarterly_guidelines](#)

Dear Ms. Grenier,

Thank you for your interest in submitting your work to be considered for publication in *Literary Quarterly*. Please note that we charge a nonrefundable submission fee of \$5.00 for each piece of work, which does not affect whether or not the piece is published.
— [1] —.

Along with the main text, you should include a paragraph that briefly describes your work. — [2] —. This will help us to assess the suitability of your writing for our magazine when we review your submission. If you subscribe to the magazine, you will have a better understanding of our preferences.

Also, as we exclusively consider texts that have never been published elsewhere, your submission should not have been shared with other publishers previously. Prior to submitting your work, please read the attached guidelines carefully and follow the style and layout precisely. There is a sample essay included for your reference. — [3] —.

We are always in need of short stories, but we receive an overwhelming amount of poetry. So, please understand that even excellent manuscripts may be rejected due to the high volume, and we hope this will not discourage you. — [4] —.

We wish you the best of luck with your submission,

Bryce Jarvis

172. What is suggested about *Literary Quarterly*?
- (A) Its main texts are usually produced by in-house writers.
 - (B) It solely publishes work being made public for the first time.
 - (C) Its management is considering publishing editions more frequently.
 - (D) It only contacts writers whose submissions have been accepted.
173. What is NOT mentioned as a requirement for making a submission?
- (A) Paying a one-time fee
 - (B) Providing a short description
 - (C) Subscribing to the magazine
 - (D) Formatting the work in a specific way
174. What is Ms. Grenier most likely interested in writing?
- (A) Poetry
 - (B) Short stories
 - (C) Essays
 - (D) Book reviews
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Be sure to include relevant information that will be important in the initial screening process."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following Web page and review.

<http://www.junctiontours.ca>

Make your trip to Toronto memorable with help from Junction Tours!
We offer a variety of tour packages to suit everyone's tastes.

Tour 1: Full-day tour for sports fans! Take a tour of Rogers Centre and the Hockey Hall of Fame. You may even spot your favorite player! Lunch provided.

Tour 2: Full-day hop-on, hop-off tour for visiting all of Toronto's major tourist attractions. Board the bus anywhere on the circuit and get off at the places that interest you most. Stay as long as you like at each site!

Tour 3: Half-day tour of the best shopping sites that Toronto has to offer. Participants get exclusive discounts at the Eaton Centre.

Tour 4: Full-day Toronto Island tour with a scenic ferry ride that will give you amazing views of the Toronto skyline. Lunch provided.

Tour 5: Half-day tour of the CN Tower, Toronto's most iconic building. Get your camera ready for the highest observation platform in the Western Hemisphere!

All of our tours are available daily, excluding national holidays. Participants can meet at our downtown office or we can pick you up from the Emery Hotel or Hotel Cruz at no extra charge. Meals are not included unless otherwise specified.

◀ ▶

Winston Hart

★★★★★

→ Review of Junction Tours

The booking process for Junction Tours was straightforward, and I was kept well informed about all related details along the way. I was really impressed with the thorough preparations of our tour guide, Stephen. I started feeling seasick while crossing the water, due to rough waves. Stephen took me up to the deck for some fresh air and gave me some chilled bottled water. He was also extremely knowledgeable about Toronto's history and amenities. We wanted to bring home some Toronto-themed gifts to help us remember our trip, and Stephen made some very helpful suggestions about what to buy and where. We had so much fun meeting other participants in our group, including a family that was visiting all the way from Japan. The only downside of this tour was that the portion size for the lunch was quite small. Despite this, I would highly recommend Junction Tours to everyone.

◀ ▶

176. How is Tour 2 different from the rest of the tours?
- (A) Its participants can go at their own pace.
 - (B) Its attractions are famous in Toronto.
 - (C) It lasts for a full day.
 - (D) It includes help from a tour guide.
177. What is included in all tour packages?
- (A) Lunch on the tour day
 - (B) Storage of participants' luggage
 - (C) Transportation from certain hotels
 - (D) A visit to the CN Tower
178. Which tour did Mr. Hart most likely take?
- (A) Tour 1
 - (B) Tour 3
 - (C) Tour 4
 - (D) Tour 5
179. What does the review suggest about Stephen?
- (A) He can speak Japanese.
 - (B) He has a history degree.
 - (C) He was born in Toronto.
 - (D) He gave advice on souvenirs.
180. Why was Mr. Hart dissatisfied with part of the tour?
- (A) The guide was disorganized.
 - (B) A meal was small.
 - (C) The area was crowded.
 - (D) A schedule was not followed.

Questions 181-185 refer to the following e-mails.

To: Bradely Jackson <bjackson@cambridgestar.com>
From: promotions@moonlight-bedding.com
Date: February 10
Subject: Grab a bedding bargain!

Dear Customer:

Don't miss Moonlight Bedding's Annual Clearance Sale, which starts tomorrow! It's the perfect time to stock up on sheets, pillowcases, and mattress covers. Normally we hold our sale for just one week, but we're running it for two weeks this year, from February 11 to 24. A wide range of patterns, colors, and fabric types is available. And whether you have a small twin bed, a king-sized bed, or anything in between, we're sure you'll find something you love. Anyone who places an order on the first day of the sale will receive a free 50 ml. bottle of our new Lavender Sleep Spray, so be sure to shop tomorrow and use code THX05. In addition, customers who spend \$50 or more will receive free shipping. The inventory in our online catalog is available only while supplies last.

We hope to serve you soon!

Billy Elwood
Promotions Team, Moonlight Bedding

Please note: This e-mail has been sent to customers who have made frequent purchases in the past year. You can unsubscribe at any time.

To: bjackson@cambridgestar.com
From: orders@moonlight-bedding.com
Date: February 11
Subject: Order confirmation

Dear Mr. Jackson,

Thank you for participating in Moonlight Bedding's Annual Clearance Sale! Your items will be shipped within three business days.

Item#	Description	Quantity	Total
3950	Blue checkered sheet set (queen)	1	\$15.99
3210	Blue checkered pillowcase (set of 2)	1	\$3.75
9442	Beige flat sheet (queen)	2	\$13.98
8674	Blue flat sheet (twin)	1	\$4.95
1041	Lavender sleep spray (promo: THX05)	1	\$0.00

Subtotal: \$38.67
Shipping fee: \$5.00
Total: \$43.67

Please note that the items in this order are subject to a stricter return policy than regular purchases.

Be sure to visit our Web site again soon, as we release new patterns frequently!

- 181.** Why does Mr. Elwood recommend placing an order on February 11 ?
- (A) To be sent a product catalog
 - (B) To avoid long shipping times
 - (C) To receive a bonus gift
 - (D) To try a new bedding pattern
- 182.** What is suggested about Mr. Jackson?
- (A) He is a regular Moonlight Bedding customer.
 - (B) He owns a king-sized bed.
 - (C) He only purchases bedding in a certain color.
 - (D) He will receive his goods on February 12.
- 183.** What is indicated about the items in Mr. Jackson's order?
- (A) They can be exchanged for any reason.
 - (B) They all have a checkered pattern.
 - (C) They may arrive in separate boxes.
 - (D) They follow different return policy guidelines.
- 184.** How could Mr. Jackson have taken advantage of a special promotion?
- (A) By writing a product review
 - (B) By spending more on his order
 - (C) By ordering on a different day
 - (D) By trying some newly released merchandise
- 185.** What is NOT true about Moonlight Bedding?
- (A) It provides bedding in different sizes.
 - (B) It changes its inventory regularly.
 - (C) It sells curtains to match its bedding.
 - (D) Its clearance sale is longer this year.

Questions 186-190 refer to the following e-mail, product information, and invoice.

E-Mail message

From: k.wells@rivera-grill.com
To: service@boisvertsuppliers.com
Date: October 16
Subject: Plates (Item #L8916)

Hello,

I've been making a series of upgrades to our restaurant's interior under the direction of our new proprietor, and I ordered a new set of dishes from your company as part of these improvements. Unfortunately, when the order arrived this morning, I was disappointed to see that no fewer than 11 of the Lund Square Dinner Plates (Item #L8916) had cracks, chips, or both.

I must ask that Boisvert Suppliers send 11 undamaged plates of the same type at no additional charge, and expedite the shipment so that it arrives by Wednesday. It is not fair to expect us to wait another two weeks for useable plates. If you cannot meet this deadline, please refund the cost of two packs of the plates so that I can take our business elsewhere.

Kenneth Wells, General Manager
Rivera Grill

<http://www.emeryrestaurantwarehouse.com/dishware/348923>

EMERY RESTAURANT WAREHOUSE

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Lund Square Dinner Plates

Lund is known for high-quality porcelain dishware, and its Square Dinner Plates are no exception. The bold angles and bright white color of these plates provide an eye-catching frame that complements any entrée. Dishwasher-safe, they are a great asset to lively restaurants. Plates come in packs of six, and four convenient sizes are available.

- 9 inches (Item Code 5031S), \$25.25
- 10 inches (Item Code 5033R), \$27.40
- 11 inches (Item Code 5043L), \$29.70
- 12 inches (Item Code 5053XL), \$32.05

EMERY RESTAURANT WAREHOUSE**INVOICE**

Order Date: October 17
Order #: 45731

Ship to/Bill to: Kenneth Wells
 Rivera Grill
 280 Switzer Drive
 Bernier, TX 78046

Item Code	Item Name	Quantity	Unit Price	Total
5033R	Lund Square Dinner Plates	2	\$27.40	\$54.80
Express Shipping: \$20.00				
Subtotal: \$74.80				
Tax (8%): \$5.98				
Total: \$80.78				

- 186.** According to the e-mail, what did Rivera Grill recently do?
- It opened a second location.
 - It added some items to its menu.
 - It came under new ownership.
 - It expanded its dining area.
- 187.** What is a purpose of the e-mail?
- To obtain replacement pieces of tableware
 - To request suggestions of similar products
 - To ask about repairing some damaged plates
 - To receive advice on choosing a shipping service
- 188.** In the product information, what is stated about Lund Square Dinner Plates?
- They come in several colors.
 - They are the brand's bestselling item.
 - They are safe for use in microwave ovens.
 - They enhance the appearance of food.
- 189.** What is implied about Boisvert Suppliers?
- It was acquired by another company.
 - It requires a fee of \$20 for expedited shipping.
 - It raised the prices it charges for Lund dishware.
 - It returned some of Mr. Wells's payment.
- 190.** What size are the plates Mr. Wells ordered from Emery Restaurant Warehouse?
- 9 inches
 - 10 inches
 - 11 inches
 - 12 inches

GO ON TO THE NEXT PAGE 

Questions 191-195 refer to the following e-mails and notice.

To:	Veronica Hale <vhale@castillosouthwest.com>
From:	Natalie Lewin <natalie@biz-builder.com>
Date:	August 12
Subject:	Workshop and books

Dear Ms. Hale,

Your registration for Ganesh Kamal's workshop on September 3 has been confirmed. As you have registered for the in-person workshop, rather than the online workshop, please let us know if you have any dietary restrictions. This will help us prepare the refreshments for the breaks. We have also processed your payment for Mr. Kamal's books below, which are eligible for a 20% discount, as they are relevant to the workshop's sessions.

Title	Price	Discounted Price	Subtotal
<i>Corporate and Social Responsibility</i> x 1	\$16.00	\$12.80	\$12.80
<i>Writing Effective Press Releases</i> x 1	\$25.00	\$20.00	\$20.00
<i>Crisis Management in Public Relations</i> x 1	\$26.00	\$20.80	\$20.80
<i>Clarifying Communications Objectives</i> x 1	\$21.00	\$16.80	\$16.80
Total charge of \$70.40 to credit card ending in -8405.			

We look forward to seeing you at the event!

Natalie Lewin
Administrator, Biz-Builder

Notice to Workshop Participants:

Unfortunately, our question-and-answer page is not working, and it may not be fixed by September 3. Online participants can still submit questions to natalie@biz-builder.com during the event, and we will pass them along to Ganesh Kamal in a timely manner. Please also note that online participants will receive their books by express shipping, no later than September 1, and everyone else can collect their orders from the registration table.

E-Mail

To:	Larry Wooster <lwooster@castillosouthwest.com>
From:	Veronica Hale <vhale@castillosouthwest.com>
Date:	September 16
Subject:	Ganesh Kamal's book

Dear Larry,

Thank you for the file you sent regarding the launch of our new service. I'd like to meet to discuss it further, as I think we can improve the way the announcement is phrased. I'm wondering if you've had time to read the Ganesh Kamal book I gave you. I believe its contents will be very helpful when preparing and sending official statements to the media.

Regards,

Veronica

191. What most likely is the workshop topic on September 3 ?
- (A) Graphic design
(B) Retirement planning
(C) Public relations
(D) Software development
192. What is suggested about Ms. Hale?
- (A) She noticed a problem on a Web page.
(B) She will receive a partial refund.
(C) She paid extra for express shipping.
(D) She picked up her books herself.
193. What is the purpose of the notice?
- (A) To gather feedback about a workshop
(B) To promote the sale of Mr. Kamal's books
(C) To offer a solution to a problem
(D) To explain a change in location
194. In the second e-mail, what does Ms. Hale suggest changing?
- (A) The wording of a document
(B) The date of a service launch
(C) The content of an employee manual
(D) The folder for a saved file
195. How much was Ms. Hale charged for the book she gave to Mr. Wooster?
- (A) \$12.80
(B) \$20.00
(C) \$20.80
(D) \$16.80

Questions 196-200 refer to the following text message, article, and review.



New Restaurant to Take Over Sherman Street Landmark

GLADNEY (7 August)—Reeves House, the 130-year-old home located at 560 Sherman Street, is being converted into a restaurant set to open later this month.

The restaurant's co-owners, Frida Landvik and Adam Silva, purchased the property from Marian Reeves, the last descendant of the family that built the home. Their eatery will be named "The Oak Bistro" after the large tree that stands on the front lawn.

The graceful gray house and its grounds

have been well-maintained during their long history. Mr. Silva says the structure has needed some upgrades to satisfy restaurant regulations but few repairs.

When it opens, The Oak Bistro will serve lunch and dinner dishes inspired by Ms. Landvik's childhood in Norway. Indoor seating for 25 people will be available year-round, with additional seating on the front lawn offered from June through September.

More information can be found at www.theoakbistro.com.



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The Oak Bistro (Gladney)

★★★★★☆

Reviewer: Keith Owens

Some friends and I stopped by The Oak Bistro for lunch at the end of October. It has a lovely, old-fashioned atmosphere, and the service is excellent. Our server, Joyce, was happy to answer all of our questions about the menu. This was important, because none of us was familiar with Norwegian food. Luckily, we were happy to find that it is quite good. I especially recommend the fish soup, which is creamy and delicious. The only reason I'm not giving the place a five-star rating is that the portion sizes are a bit small.

196. What is the purpose of the text message?
- (A) To suggest amending a project timeline
 - (B) To provide reassurance about an allocated budget
 - (C) To point out a violation of a safety regulation
 - (D) To arrange a meeting at a renovation site
197. From where did Mr. Silva send the text message?
- (A) A historic house
 - (B) An old school building
 - (C) A consulting firm's office
 - (D) A city government agency
198. In the article, what is suggested about Ms. Reeves?
- (A) She grew up in Norway.
 - (B) She designed some landscaping.
 - (C) She is the former owner of some real estate.
 - (D) She is a Gladney city official.
199. What does the article mention about the property at 560 Sherman Street?
- (A) It has been kept in good condition.
 - (B) It has been sold several times.
 - (C) It is located near a forest.
 - (D) It has a large parking area.
200. What can be inferred from the review?
- (A) The restaurant's menu has changed.
 - (B) The restaurant's prices are reasonable.
 - (C) Mr. Owens waited a long time for his food.
 - (D) Mr. Owens was seated indoors at the restaurant.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

YBM 실전토익 RC 1000

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