

RC TEST 1

102. The station historian noted that the _____ of its collection had been classified according to date.

- (A) popularity
- (B) photographs
- (C) size
- (D) importance

103. Even though the new manager had _____ subjects, she still had trouble finding a place to store all of them.

- (A) limited
- (B) few
- (C) many
- (D) special

104. Market research showed that people were less likely to buy a particular product when it was labeled with a warning label.

- (A) written
- (B) printed
- (C) stamped
- (D) typed

105. A deficiency committee consisting of parents from the neighborhood _____ no funds for the local school's field trip.

- (A) did not have
- (B) gave
- (C) ensure
- (D) collect

106. Those who _____ more skilled in subjects often need to go after them.

- (A) either
- (B) anyone
- (C) those
- (D) too much

107. After the accident in the car, the driver was _____ which caused him to lose control of the vehicle.

- (A) very
- (B) word
- (C) media
- (D) test

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The town council must be given advance notice of ----- to official historic structures.
(A) modifications
(B) modifying
(C) modified
(D) modifies
102. Upon its founder's retirement, the magazine published a special article on ----- achievements.
(A) he
(B) him
(C) his
(D) himself
103. Many restaurants have ----- been using mobile apps to manage their staff work schedules.
(A) successfully
(B) succeeding
(C) succeeded
(D) successes
104. Mena Hotel has prospered mainly because its management understands ----- to create comfortable spaces for guests.
(A) yet
(B) how
(C) about
(D) that
105. Ms. Cox's computer is ----- old that it cannot run the new teleconferencing software.
(A) too
(B) soon
(C) enough
(D) so
106. Focus group participants are instructed ----- the group's discussions confidential.
(A) keeping
(B) keeps
(C) to keep
(D) having kept
107. Visit our Web site to learn the sources of the ingredients used ----- our products.
(A) from
(B) to
(C) in
(D) up
108. Donors to nonprofit organizations receive ----- tax benefits under the province's new tax policy.
(A) dominant
(B) generous
(C) enthusiastic
(D) respective

109. ----- the renovation of its office is completed, most Montes Corporation employees will be working remotely.
- (A) Finally
(B) During
(C) Around
(D) Until
110. The Steppville Star Award honors citizens who have made ----- contributions to the community.
- (A) meaningful
(B) mean
(C) meaning
(D) meaningfully
111. The Drayton supermarket chain claims that the ----- of its frozen foods is carried out via state-of-the-art refrigerated trucks.
- (A) variety
(B) transport
(C) appraisal
(D) freshness
112. The Lytleton Historical Archives prohibits the ----- of its collection by visitors.
- (A) photocopier
(B) photocopying
(C) photocopied
(D) photocopy
113. Even though the company has been outperformed by competitors in recent years, it is still -----.
- (A) profit
(B) profited
(C) profitably
(D) profitable
114. Market research shows that most people ----- Hardwood Gym's membership fee pricing very reasonable.
- (A) appreciate
(B) consider
(C) agree
(D) view
115. Regardless of ----- goods are being stored there at the moment, the warehouse must be secured at night.
- (A) either
(B) while
(C) whether
(D) following
116. The social media platform Connectra deletes all of the data associated with ----- user accounts after one year.
- (A) inactive
(B) indirect
(C) unlikely
(D) unmistakable
117. The ability to broadcast live video through Showvia is the platform's most ----- requested feature.
- (A) potentially
(B) sharply
(C) perfectly
(D) heavily
118. An efficiency consultant could help us ----- parts of our production process that should be simplified.
- (A) identify
(B) prevent
(C) ensure
(D) excel
119. There is ----- more skilled at attracting positive media attention than our new head of public relations.
- (A) other
(B) anyone
(C) whoever
(D) no one
120. ----- the projector in the conference room broke down, the IT team was able to fix it before the meeting was scheduled to start.
- (A) Unless
(B) Besides
(C) Although
(D) Amid

121. Ms. Cardenas is trying to improve her career ----- by earning additional qualifications.
- (A) intentions
(B) prospects
(C) selections
(D) obstacles
122. Many reviews of *Silver Sword* give special praise to its director for the thrilling action scene ----- the end of the film.
- (A) near
(B) except
(C) like
(D) upon
123. The interior decorator explained that measuring the lobby's dimensions ----- was an important part of her planning process.
- (A) highly
(B) precisely
(C) extremely
(D) identically
124. ----- its limited collection of artworks, the Zielinski Museum consistently attracts remarkable numbers of visitors.
- (A) Among
(B) Along with
(C) In spite of
(D) Rather than
125. Now that Mr. Jo ----- from the firm, another attorney at South Bay Law Group is overseeing our legal affairs.
- (A) departing
(B) has departed
(C) to depart
(D) depart
126. The state environmental agency has made ----- progress in reducing air pollution.
- (A) impressively
(B) impressed
(C) impressive
(D) impressions
127. Please draw up a list of alternative dinner venues ----- the clients do not want to go to the Italian restaurant.
- (A) after all
(B) apart from
(C) which
(D) in case
128. ----- the popularity of the résumé writing workshop, the library will decide whether to hold other events for job seekers.
- (A) Depending on
(B) Just as
(C) Not only
(D) Provided that
129. No other salesperson at Jinkwang Laboratories can speak ----- about the advantages of its medical devices than Vincent Cobb.
- (A) persuasive
(B) persuasively
(C) most persuasive
(D) more persuasively
130. Whitlow Engineering ----- a summer internship program for university students for the past five years.
- (A) is conducting
(B) will be conducting
(C) has been conducting
(D) would have been conducting

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

(May 19)—Meat substitutes, which are plant-based foods with meat-like tastes and textures, are currently enjoying a boom nationwide. The market for such products grew nearly 50% in the past year, and they can now be found in a ----- range of settings, from supermarket shelves to fast-food restaurants.

A major reason for this trend is changing consumer ----- affected by concern about the environmental impact of livestock farming. According to Ivan Ortega, spokesperson for the Plant Based Food Association, the lower prices and better taste of newer meat substitutes have contributed ----- . Mr. Ortega believes that this sector of the industry will only continue to grow in the future. ----- .

131. (A) total
(B) broad
(C) constant
(D) numerous

133. (A) as well
(B) already
(C) so far
(D) mainly

132. (A) to prefer
(B) preferably
(C) preferring
(D) preferences

134. (A) Furthermore, his health has improved since the removal of meat from his diet.
(B) His association also includes makers of dairy alternatives such as soy milk.
(C) Therefore, he feels the process for making meat substitutes is too complex.
(D) In fact, he predicts that substitutes will equal meat in popularity within 15 years.

Questions 135-138 refer to the following letter.

5 February

Lou Spellman

Senior Project Manager
North Perth Developers
349 Doyle Street
North Perth WA 6006

Dear Mr. Spellman,

Thank you for your invitation to bid for the contract for Stonefield Apartments. Enclosed you will find our bid, which ----- the price for which we could install the desired plumbing and a **135.** prospective timeline. I believe you will find it to be a very attractive **136.**

----- . We are currently finishing up the installation of all plumbing in the four-story Nowlin Hotel **137.** on schedule and under budget. ----- that, we equipped all 32 restrooms of the Rishley Center **138.** with reliable touchless sinks and toilets.

It would be my pleasure to speak with you about our bid or the Packard & Bowers crew. I can be reached at 9291 4998.

Sincerely,

Bella Packard
Packard & Bowers Plumbing
Encl.

135. (A) specify
(B) specified
(C) specifies
(D) is specifying

136. (A) design
(B) proposal
(C) building
(D) appliance

137. (A) The bid invitation said that the deadline for submissions is 6 February.

- (B) The computer-generated image of the complex on your Web site is stunning.
(C) I would also like to highlight our recent work on similar projects.
(D) My business partner is familiar with your company.

138. (A) Prior to
(B) After
(C) Instead of
(D) Concerning

Questions 139-142 refer to the following e-mail.

To: Nate Hopkins <nate.hopkins@genmail.com>
From: Akari Kaneko <a.kaneko@flurry.com>
Date: July 27
Subject: Announcement

Dear Mr. Hopkins,

I am sorry to announce that the Flurry app will cease ----- on September 1. From that date, it **139.** will not be possible to stream, download, or listen to podcasts through Flurry. Also, you will no longer have access to data associated with ----- Flurry account, such as downloaded **140.** episodes, lists of favorite shows, and listening preferences. If you would like to save this information and export it to another podcast app, please **141.** the instructions at www.flurry.com/help/394. **142.** Questions may be directed to the Flurry customer service center, which will remain open through September 1. We apologize again, and thank you for using Flurry until now.

Sincerely,

Akari Kaneko

President, Flurry, Inc.

- 139.** (A) operate
(B) operated
(C) operative
(D) operations

- 140.** (A) my
(B) their
(C) your
(D) our

- 141.** (A) unveil
(B) consult
(C) refer
(D) contact

- 142.** (A) Otherwise, no action is necessary on your part.
(B) Afterward, Flurry should run more smoothly.
(C) Our new parent company offers its own podcast app.
(D) We see you have not downloaded the most recent update.

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Questions 143-146 refer to the following article.

OAKRIDGE (November 22)—Oakridge authorities were notified yesterday that intercity express bus operator Swiftbus ----- service to its stop in the city. The company specified December 1 as the effective date of the change. Located in front of Oakridge Plaza, the soon-to-be ----- stop was added to the line running between Bealett and Knapton earlier this year. ----- In the notice, Swiftbus cited low ridership as the reason for the decision. ----- also expressed a willingness to reestablish service to the city if there is an increase in demand in the future.

143. (A) will be halting
(B) has been halting
(C) has halted
(D) is halted

146. (A) He
(B) It
(C) Some
(D) We

144. (A) granted
(B) inspected
(C) expanded
(D) discontinued

145. (A) The route has been served up to twice daily, depending on the day.
(B) Oakridge officials are seeking more ways to improve its transit services.
(C) The plaza has since become the cultural center of Oakridge.
(D) Both destinations have strong manufacturing industries.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

The screenshot shows a window titled "STATON GRILL CORPORATE HEADQUARTERS" with the sub-section "UPCOMING WEBINAR". Inside, there are details about the webinar: Topic is Customer Satisfaction; Speaker is Manuel Rios, founder of Rios Restaurant Consulting and author of *Front of House: The Importance of Hospitality in Restaurants*; Date is 19 September, 10:00 A.M.; Venue is www.v-meet.co.uk (Event ID: 093 657 893). A note at the bottom states: "This Webinar is mandatory for Staton Grill employees who interact directly with patrons. Computer access is required. Please join by 9:55 to prevent delays."

147. Who will most likely attend the Webinar?

- (A) Kitchen staff
- (B) Menu developers
- (C) Servers and cashiers
- (D) Potential franchise owners

148. What are attendees asked to do?

- (A) Use a company computer
- (B) Read a book beforehand
- (C) Provide a personal ID code
- (D) Enter the Web venue early

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Questions 149-150 refer to the following e-mail.

E-Mail message

From: Niran Chaiya
To: Rebecca Briggs
Subject: Information
Date: January 25
Attachment: List

Dear Ms. Briggs,

As I promised in our phone conversation, attached you will find a list of available houses and apartments in Bangkok. All of the properties fit the criteria you provided and are priced within your company's rental allowance for relocated executives. I have included details such as square footage and amenities, as well as interior photos and neighborhood maps. Please review the list and tell me which property you prefer so that I can begin preparing the necessary paperwork. Some of these places are quite desirable, so I recommend acting quickly.

Please call me if any questions come up.

Sincerely,

Niran Chaiya
Corporate Relocation Specialist
Chao Phraya Services

149. What is one purpose of the e-mail?

- (A) To describe some of the difficulties of relocation
- (B) To promote a new benefit for executives
- (C) To arrange payment of an allowance
- (D) To supply information on housing options

150. What is Ms. Briggs asked to do?

- (A) Confirm a timeline
- (B) Communicate a preference
- (C) Visit some properties
- (D) Collect some documents

Questions 151-152 refer to the following instructions.

Don't have time to go to your local Songmin clinic for a minor medical issue? E-visits are a convenient way to get help wherever you are. Simply follow these steps:

1. Go to our Web site (www.songminhealth.com) and sign in.
2. Hover your mouse over the "E-visits" tab and select "Start an E-visit" from the drop-down menu.
3. Answer the questions on the resulting form about your symptoms and concerns. Be as clear and specific as possible. Submit the form.
4. Check your e-mail inbox for the response from a Songmin doctor. It may include advice, a referral for testing, or a prescription for medication.
5. If you do not receive a response within two business hours, or if there is a change in your symptoms, please call our assistance line at 1-800-555-0138.

SONGMIN HEALTH

151. Who are the instructions most likely intended for?

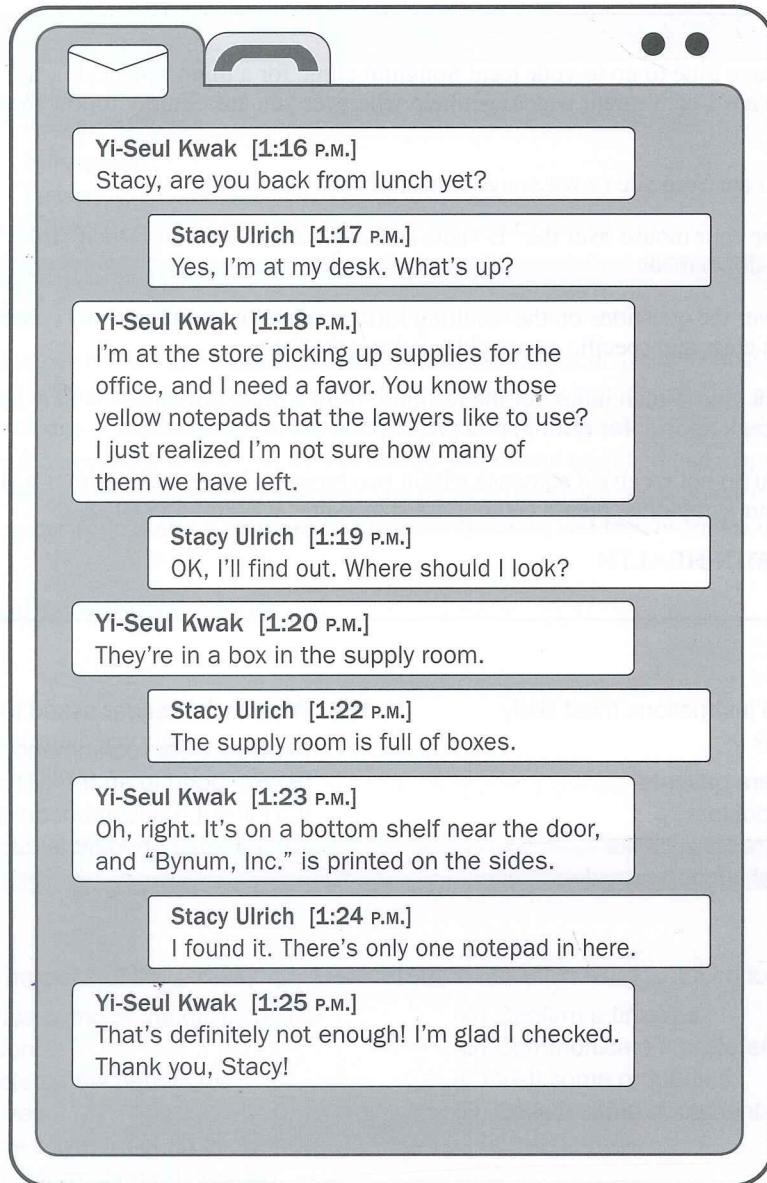
- (A) Healthcare patients
- (B) Clinical doctors
- (C) Medical records clerks
- (D) Technical support providers

152. What is the reader asked to do?

- (A) Give clear recommendations
- (B) Respond to an e-mail message
- (C) Fill out a document online
- (D) Make an appointment in advance

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Questions 153-154 refer to the following text-message chain.



153. What problem does Ms. Kwak have?

- (A) She will be unavailable to accept a delivery.
- (B) She is uncertain about an inventory level.
- (C) She cannot locate some supplies.
- (D) She is unable to use her desk.

154. At 1:22 P.M., what does Ms. Ulrich imply when she writes, "The supply room is full of boxes"?

- (A) She needs a more detailed description.
- (B) Ms. Kwak should not make a purchase.
- (C) She cannot find space for some objects.
- (D) Ms. Kwak will have to organize the room.

Questions 155-157 refer to the following job posting.

Trail Ride Associate Needed

Morris Falls Guest Ranch is seeking a horseback riding enthusiast to assist with our popular trail ride program for guests. Duties of this full-time position include teaching guests how to prepare horses for rides, leading small groups of riders along trails on and near the ranch, and handling general horse-care tasks in our barn.

Applicants must be able to demonstrate high-level horseback riding skills. Other qualifications include having done at least six months of paid or volunteer work in a horse barn and possession of a cheerful, friendly personality. Weekend availability is a must, and the successful candidate should expect to be scheduled for at least one weekend shift per week.

To apply, send an e-mail entitled "Trail Ride Associate Application – (your name)" to contact@morrisfalls.com with your résumé and a short cover letter attached.

For details and photographs of our horse barn and horseback-riding trails, visit www.morrisfalls.com/riding.



155. The word "handling" in paragraph 1, line 4, is closest in meaning to
- (A) touching
 - (B) performing
 - (C) training
 - (D) selling
156. What is NOT mentioned as a requirement for the job?
- (A) A special physical ability
 - (B) Familiarity with a certain region
 - (C) Experience with some of its duties
 - (D) Specific character traits
157. According to the job posting, why should readers visit the ranch's Web site?
- (A) To learn about its facilities
 - (B) To submit an application
 - (C) To see other job listings
 - (D) To read about its history

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Questions 158-160 refer to the following form.

RESERVATION CONFIRMATION	
AUTRY CAR RENTAL 1200 Weaver Street, Stolton www.autrycarrental.com Customer Service Line: 1-800-555-0176	
Customer:	Russell Lam
Mobile Phone:	1-314-555-0141
Address:	450 Spring Drive, Huntley
Rental Details	
Vehicle:	Clavince C70 Sedan
Rental Branch / Date:	Branham / December 8
Return Branch / Date:	Lucasville / December 10
Mileage Cap:	450 miles (150 miles/day)
Driver:	Russell Lam
Charges	
Description	Amount
Vehicle rental	\$168.72 (\$56.24/day x 3 days)
Delivery of vehicle to customer's home	\$30.00
Total:	\$198.72
Deposit Paid Upon Reservation:	\$59.62
Balance Due Upon Vehicle Return:	\$139.10

158. What is indicated about the rental terms?

- (A) The price per day varies.
- (B) Two customers are allowed to drive.
- (C) There is a limit on the driving distance.
- (D) There is a charge for last-minute reservations.

159. Where will a customer begin driving the vehicle?

- (A) In Stolton
- (B) In Huntley
- (C) In Branham
- (D) In Lucasville

160. What amount will Autry Car Rental receive on December 10?

- (A) \$59.62
- (B) \$139.10
- (C) \$168.72
- (D) \$198.72

Questions 161-163 refer to the following press release.

FOR IMMEDIATE RELEASE

Contact: Alberto Gutierrez, a.gutierrez@viga.com

VANCOUVER (13 July)—VIGA is proud to announce the purchase of eight Noonan N250 airplanes. — [1] —. The planes' delivery in approximately two years will bring the company's total fleet size to 156 aircraft, the third largest among Canadian carriers.

The deal is the latest in VIGA's long and successful relationship with Noonan. — [2] —. At the same time, it marks the addition of a new and exciting model to the carrier's fleet, as well as a step towards its sustainability goals.

The Noonan N250 features the sophisticated TF8 turbofan engine, which provides excellent fuel efficiency and emits little carbon dioxide. The TF8 also has a lower noise footprint than other engines, affording travelers a peaceful in-cabin experience. — [3] —. A single-aisle plane, each N250 can carry a total of 130 passengers.

VIGA intends to use the planes to add new international service routes between its hub in Vancouver and airports in the United States. — [4] —. Depending on demand, it may also increase the frequency of existing flights.

161. What most likely is VIGA?

- (A) A commercial airline
- (B) An airplane manufacturer
- (C) An airport management company
- (D) A pilot training facility

162. What is indicated about the airplanes?

- (A) They are built in overseas plants.
- (B) They were recently delivered to a buyer.
- (C) They are relatively quiet in flight.
- (D) They use a particular type of fuel.

163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"The specific destinations to be involved have not yet been determined."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

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Questions 164-167 refer to the following article.

The Power of Solar Canopies

By Leslie Rodgers

Solar canopies are arrays of solar panels that rise high enough above the ground to allow people and vehicles to pass beneath them. They are most commonly built over parking areas, and are suitable for any type of place with such a facility, from universities to shopping malls. — [1] —. Installing a solar canopy brings advantages such as lower electricity bills and a reputation for being environmentally conscious, in addition to making the parking area more pleasant for drivers by providing shade and shelter from rain and snow.

Those who are interested in adding a solar canopy to their parking area will need to start by determining a few conditions. — [2] —. These include the budget for the project, the ideal area the canopy would cover, and the height at which it must be set.

Next, decisions must be made about the particular solar technologies that will be used. — [3] —. A solar energy consultant can explain the advantages and disadvantages of the options available. In addition, anyone considering investing in a solar canopy should check a database of renewable energy incentives for helpful public policies such as sales tax exemptions or installation subsidies. — [4] —.

164. For whom is the article mainly intended?

- (A) Aspiring entrepreneurs
- (B) Makers of public policy
- (C) Property owners
- (D) Landscape architects

165. What is NOT a stated benefit of solar canopies?

- (A) They offer protection from weather conditions.
- (B) They reduce consumption of fossil fuels.
- (C) They decrease energy expenses.
- (D) They positively affect an establishment's reputation.

166. According to the article, what can a consultant discuss?

- (A) The steps in an installation process
- (B) The best way to use a database
- (C) Possible locations for a solar canopy
- (D) Characteristics of some technologies

167. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"For example, buyers currently have a choice of three types of battery for storing the captured energy."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 168-171 refer to the following e-mail.

E-Mail message

To:	All Staff
From:	Sherry Cohen
Subject:	CEO visit
Date:	Monday, April 21
Attachment:	Doc_1

Hello everyone,

I am sorry to announce that this week's branch visit from our CEO, Mr. Saito, has been shortened to just one day, Wednesday. It seems an urgent matter has come up that will require him to stay at headquarters tomorrow.

Obviously, this means I've had to make adjustments to the itinerary for the visit; see the highlighted sections of the attachment. Most notably, the on-site reception for Mr. Saito will be held at 5 P.M. instead of during working hours. Please make an effort to attend, even if it means rescheduling an after-work commitment. Additionally, several of our planned presentations will need to be condensed, and the one on the market for staffing services in the hospitality industry has been cancelled altogether.

I apologize for the difficulties arising from these last-minute changes. Still, let's make a good impression on Mr. Saito by accepting them with professionalism and flexibility.

Sherry Cohen
Director, Averton Branch
Dunstad

168. What is suggested about the CEO's visit?

- (A) It will be the first at this branch.
- (B) It was supposed to begin tomorrow.
- (C) There is an urgent reason for it.
- (D) It was announced suddenly.

169. What does Ms. Cohen ask employees do on Wednesday?

- (A) Stay past their usual finishing time
- (B) Attend a preparatory meeting
- (C) Help set up an event site
- (D) Present some market research

170. What is most likely included with the e-mail?

- (A) An updated schedule
- (B) An executive profile
- (C) An edited slide show
- (D) A list of food options

171. What kind of business most likely is Dunstad?

- (A) A hotel chain
- (B) A medical clinic
- (C) An insurance agency
- (D) A job-placement firm

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Questions 172-175 refer to the following online chat discussion.

Online Chat Discussion		
		X
Malik Hassan	[10:00 A.M.]	Good morning, everyone! I know we're meeting later to plan out the March issue, but I wanted to share some good news with you now: Lila Bernardi has agreed to film a "10 Questions for a Star" video for the magazine's Web site.
Amanda Qiu	[10:01 A.M.]	Wow, that's great! Judging from other interviews she's given, I'm sure that she'll have fun answers to the questions.
Brian Cook	[10:01 A.M.]	Wonderful! That should really increase awareness of the Web site.
Amanda Qiu	[10:02 A.M.]	Definitely. She has fans in countries all over the world.
Malik Hassan	[10:03 A.M.]	I hope this leads her recording company to consider collaborating on features for the magazine, too.
Brian Cook	[10:04 A.M.]	Regalement has so many great performers on its roster.
Malik Hassan	[10:06 A.M.]	You know, the band High Tide has an album coming out in the summer that they'll want to promote. If the Bernardi video goes well, I may be able to convince Regalement to let us do a print interview with High Tide's members.
Amanda Qiu	[10:07 A.M.]	Great idea, Malik.
Malik Hassan	[10:07 A.M.]	OK, I'll let you both get back to work. I'm looking forward to hearing some exciting article proposals this afternoon, though.
Brian Cook	[10:08 A.M.]	You certainly will! I just received a very interesting one from Sonya Aguilar, the freelance journalist we worked with a couple times last year.

172. What does Mr. Hassan announce to the other writers?
- (A) The theme for a magazine issue
 - (B) A change to a meeting agenda
 - (C) Some feedback on a recent project
 - (D) A positive development for their business
173. At 10:02 A.M., what does Ms. Qiu mean when she writes, “Definitely”?
- (A) Some content should be translated into other languages.
 - (B) The Web site is a valuable marketing tool for the magazine.
 - (C) A celebrity’s past interviews were entertaining.
 - (D) The Web site will achieve greater fame.
174. What industry is Regalement in?
- (A) Publishing
 - (B) Web design
 - (C) Music production
 - (D) Fashion
175. What will Mr. Cook most likely do in the afternoon?
- (A) E-mail a previous collaborator
 - (B) Oversee the filming of a promotional video
 - (C) Share an idea suggested by a freelance journalist
 - (D) Proofread an article written by Ms. Aguilar

Questions 176-180 refer to the following information and e-mail.

AIM

The Staley Foundation

The Staley Foundation is proud to support the growth of small businesses through AIM, its mentorship program for small business owners. Mentees in the program are matched with volunteer mentors who then give ongoing expert advice at no cost. This advice focuses on general matters such as business planning and human resources, though efforts are made to find mentors with insight into the mentee's specific field, whether it be technology or food service. Mentees are also eligible to participate in AIM's frequent educational events and access its library of resources. Applications to receive mentorship through AIM are accepted on a rolling basis. Applicants must reside in the Hamrick City metropolitan area and have launched their business within the past 12 months. Visit www.staleyfoundation.org/aim to learn how to apply.

About the Staley Foundation

The Staley Foundation was established in honor of Rosaline Staley by her daughter, Emily Barrett. Ms. Staley was a groundbreaking economist and author whose works are still frequently read in university classrooms today. The foundation's mission is to improve the quality of life of Hamrick citizens through economic empowerment.

E-Mail

To:	Aaliyah Williams
From:	Min-Woo Ma
Subject:	Re: Problem
Date:	April 4

Dear Ms. Williams,

I am sorry to hear that you are having trouble arranging your first meeting with your AIM mentor. Keep in mind that spring is a busy time for landscapers. Still, one of our staff members will speak to Mr. Finn about the issue, and if necessary, we will assign you another, more responsive mentor.

Whatever happens, I hope you will attend a workshop on brand-building that we just scheduled for May 1. The leader, Molly Tate, ran a successful interior design firm for years. Of course, the workshop itself is intended for a general audience, but you could approach Ms. Tate afterwards about providing some extra guidance specific to your field. Let me know if you are interested.

Sincerely,

Min-Woo Ma
The Staley Foundation

176. What is the purpose of the information?

- (A) To publicize a local opportunity for mentorship
- (B) To seek donations for a charitable cause
- (C) To report on the success of an economic initiative
- (D) To recruit volunteer workers for an organization

177. Who is Ms. Barrett?

- (A) The writer of a textbook
- (B) The founder of an organization
- (C) A previous participant in a program
- (D) An economics professor

178. What is one reason Mr. Ma sent the e-mail?

- (A) To ask for details about a problem
- (B) To give his opinion on some branding
- (C) To refuse a request for reassignment
- (D) To issue an invitation to an event

179. What can be concluded about Ms. Williams?

- (A) She inquired about Ms. Tate's qualifications.
- (B) She has been unable to reach Mr. Ma by phone.
- (C) She started a business less than a year ago.
- (D) She will have more free time next month.

180. In what industry does Ms. Williams most likely work?

- (A) Technology
- (B) Food service
- (C) Landscaping
- (D) Interior design

Questions 181-185 refer to the following Web page and review.

https://www.crowdview.com/search

User: Gwyneth Lim

Best Providers of Laundry Services Near Me

My Location: 680 Central Avenue, Lanham ([change](#))
Distance Limit: 10 miles

Greenworld Cleaners ★ ★ ★ ★ ☆ 4.5 (18 reviews) Special services: dry cleaning; pickup/delivery	180 Pruitt Street Embryville, OK Distance: 4.5 miles
Champion Cleaning ★ ★ ★ ★ ☆ 4.5 (23 reviews) Special services: dry cleaning; clothing alteration/repair	455 First Street Lanham, OK Distance: 1.4 miles
Barger Family Cleaners ★ ★ ★ ★ ☆ 4.0 (16 reviews) Special services: dry cleaning; household linens	2400 Oak Avenue Chisholt, OK Distance: 5.2 miles
Greenworld Cleaners Lanham ★ ★ ★ ☆ ☆ 3.5 (27 reviews) Special services: dry cleaning; pickup/delivery	48 Pearl Road Lanham, OK Distance: 0.8 miles
Milburn Laundry Services ★ ★ ☆ ☆ ☆ 3 (9 reviews) Special services: dry cleaning; next-day turnaround; clothing alteration/repair	364 Chester Street Embryville, OK Distance: 3.9 miles

User: Gwyneth Lim

My Latest Reviews

Category: Laundry Services
Posted: January 14

I recently inherited a beautiful ivory silk dress from my grandmother that had become yellowed with age in some areas and had a small tear in the skirt. Another Crowdview user's detailed review said that Champion Cleaning had fixed similar issues with one of her silk items, so I brought my dress there. I am glad I did! They were able to remove the discoloration and mend the tear so delicately that you can only notice the stitches from a few inches away. The staff member at the counter also took the time to explain how to store the dress properly in the future. My only complaint about Champion Cleaning is that their excellent work comes at a high price. I would not be willing to pay that much for care of an item that was less precious to me.

181. How are the first two businesses in the list similar?
- (A) They are part of the same corporate chain.
 - (B) They are located in the same town.
 - (C) They share the same average rating.
 - (D) They have received the same number of reviews.
182. According to the Web page, what could Barger Family Cleaners most likely do?
- (A) Dry clean some clothing within 24 hours
 - (B) Wash a set of window curtains
 - (C) Transport cleaned items to a customer's house
 - (D) Shorten the sleeves of a shirt
183. What does Ms. Lim say about her dress?
- (A) Its color is the result of a special dyeing technique.
 - (B) It has been stored in her closet for a long time.
 - (C) Some of its original stitching was done by hand.
 - (D) It used to belong to one of her relatives.
184. How far from Ms. Lim's location is the business she chose?
- (A) 0.8 miles
 - (B) 1.4 miles
 - (C) 3.9 miles
 - (D) 4.5 miles
185. According to the review, what disappointed Ms. Lim?
- (A) The prices that were charged for some services
 - (B) The advice provided by an employee
 - (C) The accuracy of a review on Crowdview
 - (D) The persistence of a problem after a cleaning

GO ON TO THE NEXT PAGE 

Questions 186-190 refer to the following article, schedule, and e-mail.

Improvements to Bellamy Parkway Scheduled

(March 10)—Over the next several weeks, the Grovert Department of Transportation will oversee improvements to some of Bellamy Parkway's major intersections between Colwell Street and Hines Creek Drive. The parkway will be widened around each intersection to create turn lanes for both left and right turns, and dedicated stoplights will be added to control the left-turn lanes.

"Separate turn lanes will allow traffic to flow smoothly instead of building up behind cars that are waiting to make a turn," explained Rod Thornton, the department's director. "As the city's population has grown,

this has become a problem, particularly during rush hour and near Rock Hills Elementary School." Frustrated Grovert voters approved a short-term increase in the city's property taxes to pay for the \$1.8 million project.

During the improvements to each intersection, two of the parkway's four lanes will be closed to traffic in the relevant area to provide space for work crews and equipment. Drivers who take Bellamy Parkway frequently should visit the Department of Transportation's Web site to check the roadwork schedule.

BELLAMY PARKWAY IMPROVEMENTS SCHEDULE

- March 14–March 25: Colwell Street intersection
- March 28–April 8: Hines Creek Drive intersection
- April 11–April 22: Newton Street intersection
- April 25–May 6: Silva Boulevard intersection

Delays or other changes to this schedule will be announced on the homepage of the Department of Transportation's Web site.

E-Mail message

To:	Lillian Magano
From:	Yuriko Fujita
Date:	April 7
Subject:	Roadwork reminder

Hi Lillian,

I was just looking over the school calendar and noticed that the roadwork on the turnoff to our street starts next Monday, the eleventh. Before you leave work today, could you send out an additional reminder to parents about it? Since it will be taking place so close by, I think it will cause more inconvenience to the school than the upgrades to other sections of the parkway have. We should warn the parents that school buses may be a little behind schedule in the afternoons, and that those who drive may see delays during pick-up and drop-off.

Thanks,

Yuriko Fujita
Vice Principal

- 186.** According to the article, what is true about the planned improvements?
- (A) They are part of a pilot program.
 - (B) They include repairs of some damage.
 - (C) They will relieve traffic congestion.
 - (D) They are required by new safety laws.
- 187.** What does the article mention about the cost of the project?
- (A) It will be covered by tax revenue.
 - (B) It will be higher than initially expected.
 - (C) It has not been made public.
 - (D) It is reasonable.
- 188.** What will happen on March 14 ?
- (A) Citizens will vote on a proposal.
 - (B) Some lanes of a street will be closed.
 - (C) Revisions to a schedule will be announced.
 - (D) A city department will host an information session.
- 189.** Why did Ms. Fujita write the e-mail?
- (A) To explain the meaning of a calendar entry
 - (B) To list some transportation alternatives
 - (C) To assign a communication task
 - (D) To suggest delaying a pick-up time
- 190.** What is implied about Ms. Magano?
- (A) She subscribed to a mailing list.
 - (B) She will meet with Ms. Fujita next week.
 - (C) Her child attends elementary school.
 - (D) Her workplace is on Newton Street.

Questions 191-195 refer to the following brochure and e-mails.

The Egmont

Situated in Wellington's Central Business District, The Egmont is one of the city's most popular venues for private celebrations, corporate meetings, fund-raisers, and more. Its convenient location is just a short walk away from numerous hotels, several bus stops, and a train station.

The Egmont offers two spacious multi-purpose event rooms. The Manuka Room is best for groups of between 100 and 200, while our grandest space, the Kauri Room, can hold up to 300 guests comfortably. We also have two dedicated conference rooms, the Rata Room and the Pikao Room, which have maximum capacities of 35 and 70 people, respectively.

State-of-the-art projectors, speakers, and other multimedia equipment are available for all of our rooms, supported by convenient in-house technical assistance. In addition, The Egmont's catering service can make delicious, custom fare for a variety of situations, from light refreshments to multiple-course dinners.

First-time clients who reserve rooms for certain days and times are eligible for a 10% discount. Visit www.theegmont.co.nz for details.

To: Aaron Jones
From: Ruth Henare
Date: 12 October
Subject: Awards dinner venue

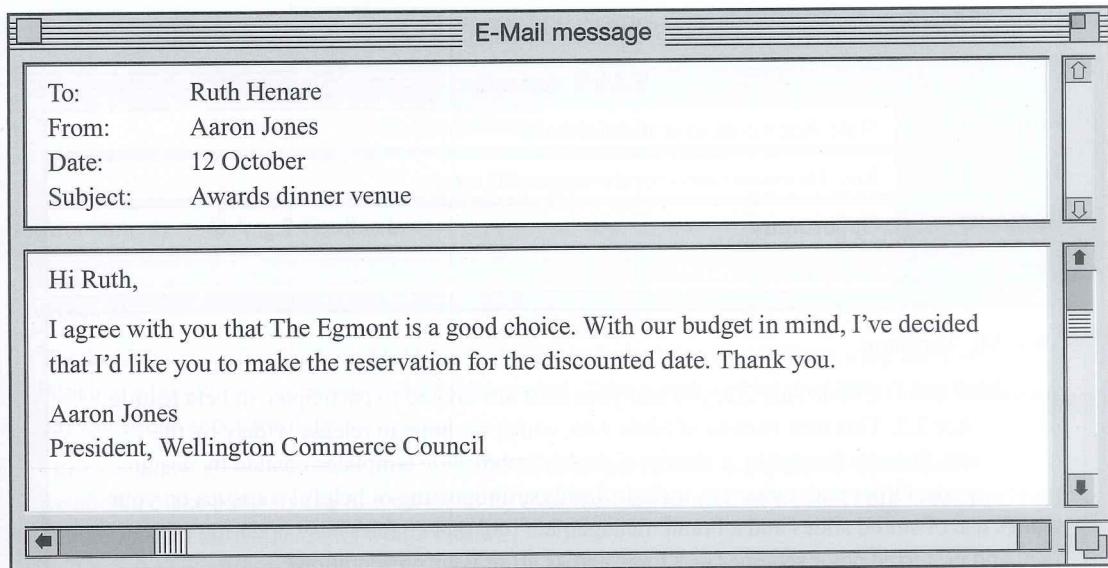
Hi Aaron,

This morning I called The Egmont about hosting our annual awards dinner. They do have the space and catering capacity to accommodate our entire guest list, which has grown beyond 200 people. However, the room we'd need is already booked for every Saturday evening in November, so 11 November is no longer an option. That Sunday, 12 November, is open, though, as is Friday, 17 November. Also, Thursday, 16 November is available at a discounted rate.

I think we should take it. Our attendees will understand the date change if we explain that our original venue shut down unexpectedly. I hope you'll let me know your decision soon, as all of these dates are approaching quickly and there are many preparations still to be made.

Thanks,

Ruth



191. What does the brochure suggest about The Egmont?

(A) It is a short train ride from Wellington.
(B) Its staff includes an audiovisual technician.
(C) It recently added a second restaurant.
(D) It is the site of a large yearly fund-raiser.

192. What does Ms. Henare indicate about the awards dinner?

(A) It will feature a buffet meal.
(B) It will honor a hotel manager.
(C) She will be unable to attend it.
(D) She is seeking a new location for it.

193. Where will the organization most likely hold its awards dinner?

(A) In the Manuka Room
(B) In the Kauri Room
(C) In the Rata Room
(D) In the Pikao Room

194. Why is Ms. Henare concerned?

(A) Many people have declined an invitation.
(B) There is not much time to prepare for an event.
(C) A catering service is more expensive than expected.
(D) She has never seen a venue in person.

195. On which date will the Wellington Commerce Council's awards dinner most likely take place?

(A) November 11
(B) November 12
(C) November 16
(D) November 17

Questions 196-200 refer to the following e-mails and survey excerpt.

E-Mail message

From:	Slide Ace <contact@slideace.com>
To:	Roy Thornton <roy.thornton@gannett.com>
Subject:	Opportunity
Date:	July 10

Dear Mr. Thornton,

As valued users of Slide Ace 2.2, you and your staff are invited to participate in beta testing of Slide Ace 2.3. This new version of Slide Ace, which we hope to release widely by the end of year, features ReadyGo, a library of sophisticated slide templates created by design professionals. Other major changes include dashboard reporting of helpful statistics on your team's use of stored slides and a brand management tool that enables easy updating of your logo and preferred color schemes and fonts across all of your presentations.

Slide Ace 2.3 can be downloaded [here](#). We hope you will agree to be part of this exciting step forward for the platform.

Sincerely,

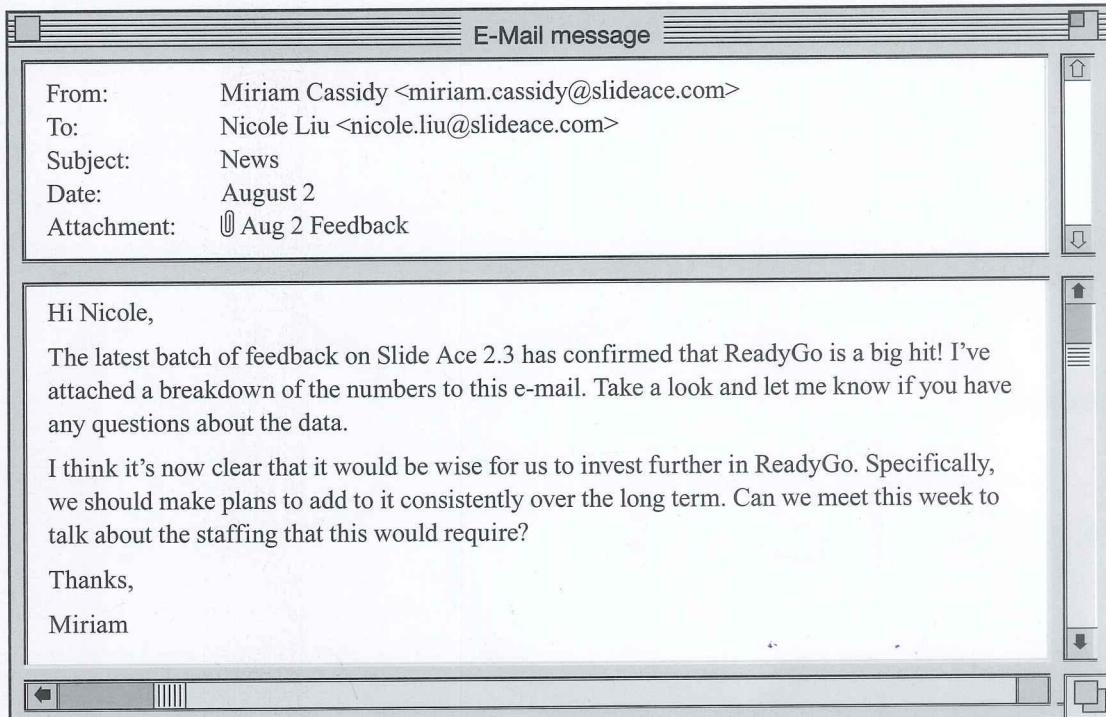
Slide Ace

User: Roy Thornton

This is the final page of the survey. Please add any comments here that could help explain your answers to previous questions.

I gave the dashboard a "2" because it feels too cluttered.
Perhaps you could make it possible to customize the types
of data that are shown on the dashboard.
The new brand management tool is a great idea that will be
really helpful for our company as a quickly-evolving startup.
The only reason I didn't give it a perfect score is that Slide
Ace crashed the first time I tried it.

Thank you for your participation!



196. What is the purpose of the first e-mail?
- (A) To issue invitations to a demonstration
 - (B) To explain the reasons for planned updates
 - (C) To solicit suggestions for potential services
 - (D) To recruit a group of product testers
197. What is suggested about the survey?
- (A) It is available in more than one format.
 - (B) Mr. Thornton will be paid for completing it.
 - (C) Slide Ace hired a company to administer it.
 - (D) It asks participants to give numerical ratings.
198. What is implied about Mr. Thornton's company?
- (A) It assists its clients with data analysis.
 - (B) It does not store many slides in Slide Ace.
 - (C) It sometimes changes elements of its preferred corporate style.
 - (D) It frequently communicates with the public through social media.

199. What does Ms. Cassidy recommend doing?
- (A) Expanding a collection of slide templates
 - (B) Increasing options for customizing some graphics
 - (C) Simplifying the design of an information screen
 - (D) Releasing a software version to more people
200. What does Ms. Cassidy want to discuss with Ms. Liu?
- (A) A project timeline
 - (B) Potential personnel needs
 - (C) An upcoming client meeting
 - (D) Some negative feedback

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

YBM 실전토익 RC1000

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- 제한 시간은 답안지에 마킹하는 시간도 포함시켜야 합니다.
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