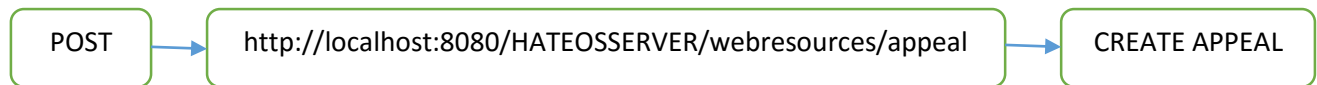
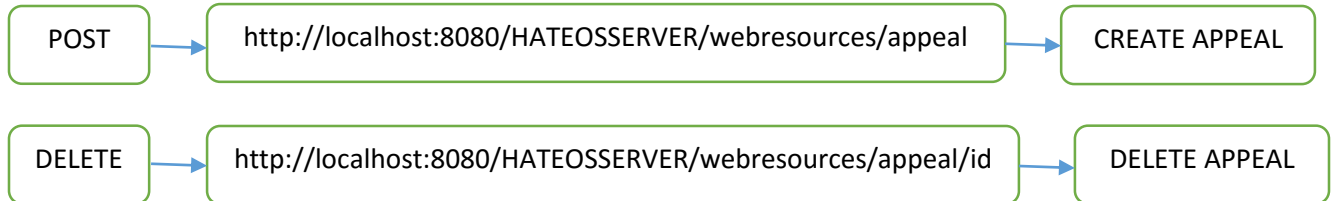


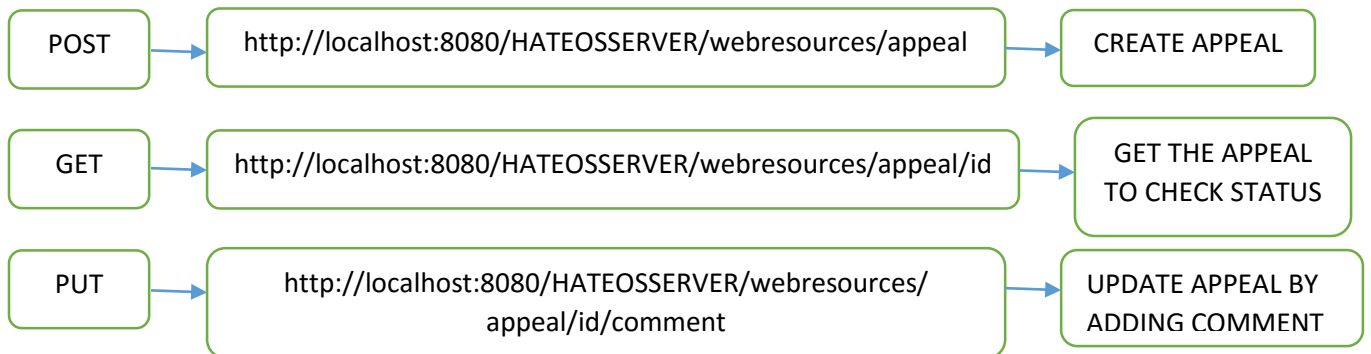
Case 1. Happy case – Submit an appeal and appeal is processed.



Case 2. Abandoned case – You create an appeal but abandon it as you do not feel I will consider it



Case 3. Forgotten case – You submit an appeal and after a week you still have not heard from me so you follow up on the appeal



Case 4. Bad start – Same as Happy case but you use an incorrect entry URI



Case 5. Bad ID – Same as forgotten case but the client has forgotten/lost the id of the appeal when following up

