

Marco Spanhaak

Passionate for data. My true strength is to combine my technical capabilities with the ability to also communicate a message and lead technical teams. I'm transparent, persistent, honest, straightforward and analytical. Through the years I have specialised in the area of data analysis, data

engineering and making sure that data is available in a consumable manner.

PERSONAL DATA

Address Höganäsvägen 9

26362 VIKEN

Sweden

Date of birth 28 December 1971

Place of birth Zwolle, The Netherlands

Relationship Cohabitation

Languages Dutch, English, German and basic Swedish

EMPLOYMENT

2019 - present

INFRASTRUCTURE SOLUTION AREA DESIGNER - IKEA IT AB

- + Responsible, in the role of ISAD, for the area of ITSM, SACM and Automation
- + Assuring that IKEA business needs and requirements are met
- + Take active leadership to ensure the end-to-end design/solution for the assigned area including dependent information systems
- + Technically oversee the solutions
- + Guides projects on how to integrate with and use the service within assigned area while having the customer focus at heart

2016 - 2019

DATA CONFIGURATION ANALYST - IKEA IT AB

- + Architecting streams of information
- + Plan, guide and execute ETL activities
- + Builds dashboards with Splunk, HTML/CSS and Grafana

- Builds solutions for stakeholders and customers that need relevant data
- + Leads SACM managed services team

2013 - 2016

SOLUTION ARCHITECT / DATA ANALYST – Tiberone Europe

- Solution architect for BMC Software solutions related to Discovery, CMDB/
 CMS and Asset Management
- + Data engineering, building new integrations with Pentaho and Python

2006 - 2016

INDEPENDENT SOFTWARE CONSULTANT / ARCHITECT - Value-IT

- + Implementation of Monitoring solutions like BMC Patrol, BMC Performance manager
- + Implementation of Discovery solutions and CMDB solutions
- + Data analyst, mapping data from different streams into CMS environments
- + Front-end web development solutions

2011 – 2013

SERVICE DELIVERY MANAGER / PROJECT MANAGER – Mansystems

- + Responsible for agile delivery of application development for KPN in The Netherlands, yearly turnover of a million euro
- + Agile approach and delivery of new functionality
- + Planning, roadmap and customer management

2008 - 2011

SENIOR CONSULTANT / ARCHITECT – Mansystems

- + Implementation of CMDB, Discovery and Asset Management solutions
- + Data analysis, ETL and data wrangling
- + Coding integrations
- + Implement Business Objects reporting
- + Worldwide Trainer and tutor of BMC Discovery and Monitoring solutions
- + Lead worldwide consultant for software deployment solutions

2000 – 2008

PROJECT MANAGER / SENIOR CONSULTANT - BMC Software BV

- + Guide, advise and perform requirements workshops
- + Implementation of CMDB, Discovery and Asset Management solutions
- + Implementation of software deployment solutions like Marimba
- Implementation of Monitoring solutions like Patrol, Command/Post and Performance Manager
- + Worldwide Trainer and tutor of BMC Discovery and Monitoring solutions

1997 – 2000

CONSULTANT – ATOS Origin NL

- + Implement ERP BAAN
- + Trainer / Workshop organiser BAAN Tools
- + Technical Project Manager migration SUN 10.000

1992 – 1997

MARINE (PETTY OFFICER) - Royal Dutch Navy

- + Setting up a helpdesk in the largest naval base in The Netherlands
- + Support local infrastructure and users
- + Systems manager
- + Migration / Implementation Windows 95 and Windows NT4.0

EDUCATION	140) 720 000 744 <u>Inspannaakegman.com</u>
2018 – 2019	MICROMASTERS PROGRAM DATA SCIENCE – University of California + Big data analytics + Machine learning + Probability & Statistics + Python
2009 – 2010	 B/ICT – Novi University of Applied Sciences, Utrecht + Ingenieur (Engineer) in Information and Communication Technology + Accelerated program, evening class university + Bachelor of Information & Communication Technology
1988 – 1992	MEAO BA — Hanze College Zwolle + Accounting
AWARDS	
2007	BMC AWARD 100% SALES CLUB awarded trip to Bermuda USA, for recognition of contribution to the BMC Software sales team
2005	BMC SPOT AWARD awarded the BMC Spot award for considerable contributions to the Technical Services team of BMC Software in EMEA
2004	BMC AWARD 100% SALES CLUB awarded trip to Barcelona Spain , for recognition of contribution to the BMC Software sales team
1996	MILITARY PERFORMANCE AWARD awarded by Kapitein-ter-zee H.J. Hioolen for outstanding contributions to the Royal Dutch Navy going beyond the call of duty
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CERTIFICATES	
2019 2019 2019 2019 2019 2019	ENTERPRISE DESIGN THINKING PRACTITIONER IBM BIG DATA FUNDAMENTALS II IBM SPARK FUNDAMENTALS I IBM APP MODERNISATION BASICS IBM HADOOP 101 IBM BIG DATA FOUNDATIONS IBM
2017	MODERNI REACT RACK TO RACK COMO III I

MODERN REACT BACK TO BACK 2019 Udemy

2019	GOOGLE CLOUD ESSENTIALS Google
2019	CLOUD ESSENTIALS IBM
2019	FRONT END DEVELOPER, RESPONSIVE WEBDESIGN FreeCodeCamp
2018	AWS CONCEPTS IBM
2018	APPLIED DATA SCIENCE WITH PYTHON, LEVEL 2 IBM
2018	DATA SCIENCE FOUNDATIONS, LEVEL 2 IBM
2015	BMC ACCREDITED ADMINISTRATOR: BMC DISCOVERY BMC
2015	BMC ACCREDITED ADMINISTRATOR: BMC CMDB BMC
2014	BMC ACCREDITED ADMINISTRATOR: BMC REMEDY BMC
2007	PRINCE FOUNDATION EXIN, OGC
2006	MICROSOFT CERTIFIED SYSTEMS ENGINEER EXIN, Computrain
2004	ITIL FOUNDATION EXIN, OGC
2004	MARIMBA CERTIFIED ENGINEER Marimba
2004	BMC PATROL CERTIFIED ENGINEER BMC