

## PROFILE SUMMARY

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Dedicated and passionate communications specialist with a background in Maritime & Aviation. Enthusiastic about technology, with a history of hands-on experience in various IT-related activities. As a Networking IT hobbyist I have recently refurbished an old laptop and turned it into a Ubuntu LTS server, with a Raspberry Pi acting as a WoL device I am able to remotely access the server anywhere in the world. I have also recently created a Winforms GUI Application to streamline the process.

## WORK EXPERIENCE

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### Winter Wonderland & Taste of London | IMG Events

Nov. 2023 – Jun. 2024

*Bar Staff*

*Hyde Park, London*

- My responsibilities included creating a cozy & welcoming atmosphere for all guests of Winter Wonderland.
- Tip-top customer service, team collaboration, cash handling & inventory management.

### Scholars Lounge

Jan. 2023 – Sept. 2023

*Bartender & Waiter*

*Rome, Italy*

- Working in a second language in Rome's busiest Irish Bar required a high level of attention to detail, precision and concentration within a fast-paced environment. A great way of picking up and practising spoken Italian.

### Royal Navy

Jun. 2020 – Jan. 2022

*Aircraft Controller*

*RNAS Yeovilton, UK*

- My role was to coordinate communication between several departments to insure the best use and overall safety of helicopters and other air assets under our control. This position required a high level of responsibility and precision as the orders communicated can directly affect national security and the safety of aircrew. This 2-year period has allowed me to greatly expand:
  - My **organisational skills**: need for coordination and multi-level planning whilst under mounting pressure
  - My **communication skills**: both written and oral, writing and delivery of official briefs which would inform all aircrew, senior HoDs & the Captain of the intended serial & safety measures.
  - My **management skills**: advising other departments as an Aircraft/Safety SME, delegation of certain tasks to junior ranks

## EDUCATION

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### London Metropolitan University

2024

*CCNA - Computer Networks & Internetworking*

*London, UK*

### We Are Group

2024

*Telecoms Field Operative Bootcamp - Copper & Fibre FTTP/FTTC GPON/PON*

*London, UK*

### Bangor University

2014 - 2018

*BSc Psychology W/Neurology 2:1*

*Bangor, Wales*

- HSK L1 Mandarin
- Winner of the Culture Challenge 2018 & Runner up in 2017

### Bishop Ramsey CoE School

2012 - 2014

*A Level Psychology, Sociology, Philosophy & Theology*

*London, UK*

## SKILLS & INTERESTS

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- **Skills**: Various networking simulation packages & tools EVE-NG, GNS3, Packet Tracer, Wireshark. Working knowledge of Visual Studio & Studio Code, mainly utilising C# and Python.
- **Interests**: Anything to do with customisation & tweaking technology. I have created hardware repair tutorials on Youtube which have gained in excess of 60,000 views. Film, In my spare time I also work as an extra for Film & Television productions and have featured in Star Wars, Game of Thrones & 1917 to name a few.