# TERREASSA SPANN

Bloomfield, NJ

862-703-8193 | spannter@outlook.com

GitHub: https://github.com/Spannter | LinkedIn: https://www.linkedin.com/in/terreassa-spann-523a025a/ Digital Portfolio:

### PROFESSIONAL SUMMARY

IT Professional with more than five years of proven experience in customer service and operations support. Familiar with a broad range of programming languages and interactive user interfaces. Possess extensive knowledge of the entire web development process, command line, and shell scripting. Career supported by the pursuit of various technical training courses, and a Google UX Design Certificate.

- Troubleshooting
- Project Management
- API Development
- Data Analysis
- Web and App Development
- UI/UX Fundamentals
- Generative AI
- HTTP/HTTPS Protocols
- Microsoft Operating Systems

### **TECHNICAL SKILLS**

**Programming Languages:** HTML5, CSS, JavaScript, Python, **Software:** React, MERN, Microsoft 365, Adobe CC, Morphis

Operating Systems: Linux, Windows 10, Mac OSX, Ubuntu, Android/iOS, Windows Server

Hardware: Android/Samsung phones and tablets, Windows laptops and desktops

#### TECHNICAL PROJECTS

# **Capstone** | **September 2024 – Present**

• Details: a complete MERN food ordering site, responsible for frontend and backend development

• Link:

# PROFESSIONAL EXPERIENCE

# Rapid Armored Corporation | Roselle NJ Vault Security Specialist 2021-2024

2018 - 2024

- Ensured 99% accuracy in managing and recording high-volume financial transactions by identifying and resolving discrepancies before submission.
- Optimized asset tracking and reporting by maintaining organized digital and physical records, enabling rapid retrieval and compliance with security protocols.
- Increased operational efficiency by 30% by prioritizing tasks, meeting strict deadlines, and adapting quickly to new software and inventory systems like Morphis.
- Enhanced data integrity by utilizing Microsoft Excel and specialized tracking software to reconcile discrepancies and maintain real-time inventory updates.

### **Armored Truck Dispatch Technician 2018 - 2020**

- Enhanced security and operational efficiency by scheduling and leading shift teams of 8–10 associates while implementing engagement and training initiatives.
- Improved client satisfaction by streamlining onboarding, billing review, and inquiry processes, training staff to exceed quality interaction standards.
- Ensured 100% compliance with auditing and security protocols by monitoring high-value cash deliveries exceeding \$100K, maintaining accuracy and operational excellence.

#### **TECHNICAL TRAINING**

NPower | Remote 9/2024 - 5/2025

## **Full Stack Developer Trainee**

• Completed an intensive 24-week Full Stack Developer training program, gaining hands-on experience in both front-end and back-end development technologies, including HTML, CSS, and JavaScript.

- Developed proficiency in building responsive and interactive user interfaces using popular front-end frameworks such as React.js, ensuring a seamless user experience across various devices.
- Acquired essential back-end development skills through practical training in server-side scripting with Node.js, utilizing Express.js for efficient routing and building scalable web applications.
- Demonstrated the ability to work with databases by mastering fundamental database management concepts and hands-on experience with MongoDB, ensuring effective storage and retrieval of data.
- Collaborated with peers on real-world projects, applying Agile development methodologies, version control using Git, and participating in regular code reviews, fostering a collaborative environment.

## **CERTIFICATIONS AND EDUCATION**

Path2TECH Full Stack Developer Program | NPower | In Pursuit

#### **Technical Coursework**

Coursera: Google Introduction to Git and Git Hub Certificate