Loan Management Workflow for a Bank

1. Project Overview

Objective:

To gather, define, and document requirements for enhancing an existing e-commerce website with features such as wishlist, user reviews, product comparison, and improved filtering.

Scope:

- Adding Wishlist functionality

- Enabling User Reviews & Ratings

- Product Comparison feature

- Enhanced product filters

Out of Scope:

- Mobile app-specific features

- Redesign of payment gateway

Stakeholders:

- End users (shoppers)

- Product owner

- UI/UX designers

- Development team

- QA team

2. MoSCoW Prioritization Matrix

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Must Have:

- Wishlist for saving products

- User reviews and rating system

- Filtering products by price, rating, category

Should Have:

- Product comparison tool

- Verified buyer badges for reviews

Could Have:

- Like/Dislike options on reviews

- Social sharing of wishlist

Wont Have (for now):

- Integration with third-party review platforms

- Gamification of user reviews

3. User Stories with Acceptance Criteria

User Story 1: Add to Wishlist

As a shopper, I want to add products to a wishlist so that I can view and purchase them later.

Acceptance Criteria:

- Given I am logged in, when I click "Add to Wishlist", the product should be saved to my list.

- Wishlist should persist across sessions.

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User Story 2: Submit Review

As a verified buyer, I want to leave a rating and review for a product I purchased so that I can share my experience.

Acceptance Criteria:

- Only verified buyers can submit reviews.

- Reviews must include a 1-5 star rating and text.

- User should receive confirmation upon submission.

User Story 3: View Reviews

As a shopper, I want to read reviews from other users so that I can make an informed purchase decision.

Acceptance Criteria:

- Reviews should be sorted by date or rating.

- Display reviewer name, date, and rating.

User Story 4: Compare Products

As a shopper, I want to compare features of multiple products side by side so that I can choose the best one.

Acceptance Criteria:

- Users can select up to 4 products to compare.

- Comparison table should show attributes like price, brand, rating, etc.

User Story 5: Filter Products

As a shopper, I want to filter products based on multiple criteria so that I can find what suits my needs faster.

Acceptance Criteria:

- Filters include price range, brand, rating, category.

- Filter updates product list dynamically.

4. Backlog Grooming Notes

- Prioritize features for next two sprints.

- Discuss dependency on user login system for wishlist and reviews.

- Assign UX wireframe creation to design team (Figma or Balsamiq).

- Finalize API contracts for reviews and wishlist before sprint planning.

- Product owner to confirm legal approval for showing user-generated content.

5. Wireframe Descriptions (Textual Placeholder)

1. Wishlist Page Wireframe:

   - Product image, name, price, "Add to Cart" button, remove from wishlist icon.

2. Product Review Section:

   - Star rating selector, text box for comments, submit button, success message.

3. Product Comparison Table:

   - Columns for each product, rows for attributes like price, brand, availability.

4. Product Listing Filters:

   - Left-side panel with checkboxes/sliders for category, brand, price, rating.