



# GUEST BOOK

GÄSTEBUCH  
MANUALE PER GLI OSPITI  
GUIDE DE L'INVITÉ  
PŘÍRUČKA PRO HOSTY

Thank you for choosing CIELO DORADO  
apartment for your stay!  
We wish you a pleasant and enjoyable holiday :)



# DIRECT BOOKING

## THE BEST PRICES

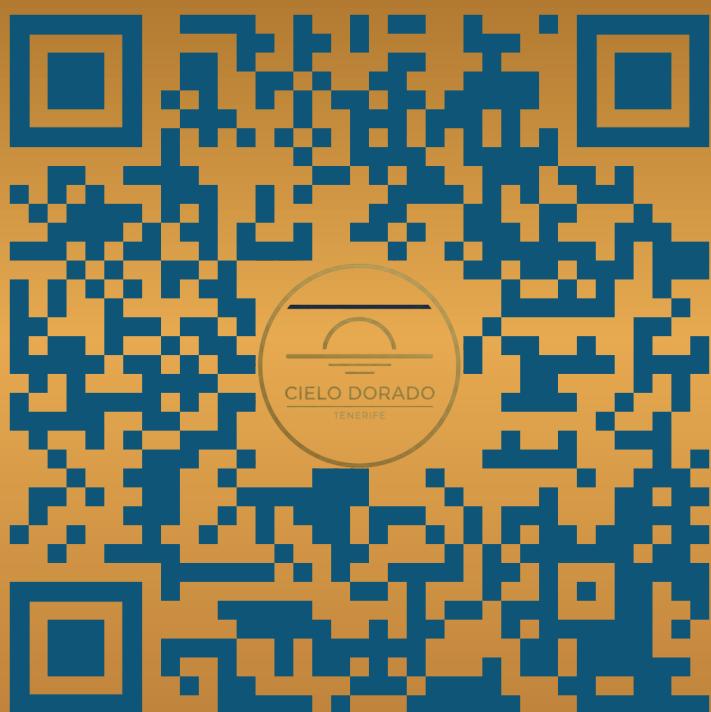
**Direct booking is a reservation made without engaging a third-party intermediary like an Online Travel Agencies or so-called Booking Reservation Channels!**

**The advantage of such a reservation is that you arrange it directly with the owner of the property you intend to rent!**

Such reservations are usually made via so-called direct booking channels like a brand's own www presentation, email, social media, messaging tools, phone, etc.



# DIRECT BOOKING



# IMPORTANT INFORMATION

1. BASIC INFO

2. TRANSPORTATION TIPS

3. HOUSE RULES

4. NO SMOKING!

5. WE ARE NOT A HOTEL

7. GROCERY SHOPPING

8. SPANISH "OKUPAS"

9. EVACUATION PLAN

10. FIRE EXTINGUISHER

11. SAFE

12. DAIKIN AIR CONDITIONING UNIT

13. MUNICIPAL WASTE MANAGEMENT

14. DOGS

We want you to get as many Information as possible, so that you can enjoy your vacation to the maximum. Please, let us know, if you are missing any useful information, so that we can add it in the next update. Please, send me all your observations, complaints or suggestions for the future improvements of my apartment, [martin.holann@gmail.com](mailto:martin.holann@gmail.com).

TO GET THE BEST PRICE POSSIBLE FOR YOUR NEXT STAY,  
please message me on WhatsApp, +420 723 382 745.



# BASIC INFO

**ARRIVAL** - Our Cielo Dorado Apartment are available on your day of arrival from 2:30 PM.

**BANKS** - You will find an ATM at 5-minutes walking distance from the apartment building.

**BUS TIMETABLE** - Please go to [www.titsa.com](http://www.titsa.com) or use Google Maps app

**DEPARTURE** - Cielo Dorado Apartment is available to you until 11AM.

**DOCTORS** - GP: Med Center No 3 - C./ Flor de Pascua 33 Los Gigantes, 38683 S. DEL TEIDE, LOS GIGANTES, Tel: +34 922 096 614, +34 665 140 021  
Dentist: Dental Centre Nodarse - Calle Petunia, 3, Local 10, 38683 Santiago del Teide, +34 922 86 71 50

**MEALS AND SNACKS** - You can try the closest restaurant, which is located on the ground floor of the apartment building.

**GOLF** - Several professional golf courses are available to you around the Island of Tenerife.

**SWIMMING POOL** - Newly reconstructed swimming pool is located on the 5th floor. Enjoy. The pool is open from 10 AM to 8:30 PM and you can open the door with the key on your room key ring.

**INTERNET & WI-FI** - There is a free Internet access secured with the Password

**NIGHT ENTRANCE** - Our main entrance is being locked at midnight. You can still enter the apartment resort with the second key on your room key ring anytime.

**PARKING** - Free parking is available on the access roads outside. We do not have reserved spots though.

**PETS** - Your "four-legged friends' are most welcome here in apartments. We are happy to provide a feeding bowl for your dog. You will find information on local walks in our "Dogs page". Note: Due to the higher maintenance and cleaning costs when staying with the pets, ts, 20 € is added to the cleaning fee.

**PHARMACY** - The Los Gigantes pharmacy is a 5-minute walk away on the following address: Calle González Forte, S/N-BL.3 Acantilado de Los Gigantes 38683 - Santiago del Teide Santa Cruz de Tenerife, Tel: 922 861 612

**SAFE** - There is a safe in all our apartments.

**SMOKING** - All our apartments are strictly non-smoking and you will find an ashtray on the balcony, which is the only place, where such a restriction does not apply.



# GRUNDINFORMATIONEN

**ANKUNFT** – Unsere Cielo Dorado Apartments stehen Ihnen am Tag Ihrer Ankunft ab 14:30 Uhr zur Verfügung.

**BANKEN** – Einen Geldautomaten finden Sie 5 Gehminuten vom Apartmentgebäude entfernt.

**BUSFAHRPLAN** – Bitte besuchen Sie [www.titsa.com](http://www.titsa.com) oder nutzen Sie die Google Maps App.

**ABREISE** – Das Cielo Dorado Apartment steht Ihnen bis 11:00 Uhr zur Verfügung.

**ÄRZTE** – Allgemeinmediziner: Med Center No 3 – C./ Flor de Pascua 33 Los Gigantes, 38683 S. DEL TEIDE, LOS GIGANTES, Tel.: +34 922 096 614, +34 665 140 021 Zahnarzt: Dental Centre Nodarse – Calle Petunia, 3, Local 10, 38683 Santiago del Teide, +34 922 86 71 50

**MAHLZEITEN UND SNACKS** – Sie können das nächstgelegene Restaurant ausprobieren, das sich im Erdgeschoss des Apartmentgebäudes befindet.

**GOLF** – Auf der Insel Teneriffa stehen Ihnen mehrere professionelle Golfplätze zur Verfügung.

**SWIMMINGPOOL** – Der neu renovierte Swimmingpool befindet sich im 5. Stock. Viel Spaß! Der Pool ist von 10:00 bis 20:30 Uhr geöffnet und Sie können die Tür mit dem Schlüssel an Ihrem Zimmer Schlüsselbund öffnen.

**INTERNET & WI-FI** – Es gibt einen kostenlosen Internetzugang, der mit einem Passwort gesichert ist.

**NACHTEINTRITT** – Unser Haupteingang wird um Mitternacht verschlossen. Mit dem zweiten Schlüssel an Ihrem Zimmer Schlüsselbund können Sie das Apartment-Resort jedoch jederzeit betreten.

**PARKEN** – Kostenlose Parkplätze stehen auf den Zufahrtsstraßen außerhalb zur Verfügung. Wir haben jedoch keine reservierten Plätze.

**HAUSTIERE** – Ihre „vierbeinigen Freunde“ sind in unseren Apartments herzlich willkommen. Gerne stellen wir Ihnen einen Futternapf für Ihren Hund zur Verfügung. Informationen zu Spaziergängen in der Umgebung finden Sie auf unserer „Hundeseite“. Hinweis: Aufgrund der höheren Wartungs- und Reinigungskosten bei einem Aufenthalt mit Haustieren wird ein Aufpreis von 20 € auf die Reinigungsgebühr erhoben.

**APOTHEKE** – Die Apotheke von Los Gigantes ist 5 Gehminuten entfernt und befindet sich unter folgender Adresse: Calle González Forte, S/N-BL.3 Acantilado de Los Gigantes 38683 – Santiago del Teide Santa Cruz de Tenerife, Tel.: 922 861 612

**SAFE** – In allen unseren Apartments gibt es einen Safe.

**RAUCHEN** – Alle unsere Apartments sind strengstens rauchfrei. Auf dem Balkon, dem einzigen Ort, an dem diese Einschränkung nicht gilt, finden Sie einen Aschenbecher.



# INFORMAZIONI DI BASE

**ARRIVO** - Il nostro appartamento Cielo Dorado è disponibile il giorno dell'arrivo dalle 14:30.

**BANCHE** - Troverete un bancomat a 5 minuti a piedi dal condominio.

**ORARI DEGLI AUTOBUS** - Visitate il sito [www.titsa.com](http://www.titsa.com) o utilizzate l'app Google Maps

**PARTENZA** - L'appartamento Cielo Dorado è a vostra disposizione fino alle 11:00.

**MEDICI** - Medico di base: Med Center No 3 - C./ Flor de Pascua 33 Los Gigantes, 38683 S. DEL TEIDE, LOS GIGANTES, Tel: +34 922 096 614, +34 665 140 021

Dentista: Dental Centre Nodarse - Calle Petunia, 3, Local 10, 38683 Santiago del Teide, +34 922 86 71 50

**PASTI E SNACK** - Potete provare il ristorante più vicino, che si trova al piano terra del condominio.

**GOLF** - Diversi campi da golf professionali sono a vostra disposizione in tutta l'isola di Tenerife.

**PISCINA** - La piscina, recentemente ristrutturata, si trova al 5° piano. Buon divertimento. La piscina è aperta dalle 10:00 alle 20:30 e potete aprire la porta con la chiave che trovate sul portachiavi della vostra camera.

**INTERNET E WI-FI** - È disponibile un accesso Internet gratuito protetto da password.

**INGRESSO NOTTURNO** - Il nostro ingresso principale viene chiuso a mezzanotte. Potete comunque accedere al resort in qualsiasi momento con la seconda chiave che trovate sul portachiavi della vostra camera.

**PARCHEGGIO** - È disponibile un parcheggio gratuito sulle strade di accesso all'esterno. Non disponiamo però di posti riservati.

**ANIMALI DOMESTICI** - I vostri "amici a quattro zampe" sono i benvenuti nei nostri appartamenti. Saremo lieti di fornirvi una ciotola per il vostro cane. Troverete informazioni sulle passeggiate nella zona nella nostra "Pagina dedicata ai cani". Nota: a causa dei maggiori costi di manutenzione e pulizia derivanti dalla presenza di animali domestici, verrà aggiunto un supplemento di 20 € alla tariffa di pulizia.

**FARMACIA** - La farmacia di Los Gigantes si trova a 5 minuti a piedi al seguente indirizzo: Calle González Forte, S/N-BL.3 Acantilado de Los Gigantes 38683 - Santiago del Teide Santa Cruz de Tenerife, Tel: 922 861 612

**CASSAFORTE** - Tutti i nostri appartamenti sono dotati di cassaforte.

**FUMO** - Tutti i nostri appartamenti sono rigorosamente non fumatori e troverete un posacenere sul balcone, che è l'unico luogo in cui tale restrizione non si applica.



# INFORMATIONS DE BASE

**ARRIVÉE** - Notre appartement Cielo Dorado est disponible le jour de votre arrivée à partir de 14h30.

**BANQUES** - Vous trouverez un distributeur automatique de billets à 5 minutes à pied de l'immeuble.

**HORAIRES DE BUS** - Veuillez consulter le site [www.titsa.com](http://www.titsa.com) ou utiliser l'application Google Maps.

**DÉPART** - L'appartement Cielo Dorado est à votre disposition jusqu'à 11h.

**MÉDECINS** - Médecin généraliste : Med Center No 3 - C./ Flor de Pascua 33 Los Gigantes, 38683 S. DEL TEIDE, LOS GIGANTES, Tél. : +34 922 096 614, +34 665 140 021

Dentiste : Centre dentaire Nodarse - Calle Petunia, 3, Local 10, 38683 Santiago del Teide, +34 922 86 71 50

**REPAS ET COLLATIONS** - Vous pouvez essayer le restaurant le plus proche, situé au rez-de-chaussée de l'immeuble.

**GOLF** - Plusieurs parcours de golf professionnels sont à votre disposition sur l'île de Tenerife.

**PISCINE** - La piscine récemment rénovée est située au 5e étage. Profitez-en. La piscine est ouverte de 10 h à 20 h 30 et vous pouvez ouvrir la porte avec la clé qui se trouve sur votre porte-clés.

**INTERNET ET WI-FI** - Un accès Internet gratuit sécurisé par mot de passe est disponible.

**ENTRÉE DE NUIT** - Notre entrée principale est fermée à clé à minuit. Vous pouvez toutefois entrer dans la résidence à tout moment grâce à la deuxième clé de votre tapisseau.

**PARKING** - Un parking gratuit est disponible sur les routes d'accès à l'extérieur. Nous ne disposons toutefois pas de places réservées.

**ANIMAUX DOMESTIQUES** - Vos « amis à quatre pattes » sont les bienvenus dans nos appartements. Nous mettons volontiers à votre disposition une gamelle pour votre chien. Vous trouverez des informations sur les promenades locales dans notre « page Chiens ». Remarque : en raison des frais d'entretien et de nettoyage plus élevés liés au séjour avec des animaux domestiques, un supplément de 20 € est ajouté aux frais de nettoyage.

**PHARMACIE** - La pharmacie de Los Gigantes se trouve à 5 minutes à pied, à l'adresse suivante : Calle González Forte, S/N-BL.3 Acantilado de Los Gigantes 38683 - Santiago del Teide Santa Cruz de Tenerife, Tél. : 922 861 612

**COFFRE-FORT** - Tous nos appartements sont équipés d'un coffre-fort.

**FUMER** - Tous nos appartements sont strictement non-fumeurs et vous trouverez un cendrier sur le balcon, qui est le seul endroit où cette restriction ne s'applique pas.



# ZÁKLADNÍ INFORMACE

PŘÍJEZD - Apartmán Cielo Dorado je k dispozici v den vašeho příjezdu od 14:30.

BANKY - Bankomat najdete 5 minut chůze od apartmánového domu.

JÍZDNÍ ŘÁD AUTOBUSŮ - Navštivte webovou stránku [www.titsa.com](http://www.titsa.com) nebo použijte aplikaci Google Maps.

ODJEZD - Apartmán Cielo Dorado jsou k dispozici do 11:00.

LÉKAŘI -

Praktický lékař: Med Center No 3 - C./ Flor de Pascua 33 Los Gigantes, 38683 S. DEL TEIDE, LOS GIGANTES, Tel: +34 922 096 614, +34 665 140 021  
Zubař: Dental Centre Nodarse - Calle Petunia, 3, Local 10, 38683 Santiago del Teide, +34 922 86 71 50

JÍDLA A SNACKY - Můžete vyzkoušet nejbližší restauraci, která se nachází v přízemí bytového domu. Případně níže v městečku-.

GOLF - Na ostrově Tenerife je k dispozici několik profesionálních golfových hřišť.

BAZÉN - Nově zrekonstruovaný bazén se nachází v 5. patře. Užijte si ho. Bazén je otevřen od 10:00 do 20:30 a dveře můžete otevřít klíčem, který najdete na klíčence od pokoje.

INTERNET A WI-FI - K dispozici je bezplatný přístup k internetu zabezpečený heslem.

NOČNÍ VCHOD - Náš hlavní vchod se v půlnoci zamyká. Do apartmánového resortu se však můžete kdykoli dostat pomocí druhého klíče na klíčence od pokoje.

PARKOVÁNÍ - Bezplatné parkování je k dispozici na přístupových cestách venku. Nemáme však vyhrazená parkovací místa.

DOMÁCÍ ZVÍŘATA - Vaši „čtyřnozí přátelé“ jsou v apartmánu vítáni. Rádi vám poskytneme misku na krmení pro vašeho psa. Informace o místních procházkách najdete na naší „stránce pro psy“. Poznámka: Vzhledem k vyšším nákladům na údržbu a úklid při pobytu s domácími zvířaty se k ceně za úklid připočítává 20 €.

LÉKÁRNA - Lékárna Los Gigantes se nachází 5 minut chůze od apartmánů na adrese: Calle González Forte, S/N-BL.3 Acantilado de Los Gigantes 38683 – Santiago del Teide Santa Cruz de Tenerife, tel.: 922 861 612

Trezor - V šatní skříni je k dispozici trezor.

Kouření - V apartmánu je přísný zákaz kouření. Na balkóně, který je jediným místem, kde se tento zákaz nevztahuje, najdete popelník.





# TRANSPORTATION TIPS

Take the transport options below as well-intentioned advice...  
The final decision is always yours!

## TRANSPORTATION TIPS

+ How to get to the Cielo Dorado apartment at LOS GIGANTES

Avenida Jose Gonzalez Forte n. 73  
Acantilado de LOS GIGANTES 38683  
Puerto Santiago, Tenerife, Spain

Have You Tried UBER?

### PUBLIC BUS COMPANY:

[www.titsa.com](http://www.titsa.com), BUS STOP: Los Gigantes "Quinto Centenario"

### AIRPORT SOUTH:

Take the line no. 40 or no. 343 to Costa Adeje. Later transfer to the line no. 473 or no. 477 from Costa Adeje to Los Gigantes, Approx price €10.

### AIRPORT NORTH:

First Option: Take the line no. 343 to Costa Adeje. Later transfer to the line no. 473 or no. 477 from Costa Adeje to Los Gigantes, Approx. Price € 20.

Second Option: Take the line no. 20 to Santa Cruz, later transfer to the line no. 110 from Santa Cruz to Costa Adeje, then make the final bus switch to the line no. 477 from Costa Adeje to Los Gigantes, Approx. Price € 20.

### AIRPORT TAXI DISPATCH:

SOUTH: (+34) 922 397 074 or (+34) 653 916 278,

Approx. Price: € 55 for 2 People + Baggage

NORTH: (+34) 922 264 050 or (+34) 922 255 555,

Approx. Price: €130 for 2 People + Baggage

TAXI Los Gigantes to the Airport: (+34) 922 397 475,  
[www.airportstaxitransfers.com](http://www.airportstaxitransfers.com)

### RENT ACAR:

[www.cicar.com](http://www.cicar.com) or [www.autospluscar.com](http://www.autospluscar.com)

The cost of the airport taxi service is uniform on Tenerife!  
Look for the taxi parking lot near the airport arrival hall, choose the one standing in front and go!  
**BE SURE TO CHECK THE PRICE FIRST!**

Cielo Dorado is not properly licensed to provide you with transportation service of any kind.

We do not have any financial benefits from this offer!





# HOUSE RULES

We focus on maintaining a friendly atmosphere in between neighbors, mutual respect and clean and tidy public and private areas.

This is the value of our complex, therefore, please respect the following rules:



1. You can not produce (inside your property or any other communal areas) sounds that disturb other neighbor, as can be: Any stereo that produces sound (radio, Tv, etc) should be regulated to not disturb your neighbors..

In general, It is not allow noise situations from 22:00PM till 10:00AM.



2. Children are not allowed to play in communal area (hallways, stairs, pool and solarium) disturbing the rest of the residents, and adults should not meet in the halls and talks loudly.



3. You can not have animals or play with them in the communal areas (hallways, stairs, pool and solarium) If you have pets, do not let to disturb your neighbors.



5. You can not smoke in the communal areas (lift, hallways or stairs) and please use the ashtrays in the solarium and pool.



6. It is not allowed to do barbecues in communal areas, in private areas avoid to do it, if the smoke or smells could disturb your neighbors.



7. You are not allowed to leave bikes, pushchair etc. in communal areas.

8. The clotheslines can be in the communal areas only from 21:00 PM till 09:00 AM.



9. The lift should not be used in any way by persons under twelve years unless accompanied by an adult.



10. Do NOT place apartment rubbish in the pool bins or front door bins, please take your rubbish to the refuge bins at the end of the road. For more Information see the next page of our information leaflet - Municipal Waste Management.



11. You are not allowed shaking mats to communal areas or private areas, also sweeping from inside your property to communal areas.



12. Do not hang towels or laundry over balcony railings.

13. Please keep the Colonial Parque complex secure and ensure main entrance doors (front and back) and securely closed after every and exit. Do not let any unknown visitors and strangers to let into the building!



# HOUSE RULES

In Colonial Parque are welcome all those persons who know how to behave in harmony.

We will appreciate your cooperation also if we let nonresident people use our small pool, we do not have enough space to use the pool for the owner or rentals that have the rights to do it.

Thank you for your understanding!

Please note that in case of violation of the rules posted above, we are entitled to cancel the reservation immediately without your right to receive financial or any other type of refund!





# NO SMOKING

## NO SMOKING OR VAPING ALLOWED

Please, note that all our rooms (except terraces and balconies) are strictly non-smoking!



It costs us a lot of money to clean the apartment from the strong smell of cigarette smoke, so we thank you for following our regulations!

Non-complying with our Accommodation Rules may result in a penalty!





# WE ARE NOT A HOTEL

Dear Guests,

## WE ARE NOT A HOTEL

We do not provide special services, not even those with extra charges...

## WE DO NOT HAVE A RECEPTION

We do not have our own employes, we do not employ a receptionist and we hire an external cleaning company for each cleaning...

## IF YOU NEED ANY HELP WITH THE APARTMENT

Do you need help with the broken water, blocked waste, leaking toilet or lost keys, etc.?

Please call: +34 658 866 886

## DO YOU NEED URGENT HELP?

If you need the help of Police, Firefighters or a Doctor, call 112!

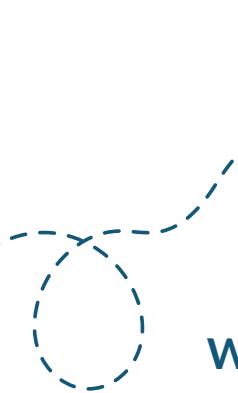


Our operator is not a Policeman, a Fireman or a Doctor! Save precious time and call 112, where they will connect you with professionals!

## THE ADDRESS OF YOUR APARTMENT IS:

Building of COLONIAL PARQUE  
Avenida Jose Gonzalez Forte n. 73.  
Acantilado de Los Gigantes 38683  
Puerto Santiago, Tenerife, Spain





# GROCERY SHOPPING

We understand, that you are tired after a long journey, therefore, our apartment offer free tea, coffee, sugar, salt, washing powder, tissue paper, etc.

You can make other purchases at LIDL store or at HiperDino, only 5 min away, where you can buy everything you need from groceries to drugstore goods, etc.





# SPANISH “OKUPAS”

## THE HOME INTERCOM VERSUS SQUATTING



The Spanish Supreme Court warned, that even the summer apartments, which all of us consider to be inviolable, has recently become the target of unwanted residents.



The Spanish problem of okupas is that an unknown person or group of people illegally occupy your apartment or house, and if more than 48 hours pass, it becomes their dwelling guaranteed by the Spanish constitution, and you have to deal with the eviction of unwanted residents through legal means in court, which can last for years. In Spain, the right to housing is higher than the right to property!

- 
1. Occupants occupy an average of 49 properties illegally every day.
  2. Every year, 10,000 lawsuits are filed in Spain for the eviction of illegal residents, of which 36% of the cases involved occupied apartments or houses and not abandoned properties.
  3. In Spain, an average of 520 criminal reports are filed every day for illegal occupation of real estate
  4. Every year, the court orders and carries out evictions in 7500 cases!

Please, be careful when using the INTERCOM in your apartment to open the main entrance door on the ground floor of the house! Only use, if you know who the person standing outside the door is! Please, inform people who come to visit you about this problem!

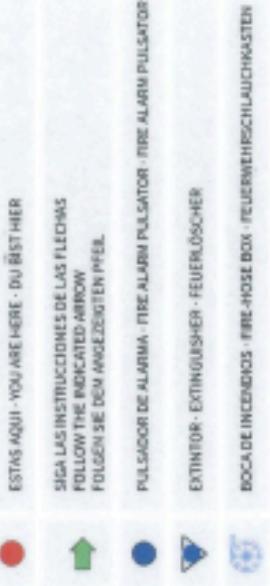
If you see anyone suspicious in the building or someone trying to get into any of the apartments by force or in an unusual way, call 112 or our operator immediately!



# PLAN DE EVACUACIÓN · EVACUTION PLAN · EVAKUIERUNGSPLAN



## REFERENCIAS · LEGEND · LEGENDE



## Instrucciones de seguridad

### FUEGO

- Presione el botón de alarma contra incendios.
- Llame a reception al tel. +34 658 86 68 86. Anuncie el incendio, dé su nombre, lugar del incendio y describa la situación.
- La persona que anuncia el incendio debe de inmediato alertar a las demás personas que se encuentran en las instalaciones gritando "¡FUEGO!".
- Evacue las instalaciones, cierre ventanas y puertas (sin llave). Use las escaleras, ¡no use el ascensor! Siga las instrucciones de los bomberos y las fuerzas de seguridad.

### EVACUACIÓN

- Apague los artefactos eléctricos.
- Evacue el lugar (sin correr) siguiendo las marcas de salida de emergencia y vaya a un espacio abierto frente al edificio.
- Si no puede salir del edificio, quedese donde está, cierre la puerta y las ventanas y espere a los bomberos.
- La evacuación está a cargo de un empleado directivo, y tras la llegada de las unidades del jefe de los bomberos, identifíquese en el punto de reunión frente al edificio y espere las instrucciones.

## Safety instructions

### FIRE

- Press the fire alarm button.
- Call the eReception number by dialling +34 658 86 68 86. Report the fire - tell them your name, the location of the fire and describe the situation.
- The person who reported the fire must immediately initiate a fire alarm for persons in other parts of the building. To initiate a fire alarm, loudly and clearly announce "FIRE" [HOR].
- Leave the area you are located in, closing all windows and doors behind you (but do not lock them!). Use the staircase to exit, not the elevator. Then follow the instructions of firefighters and security services.

### EVACUATION

- Turn off electric devices.
- Immediately leave the building by following the safety signs indicating the way to the open area at the front of the building (do not run!).
- If you cannot exit the building, stay at your current location, close the entry door and windows, and wait for firefighters to arrive.
- Evacuation is supervised by senior employees. When firefighters arrive, evacuation is then taken over and coordinated by the chief firefighter.
- Report to the evacuation area at front of the building. Then wait for further instructions.

## Sicherheitshinweise

### DAS FEUER

- Drücken Sie die Feueralarmtaste.
- Rufen Sie die Rezeption unter der folgenden Telefonnummer an: +34 658 86 68 86. Melden Sie den Brand - teilen Sie Ihren Namen und den Ort des Brandes mit und beschreiben Sie die aktuelle Situation.
- Die Person, die den Brand gemeldet hat, muss für die Personen, die sich in den anderen Räumen des Objekts befinden, unverzüglich Feueralarm auslösen. Der Feueralarm wird durch lautes Rufen "FEUER" ausgelöst.
- Verlassen Sie die Räume, in denen Sie sich befinden, schließen Sie alle Fenster und Türen hinter sich (nicht absperren!). Verwenden Sie beim Verlassen des Objekts die Treppe, benutzen Sie nicht den Aufzug! Befolgen Sie die Anweisungen der Feuerwehr und der Einsatzkräfte.

### EVAKUIERUNG

- Schalten Sie alle elektrischen Geräte aus.
- Verlassen Sie sofort die Räume des Gebäudes über die geheime Zeicheneten Fluchtweg und begeben Sie sich auf das freie Gelände vor dem Objekt (nicht laufen!).
- Sollte es nicht möglich sein, das Objekt zu verlassen, bleiben Sie alle Fenster und Türen hinter sich (nicht absperren!). Verwenden Sie beim Verlassen des Objekts die Treppe, benutzen Sie nicht den Aufzug! Befolgen Sie die Anweisungen der Feuerwehr und der Einsatzkräfte.
- Die Evakuierung wird zu Beginn von den leitenden Mitarbeitern, nach der Ankunft der Feuerwehr vom Einsatzleiter durchgeführt.
- Melden Sie sich an der Sammelstelle vor dem Objekt.
- Warten Sie dort auf weitere Anweisungen.

## NÚMEROS DE EMERGENCIA EMERGENCY NUMBERS NOTRUFNUMMERN

ESTAS AQUÍ - YOU ARE HERE · DU BÄSTHIER  
SIGA LAS INSTRUCCIONES DE LAS FLECHAS  
FOLLOW THE INDICATED ARROW  
FOLGEN SIE DEN ANGEZEIGTEN PFEIL.  
PULSADOR DE ALARMA - FIRE ALARM PULSATOR · FIRE ALARM PULSATORE  
EXTINTOR · EXTINGUISHER · FEUERLOSCHER  
BOCA DE INCENDIOS · FIRE-HOSE BOX · FEUERWEHRSCHELAUCHKASTEN

- servicios de emergencia · emergency services · Rettungsdienste: Call 112 for all emergencies and the operator will put you through to the police, fire brigade or ambulance service.
- English speaking central office for police: 902 102 112
- Hospital Las Américas: 922 750 022
- Hospital Costa Adeje: 922 791 000
- Fire Brigade: 922 863 184



# FIRE EXTINGUISHER

Dry Chemical Powder Fire Extinguisher

Type: EXTINTOR PORTATIL 3 KG Model: VU-3-PP



## HOW TO USE:

1. Remove the safety pin, breaking the safety seal.
2. Press the upper lever and direct the jet at the base of the flames.

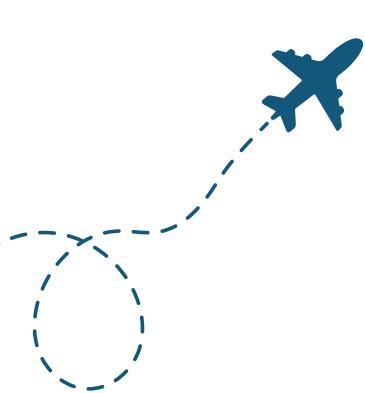
**Instruction for use:**

1. Pull
2. Aim
3. Press
4. Direct Discharge



Note: Always check the pressure first, before you start using the fire extinguisher!





# SAFE

Never open the safe by force! In case of damage, you will be asked to pay for the repair!  
If the safe starts beeping for no reason, contact us and ask to replace the batteries.



## INSTRUCTIONS TO SET UP YOUR IBIZA SAFE:

**TO PROGRAM**  
Press # Enter 4 digits code  
Re-enter the code

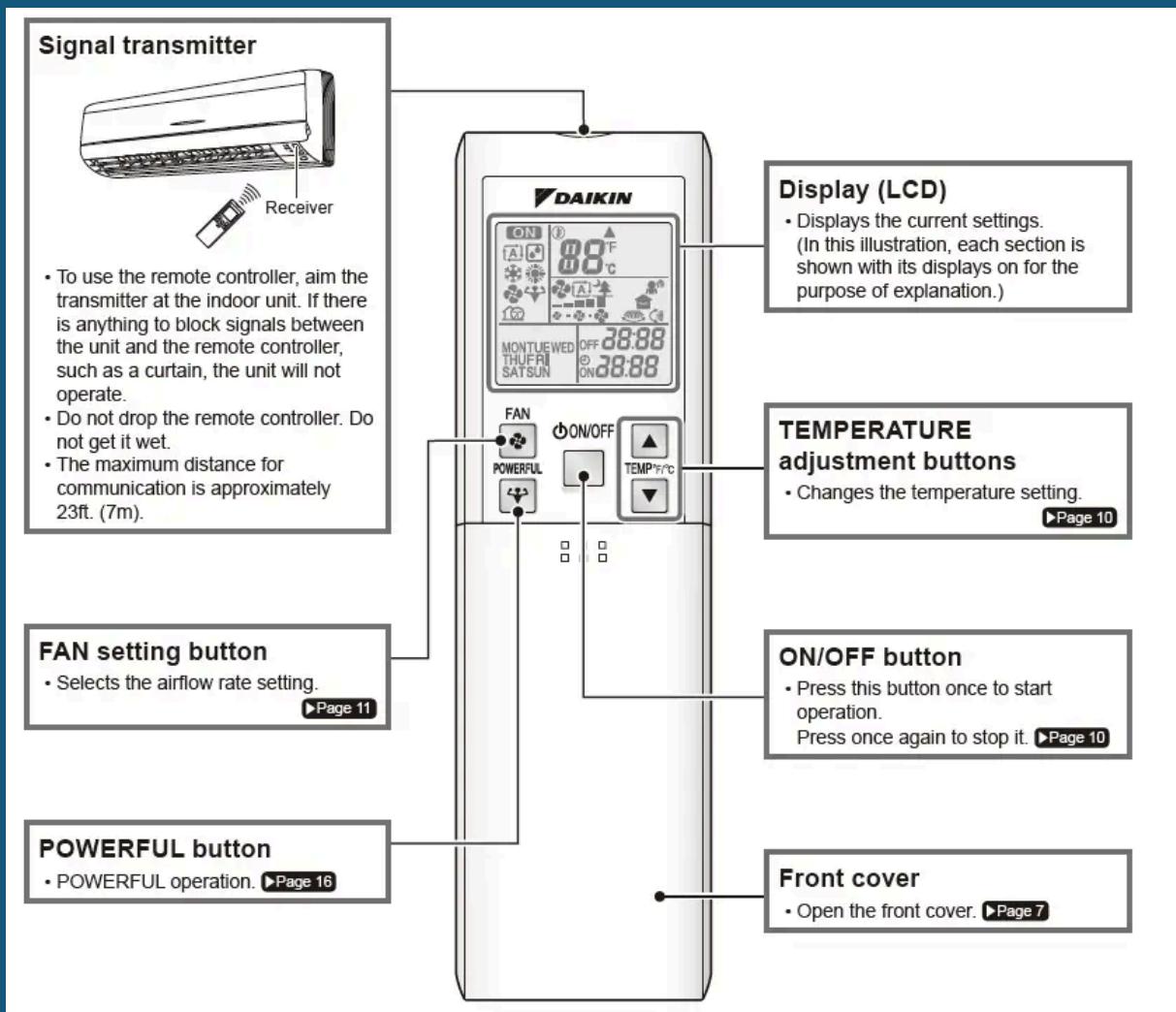
**TO OPEN/CLOSE**  
Enter your 4 digits code





# DAIKIN AIR CONDITIONING UNIT

Please, be sure to use the air conditioner wisely and not waste the energy, because there is still a massive impact on the environment to produce energy and the less we can use of it the better for all! :)



Thank you for not using any other controls!





# MUNICIPAL WASTE MANAGEMENT

Please, handle your Municipal Waste correctly and carefully!

At any time of the day, do not leave municipal or any other waste in front of your apartment door and always take it to the waste containers prepared for this purpose, located in front of the building.

Please see the image below:



## WE ARE HAPPY YOU HAVE BROUGHT YOUR FURRY FRIEND WITH YOU!

Locals love dogs, and we're happy you've brought your furry friend with you! There are plenty of things to do with your dog on Tenerife.

Due to the higher maintenance and cleaning costs when staying with pets, 20 € per pet is added to the cleaning fee. There is a maximum of two pets for an apartment. Pets must be supervised at all times and must be on a leash in public places.

## DOG FRIENDLY PLACES ON TENERIFE

### BEACHES

There are not many beaches especially for dogs in Tenerife. However, the "no dogs allowed" signs on some beaches are frequently ignored. We can recommend you the following beaches, which are especially designed for dogs.

- Playa del Puertito, situated close to the city of Guimar. (The southern corner of the dark sand beach is the area that is dedicated for dogs)
- Playa de Las Teresitas, situated in a small village of San Andres in the north part of Tenerife
- El Confital Beach, Situated at the south end of the La Tejita Beach, in the municipality of San Miguel de Abona, Tenerife, El Confital Beach is a small, sandy spot of about 150 meters of length exclusively for tourists visiting with their dogs. The beach has adopted services like waste repository.

### PARKS

Again, if there is no sign "dogs prohibited", they are allowed. Just remember to clean after your dogs. However, the one bellow is a specialised park for dogs:

- Parque Para Perros Cuchillitos Tristan, 38009 Santa Cruz de Tenerife | Tenerife | SANTA CRUZ DE TENERIFE



## VETS

- **Veterinary Clinic:** Eva L8, Av. Quinto Centenario, 25, 38683 Santiago del Teide, Santa Cruz de Tenerife, Spain, +34 606 76 53 40
- **Veterinary Hospital El Madroñal:** C/ Sauce 1 res. el naranjal 15y6, Urb El Madroñal, 38660 Adeje, Santa Cruz de Tenerife, Spain, +34 617 48 37 07
- **Veterinary Hospital Añaterve:** Av. Venezuela, N°126, Bajo, Fatima, 38500 Güímar, Santa Cruz de Tenerife, Spain, +34 922 51 37 62
- **Clinica Veterinaria La Paz:** Urbanización La Paz, Cardón, 14, 38400 Puerto de la Cruz, Santa Cruz de Tenerife, Santa Cruz de Tenerife, Spain, +34 922 37 27 21

## RESTAURANTS

Generally, most restaurants with patios are dog friendly, but call ahead, if you're unsure. The one below is definitely dog friendly though.

- **The Giddy Goose:** Av. Santiago Puig, 2, 38650 Arona, Santa Cruz de Tenerife, Spain
- 

## GUESTS WITH ALLERGIES

We want to assure all our guests who suffer of allergies, that although we accept guests with their pets, we have taken precaution necessary to ensure that the apartments are suitable for next visitors.

Apartment occupied by guests with pets will not be open again for at least 12 hours after their departure to ensure proper cleaning and aeration time. After each pet's stay:

- All bedding, including the duvet cover, feather topper, duvet insert, pillows, and blankets, is removed, dry-cleaned, and replaced.
- The mattress is checked and mattress protector replaced.
- Windows are left open to allow for proper ventilation.
- All upholstery is completely dry-cleaned.

