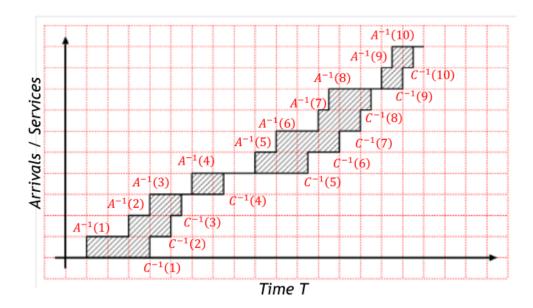
## **02.Basic Performance Metrics**

Arrival and Completion time functions are step functions so we can extract the time instant when there is a jump in the functions. These time instant can be easily obtained.



From them we can derive the interarrivals times, the time between the arrivals of two consecutive jobs,  $a_i = A^{-1}(i+1) - A^{-1}(i)$ .

From this we can derive the A(T) function. Lets call I(X) the indicator function which returns 1 if proposition X is true 0 otherwise and assume that  $a_0$  accounts for the arrival time of the first job:

$$A(T) = \sum_{K=!} I(\sum_{i=0}^{K-1} a_i \leq T), A^{-1}(i) = \sum_{k=0}^{i-1} a_k$$

For the response time we have an harder time as jobs can be stopped and resumed, but if we have an extra hypothesis as jobs are served one at a time and they are served in order of arrive we will have the departures in order and we can estimate  $r_i = C^{-1}(i) - A^{-1}(i)$ 

Under the same assumptions we can compute the completion time of each job:

$$C(T) = \sum_K I(A^{-1}(K) + r_k \leq T)$$

If we have the arrival instant and the service time we can compute the instant completion time as:

$$C^{-1}(i) = max(A^{-1}(i), C^{-1}(i-1)) + s_i$$

From that we can obtain the service time  $s_i$  isolating it in the equation.

#### **Basic Relations**

If we set the time T as the time between the first arrival and the moment before another arrival in an empty system(one cycle of the system) we can have:

02.Basic Performance Metrics

$$A(T) = C(T), \; \sum_{i=1}^{A(T)} a_i = T, \; \sum_{i=1}^{C(T)} s_i = B(T)$$

We can consider the average inter-arrival time:

$$ar{A} = \lim_{T o \infty} rac{\sum_{i=1} A(T) a_i}{A(T)}, \lambda = rac{1}{ar{A}}$$

If a system is stable there will always be a point in time where A(T)=C(T). Thus if the system is stable and there are no losses throughput and arrival rates are always equal:  $\lambda = X$  If the system is unstable, A(T) and C(T) will diverge, and after a given point in time, the system will never return empty again:  $\lambda > X$ .

# **Stability Conditions**

By construction, since B(T) is less or equal to T, then the utilization should be less than one:

$$B(T) \le T \Rightarrow U = \frac{B(T)}{T} \le 1$$

Although there exists special cases in which the system is stable with U exactly equal to one (U = 1), they are extremely rare. In most of the cases, B(T) = T means that the system never returns

to an empty state, thus it is unstable. For this reason, we usually prefer to check that:

$$B(T) < T \Rightarrow U < 1$$

Stability condition allows to find limiting relations between the arrival rate and the average service:

$$egin{aligned} XS &= \lambda S = rac{S}{ar{A}} \leq 1 \ & \lambda \leq rac{1}{S}, \, S \leq rac{1}{\lambda}, \, S \leq ar{A} \ & X \leq rac{1}{S}, \, S \leq rac{1}{X}, \, rac{1}{X} = ar{A} \end{aligned}$$

### **Response Time Distribution**

Another thing we can compute is that the response time is less than a threshold:

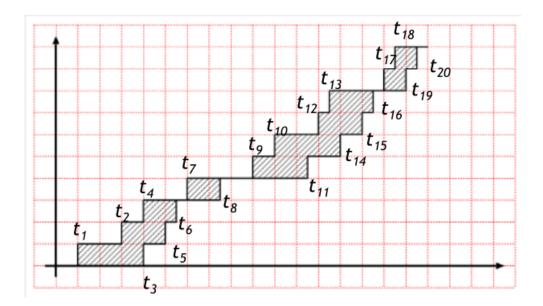
$$p(R < au) = rac{\sum_{i=!}^C I(r_i < au)}{C}$$

This relation can be extended to any predicate  $\Psi(R)$  and it can be used to compute the probability that the response time respects a given property:

$$p(\Psi(R)) = rac{\sum_{i=1}^C I(\Psi(r_i))}{C}$$

## **Queue Length Distribution**

With a slightly more complex procedure, we can determine the probability of having n jobs in the system from A(t) and C(t). First we observe that between arrivals or services, the population in the system remains constant. Let's call  $t_i$  the time at which either an arrival, or a departure occur.

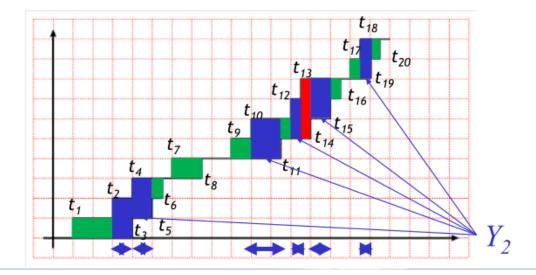


Note that, although very close, we suppose that the departure of the first job  $t_3$  is just slightly before the arrival of the third job  $t_4$ . At a given point in time t between two instants ti and  $t_{i+1}$ , the number of jobs in the system n(t) is constant and equal to: n(t) = A(T) - C(T), remember the assumption the system start empty. We can then compute  $Y_m$  as the fraction of time the system has m jobs:

$$Y_m = \int_0^T I(n(t) = m) dt$$

This integral can also be computed as a summation of the differences between consecutive time instants where we have the given number of jobs in the system

$$Y_2 = \int_0^T I(n(t) = m) dt = (t_3 - t_2) + (t_5 - t_4) + (t_{11} - t_{10}) + (t_{13} - t_{12}) + (t_{15} - t_{14}) + (t_{19} - t_{18})$$



We can then approximate the probability of having n jobs in the system in the following way:

$$p(N=m)=rac{Y_m}{T}$$

Note that also in this case, the technique can be extended to compute the probability that a given predicate Y(N) on the number of jobs is true. If we call  $\Psi(N)$  the time in which the system fullfill such property, we have:

$$p(\Psi(N)) = rac{Y_{\Psi(N)}}{T}$$

With these relations, we can estimate B, W and N in other ways:

$$B = \sum_{m=1} Y_m = T - T_0, \, W = \sum_{m=1} m \cdot Y_m, \, N = \sum_{m=1} m \cdot p(N=m)$$