Fuhad Bhadmus *IT Business / System Analyst*

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Profile

A dynamic and result-oriented system analyst and engineer with over 3 years of experience in analyzing, designing,implementing and maintaining robust IT infrastructure solutions. Adept at analyzing complex system requirements,identifying areas of improvements, and delivering innovative solutions to enhance organizational efficiency andperformance. Also proficient in system architectural design, hardware and software selection, and integration, witha strong focus in scalabilitty, reliability and security.

Professional Experience

2022/02 – present
Abuja, Nigeria

Business / System Analyst
Specialtechie
- Engaged with clients to understand their business objectives and translate them into technical requirements.
- Conducted thorough analysis of existing systems and processes to identify areas for improvement.
- Designed scalable and efficient system architectures tailored to meet the unique needs of each client.
- Leveraged expertise in various technologies and platforms to create robust solutions aligned with business goals.
- Developed custom software solutions, ensuring seamless integration with existing infrastructure.
- Conducted comprehensive testing of software applications and implemented best practices in quality assurance.
- Fostered strong client relationships through clear communication, delivering projects on time and within budget.

2023/07 – 2023/09
Remote

System Analyst
Samsung
- Conducted in-depth technical analysis of a web application to identify issues causing loading failures on Samsung Tizen displays.
- Collaborated with the client's team to gather information and explore solutions, including optimizing data caching and updating compatibility.
- Utilized knowledge of web technologies and compatibility requirements for Samsung Smart Signage Platform (SSSP) to assess potential compatibility issues.

2023/04 – 2023/07
Remote

Freelance System Analyst
Saudia Airline
- Collaborated with stakeholders to gather and analyze requirements for the official web and mobile application.
- Developed detailed system specifications and worked closely with designers and developers.
- Participated in testing, ensuring applications met quality standards and functional requirements.

2022/07 – 2022/12
Lagos, Nigeria

IT Business / System Analyst
Tapway Logistics
- Designed, implemented, and maintained IT infrastructure to support logistics operations.
- Collaborated with the CTO on system design, configuration, troubleshooting, and performance optimization.

- Analyzed data to determine delivery costs and identified opportunities for cost optimization and efficiency improvements.

Skills

Technical Skills

System Analysis, System Design, System Engineering, Business Process Modeling, Data Modeling, Business and Technical Requirements Analysis, Programming Languages (HTML, CSS, JS, C), Agile Methodology (Trello, Scrum, Asana), Technical Writing.

Tools

Microsoft Visio, LucudChart, Draw.io, Visual Paradigm, Trello, Jira, MS Word and Excel, Enterprise Architect, ReqView, System Modeler

Soft Skills

Strong verbal and written communication skills, Analytical Thinking, Problem-Solving, Collaboration, Active Listening, Time Management, Customer Focus, and Adaptability.

Projects

2022 – 2024

Projects
- **Analysis and Optimization of Web App for Samsung Tizen Platform:** Conducted technical analysis of a web application to resolve loading issues on Samsung Tizen displays.
- **Ticketing Management System:** Developed a software solution to streamline the management and tracking of train and bus tickets.
- **Saudia Airline Application System:** Provided SRS and PRD for the web and mobile application for Saudia Airlines.
- **E-Voting System for Municipal Elections in Saudi Arabia:** Conducted system analysis and design for an Electronic Voting System.
- **Online Recruitment System:** Designed a platform to streamline the recruitment process, from job posting to candidate evaluation.

Education

2018 – 2024
Akure, Nigeria

Bachelor of Technology, Computer Science
Federal Unversity of Technology, Akure

Certificates

- System Emgineering, UNSW Sydney - Coursera

- Business Analysis - Project Management Institute

- Google Project Management - Google