Fuhad Bhadmus *IT Business / System Analyst*

✉ bhadmusakinola28@gmail.com

📞 +2348151279563

📍 FCT-Abuja, Nigeria

in linkedin.com/in/fuhad-bhadmus-413986123

Profile

Dynamic and result-oriented IT Business / System Analyst with over 3 years of experience analyzing, designing, implementing, and maintaining robust IT infrastructure solutions. Proven track record in managing projects with budgets up to $10,000 and leading cross-functional teams of up to 10 members. Adept at analyzing complex system requirements, identifying areas for improvement, and delivering innovative solutions that enhanced organizational efficiency by 30%. Proficient in system architectural design, hardware and software selection, and integration, with a strong focus on scalability, reliability, and security. I successfully developed and implemented systems that supported over 1,000 users and reduced downtime by 25%.

Professional Experience

2022/02 – present
Abuja, Nigeria

Business / System Analyst
Specialtechie

- Engaged with 20+ clients to understand their business objectives and translate them into technical requirements.
- Conducted analysis of 10+ existing systems, identifying areas for improvement and achieving a 20% increase in system efficiency.
- Designed and implemented scalable system architectures for 4 clients, each supporting up to 1,000 users.
- Leveraged expertise in 5+ technologies and platforms, creating solutions that aligned with business goals and supported $23k in revenue growth.
- Developed 4 custom software solutions, ensuring seamless integration with existing infrastructures and reducing system conflicts by 30%.
- Conducted comprehensive testing on 10+ software applications, implementing best practices in quality assurance and achieving a 95% defect-free rate.
- Fostered strong client relationships, delivering 100% of projects on time and within a budget range of $500 to $10,000.

2023/07 – 2023/09
Remote

System Analyst
Samsung

- Conducted in-depth technical analysis of a web application, addressing issues causing loading failures on Samsung Tizen displays, impacting all devices.
- Collaborated with a team of 4 members to gather information and explore solutions, including optimizing data caching, which reduced load times by 30%.
- Utilized expertise in web technologies and Samsung Smart Signage Platform (SSSP) to evaluate compatibility requirements, resolving 3 critical compatibility issues and improving display performance by 25%.

2023/04 – 2023/07
Remote

Freelance System Analyst
Saudia Airline

- Collaborated with 3 stakeholders to gather and analyze requirements for the official web and mobile applications, ensuring alignment with business goals and user needs.
- Developed detailed system specifications for the web and mobile applications, working closely with a team of 5 designers and developers to deliver solutions on schedule.
- Participated in testing for both applications, overseeing 21 test cases and achieving a 98% pass rate to ensure compliance with quality standards and functional requirements.

2022/07 – 2022/12 Lagos, Nigeria	**IT Business / System Analyst** *Tapway Logistics* • Designed, implemented, and maintained IT infrastructure supporting logistics operations for onboarding a fleet of 50+ vehicles(drivers) and improving system reliability by 35%. • Collaborated with the CTO on system design and configuration, resolving several troubleshooting issues and optimizing performance, resulting in a 25% reduction in system downtime. • Analyzed data for 200+ delivery routes to determine costs and identified opportunities that led to a 15% reduction in delivery expenses and a 20% increase in operational efficiency.

Skills

Technical Skills

System Analysis, System Design, System Engineering, Business Process Modeling, Data Modeling, Business and Technical Requirements Analysis, Programming Languages (HTML, CSS, JS, C), Agile Methodology (Trello, Scrum, Asana), Technical Writing.

Soft Skills

Strong verbal and written communication skills, Analytical Thinking, Problem-Solving, Collaboration, Active Listening, Time Management, Customer Focus, and Adaptability.

Tools

Microsoft Visio, LucudChart, Draw.io, Visual Paradigm, Trello, Jira, MS Word and Excel, Enterprise Architect, ReqView, System Modeler

Projects

2022 – 2024	**Projects** • **Analysis and Optimization of Web App for Samsung Tizen Platform:** Conducted technical analysis of a web application to resolve loading issues on Samsung Tizen displays. • **Ticketing Management System:** Developed a software solution to streamline the management and tracking of train and bus tickets. • **Saudia Airline Application System:** Provided SRS and PRD for the web and mobile application for Saudia Airlines. • **E-Voting System for Municipal Elections in Saudi Arabia:** Conducted system analysis and design for an Electronic Voting System. • **Online Recruitment System:** Designed a platform to streamline the recruitment process, from job posting to candidate evaluation.

Education

2018 – 2024 Akure, Nigeria	**Bachelor of Technology, Computer Science** *Federal Unversity of Technology, Akure*

Certificates

• System Emgineering, UNSW Sydney - Coursera

• Business Analysis - Project Management Institute

• Google Project Management - Google