



KUSHAL SHARMA

MAINFRAME DEVELOPER

 Bhubaneswar, Odisha

 kushal.sharma529@hotmail.com

 +91 7002443897

Senior Systems Engineer with an experience of 3 years in IT industry on US based Healthcare Insurance Domain with expertise in COBOL and mainframe applications and exceptional problem-solving skills. Successfully enhanced legacy mainframe applications, ensuring high availability and optimal performance, proven ability to collaborate with cross functional teams. Looking for a challenging role in an organization which provides opportunities to enhance my skills and expand my knowledge for the growth of the company.

Work Experience

Senior Systems Engineer • Infosys Limited

February 2022 - Present | Bhubaneswar

Development (Feb'22 - Apr'23):

- Designed, developed and maintained mainframe applications using COBOL, JCL, DB2, VSAM and CICS.
- Implemented new business features on complex systems in COBOL by analyzing the existing systems for improvement opportunities.
- Used tools like Endeavor, File-Aid and Xpeditor during development and debugging.

Production Support (May'23 - Present):

- Provided L3 support for critical mainframe applications in a high availability environment.
- Monitored and managed job execution through ZEKE scheduler and resolved job abends.
- Handled incident tickets and service requests on ServiceNow within SLA timelines.
- Performed root cause analysis and implemented permanent fixes for recurring issues by working with cross-functional teams to support daily operations.

Education

Assam Engineering College, Guwahati

Bachelor of Engineering (ECE) | Jun 2017 - May 2020

Graduated with First Class (Honors) - 77%

Achievements

- Infosys Rise Insta Recognition Award x3
- Infosys Certificate for Excellence in Project Delivery

Skills

- COBOL
- JCL
- DB2, VSAM, CICS, SQL
- Job scheduling and Batch Processing
- Problem Analysis and Team Collaboration

Tools

- XPEDITOR
- FILEAID
- ENDEVOR
- QMF, SPUFI
- IBM UTILITIES