

# Principles of Programming Languages @ Scale:

## The Value of Student Collaboration

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**Abstract.** With industries growing demand for software engineers, enrollment of students with lower intrinsic motivations for learning technical competencies increases in information technology related degrees. The students success in mastering the related concepts is paramount to the students actually succeeding in meeting industry demand. To scaffold students path to success, educators must construct classrooms that enable the students to meet their academic goals, while maintaining rigorous standards that ensure the students are actually capable of filling the industries open roles. In this paper, we explore the current method of teaching CSCI 3155 Principals of Programming Languages at the University of Colorado Boulder. We interview students from Fall 2022 to understand their experience. We use those interviews to define themes from student experiences. We report on the perceived learning outcome for those students under the current course structure. We then propose a change to the course structure to pivot away from staff-interviews to assess student performance toward peer-interviews with graded self-reflections on the student learning experience. Finally, we report on the research subjects perceived ability to learn from this proposed method of peer-interviewing.

**Keywords**— Education at Scale, Computer Science, Principles of Programming Languages, Peer Grading, Un-grading, Interview Grading

# 1 Introduction

Industry demand for a workforce skilled in developing software drives increased enrollment in computer science and related fields at universities as well as coding boot-camps. In order for students to succeed in industry after completion of their program, they need to be sufficiently trained in critical thinking and creative problem solving skills. They need to be sufficiently challenged in school to be ready to persist through those challenging problems that will arise in industry. They need to understand the soft skills of collaborating with other developers and the challenges that come with that collaboration. They need to grow their competencies while being honest during reflections about their own abilities and short comings so that they can openly communicate this with their coworkers and leadership to get the appropriate level of support when needed. In an ideal workforce, the available training programs would sufficiently train participants along all of these factors and more.

For large public institutions like the University of Colorado Boulder, this continued growth in enrollment comes with larger format lecture halls between the course taught today and the course taught a decade ago. Large institutions, such as these, often lag in their ability to hire additional qualified staff and construct sufficient physical spaces to continue to host these courses in multi-session, smaller, more intimate discussion spaces rather than 300-student lecture halls. Accordingly, the ratio of student to staff interactions afforded is decreasing over time and a key risk arises for the classroom. If this course is not able to maintain it's value for students relative to its competitors, then the course will ultimately fail to sufficiently train students for those industry positions and the reputation of the institution will degrade overtime until the institution itself fails as well.

However, with more students in the classroom, comes an opportunity to engage students in more peer-centered activities which increase students' sense of belonging to the community, soft skills for collaboration, and technical ability via the necessity to adequately discuss complex ideas with their peers. We define a method of peer-to-peer reflective interviewing to engage students in a highly scale-able manner that improves

student-agency in learning. In early 2024, we conducted research-interviews with students that completed CSCI 3155 in Fall 2022 and report on themes found through the research study. We explain how each theme suggests successes and shortcomings of the current course structure with the staff-interview model. We then report on the research participant’s performance in the proposed peer-interview model via a simulation of the peer-interview.

## 2 Background

### 2.1 Current Course Structure

Let us frame the discussion of background around the current course structure last executed in Fall 2022 compared against what is described in the literature as effective scale-able instruction. We will detail each of the seven course components against the blooms taxonomy[1].

1. Class Participation (05%)
2. Class Preparations (00%)
3. Lab Assignments (06%)
4. Lab Surveys (01.5%)
5. Lab Exercises (10%)
6. Staff-Interviews (22.5%)
7. Exams (55%)

**Class Participation (05%)** Each lecture event includes formative assessments in which students build to an **analyze** level of cognition on the current learning goals through in-person discussions during class sessions. This implements a variant of the flipped classroom encouraging students to actively participate in the lecture by asking questions of the current prescribed learning goals to guide that days lecture discussion [2]. The course session begins with students asking questions about the lab which the instructor uses to construct a priority queue of topics for that days lecture. This is observed in the literature as an effective teaching method which is has seen success at

many levels of college teaching provided that the learner is given adequate resources to support their self-directed learning prior to attending class [3]. This is a graded component of the course which awards student up to five percent of their grade for their labor. In addition to participating actively at lecture, students may participate using the online discussion forum (piazza) to be awarded some of their class participation credit [4].

**Class Preparations (00%)** Each lecture event is hosted in the flipped classroom model where students are expected to come to class having attempted some amount of work preparing them for active discussions during that course session [2]. Preparation for lecture includes attempting portions of the lab assignment, required and recommended readings, or watching video lectures on key topics. Lecture preparation for each student is the key means for students to build their mastery through **remember** and **understand** toward an **apply** level of cognition of the related learning goals prior to attending lecture where we expected to build to an **analyze** level of cognition. In an ideal world, student come to lecture having attempted some amount of their lab assignment using available readings and internet resources to get as far as they can, and to reach some blocking point where they have a question to discuss at lecture. Presently, this labor is not directly rewarded with course credit, but instead rewarded by outcomes on the related formative assessments.

**Lab Assignments (06%)** The course is composed of six lab assignments which are assigned in two week blocks. Each lab assignment is a formative assessment where students build toward a **create** level of cognition of the learning goals in designing solutions to the assignment which require connecting many prerequisite ideas to an optimized solution for the problem. Although students can complete the lab with a lower level of cognition by stopping once they have a working solution without considering optimizations, or by plagiarizing others work as their own. Successful completion of each lab expects that students take on additional readings and research to grow the early levels of cognition prior to actively engaging at lectures to grow their mid-level

cognition for the learning goals. All students complete the same lab synchronously in teams of two or three students. The lab is auto-graded for correctness against a set of predefined tests which are partially shared with the students. This use of auto-grading is critical to allow for a highly scale-able resource for immediate feedback to the students as course enrollment continues to grow.

**Lab Surveys (01.5%)** After completing each lab assignment, each student completes a survey form where they reflect on their learning from the lab assignment, document the time spent, and document their successes and challenges from the lab. This lab survey provides the course staff with some timely feedback about how well the students are performing against the learning objectives. While the lab survey does receive some credit toward the student grade (1.5% of the full course grade), this has limited credit for the labor as described in labor-based models of grading [5]. This also leverages some reflective learning techniques whereby we ask students to reflect on what they have learned, state what went well and what did not [6]. In practice this allows the course staff to gain insights on which topics students are succeeding with, and which topics warrant some deeper discussion early in the next lab as prerequisite knowledge which they should have mastered in the previous lab but fell short.

**Lab Exercises (10%)** Lab exercises are composed of three components:

1. Lab Code Checkpoint
2. Lab Checkpoint Online Quiz
3. Post-Lab In Class Quiz

*Lab Code Checkpoint* To encourage consistent progress on their code a lab checkpoint is assigned, requiring students to complete some minimal number of auto-graded tests on their written code in the first week of the two week lab session. This checkpoint is confirmed and entered manually by the course staff requiring minimal effort. This rarely provides students with feedback on their progress toward the complete lab.

*Lab Checkpoint Online Quiz* To encourage consistent progress on the labs theoretical concepts and terminology, an auto-graded quiz is administered online giving students multiple attempts to answer questions which assesses up to an **apply** level of cognition on the relevant topics.

*Post-Lab In Class Quiz* The post-lab in class quiz is taken by all students at the first class period after the lab has been completed. In this formative assessment students are asked to demonstrate up to a **create** level of cognition on the work from their recently completed lab assignment. This particular event is peer graded, having students grade each others quiz live during lecture to assist in the scale-ability of providing timely feedback on this assessment. While many students are resistant to peer grading and do not believe it to be as helpful as feedback from their course staff, it has been shown to be effective in post-secondary learning [4] [7]. This scales infinitely, as more students yields more people to perform the reviews. However, perhaps the most important aspect of doing this effectively at scale is to have a way of assessing the students grading capabilities. The literature suggests an effective method to ensure effective peer grading is to have some kind of training assignment. Here, students complete an assignment to demonstrate acceptable knowledge of the peer review process early in the semester [8]. This method has been employed extensively in the online learning environment where scale is nearly limitless. Today we do not implement any such assessments to assist the students in growing their ability as peer-graders, which presents an opportunities for improvement.

**Staff-Interviews (22.5%)** Staff-interviews are another formative assessment in which students are asked to demonstrate up to a **create** level of cognition on the learning outcomes. In Fall 2022 the staff-interviews held the following format. The results section of this document will further detail the students perception of this structure. Each member of the course staff conducting interviews has an assured **analyze** level of cognition on the learning outcomes. After completing each lab assignment, each student signs up for a single staff-interview one-on-one with a member of the course staff. The student attends the interview without prior knowledge of the questions that

will be asked, and performs the interview in a twelve minute slot. At the end of the interview, the course staff, tells the student how they performed on each question in a 4 point mastery grading scale, then submits the grade and brief performance feedback for the student in the time before the next interview begins. This interview is graded on the basis of student's ability to correctly answer the interview questions within the time provided.

The current structure is not unique in the department of Computer Science in providing staff-interviews, however it is somewhat unique in assessing student performance at the interview in the 4 point grading scale of "Novice", "Approaching", "Proficient", and "Advanced Understanding" whereby the staff can more quickly give students important feedback on how they are performing relative to our expectations and re-prioritize grading time toward giving students targeted feedback [6] [9] [10]. While this requires constant buy-in from the course staff and students to ensure success across the term as students become co-conspirators in this different educational model, the model has proven effective in many college courses including upper division topics [10] [11] [12] [13] [14].

Where possible, the course staff also takes time to celebrate what the students have already mastered and encourage their continued success. Ideally, the member of the course staff are able to pivot the interview as needed to ask follow-up questions of the student in the Socratic method that encourages the student to create a more comprehensive understanding of the related topics. However, this is variable in practice as each member of the grading staff have a different level of ability and interest in hosting an effective interview [15].

Over the past decade we have documented growth in enrollment to computer science and related college fields of study [16] [17] [18]. Interview grading has seen many successes in lower division courses with larger enrollments [15]. There have also been successes documented for similar in-person assessments for smaller course settings hosted by the course lecturers [19] [20]. However, as course enrollment increases and the required staff to hire increases, it has become increasingly difficult to hire sufficiently

skilled hourly and stipend labor in the graduate community to effectively host these grading interviews with students in this specialized upper division course at scale [21].

Having completed all course work related to a lab assignment, if the student believes that their grade does not adequately represent their mastery of the material, then each student may request a regrade of the lab. In a regrade event, the student must formally request the regrade using our online communication forum (piazza), then schedule a grading interview directly with the course professor. This practice allows students an opportunity to makeup credit when they believe that existing grade is inaccurate. As this places the grading burden directly on the professor of the course, this does not scale well in the event that all students might want a regrade. However, in practice it is rare that students will request a regrade with only around one percent of students requesting a regrade at any point in the semester. It is important to note however, that the typical student leveraging this regrade policy succeeds to score their maximum 90 out of 100 score afforded by this regrade policy.

**Exams (55%)** The course is composed of one midterm exam (25%) and one final exam (30%) as the only summative assessments of the course accounting for 55% of the students total course grade. In these exams students are typically asked to demonstrate an **evaluate** or **create** level of cognition on the related learning goals during a timed in-person assessment. These assessments are manually graded by the course staff to include partial credit aligning with the spirit of the four point scale used for grading interviews. The midterm exam is returned to students with limited qualitative feedback beyond what is embedded in the exam rubric. The final exam is not returned to students.

## 2.2 Proposal

In our analysis of the existing course structure against the literature, we believe that one weak point of the existing course structure lies in the execution of the grading interviews. The grading interviews have begun to fail our students in that they are hosted by inadequately prepared interviewers in time windows that are too small to



host an effective interview relative to the students common level of mastery with the material. Many institutions have implemented staff-grading interviews at small scale for upper divisions and large scale for lower division courses. Many schools have also implemented reflective grading for a small scale classroom. However, there is a gap in the literature on how to support our large scale upper division classrooms with in-person oral assessments like staff-interviews, or with the use of reflective grading. This paper proposes a new model of interview grading completed in a peer-to-peer model with reflective grading procedures. This paper gathers data on how students might succeed or fail in the new proposed structure based on themes observed from past students performance in the existing structure.

### 3 Experiment

The experiment section is composed of two subsections. First we will describe our proposal for changing the course structure from a performance based staff-interview to a completion based peer-interview with graded self-reflections. Second we will describe the research study designed to solicit information on how past students experienced CSCI 3155 in Fall 2022 and how they experience a sample of the proposed peer-interview model.

#### 3.1 Proposal

In this paper we propose a method of peer-interviews which would not be graded based on the students' correct answers to the interview questions, but instead on the quality of a self-reflection of their peer-interview process and their current understanding of the material. The course staff will only review the students submitted self reflection for grading and feedback. Through this change we emphasize the formative nature of the interview and focus on giving students qualitative feedback on their performance in an ungraded model, leveraging peer interactions as a more scale-able resource than hiring sufficiently trained course staff to host each interview in the staff-interview model. This proposed peer-interview process contains four phases as follows:

- 1. Training Phase
- 2. Interview Phase
- 3. Reflection Phase
- 4. Action Phase

**Training Phase** The training phase is required at the beginning of the semester and is reassigned as needed to students throughout the semester to re-commit the student to this interview grading process. In the training phase, students are given a detailed introduction to a four point grading scale of "Novice", "Approaching", "Proficient", and "Advanced Understanding" along with an explanation of the reasoning for using this method of grading. Students are then given a series of videos on mock-interviews with a rubric using this four point grading scale. Students are asked to grade the interviewee against the rubric and submit their solutions to an automated grading tool which compares the students' proposed grades to the known grade of the mock interview. While this effort would have large upfront cost, this effort has been shown in other studies to provide great value in reducing overhead throughout the semester by setting clear expectations for students early in the semester [8].

**Interview Phase** For each lab, the course staff prepares an interview document containing questions, alternate questions, hints, solutions, and grading guidelines. Consider hypothetical students Ethan and Ayden have just completed the lab as student team. Ethan and Ayden each play the role of interviewer and interviewee and should take turns asking each question from the interview document.

If the interviewee cannot answer the question sufficiently, then interviewer should review the hints for the question and attempt to provide scaffolding that supports the interviewee to a correct solution. If the neither member of the team can understand the question hints or solutions, then the student team should study before continuing the interview. In studying, Ethan and Ayden might collaborate or study individually based on their unique learning styles. This study session might include resources such as conversational Ai, reviewing the provided solutions to the question, and contacting

peers or course staff through resources such as the online discussion forum (piazza) or back-channel student forum (discord). When recommending the interview, the student team should consider the alternate question provided rather than the original question as they have already learned the solution to this question effectively forfeiting that learning opportunity.

In completing the interview, the students should agree on grading for each participant based on their total understanding of the course content exposed through the interview and not only the students initial answer to the question. Here, we encourage student collaboration in learning and increase student autonomy in resourcing their learning when compared to a 12 minute staff-interview that are closed resources beyond the individual student and the staff member conducting the interview. Additionally, as the staff is no longer conducting the staff-interviews, they have more time to dedicate toward supporting student learning in other ways such as additional office hours or construction of improved readings and videos that help in students early growth through the **remember**, **understand**, and even **apply** levels of cognition.

## Reflection Phase

*Student Reflection and Action Planning* Ethan and Ayden now meet to review their performance on the peer-interview and the lab content as a whole. Students are encouraged to spend about thirty minutes on this exercise. They identify their performance on a selection of learning outcomes for the lab and develop a personal action plan for what they might focus their efforts on in the next lab, taking advantage of the benefits of reflective learning. While the action plan is personal to the individual, students are encouraged to collaborate in generating ideas for their action plan. Each student submits this via a survey form that allows for the aggregation of student data.

*Grading and Feedback* The course staff allocate time to review each students reflection, ideally with each teaching assistant grading the reflection of students enrolled in their recitation. The teaching assistant grades the student on the quality of their self reflection against a defined rubric which is shared with the students require specific

examples over vague explanations. Each teaching assistant is also required to provide constructive feedback to the student where possible such as linking to relevant supplementary material to fill in the students self-identified gaps in mastery.

*Staff Reflection and Action Plan* While each member of the course staff has access to the student reflections, one delegate of the course staff analyzes the student performance as described by the students in their self-reflections. This data analysis is targeted at understanding current student strengths and opportunities for improvement. The delegate presents their finding to the rest of course the staff and the team collaborates on a plan of action that will build on those stores of knowledge to scaffold learning on the topics where students have the most opportunity to grow in their learning journey. In practice, we expect this will take a few hours by the delegate staff member for each lab as well as a one-hour meeting with the full course staff after the completion of the interview phase for the lab. For best results, we recommend that this work is completed as early as possible during the next lab so that the feedback can be leveraged in a timely fashion.

**Action Phase** In the action phase, the course staff executes on their plan for improving the course lectures based on common findings in students' gaps in knowledge. In an attempt to increase transparency of the process and build our students as conspirators to the method of reflective learning, the course instruction includes anonymous quotes from the student reflections and openly recognizes why we are covering certain topics in more depth. The students are also encouraged to act on their own action plans and seek whatever assistant or materials they may need. Toward enabling the students' success, the course staff is listening to students and taking note of what roadblocks exist for the students and actively working at removing those roadblocks wherever staff intervention is necessary while being careful not to remove those critical speed-bumps that students need in order to have autonomy in their own learning to foster a sense of accomplishment.

### 3.2 Research Study Design

In this experiment we conducted a research study with Fall 2022 students of CSCI 3155 at the University of Colorado Boulder composed of three interviews and one focus group on their lived experience in the course and topics related to CSCI 3155, interview grading, and peer interactions. We designed a consent process detailing the structure of the research study informed by CITI training requirements to minimize potential harm, maximize potential benefit, collect informed consent, and detail the process to collect and distribute data collected through the research study. Due to an inability to reach all past students, we contacted fourteen students which we had social capital with that represented a wide range of mastery with the course concepts. From the fourteen candidates solicited, eight did not respond, and the remaining six agreed to participate in the study. Two participant have completed the first two interviews only; two participants have completed the first two interviews and the focus group; and the last two participants have completed all three interviews and the focus group.

**DISCLAIMER** The researcher had personal connections and discussions with participants between when the participant took CSCI 3155 in Fall 2022 and when the interviews were conducted in Spring 2024. Accordingly, it is possible that the research participants presented information during their interviews that they believe the researcher wanted to hear rather than stating their honest opinions. When language was used to that effect, then the researcher would explain that no such attempts are necessary as we are looking to gather objective data about the the participant’s lived experience.

**Consent Process** The consent process was conducted prior to the first interview including a detailed description of the format of the research, the data collection and review process, the voluntary nature of the research, the potential risk to participants, mitigation strategies for these risks, and the potential benefit of this research study. This took about 15 minutes for each participant.

**First Interview** The first interview focused on understanding the students experience in taking CSCI 3155 at the University of Colorado Boulder in Fall 2022. We sought to understand the students motivations in the course and how various components of the Fall 2022 course impacted their confidence to succeed in learning the requisite material. This interview took around 30 minutes per participant. The interview questions use for the first interview are as follows:

1. As a student in 3155, what was your experience working with a "lab partner" on your labs? Please elaborate.
2. As a student in 3155, you had interview grading with a member of the course staff. What was your typical process to prepare for this interview? Did it evolve over the course of the semester?
3. As a student in 3155, what was your experience working with a "grader" for your interviews at the end of the lab? Please elaborate.
4. What impact, if any, did the interviews have on your confidence to succeed in the course?
5. Do you have experiences with interview grading in other courses? If so, how did those experiences compare to your experience in 3155?
6. What would you describe as your learning goal for 3155?
7. What would you describe as your ability to achieve that learning goal?
8. What impact, if any, did interview grading have on your relation to that learning goal?

**DISCLAIMER** Some interview questions had slight changes between interview events in an attempt to removed any bias that may have been present in the questions. Specifically questions 1 and 3 were phrased as follows for the interview with participant 13 before being changed for all future interviews:

1. Q1: As a student in 3155, what was your experience working with a "lab partner" on your labs? **Was it positive? negative? mix?** please elaborate?
2. Q3: As a student in 3155, what was your experience working with a "grader" for your interviews at the end of the lab? **Was it positive? negative? mix?** please elaborate?

**Second Interview** The second interview focused on understanding the students preferences in course design, topics, and class size. We sought to understand what makes a course less enjoyable for this student, and what makes a course enjoyable for this student. In particular we focused on the students experience in larger lecture hall style classes involving over two-hundred students enrolled. This interview took around 30 minutes per participant. The interview questions use for the second interview are as follows:

1. Tell me about your favorite course in recent memory. What aspects of that course were positive for you? (We won't record the course name/title as it could potentially be used to identify you.)
2. Tell me about your most recent positive experience in a course that had 200 or more students. In particular, a course where the full course was positive and not only a singular event in the course. What made it a positive experience? (We won't record the course name/title as it could potentially be used to identify you.)
3. Tell me about your most recent negative experience in a course that had 200 or more students. In particular, a course where the full course was negative and not only a singular event in the course. What made it a negative experience? (We won't record the course name/title as it could potentially be used to identify you.)
4. This research study is exploring the challenges faced in CSCI 3155 as we continue to see larger enrollments over time. We are exploring ways to provide value to our students at these larger scales. As a student in Fall 2022 CSCI 3155, what aspects of the course helped in your ability to meet your goals? (FOLLOWUP: What aspects of the course impeded your ability to meet your goals?)

**Focus Group** The focus groups for this research study was indented to host all six research participants at once to create an environment with less social pressures for agreement between participants. However, due to scheduling conflicts, the focus groups were instead conducted in teams of two research participants per focus group. The intention of these focus groups was to allow the research participants to experience a flavor of the proposed peer-interviews and encourage a group discussion on their

experience with the proposed model. The focus group were scheduled for one hour each and separated into five phases: consent process, lecture, peer-interview, self-reflection, and discussion.

*Consent Process: 2 minutes:* During the consent process, research participants were briefed on the scope and plan for this focus group. Then each participant was required to verbally consent to participate in the focus group prior to execution, or to leave the event. In accordance with CITI training, each participant was advised prior to the focus group, that while the researcher will maintain their anonymity in the study and request that other participants also retain the anonymity of their peers in the study. However, the researcher could not impose such a restriction on the participants in the study.

*Lecture: 8 minutes:* The researcher then provided a brief lecture on the nature of the stack data-structure as an inductively defined data structure that could be represented with Backus-Naur Form (BNF) grammars. This brief lecture included time for the participants to ask questions about how BNF grammars define all sentences that can exist in an infinitely sized language.

*Peer-Interview: 15 minutes:* All participants were formed into teams of two and provided with a physical print out of the interview questions for this event including an ice breaker, one question testing an **analyze** level of understanding to apply BNF grammars to a linked list, and one questions testing an **evaluate** level of cognition on applying BNF grammars to a binary tree. The provided interview documents supported the interviewee by providing space for to document their solutions while explaining their thought process verbally. The provided interview documents supported the interviewer by providing followup questions for the interviewee as well as detailed solutions to the question including examples of what an ideal solution to the question might look like. Finally, the provided interview document supported the student team by detailing grading recommendations for the questions in an ungraded model defined as follows:



1. Advanced Understanding: clearly and concisely articulates their understanding of the topic, states their assumptions, and uses strong vocabulary correctly in their explanation without excessive need for follow up questions.
2. Proficient: articulates their understanding of the topic with or without some need for follow-up questions from the interviewer. Demonstrates that they understand the topic well enough as pre-requisite knowledge for the next module of the course.
3. Approaching: articulates their understanding in a way that demonstrates that they understand some of the underlying information required as pre-requisite knowledge for the next module of the course, but needs to spend some additional time reviewing and learning the topic when possible.
4. Novice: Fails to demonstrate any sufficient mastery of the material. The explanations are vague or unclear. They need excessive follow up questions from the interviewer. They need to spend significant time reviewing and learning the topic when possible.

*Self-Reflection: 5 minutes:* Each student was given access to an online survey to guide their self reflection on their process and learning outcomes from the peer-interview. Each participant was given time to complete this reflection for later review by the researcher. Questions include:

1. Likert 1 - Very Bad, 5 - Very Good: Prior to the interview, what was your level of understanding of the topic?
2. Likert 1 - Very Bad, 5 - Very Good: After to the interview, what was your level of understanding of the topic?
3. As an interviewee, what did you believe your own grade on the question should be?
4. What, if anything, do you believe that you understand well about this topic? Be specific.
5. What, if anything, do you believe that you DO NOT understand well about this topic? Be specific.

*Discussion: 30 minutes:* Finally, the focus group concluded with a discussion phase which sought to prioritize student collaboration and ideation in discussing their experience in the provided simulation of the peer-interview process. Additionally, this attempted to understand how this peer-interview process compares to their past experiences with staff-interviews (participants refer to these as "TA-interviews"). One group of two participants was not able to complete the discussion section during the scheduled focus group event. Accordingly, these questions were rescheduled to be a part of these participants third research-interview. Questions were as follows:

1. What was your experience being interviewed by your "peer" for this interview?
2. What was your experience interviewing your "peer" for this interview?
3. How did this interview compare to your most recent TA-interview?

**Third Interview** At the time of this writing, many third interviews are scheduled but not yet completed with research participants. The third interview completed the research study with the participants, seeking to gather more individual data on the participants experience in the focus group. Additionally, this interview debriefs the participants on the research study and asks them about the impact that they would expect to see from the application of this peer-interviewing model. This interview took around 30 minutes per participant. The interview questions used for the third interview are as follows:

1. In the recent focus group you wrote a self-reflection about what you learned in the interview. What was your experience writing this reflection?
2. What impact, if any, did this peer-interview have on your confidence to master the topic of BNF grammars?
3. Here we will remind the students of their learning goal for the course, then ask: What impact, if any, would you expect that peer-interview grading would have on your relation to that learning goal?
4. Here we will debrief the research participants on the current direction of the research study, then ask: Do you have any questions or ideas with regards to this research study?

## 4 Results

The results section begins with a summary of the six research participants learning goals for the course. This section then explores themes observed in the data collected from research participants and suggested opportunities for improvement in the course structure. Finally, the results section concludes with an explanation of the data collected around the proposed peer-interview model.

### 4.1 Student goals

To better understand the research participants motivations for actions taken in this course, we asked each participant in the first interview what their learning goal was for CSCI 3155 in Fall 2022. Below we detail their goals in progression from superficial to more course-specific.

Participant 72 noted that "The Principles of Programming Languages is kind of a vague name" for a course and they were not sure what to expect. They started the course "[wanting] to get the class over with and get an A." However, "by the end of the term [they were] annoyed with the course and wanted to be done with it."

Participant 58 was clear that their goal for this course was primarily to get the highest grade that they could achieve. They don't particularly enjoy coding and found this to be a very difficult course. They had some self-awareness of how this goal is in conflict with the goal many instructors idealize for their students stating "[I know it's hard for teachers when students are so focused on the grade over the content. Or at least I think it would be.]" This nuance of the goal led them to try and learn the course material, but also be willing to find solutions for lab assignments and grading interviews to plagiarize as their own original work.

Participant 97 took this course in Fall 2022 as a prerequisite to achieving other academic goals. "I wanted to take the class so that I could graduate." In general the student aims to get an A in courses that they take. They clarify, that for them, the grade of A is typically only achievable by understanding the material of the course.

Participant 13 states that their learning goal was the same goal they would have for any other course content. They attempt to learn the most that they personally can about the course. For 3155, they didn't know what to expect based on the course title. They took the course as it was a requirement for their degree and decided they'll learn what to can. They did note that sometimes courses are chosen by the participant with some specific purpose in mind, but the goal to learn what they can always persist.

Participant 15 explains that the only information they had was from their academic advisor that said it shouldn't be a challenging class. They go on to describe the first day of class, and hearing the professor describe how we could learn syntax and then build up a compiler for Scala that made Scala behave as though it were JavaScript. The participant states that it sounded really interesting to make a language work like another language and was excited to learn that. However, the participant failed in meeting that goal as they felt lost throughout the course.

Participant 93 states "[My learning goal was] to learn Scala, because as soon as I signed up, I heard that you learn this funky language called Scala." They explain how they were excited to learn Scala be it for application development or it's technical capabilities. They describe how they can still remember the professor in week one of the course explaining the ideas of the course in a way that was really exciting. They remember seeing other students smiling. They go on to explain how they were picturing that the course would be like CSCI 1300 "Computer Science 1: Starting Computing" where the class would teach them how to use the Scala programming language. However, in lab one, they were frustrated to discover that this course was not actually going to directly teach them the "notation" and "functionality" of Scala, but rather they would have to learn that on their own. Once the participant realized that this course was not going to help them efficiently learn Scala, they elected to define a new goal and stated "My new goal was to ask at least one question at each class. [If I could not ask a question at each class, I would make a point to ask a question or have a conversation with a member of the course staff later that day.]"

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4.2 Themes

Below is an attempt to identify themes found in the data collected. It is important to note that the researcher does not have a background in thematic analysis and this is their best attempt in finding themes in the data in retrospect having not designed the research study around such a practice.

**Confusion on Course Title** Nearly all research participants stated that the title of the course was unclear about what to expect from the course. Accordingly, students had vastly different expectations of the course prior to it's start. Many students did not begin the course with a specific learning goal in mind. This calls into question why the title of "Principles of Programming Languages" is so common across academia if most people do not find the topics of the course obvious from the title. The Fall 2022 course appears to have done an excellent job to set expectations clearly in the first week of lecture with a discussion that allowed student to make a picture of what they could actually expect to learn from the course. It appears however that this discussion at lecture only lead a few students to constructing a concrete learning goal around learning objectives of their course rather than only on the grading outcome of the course.

**Confusion around Course Grades** Multiple participants were concerned about their grades in the course. Participant 72 noted that after the midterm exam, they were concerned about their ability to achieve the desired A in the course. More specifically, they performed well on the midterm exam stating that this was "less morale killing for me", however the emotions of their peers and the relative challenge of the labs were making them less confident in their own ability to succeed in mastering the course material. They explain "By the end of the term I was annoyed with the course and wanted to be done with it." They explain how after the midterm exam they were less concerned about getting an A in the course, and more concerned about not failing the course. They then explain how the offer to have two separate grading systems was concerning to them, "I didn't know what was going to happen". Participant 58 also

describes their concern of the optional grading system "I just wanted to pass the class because I was in danger of failing (I think). I remember there being two grading systems and the reason I chose one of them was because there was a possibility of failing the class with the other one." This is in reference to the below stated grading policy change made during the course to address's student concerns over a lack of certainty on their course grade.

Summing up the class discussion from November 15, the original policy has always been with your best interest in mind: (1) not penalizing your grade while you learn from mistakes, (2) enabling you to fully demonstrate your level of mastery, (3) having certainty that letter grades will be adjusted to account for differences in exams. In particular, if you have the median score, your letter grade will never be worse than a B-. With this intent, the original policy weighs 45% on learning activities and 55% on exams with rescaled cutoffs. The rescaled A/B/C cutoffs will never be above 90/80/70, but for example, the A/B/C cutoff could be 89/73/66 so that B cutoff is a little below the median of 75. In fact, these are the cutoffs right after the midterm.

At the same time, we recognize the stress in the uncertainty of where exactly the cutoff will be. In response, the potential new policy that you may opt into is to fix the A/B/C letter-grade cutoffs to 90/80/70 by putting more weight on the learning activities (65%) and less on the exams (35%). With this policy, you know what you need to score on the final exam going into it to get the letter grade you want.

In my own reflection of the course, I still distinctly remember a student receiving a sub-sixty percent grade on their midterm exam along with a note that, had the course ended here they would have an A- in the course. This was immediately followed by a panic attack and audible sobbing from the student. They did not understand how they could do so poorly on an exam. They were very confused about the letter grade. They didn't have a mapping in their head about how this course policy worked. For this student, they received less than 60% on an exam worth 25% of their grade. In their

mind, this had sealed their fate to receive a maximum score of a B+ in the course and threaten their near 4.0 GPA and goals surrounding graduate school.

Participant 97 notes "PPL was curved a lot. I did not understand an [X] amount of material." they stated while describing that their earned grade in the course seemed higher than they believed they really achieved in learning through the semester. They go on to explain that the course grade felt more relative to their peers rather than objective to some learning goals for the course. "In most classes if you're scoring well, then you understand the material." The participant reflected on past grades in courses and explains that their lowest grades have consistently been in courses where they did not understand the material. However, for them, their grade in this course does not align with their level of understanding. This perception from students however is in sharp contrast to the stated expectations in the course syllabus, as follows:

Your overall grade will be determined using the ratio for lab assignments, exercises, class participation, the midterm exam, and the final exam shown above. There is no predetermined curve (i.e., I hope everyone gets an A based on the level of mastery demonstrated). Cutoffs will be announced after the midterm exam to give you an idea where you stand.

These results suggest an opportunity to provide more clarity about grading expectations to the course syllabus including examples of how the grades are determined to allow students a reference point for more clarity about what to expect in their overall course grade.

**Lab Partner Variability** Each student notes that their experience working with a lab partner is quite variable, as would be expected [22]. Interesting in the data is some insights into the unique challenges faced by each participant. When looking at the experience of Participant 13, we see the story of a student who would start each lab as early as they could. They would attempt to engage their lab partner to start with them and be ahead on the material, but often found that their lab partner was not willing to start yet. To see this in an extreme, we look to participant 97 as they detail an experience where they started the lab early in the first week, but their lab

partner had already completed the lab in its totality. They asked their lab partner to explain the material and they happily accepted. Once the partner had explained the entire lab, participant 97 didn't feel comfortable asking them for additional help. "I would feel bad saying I don't understand it after he went through it line by line."

While participant 93 actually cannot recall ever specifically having a lab partner assigned for any lab in this course, they would regularly work with a select study group of friends that they had in the course. Participants 58, 93, and 97 detail how they would often try to attend office hours to get help with each lab assignments. Each would attempt to go with their assigned lab partner and their chosen study group for the course. However, when this was not possible they would attend office hours alone to get the help that they could. They would then share what they learned with others when possible.

This presents an opportunity to more carefully consider how to form lab teams throughout the semester [22] [23]. In general, the feedback around student teaming was positive with each participant noting that they had a few lab partners who they worked well with. They found it nice to meet new "cool people", and to have others with an expected similar background with the material to help them through the assignments. Participant 15 explicitly details how working with a peer was helpful as a peer would rephrase the material without the theoretical jargon of the course and instead using in their own words and common language from pre-requisite material.

**Office Hours** A recurring theme from students without explicit prompting was the matter of office hours. CSCI 3155 offered forty to sixty hours of dedicated assistance on a first-come first-serve basis in the department's open office space each week. During this time, students may come in person to ask questions to a member of the course staff and receive dedicated assistance. These hours are common in this department of computer science, however, participants reflect that 3155 is the first time that they have seen more than twenty people as a single office hour since their entry series courses. As helpful as this resource can be, many research participants expressed frustration with the office hours of this course. Due to the overcrowding, while the staff member assists



one student, the other students at the office hours began to take it upon themselves to collaborate at nearby tables while awaiting their turn. Participants express frustrations as they remark that the office hours were packed due to the lack of instruction provided at lecture, with participant 13 stating "[You should not **have** to attend Office Hours in order to engage with the course staff.]"

Participant 97 detailed their personal strategy for attending office hours. They would have to choose who to meet with carefully. When they worked with an undergraduate staff member, the undergraduate would often not be able to help sufficiently and would often violate the integrity of the course material by allowing the current students to view the private reference solutions for the course. Sometimes this helped the student and their peers complete the lab, but this student would then make a point to understand the solution and typically also attend office hours with a member of the graduate staff who would be able to help them understand why a solution was correct and how one might arrive at this approach. They would carefully consider which office hours to attend based on what kind of information they needed. They found that these smaller group discussions at office hours with their peers and course staff helped to solidify their understanding of the material. In particular, they would attempt the lab, arrive at a working solution, not understand why that solution works, and then be able to ask a specific question to graduate staff about some section of their solution and get assistants in understanding why it works.

**Interviewer Variability** The quality of interview staff varied as expected [15]. In this study we find a variety of participant strategies for dealing with this. Participant 13 felt that interviews were a "check" that they understood the content of an assignment. They performed well in the course and quickly found it best to select one interviewer that they found was easier to work with, so that they could get the interview done with less hassle rather than potentially working with other interviewers that often felt like they were interrogating the interviewee. Participants 93 and 15 found interviewees that they personally connected with, who would take time to help explain the course material to them when they didn't know the content. They each began to form a

mentoring bond with their interviewers. This growth in personal connections with members of the course staff is theorized to improve student learning as it develops some degree of social accountability to succeed in the course. Meanwhile Participant 58 would intentionally work with the interviewer that they learned was the most willing to give out a high score with limited interest in assessing the students true mastery of the material. Finally participant 72 and 97 would select interviewers based on availability rather than the individual. They each report variability in how the interviews were conducted. Participant 72 details how they were frustrated as some of the interviewers were willing to give hints and encourage the students growth in learning live at the interview while others would say "if you don't know how to answer this, then we'll move on to the next question" without giving the student any chance to receive credit on the question or learn from their mistakes.

**Not knowing how to prepare for lecture** Each participant made some comment about how the method of lecturing used in the course was new to them and "weird" or "challenging", with many expressing frustrations about how they needed to be "taught". The course intention is that each student takes time to prepare for the lecture. Preparation for lecture includes attempting portions of the lab assignment, required and recommended readings, or watching video lectures on key topics. Lecture preparation for each student is the key means for students to build their mastery through **remember** and **understand** toward an **apply** level of cognition of the related learning goals prior to attending lecture where we expected to build to an **analyze** level of cognition. However, students report that recommended textbook and course notes were not helpful. They often found themselves too lost to start each lab prior to a lecture on the topics. Participant 97 explains this well as at the beginning of the course, they didn't know how to code in Scala or read grammars. This made the course very challenging for them. They felt like they needed some starting point to learn this new skill but that wasn't coming from the lectures. They explain how this isn't necessarily a bad thing that you have to learn the material yourself, but it makes it hard.

One participant does describe a success story of being prepared for lecture. Participant 13 states "[I think that I learn well, but I know that I don't learn everything.]" They explained how they typically approached each lab by focusing on why we are learning any given topic. While they could typically figure it out, some labs took longer than the participant would have liked at the beginning of the lab to understand why we were learning some topic. Throughout the lab, that became more apparent and the lab became more doable. This was still expressed as a point of frustration for the participant as they felt it could have been made easier while still being effective for their learning. The participant notes that lecture often felt like it was constantly talking about the things that were early in the lab rather than all of the topics for the lab. They note that this may have contributed to the delays that occurred in the course as many topics of the course were not being covered adequately at lecture causing delays to the labs deadlines.

As many participants suggest that they did not have the correct resources to help them **remember**, **understand**, and **apply** knowledge so that they were adequately prepared for lecture to **analyze** the material, we see one opportunity to improve the course structure. One resource made available to students in Fall 2022 that no research participant mentioned was an access to post-baccalaureate lecture videos on the related learning objectives of each lab on YouTube. As a member of the course staff, I actively reviewed the student's discord server. Here I recall students finding a series of office hour recordings on YouTube and being so thrilled to have video content on the learning objectives. As students were aware of the expected readings of the course and not the optional videos which supplemented the readings, perhaps more work should be considered in assigning these videos on a timely schedule as supplemental or even required material along side the expected readings of the course for students who lack the learning processes necessary to gain the requisite information from the required readings.

**Collaboration** Each research participant reports there being value in how they were encouraged to collaborate with others in the course. Participant 15 describes some

nuance of the typical experience in crowd-sourcing questions and answers. Students would often share what their own answer to the interview questions were, however those students did not have confidence that their answer was correct and accordingly the next student would not attend the interview with confidence in what the correct answer is despite having privileged knowledge of the interview questions. This participant goes on to explain that the course professor promoted collaboration in the course and students felt comfortable sharing information like this with their peers in a way that is unique compared against other courses which they have completed in university. Students felt unsure if this was a violation of course policy, this is rationalized by the students as most of their peers did not seem certain what the correct answer to the interview questions actually were. Participant 58 took it upon themselves to ask their peers for the questions and answers to interview questions "[It's not because I wanted to cheat but rather because I did not understand the content well enough.]" Meanwhile participants 15 and 93 would ask their peers for the questions in the interviews, but not necessarily the answers as they first wanted to attempt to learn the material themselves, but also as participant 15 puts it "solicitation was never truly helpful" as their peers were often not confident about what the correct answer to any interview question should be. This was facilitated by other students as participant 97 states "I definitely told other people what was on my interview... We [would share the questions] especially if it felt like a 'wildcard' to students."

We also saw this in student study habits as students would work with each other in common study spaces when course staff was not available to help them. This is explained well by participant 15 as they explain how most people in the class would brute force changes to their code until they pass one of the provided test cases. Once someone had passed a test, they would invite others over to view what they changed in the code and what test was passed. Then, students would start to work together to understand why this change to the code resulted in passing that test. Here, it's not that these students were using much critical thinking in constructing solutions to the lab, but rather that they were retro-actively collaborating with others to come to a shared understanding of what makes a correct solution valid.

### 4.3 Peer Interviews

Limited data collected on peer interviews is approved for release at the time of this writing, and additional data collection events are actively being scheduled. In preliminary data collection and review we find that students are able to perform well in student teams of two to conduct a peer interview on a topic when provided with structure for the interview, the interview questions, detailed solutions to the interview questions including hints and common mistakes made by an interviewee.

Research participants do express some concerns about this structure however. As one subject group explain that they enjoyed working with each other, but they would be "scared" to do this for a grade with a peer. Accordingly we do not recommend that students are graded on the accuracy of performance during the interview. They also note that they would be quite concerned about doing this with one of the really intelligent peers in the course. Stating, "I don't want to look dumb" in front of another student in the course that should have the same knowledge as themselves. This is compared to working with a member of the course staff where they feel that they are supposed to have less knowledge than the staff member and accordingly feel less social pressures to perform well on the interviews.

This group also expressed concerns about doing these peer interviews with a friend. They discuss how the social pressure makes it "kind of scary" and then discuss what it would be like to do this with a friend. They explain that with a friend in the class they would be more likely to give me the answer directly to their friend where-as a TA will be more willing to wait for you to state an attempted solutions before before prompting you toward a correct answer without giving away the answer. In this groups peer-interview they did not give each other the answer to the interview questions, however they also had limited verbal interactions during the interview. The interviewee would answer the question and be seeking more advise, the interviewer would say something to the effect "I think that is correct" or they would ask the interviewee to say more. However, beyond this conjecture from the first interviewing group, we did have a focus group of two participants that were already friends. These participants interviewed each other in a very professional manner. In fact, they were

less willing to look at the solutions together. They were coaxing information out of each other using the Socratic method. Their collaboration appeared more effortless as they already understood their peers preferred communication methods and how to encourage their friend to grow in their mastery of the material. This suggests that the concerns of friends peer-interviewing each other would depend on the dynamics of that specific social group.

At the peer-interviewing focus group, each participant was asked about how well they understood the topic of BNF grammars before and after their peer-interview. In this limited sample each research participant reported improved confidence with the material after the peer-interview compared with before the peer-interview as detailed in table 1, presenting evidence that this proposed method of peer-interviewing can improve student learning compared against no interviewing at all.

Participant ID	Before	After
15	2	4
58	2	3
93	1	4
97	2	4

**Table 1.** Table 1:: Comparison of participant self reported level of understanding before and after the peer-interview on a Likert one through five scale. One being "very bad" and five being "very good".

## 5 Future Work

This initial study shows some promise for the viability and value of peer-interviews, but leaves us with many more questions to answer.

*Does it work:* The current proposed method of peer-interviewing suggests value when implemented correctly, but only with limited samples. Would this actually work when executed in a class of 150 or even 300 students? What aspects of the student learning environment exist in this modified course structure that could be leveraged in other aspects of the course? How would that change be implemented? When would it not be

1350 wise to make such a change? Does it work as well in lower division courses as it does 1350  
1351 in upper division courses? 1351  
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1356 *Execution and Measurement:* One next step in this research is to suggest how 1355  
1356 to measure the success of the proposed peer-interviews, then design and execute the 1356  
1357 experiment to collect and analyze data while summarizing the benefits and challenges 1357  
1358 of the model that should be considered prior to future iterations. This will also have 1359  
1360 to explore if the peer-interviews actually work, considering: what conditions need to 1360  
1361 be set for the student interviewing team to be successful; what conditions lead to the 1362  
1362 peer-interview failing to improve the student experience or even hurting their learning; 1363  
1363 and what conditions lead to the interview not actually occurring and students lying in 1364  
1364 their self reflection. 1365  
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1370 *Staff Reflection Phase:* One important advantage of the peer-interviews for the 1370  
1371 course staff is that the interview data is returned to course staff about one week earlier 1371  
1372 than it is with staff-interviews. Accordingly, if no students complete staff-interviews, 1372  
1373 then the course staff would be able to construct their action plan for course improve- 1373  
1374 ment based on the student reflections earlier and be able to deliver effective change 1374  
1375 to the classroom more rapidly. But what impacts would this have on the effectiveness 1375  
1376 of the review process if course staff had not actually completed an interview with a 1376  
1377 student and directly observed where students are struggling? Will the staff reflection 1377  
1378 phase still be as effective? 1378  
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1385 *How to Re-purpose Staff Time:* This proposal claims that moving from staff- 1385  
1386 interviews to peer-interviews will increase the time available for staff members to 1386  
1387 provide targeted support for students. However, it does not specifically detail how 1387  
1388 that time should be spent to support student learning. In executing the experiment it 1388  
1389 should be considered how to re-purpose staff time to improve student learning. This 1389  
1390 might even include some form of regrading interview opportunities for students to take 1390  
1391 by request with a member of the course staff. 1391  
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6 Conclusion

We detailed a method of peer-to-peer interviewing with reflective grading to engage students in a highly scale-able manner that improves student agency in learning. We have demonstrated some successes and challenges faced by students from the Fall 2022 session CSCI 3155. Specifically, we have demonstrated themes in these students experiences which inform opportunities for improvement in the course structure in supporting students needs and shifting student focus away from "getting the right answer" and toward developing a deep understanding of how to construct a correct answer and assess it's merits. Finally, we demonstrate that the proposed peer-interview model is valuable for these students and may work at larger course sizes to help prepare students to meet industries growing demand for students skilled in critical thinking and problem solving on techincal tasks.



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