# Principles of Programming Languages @ Scale:

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## The Value of Student Collaboration

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With industries growing demand for software engineers, enrollment of students with less background information and intrinsic motivations enroll in degrees for information technology [1] [2] [3]. The students success in mastering the related concepts is paramount to the students actually succeeding in meeting industry demand. To scaffold students path to success, educators must construct classrooms that enable the students to meet their academic goals, while maintaining rigorous standards that ensure the students are actually capable of filling the industries open roles. In this paper, we explore the current method of teaching CSCI 3155 at the University of Colorado Boulder. We interview students from Fall 2022 to understand their experience. We use those interviews to inform personas that exist at our institution. We report on the perceived learning outcome for those students under the current course structure. We

then propose a change to the course structure to pivot away from staffinterviews to assess student performance toward peer-interviews with graded self-reflections on the student learning experience. Finally, we report on the personas perceived ability to learn from that new method of peer-interviewing. Keywords— Education at Scale, Computer Science, Principles of Programming Languages, Peer Grading, Ungrading, Interview Grading

# 1 Introduction

Industry demand for a workforce skilled in developing software drives increased enroll-062 ment in computer science and related fields at universities as well as coding boot-camps. In order for students to succeed in industry after completion of their program, they 065 need to be sufficiently trained in critical thinking and creative problem solving skills. They need to be sufficiently challenged in school to be ready to persist through those 068 challenging problems that will arise in industry. They need to understand the soft skills of collaborating with other developers and the challenges that come with that. They 071 need to grow their competency in be honest in reflecting about their own abilities and short comings so that they can openly communicate this with their coworkers and 074 leadership to get the appropriate level of support when needed. In an ideal workforce,  $\frac{1}{0.000}$ the available training programs would sufficiently train participants along all of these 077 factors and more. 

For large public institutions like the University of Colorado Boulder, this continued 080 081 growth in enrollment comes with larger format lecture halls between the course taught 082 today and the course taught a decade ago. Large institutions, such as these, often lag 083 084 in their ability to hire additional qualified staff and construct sufficient physical spaces 085 to continue to host these courses in multi-session, smaller, more intimate discussion 086 087 spaces rather than 300-student lecture halls. Accordingly, the ratio of student to staff 088 afforded interactions is decreasing over time and a key risk arises for the classroom. If 089

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this course is not able to maintain it's value for students relative to its competitors, then 090 the course will ultimately fail to sufficiently train students for those industry positions and the reputation of the institution will degrade overtime until the institution itself 093 094 fails as well.

However, with more students in the classroom, comes an opportunity to engage 096

students in more peer-centered activities which increase students' sense of belonging to the community, soft skills for collaboration, and technical ability via the necessity 099 to adequately discuss complex ideas with others. We define a method of peer-to-peer 101 reflective interviewing to engage students in a highly scale-able manner that improves 102 student-agency in learning. In early 2024, we conducted research-interviews with students that completed CSCI 3155 in Fall 2022 and use these research-interviews to 105 suggest personas that take the course at the University of Colorado Boulder. We explain how each persona would have assessed their performance compared to their true 108 performance in the staff-interview model. We then detail the best estimate of the persona's performance in the peer-interview model informed by data collected through the 111 112 research study. 113

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Background 2

2.1 Cost

As the scale of classrooms increase, some suggest that the value for students is de- 125 creasing. So what is the cost to take this course for a student? What exactly are they 127 paying for and why should pay for do this as opposed to learning through an online 128 degree program or a Coursera course? In review of the university data we see that 130 the average fee collected by students in the course is \$3,369.25. So what support does <sup>131</sup> a student get for their three-thousand dollars paid to the university? Supposing the 133

student meets the university standard of 3 hours of work per credit hour, a 4 credit <sup>134</sup>

hour class like CSCI 3155 will be 12 hours per week across 16 weeks. Per hour of stu- 135 dent engaging with course content, the individual pays on average \$17.55. They are paying for the full package at a 'reasonable' cost. It's not only about coming to lecture, 138 but it is also about having a constructive environment that challenges them to grow their mastery of the material through reasonable assignments and additional resources 141 that support this growth. Suppose that homework content is freely available online like it was for CSCI 3155 in Fall 2022, then what are they paying for? They are paying 144 for the social environment. They are paying for the emotional and technical support provided to them by the course staff and other organizations in the university as they 147 choose whether to participate in lectures, recitations, office hours, and online forums  $\frac{140}{149}$ such as piazza. Of course there are asymmetries in how students use the direct support 150 provided to them with a small handful of students using the majority of resources (active in lecture, recitation, piazza, office hours, and other factors in their social network 153 related to the course) while a large group of students do not leverage these resources. Accordingly, it is important for the staff of a course to help students understand the 156 cost of resources that they are paying for and encourage all students to leverage what is available to support their learning. 

#### 2.2 Effectiveness

For this paper, effectiveness in learning refers to providing experiences that engage the student and enables high levels of cognition as defined by the Bloom's taxonomy.

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Bloom's Taxonomy In this paper we center on the Bloom's taxonomy of learning 169 as the measure of student achievement in mastering the course material. The popular 170 2001 revision to Bloom's taxonomy suggests a linear progression of cognition from 172 "remember", "understand", "apply", "analyze", "evaluate", and "create" [4]. 173 Here, "remember" is the lowest level of cognition that a student can achieve, in 175 which they know a few seemingly disparate facts. On the other end "create" is the 176

highest level of cognition, in which students can build on all they have learned to form  $\frac{177}{178}$ 

well-reasoned solutions to complex problems which are novel to the learner. While  $^{179}$ 

Reflective Learning In reflective learning, we ask students to have agency in their  $_{223}$  own education and continuously reflect on what they have learned, what they are  $^{224}$ 

well as more students means more time for grading by "expert" course staff.

"create" is rarely the goal of an assignment and it is not a reasonable goal for all 180 students enrolled, it is an ideal goal for the course as a whole for each student that are adequately resourced to complete the course (students that have the time, energy, and 183 background knowledge to succeed).

Unaradina Next, we explore ungrading models, by which we move away from a model 187 of grading out of one hundred points and toward a model of "X", " $\checkmark$ -", " $\checkmark$ ". " $\checkmark$ +". or some other naming model to represent a distinction from work that is unacceptable 190  $(X, \checkmark)$  versus "good enough"  $(\checkmark)$ , or even exceptional  $(\checkmark)$ . In various un-grading <sup>191</sup> models such as reflective un-grading, contract grading, and standards based grading 103 we move the staff focus away from time obsessing over the difference in grade from <sup>194</sup> an 85% to a 88%, and instead state, that's a " $\checkmark$ ". This allows us to re-prioritize <sub>196</sub> substantive feedback for our students [5] [6] [7]. While this requires constant buv-in <sup>197</sup> from the course staff and students to ensure success across the term as students become 100 co-conspirators in this different educational model, the model has proven effective in 200 many college courses including upper division topics [7] [8] [9] [10]. This concept can be 202 leveraged effectively in interview grading to emphasize formative feedback over a course  $^{203}$ grade for the student, helping to move students toward intrinsic learning rewards over 205 extrinsic ones [11]. 

Interview Grading A tool for effective instruction explored at various institutions is to 209 give students an oral assessment of their work called "interview grading". In interview 210 grading, students evaluate their mastery of the course material with an oral review of 211 their written assignments. Interview grading has been shown to hold value for students 213 being accountable to their own learning. It works best in a small class setting where 214 the instructors can manage all of the interviews [12] [13]. However, it can be done at 216 scale, by offloading the effort to support staff such as graduate teaching assistants and 217 graders [14]. It is important to note that as proposed, this doesn't continue to scale 219 220

struggling with, and how they could potentially apply what they have learned to reach 225 their own goals. In fact, there is a model of un-grading built around this concept, sometimes called "reflective un-grading" or "big-U Un-gadding" [5]. Here we develop a 228 learning environment where students must author self-reflections and even recommend their own grade for the course. We as course staff might then decide if the students' 231 self-reflection and decided grade is accurate, or how it differs and discuss significant differences with the students. Alternatively, to increase the scale-ability of this model, 234 the course staff can trust the validity of the student assessment and instead analyze the student reports to understand what students are doing well in then leverage that 237 knowledge to improve future lectures and readings based on the student experience. 

#### Scale-ability 2.3

For this paper, scale-ability in education refers to providing consistent learning op- 244 portunities to as many students as possible. Some obvious places to look for scale-able education tools are the use of artificial intelligence (Ai) in the classroom, and the world 247 of online learning [15] [16] [17]. While Ai in the classroom is promising, it is currently burdensome to implement, so we'll focus more on tools from online learning. What is 250 found to be most important in scaling education online is encouraging collaboration between students in peer-to-peer interactions. After all, more students in the classroom 253 means more students that can interact with other students. Beyond technology inte-gration's, this is the most scale-able resource for the course as enrollment increases. 256 Let us explore two key tools in improving peer-to-peer interactions.

Peer Grading Having students grade each other is considered a must for effective <sup>260</sup> online education at scale. While many students are resistant to peer grading and do  $_{262}$ not believe it to be as helpful as feedback from their course staff, it has been shown to <sup>263</sup> be effective [15]. This scales infinitely, as more students yields more people to perform  $_{265}$ the reviews. Perhaps the most important aspect of doing this effectively at scale is to  $^{266}$ have a way of assessing the students review capabilities. The literature suggests an  $_{268}$ effective method to ensure effective peer grading is to have some kind of training as- 269

 signment. Here, students complete an assignment to demonstrate acceptable knowledge  $\frac{270}{271}$  of the peer review process early in the semester [18]. This method has been employed  $\frac{271}{272}$  extensively in the online learning environment where scale is nearly limitless.  $\frac{273}{272}$ 

Discussion Forums Additionally, to increase a sense of belonging and community in a large class - be it online or in person - we see a recommendation for online discussion 277 forums such as Slack, Discord, Piazza, and Zulip [15] [19]. Here many students are able to engage with the material and start discussions with their peers. It is best practice 280 to have course staff monitor and collaborate on this forum as well. While this requires some time from staff to manage the forum, this is often worth the effort for larger 283 sized classes as it engages students on some semi-synchronous forum where they can ask questions and discuss topics beyond the confines of class time. 

## 2.4 The current syllabus

The current course syllabus has seen continued decrease in effectiveness over the years 291 as course enrollment increases - anecdotally. The following assessments are used to 293 construct a course that in practice is shown to be highly effective with seventy students. 294 However, it is struggling to stay effective at one-hundred-fifty students and does not 296 look promising for three-hundred students: 297 298

- 1. Lecture Preparations: be it assigned reading, attempting potions of the lab, or 299
  watching video lectures on key topics, lecture preparation is the key means for 301
  students to **remember**, **understand**, and begin to **apply** their knowledge of the 302
  related material.
- 2. Participation: a formative assessment in which students **analyze** information through 306 discussions during in-person class sessions, building on lecture preparations.
- 3. Labs: a formative assessment in which students **analyze** topics of interest which 308 serves as the basis of student learning. All students complete the same lab in teams 310 of two to three students and use their findings in the assignment to engage class 311 discussions on the related topics. The lab is auto-graded for correctness against a 313 set of pre-defined tests which are partially shared with the students.

related topics.

4. Grading Interviews: a formative assessment in which students evaluate their mas- 315 tery on the lab material with twelve minute staff-interviews one-on-one with a member of the course staff in an ungraded  $X/\sqrt{+}$  style score returned with limited 318 personalized feedback and a score out of one-hundred percent. This interview is graded on the basis of student's ability to correctly answer the questions in the 321 interview within the time provided. 

5. Exams: The course is composed of one midterm exam and one final exam. These 325 summative assessments require students to analyze, evaluate, and create novel 326 solutions to relevant problems in a timed assessment that is manually graded by the course staff and returned to students with limited qualitative feedback at the 329 midterm and no feedback at the final. 

Grading Interview with course staff The following describes the structure 337 of interview grading for CSCI 3155 in Fall 2022. We will later discuss the reality of a 338 student experience in these staff-interviews. Each member of the course staff conducting  $_{340}$ interviews has an assured "analyze" level of learning on the material and is variable 341 in their level of mastery and their interest in hosting an effective learning environment  $_{343}$ at each interview [14]. At the end of each lab, each student sings up for a single staff- 344 interview with a member of the course staff. The student attends the interview without  $_{346}$ prior knowledge of the questions that will be asked, and perform the interview in a 347 twelve minute slot. At the end of the interview, the course staff, tells the student 340 how they performed on each question in an "X,  $\checkmark$ -,  $\checkmark$ ,  $\checkmark$ +" scale and works with <sup>350</sup> the student in the time available to discuss plans for improvement as necessary. The  $_{352}$ course staff also takes time to celebrate what the students have already mastered and  $^{353}$ encourage their continued success. The member of the course staff are able to pivot the  $_{355}$ interview as needed to ask follow-up questions of the student in the Socratic method  $^{356}$ that encourages the student to create a more comprehensive understanding of the  $_{358}$ 

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3	Experiment

#### 3.1 Interview Design

In this experiment we conducted interviews with Fall 2022 students of CSCI 3155 at 365 the University of Colorado Boulder. We designed consent forms detailing the process 366 for the research study and the data that will be collected informed by Citi training 368 requirements to minimize potential harm, maximize potential benefit, collect informed 369 consent, and detail the process to collect and distribute data collected through the 371 research study. Do to an inability to reach all past student, we sent emails to ten 372 students that we personally recall working with, that represented a wide range of 374 mastery with the course concepts. From the ten candidates solicited, seven did not 375 respond, and the remaining three agreed to participate in the study completing two 377 interviews each on their experience in CSCI 3155 Fall 2022 and topics related to CSCI 378 3155, interview grading, and peer interactions. The interview questions reviewed are 380 as follows:

- As a student in 3155, what was your experience working with a "lab partner" on your labs? Please elaborate.
- 2. As a student in 3155, you had interview grading with a member of the course staff. 386
  What was your typical process to prepare for this interview? Did it evolve over the 388
  course of the semester? 389
- 3. As a student in 3155, what was your experience working with a "grader" for your 391 interviews at the end of the lab? Please elaborate.
- 4. What impact, if any, did the interviews have on your confidence to succeed in the 394 course?
- 5. Do you have experiences with interview grading in other courses? If so, how did  $_{397}$  those experiences compare to your experience in 3155?
- 6. What would you describe as your learning goal for 3155?
- 7. What would you describe as your ability to achieve that learning goal?
- 8. What impact, if any, did interview grading have on your relation to that learning 403 goal?

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9.	Tell me about your favorite course in recent memory. What aspects of that course	405
	were positive for you? (We won't record the course name/title as it could poten-	406 407
	tially be used to identify you.)	408
10.	Tell me about your most recent positive experience in a course that had 200 or	409
	more students. In particular, a course where the full course was positive and not	410 411
	only a singular event in the course. What made it a positive experience? (We won't	412
	record the course name/title as it could potentially be used to identify you.)	413 414
11.	Tell me about your most recent negative experience in a course that had 200 or	415
	more students. In particular, a course where the full course was negative and not	416 417
	only a singular event in the course. What made it a negative experience? (We won't	418
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	record the course name/title as it could potentially be used to identify you.)	420
12.	This research study is exploring the challenges faced in CSCI 3155 as we continue	421 422
	to see larger enrollments over time. We are exploring ways to provide value to	423
	our students at these larger scales. As a student in Fall 2022 CSCI 3155, what	424 425
	aspects of the course helped in your ability to meet your goals? (FOLLOWUP:	
	What aspects of the course impeded your ability to meet your goals?)	427
		428
	DISCLAIMER Some interview questions had slight changes between interview	429 430
evei	nts in an attempt to removed any bias that may have been present in the questions.	431
Spe	cifically questions 1 and 3 were phrased as follows for the interview with participant	432 433
13 ł	perfore being changed for all future interviews:	434
10.	scholo being changed for an rature meet thems.	435
1	Q1: As a student in 3155, what was your experience working with a "lab partner"	436
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	on your labs? Was it positive? negative? mix? please elaborate?	438
2.	Q3: As a student in 3155, what was your experience working with a "grader" for	439 440
	your interviews at the end of the lab? Was it positive? negative? mix? please	441
	-1-1	442
	elaborate?	443
	DISCI AIMED The researcher had record constitute and disciplination	444
	<b>DISCLAIMER</b> The researcher had personal connections and discussions with	
par	ticipants between when the participant took CSCI 3155 in Fall 2022 and when the	
inte	erviews were conducted. Accordingly, it is possible that the research participants	<ul><li>447</li><li>448</li></ul>
pres	sented information during their interviews that they believe the researcher wanted	449

to hear rather than stating their honest opinions. When language was used to that	450
effect, then the researcher would explain that no such attempts are necessary as we are	451
looking to gather objective data about the participant's personal experience.	452 453
tooking to gather objective data about the the participant is personal experience.	454
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3.2 Proposal	456
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In this experiment we propose one core change to the course syllabus. Here, peer-	458 459
interviews are not graded based on the students' correct answers to the interview	
questions, but instead purely on the students completion of a reflection of their peer-	461 462
interview process and their current understanding of the material. We emphasize the	
formative nature of the interview and focus on giving students qualitative feedback on	464 465
their performance in an ungraded model. We propose a single method of interviews in	
which students perform the interviews in a peer-to-peer model without staff review. We	467 468
then require that students complete self-reflections on the peer-interview experience for	
review by course staff with reactionary interventions as necessary.	470
The course is comprised of six labs which build off the knowledge of the previous	<ul><li>471</li><li>472</li></ul>
lab. In each lab we propose that students complete a peer-interview and submit a	473 474
reflection on that process for review by the course staff prior to the beginning of the	
next lab.	476
next lab.	477
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3.3 Interview Process	479
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The new peer-interview process contains four phases	481
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1. Training Phase	483 484
2. Interview Phase	485
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3. Reflection Phase	487
4. Action Phase	488
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 **Training Phase** The training phase is required at the beginning of the semester  $^{491}_{492}$  and is reassigned as needed to students throughout the semester to re-commit the  $^{493}_{493}$  student to this interview grading process. In the training phase, students are given a  $^{494}$ 

detailed introduction to the "X,  $\sqrt{-}$ ,  $\sqrt{+}$ " grading method and an explanation of 495 the reasoning for using this method of grading. Students are then given a series of videos on mock-interviews with a grading rubric for the interview using an "X, √-, 498  $\checkmark$ ,  $\checkmark$ +" grading system for the topics in the interview. Students are asked to grade the interviewee against the rubric and submit their solutions to an automated grading 501 tool which compares the students' proposed grades to the known grade of the mock interview. While this effort would have large upfront cost, this effort has been shown 504 in other studies to provide great value in reducing overhead throughout the semester by setting clear expectations for students early in the semester [18].

Interview Phase For each lab, the course staff prepares an interview document containing questions, alternate questions, hints, solutions, and grading guidelines. Consider 512 hypothetical students Ethan and Ayden have just completed the lab as student team.  $_{514}$ Ethan and Ayden each play the role of interviewer and interviewee and should take 515 turns asking each question from the interview document. If the interviewee cannot an-  $\frac{1}{517}$ swer the question sufficiently, then interviewer should review the hints for the question 518 and attempt to give scaffolding that supports the interviewee to a correct solution to 520 the question. If the neither member of the team can understand the question, then the 521 student team should study before continuing the interview. In studying, Ethan and 523 Ayden might collaborate or study individually based on their unique learning styles. 524 This might include resources such as conversational Ai, reviewing the provided solu-  $_{526}$ tions to the question, and contacting peers or course staff through resources such as 527the online discussion forum (piazza) or back-channel student forum (discord). When 529 recommencing the interview, the student team should consider the alternate question 530 rather than the original question, the solutions for which have likely already been reviewed by the student team. In completing the interview, the students should agree on 533 grading for each participant based on their total understanding of the course content  $_{535}$ exposed through the interview and not only the students initial answer to the question. Here, we encourage student collaboration in learning and increase student autonomy 538 in resourcing their learning when compared to a 12 minute staff-interview that are 539

closed resources beyond the individual student and the staff member conducting the 540 interview. Additionally, as the staff is no longer conducting the staff-interviews, they have more time to dedicate toward supporting student learning in other ways. 

Reflection Phase

Student Reflection and Action Planning Ethan and Ayden now meet to review 548 their performance on the peer-interview and the lab content as a whole. Students are encouraged to spend about thirty minutes on this exercise. They identify their 551 performance on a selection of key skills used in the lab and develop a personal action plan for what they might focus their efforts on in the next lab, taking advantage of 554 the benefits of reflective learning. While the action plan is personal to the individual, students are encouraged to collaborate in generating ideas for their action plan. Each 557 student submits this via a survey form that allows for the aggregation of student data. 

Staff Reflection and Action Plan While each member of the course staff has access to

the student reflections, one delegate of the course staff analyzes the student performance 562

as described by the students in their self-reflections. This data analysis is targeted at understanding current student strengths and opportunities for improvement. The 565 delegate presents their finding to the rest of course the staff and the team collaborates on a plan of action that will build on those stores of knowledge to scaffold learning on 568 the topics where students have the most opportunity to grow in their learning journey. In practice, we expect this will take a few hours by the delegate staff member for each 571 lab as well as a two-hour meeting with the full course staff after the completion of the interview phase for the lab. For best results, we recommend that this work is completed 574 as early as possible during the next lab so that the feedback can be leveraged in a timely fashion. 

Action Phase In the action phase, the course staff executes on their plan for im-proving the course lectures based on common findings in students' gaps in knowledge. In an attempt to increase transparency of the process and build our students as con-  $_{583}$ spirators to the method, the course instruction includes anonymous quotes from the <sup>584</sup>

student reflections and openly recognizes why we are covering certain topics in more	585
depth. The students are also encouraged to act on their own action plans and seek	586
whatever assistant or materials they may need. Toward enabling the students' success,	587 588
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the course staff is listening to students and taking note of what roadblocks exist for	590
the students and actively working at removing those roadblocks wherever staff inter-	
vention is necessary while being careful not to remove those critical speed-bumps that	<ul><li>592</li><li>593</li></ul>
students need in order to have autonomy in their own learning and feel the sense of	
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accomplishment.	596
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4 Results	598
4 Results	<ul><li>599</li><li>600</li></ul>
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SPWI: integrate::	603
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First Interview	606
	<ul><li>607</li><li>608</li></ul>
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Second Interview	610
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Focus Group	612
rocus Group	613
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Third Interview SPWI: to ensure fidelity we can report on what comes from the	615 616
interviews, but we should not speculate about how the persona would perform in the	
now model. We could only encoulate Polony we detail the findings from interviews of	618
	619
past students to construct personas that would exist in our proposed framework. We	620 621
then demonstrate how these personas might be impacted by the change to course	622
structure proposed.	623
SPWI: likely refocus the personas on some dimensions of personality and less on	624 625
the result of their experience in the course. Then we can talk about how those aspects	
might have informed their performance. To make it easier, we may want to move away	627 628

from personas and toward the use of participant IDs (PIDs). I think it makes sense to  $^{629}$ 

at least start there and then we can always go back to personas if needed. Still not 630 sure what those aspects are: likes a challenge, likes code, has personal interest in the material, values collaboration in learning, values social connections...

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4.1 Interview Findings

In review of the interviews with research participants, we found student responses var-ied widely, with one participant mimicking the results found by "Personalized Attention 641 @ Scale" that the grader experience was variable, but the interviews were valuable to the student experience both by validating the students learning as well as feeling like 644 part of a community rather than "just a number" [14]. While the remaining partic-ipants interviews quickly focused on challenges faced by the students in being able 647 to understand the material from the course and apply it in a way that built their 649 confidence and interest in learning the requisite material. 

Through these interviews we found three personas. Each persona is a theoretical description of a student that took the course and not an actual person. The personas 653 described are not vet representative of each student type that exists in an actual course setting. Students individually may represent any of these personas at any point in time 656 throughout the semester. These personas are developed from the data collected in interviews from three different students. Ethan has an "evaluation" level of cognitive 659 mastery of most content in the course, Ayden an "apply" level, and Umbrielle an 661 "understand" level. They each approach the course differently as detailed below.

Ethan takes the approach to this course as any other course, to learn the most that he can within the time and other resource constraints that he has each semester. Ethan 665 will occasionally reflect on his goals and abilities without prompting from the course 667 staff and states "[I think that I learn well, but I know that I don't learn everything.]" 668 

Ayden on the other hand, has a different approach. Ayden began the semester with a lot of hopes for the course "to learn how to compile Scala so it will behave as 671 though it were JavaScript" and to learn some "useful things" from the course. At the  $_{673}$ begging of the semester they had great ambitions for the course but their ability to 674

connections.

achieve those goals continued to lag as the semester progressed. They quickly found 675 themselves crowd-sourcing interview questions from their peers, sometimes students like Ethan attempt to provide answers, but often it's other students with similar or 678 lower levels of cognition on the topic that are telling them what questions were asked at the interviews, so "Solicitation was never truly helpful," Ayden made a point to 681 try to learn the material throughout the semester and get help were they could. They often found it difficult to get help from the course staff due to the sheer number of 684 students that wanted help in office hours. They instead found that they received the most help from collaboration with their peers. They remark that where other courses 687 will only imply that students should work together, CSCI 3155 is perhaps the only 150+ student course where the students are explicitly encouraged to collaborate in learning 690 the material for the course. This explicit encouragement created a culture that works well with Ayden's intrinsic motivations to work with other people and build social 693 

Finally, Umbrielle's approach has many similarities to Ayden's approach, However, 701 Umbrielle's learning goal is the same as it is for any other course, she describes it  $_{703}$ as "my goal was to get an 'A' in the course." Accordingly, she felt that she must do 704 anything she can to pass the provided tests on the lab including finding and using 706 existing solutions from past students. She would also solicit information from her peers 707 as they complete the lab interview to understand what questions will be asked, and 700 then crowd-source solutions for those questions from her peers. As she explains it, 710 she wanted to learn the material at first, but quickly adapted her approach "[It's not 712 because I wanted to cheat but rather because I did not understand the content well 713 enough.]" She would go on to deepen this pattern throughout the semester to focus  $_{715}$ more on having correct solutions over understanding the material. By the end of the  $^{716}$ course she states: "I think 3155 is the only course where I think by the end of the  $_{718}$ course, I just wanted to pass the class because I was in danger of failing (I think)."

#### 4.2 Example: Lab 2 staff-interviews

Let us detail how these personas would have completed a staff-interview in Fall 2022. 722

In lab 2 students completed an assignment to author an interpreter for a subsection 724

of JavaScript, and interview with a member of the course staff. In the staff-interviews 725

all students are asked about which operators were "overloaded". Among the correct 726

answers, the "+" operator is quickly identified by Ethan as correct. Ethan shares this 728

information with his peers when asked about the interview. When asked about the 729

ranse responsible of 731

the interview for lab 2 is not able to correctly answer the question. Umbrielle on the 732

other hand, answers the question accurately without understanding why the answer 734

is correct as she also had additional information about the lab interview from one of 736

Ethan's friends.

Here, we demonstrate one challenge of the previous staff-interviews. The staff738
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This decision to have students complete peer-interviews gives trust to the students 750 751 and poses one significant risk. Now, students that cheat by lying about their completion 752 of the interview in their interview reflection form will be potentially even worse off then 753 754 they had been in staff-interviews where cheating often required an **understand** level 755 of cognition for success as they phrase solutions in their own words. Here cheating can 756 757 be achieved through a **remember** level of knowledge of the material as they can copy 758 and paste words to their reflection without actually completing the peer-interview.

#### 4.3 Peer Interactions

1. What impact does this have on personas' interactions with other students?

In the proposed system we hypothesize that Ayden will benefit the most from this 765 change to the course structure as they have the most intrinsic motivation for collaboration with peers in learning the material. We expect that the peer interactions will 768 have a different shape then observed previously, as students will no longer feel forced to crowd-source solutions to the peer-interview questions and trying to come up with 771 solutions together. Instead, having tinkered through learning during the lab, they can now review the interview document with their lab partner and collaborate in mastering 774 the material by reviewing one correct thought process for answering and analyze level question on the relevant topics. 

#### Performance 4.4

1. What impact does this have on personas' ability to correctly assess their own  $\frac{1}{783}$ performance?

2. What impact does this have on personas' performance?

Recall that real performance of the personas are as follows, Ethan evaluates, 788 Avden applies, and Umbrielle understands. Based on information collected in interviews, we theorize the personas reflective-assessment of their mastery as follows under 791 the staff-interview model: Ethan analyzes while Ayden and Umbrielle remember. Here, we see that each student underestimates their ability. While Ethan and Um-794 brielle only underestimate their ability by one level, Ayden actually jumps two levels  $_{796}$ down in their estimate of their own mastery of the material. This suggests that the 797 staff-interview model of grading has a negative impact on student confidence as the  $_{700}$ student cannot accurately understand their performance in the course through the 800 feedback provided on aggregate including in their staff-interview. 

Based on the research detailed in the background section of this document and 803 our understanding of the personas, we theorize that under the new peer-interview model, the following will hold true. Ethan will still under-assess their mastery level 806 as analyze as this method does not resolve his imposter syndrome. Ayden will now 808 correctly assess their own mastery level of the material as apply, as they receive more 809

feedback from their peers throughout the semester, demonstrating one success in this 310 method to allow students to accurately gauge their own level of mastery in the course.

Size Finally, Umbrielle has the greatest potential to be impacted by this change in the course 313 structure. To the best of our knowledge Umbrielle will either thrive or dive. If Umbrielle 315 behaves ethically and completes the peer-interviews as assigned, she will now correctly 316 estimate her level of mastery in the course as apply as her underlying persona is 317 likely to change throughout the semester as she feels adequately resourced to complete 319 the course with solutions to review and peers to assist in her learning. Alternatively, 321 Umbrielle might continue to feel that she is not adequately resourced and continue to 322 take unethical actions in the course. If so, then we expect that Umbrielle would fall to 324

4.5 Ethics

only a **remember** level of understanding.

in the course.

1. What impact does this have on personas' ethical behavior in the course?

Ubrielle and Ayden each behaved unethically under the old model. In the new model they would each feel more supported to learn the material. Umbrielle may still find it 839 necessary to steal solutions for the lab from the internet, but in peer-interviews, she and  $_{841}$ her partner would be given interview questions and detailed hints and solutions that 842 should allow them to learn the material deeper than they would have in the previous  $_{844}$ model as they no longer feel as much pressure to "get the right answer" in the staff-interview as formative assessment and instead can take the time to learn what they 847 can from the resources provided. So long as Umbrielle has enough time to learn from 848 these interview documents, and she feels comfortable reaching out to the course staff when the interview documents are not sufficient to explain some topic, then she should 851 be encouraged to behave ethically in the peer-interviews while still striving for her "A" 

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This initial case study shows some promise to the value of peer-interviews, but leaves 858

us with many more questions to answer.

**Future Work** 

Execution and Measurement: One next step in this research is to suggest how 862 to measure the success of the proposed peer-interviews, then design and execute the experiment to collect and analyze data while summarizing the benefits and challenges of the model that should be considered prior to future iterations.

Staff Reflection Phase: One important advantage of the peer-interviews for the course staff is that the interview data is returned to course staff about one week earlier 871 than it is with staff-interviews. Accordingly, if no students complete staff-interviews, ment based on the student reflections earlier and be able to deliver effective change of the review process if course staff had not actually completed an interview with a

then the course staff would be able to construct their action plan for course improve- 874 to the classroom more rapidly. But what impacts would this have on the effectiveness 877 student and directly observed where students are struggling? Will the staff reflection 880 phase still be as effective?

Why does it work: The current proposed method of peer-interviewing suggests value when implemented correctly, but why exactly does this work well for so many students? 886 What aspects of the student learning environment exist in this modified course struc-ture that could be leveraged in other aspects of the course? How would that change 889 be implemented? When would it not be wise to make such a change? Does it work as well in lower division courses as it does in upper division courses? 

Ethical guard-rails: Any person, with the right reason, will do something unethical. What guard-rails are important to apply to the course structure to better engage students in completing the lab interview reflections and deter students from lying  $_{898}$ about completing the interviews and submitting a falsified self-reflection?

## 6 Conclusion

We detailed a method of peer-to-peer reflective interviewing to engage students in a highly scale-able manner that improves student agency in learning. We have demon- 904 strated how students from the Fall 2022 session CSCI 3155 might behave in the new 905 model of interview grading. Specifically, we have demonstrated how these student per- 907 sonas would have an increased ability to assess their own learning and even improve 908 their mastery of the course materials as we shift student focus away from "getting the 910 right answer" and toward developing a deep understanding of why a correct answer 911 gize correct. Finally we detail some of the challenges that these personas will still face 913 under the peer-interview model as they may choose to continue to behave unethically. 915

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