

# Oaxaca Restaurant Website Development

You are being asked to test the newly developed Oaxaca Restaurant website, your feedback from this test will guide the further development of the product for our university project. We ask that you read this form and ask questions before agreeing to be a part of the testing.

## Product Owners:

- Francisco Ferreira
- Erjil De Vera

## Developers:

- Liu Zhang
- Spencer Georgiou
- Natasha Fotoohi
- Abi Hunter-Blanco
- Zubiya Malek
- Humza Khan
- Belal Tibi
- Luke Myers
- Yat Siu Tseung

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I understand that the information I provide will be stored securely and deleted on completion of the development and grading of the project.

I consent for my information to be used to guide the development team on changes that must be made to the product.

☒ I agree to take part in the testing

☐ I disagree to take part in the testing

Full Name \*

yat Siu Tseung

## Feedback Form

Thank you for agreeing to take part in the testing of the new Oaxaca Restaurant website.

The goal of this project is to create an online order system, and subsequent staff portals, whilst still keeping the friendly and colourful values we hold.

Age

20

Current Employment

Student

Have you worked in hospitality before? \*

- ☐ Yes
- ☒ No

Home

Please turn your attention to the website and navigate through the pages, noting your feedback as you do.

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

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☒

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Did the page explain the online ordering process well?

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

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☒

Very Satisfied

Please note what you like about the page

Could the page be improved in any way?

About Us

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

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☒

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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☐

☒

Very Satisfied

Did the page explain the restaurant and it's owners well?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the page

Could the page be improved in any way?

Menus

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How informative were the menu pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the pages

Could the pages be improved in any way?

Order

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How easy was it to order?

1

2

3

4

5

Very Unsatisfied

☐

☐

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Please note what you like about the page

Could the page be improved in any way?

.....

Login/Sign Up

How would you rate the design of the pages?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How responsive were the pages? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to log in?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to sign up?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied



Was the error handling correct and informative?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Please note what you like about the pages

Could the pages be improved in any way?

Waiters Hub

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

How easy was it to view and modify customer orders?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Please note what you like about the page

Could the page be improved in any way?

Kitchen Staff Hub

How would you rate the design of the page?

1

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4

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Very Unsatisfied

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Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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☐

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Very Satisfied

How easy was it to view and set orders to delivered?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

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☒

Very Satisfied

Please note what you like about the page

Could the page be improved in any way?

Entire Website

How would you rate the design of the website?

1

2

3

4

5

Very Unsatisfied

☐

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☐

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☒

Very Satisfied

Was the website easy to navigate through?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How easy was it to progress through the mock customer's order?

1

2

3

4

5

Very Unsatisfied

☐

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☒

Very Satisfied

How would you rate the overall website?

1

2

3

4

5

Very Unsatisfied

☐

☐

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Very Satisfied

Please note what you like about the website

Everything

Could the website be improved in any way?

Thank you for taking part in the testing of our website.

Your responses will be extremely valuable in the further development of the product.

Please contact us at [abigail.hunter-blanco.2022@live.rhul.ac.uk](mailto:abigail.hunter-blanco.2022@live.rhul.ac.uk) if you have any questions.

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☒ I agree to take part in the testing

☐ I disagree to take part in the testing

Full Name \*

William Pearson

## Feedback Form

Thank you for agreeing to take part in the testing of the new Oaxaca Restaurant website.

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Age

20

Current Employment

Student

Have you worked in hospitality before? \*

- ☐ Yes
- ☒ No

Home

Please turn your attention to the website and navigate through the pages, noting your feedback as you do.

How would you rate the design of the page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied

How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

Did the page explain the online ordering process well?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied



How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

Please note what you like about the page

Good use of colour throughout.  
Excellent layout and intuitive design.

Could the page be improved in any way?

N/A

About Us

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

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☐

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Did the page explain the restaurant and it's owners well?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the page

Succinct explanation of motivation and history.

Could the page be improved in any way?

N/A

Menus

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

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☐

Very Satisfied

How informative were the menu pages?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

Please note what you like about the pages

Good use of filtering.

Could the pages be improved in any way?

N/A

Order

How would you rate the design of the page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to order?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied

How would you rate the overall page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

Please note what you like about the page

Easy to find desired items using filtering.

Could the page be improved in any way?

Being able to check out would be nice - I want my din dins!

Login/Sign Up

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How easy was it to log in?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How easy was it to sign up?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Was the error handling correct and informative?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the pages

N/A

Could the pages be improved in any way?

No indication of the user having signed in.

Waiters Hub

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to view and modify customer orders?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied

How would you rate the overall page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

Please note what you like about the page

N/A

Could the page be improved in any way?

N/A

Kitchen Staff Hub

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How easy was it to view and set orders to delivered?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the page

N/A



Could the page be improved in any way?

More comprehensive delivery information, i.e. utilising more of the webpage's space.

Entire Website

How would you rate the design of the website?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Was the website easy to navigate through?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How easy was it to progress through the mock customer's order?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall website?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the website

Good use of colour throughout.

Excellent layout and intuitive design.

Could the website be improved in any way?

Minor spelling and grammar mistakes which can be overlooked.

Thank you for taking part in the testing of our website.

Your responses will be extremely valuable in the further development of the product.

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☒ I agree to take part in the testing

☐ I disagree to take part in the testing

Full Name \*

William Ly

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Age

20

Current Employment

N/A

Have you worked in hospitality before? \*

- ☒ Yes
- ☐ No

Home

Please turn your attention to the website and navigate through the pages, noting your feedback as you do.

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☒

☐

☐

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Did the page explain the online ordering process well?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Please note what you like about the page

the theme

Could the page be improved in any way?

About Us

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

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☐

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☐

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

Did the page explain the restaurant and it's owners well?

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☒

☐

Very Satisfied

Please note what you like about the page

the hovering over icons to display more information is cool

Could the page be improved in any way?

Menus

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

☐

☐

☒

☐

☐

Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How informative were the menu pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the pages

the filters

Could the pages be improved in any way?

more filters

Order



How would you rate the design of the page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Satisfied

How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to order?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How would you rate the overall page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Satisfied

Please note what you like about the page

easy to use

Could the page be improved in any way?

the layout does not seem professional

Login/Sign Up

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

☐

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☐

☒

Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

How easy was it to log in?

1

2

3

4

5

Very Unsatisfied

☐

☐

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☐

Very Satisfied

How easy was it to sign up?

1

2

3

4

5

Very Unsatisfied

☐

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Very Satisfied

Was the error handling correct and informative?

1

2

3

4

5

Very Unsatisfied

☐

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☐

Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☒

☐

Very Satisfied

Please note what you like about the pages

the images in the background

Could the pages be improved in any way?

login error should redirect back to login page

Waiters Hub

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☒

☐

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

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Very Unsatisfied

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Very Satisfied

How easy was it to view and modify customer orders?

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How would you rate the overall page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☐

☐

☒

Very Satisfied

Please note what you like about the page

the layout flows well

Could the page be improved in any way?

automated inventory checks (so that they don't have to be confirmed manually)

Kitchen Staff Hub

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

☐

☐

☒

☐

☐

Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How easy was it to view and set orders to delivered?

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Very Unsatisfied

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Very Satisfied

How would you rate the overall page?

1

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Very Unsatisfied

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Very Satisfied

Please note what you like about the page

clear and concise

Could the page be improved in any way?

more functionality

Entire Website

How would you rate the design of the website?

1

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4

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Very Unsatisfied

Very Satisfied

Was the website easy to navigate through?

1

2

3

4

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Very Unsatisfied

Very Satisfied

How easy was it to progress through the mock customer's order?

1

2

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4

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Very Unsatisfied

Very Satisfied

How would you rate the overall website?

1

2

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Very Unsatisfied

Very Satisfied

Please note what you like about the website

the theme is consistent

Could the website be improved in any way?

the login system

Thank you for taking part in the testing of our website.

Your responses will be extremely valuable in the further development of the product.

Please contact us at [abigail.hunter-blanco.2022@live.rhul.ac.uk](mailto:abigail.hunter-blanco.2022@live.rhul.ac.uk) if you have any questions.

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Google Forms

# Oaxaca Restaurant Website Development

You are being asked to test the newly developed Oaxaca Restaurant website, your feedback from this test will guide the further development of the product for our university project. We ask that you read this form and ask questions before agreeing to be a part of the testing.

**Product Owners:**

- Francisco Ferreira
- Erjil De Vera

**Developers:**

- Liu Zhang
- Spencer Georgiou
- Natasha Fotoohi
- Abi Hunter-Blanco
- Zubiya Malek
- Humza Khan
- Belal Tibi
- Luke Myers
- Yat Siu Tseung

During the test, you will be asked to interact with the website as a customer and as a waiter, this will include; navigating through the pages, creating an order and progressing through an order as a waiter. You will then be asked to complete a feedback form on your interaction with the website and provide some demographic information (e.g. age and employment).

All information and feedback recorded will be kept strictly confidential, only the product owners, developers and trusted examiners grading the project will have access to the information. Data will be kept on a private GitLab and deleted upon the projects completion and grading.

Your involvement in this test is completely voluntary, you may choose to not answer any questions and may withdraw for any reason at any time.

If you have any questions or concerns, please contact us at [abigail.hunter-blanco.2022@live.rhul.ac.uk](mailto:abigail.hunter-blanco.2022@live.rhul.ac.uk)



I confirm that I have read and understood the information about the project as provided as above. \*

I understand that the information I provide will be stored securely and deleted on completion of the development and grading of the project.

I consent for my information to be used to guide the development team on changes that must be made to the product.

☒ I agree to take part in the testing

☐ I disagree to take part in the testing

Full Name \*

Flynn Edward Nesling

### Feedback Form

Thank you for agreeing to take part in the testing of the new Oaxaca Restaurant website.

The goal of this project is to create an online order system, and subsequent staff portals, whilst still keeping the friendly and colourful values we hold.

Age

19

Current Employment

Student

Have you worked in hospitality before? \*

- ☒ Yes
- ☐ No

Home

Please turn your attention to the website and navigate through the pages, noting your feedback as you do.

How would you rate the design of the page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied

How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

Did the page explain the online ordering process well?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How would you rate the overall page?

1

2

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5

Very Unsatisfied

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Very Satisfied

Please note what you like about the page

Colourful, nice colour scheme.  
I like the pictures.

Could the page be improved in any way?

The logo is kind of small.  
I don't like the font choice, feels like the most basic one.

About Us

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How responsive was the page? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

Did the page explain the restaurant and it's owners well?

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How would you rate the overall page?

1

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Very Unsatisfied

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Very Satisfied

Please note what you like about the page

I like the logos on the side and again the colour scheme.

I like the font on this page more

Could the page be improved in any way?

The font is black on this page, but not on the other pages.

Menus

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

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Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How informative were the menu pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the pages

Could the pages be improved in any way?

Some allergens are missing, for example the lactose in ice cream.

There is also a mistake in some of the capital letters.

I do not like the scrolling on the drink menu, there are some errors such as hot\_drink

Order

How would you rate the design of the page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to order?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How would you rate the overall page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied

Please note what you like about the page

I like the pop up when you choose an item

Could the page be improved in any way?

I do not like how you have to press the options twice

Login/Sign Up

How would you rate the design of the pages?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How responsive were the pages? (e.g. images loading)

1

2

3

4

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Very Unsatisfied

Very Satisfied

How easy was it to log in?

1

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Very Unsatisfied

Very Satisfied

How easy was it to sign up?

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Very Unsatisfied

Very Satisfied

Was the error handling correct and informative?

1

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Very Unsatisfied

Very Satisfied

How would you rate the overall pages?

1

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Very Unsatisfied

Very Satisfied

Please note what you like about the pages

Could the pages be improved in any way?

Do not like error pop up, I wouldn't have read that.

Waiters Hub

How would you rate the design of the page?

1

2

3

4

5

Very Unsatisfied

Very Satisfied



How responsive was the page? (e.g. images loading)

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How easy was it to view and modify customer orders?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Very Satisfied

How would you rate the overall page?

	1	2	3	4	5	
Very Unsatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	Very Satisfied

Please note what you like about the page

I like how you can see all the lists at the same time.

I like the bouncy animation on the not paid

Could the page be improved in any way?

I don't like the scrolling, the whole page sometimes scrolls with it

**Kitchen Staff Hub**

How would you rate the design of the page?

1

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Very Unsatisfied

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Very Satisfied

How responsive was the page? (e.g. images loading)

1

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Very Unsatisfied

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Very Satisfied

How easy was it to view and set orders to delivered?

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Very Unsatisfied

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Very Satisfied

How would you rate the overall page?

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Very Unsatisfied

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Very Satisfied

Please note what you like about the page

I like the list, and how you can see what time the order was created.

I like the sub headings, and that it's in different colours.

Could the page be improved in any way?

I don't like the scrolling on the list, maybe have it wider so you can see multiple orders at the same time.

Instead of item name it says item-name

Entire Website

How would you rate the design of the website?

1

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3

4

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Very Unsatisfied

Very Satisfied

Was the website easy to navigate through?

1

2

3

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Very Unsatisfied

Very Satisfied

How easy was it to progress through the mock customer's order?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

How would you rate the overall website?

1

2

3

4

5

Very Unsatisfied

Very Satisfied

Please note what you like about the website

It's easy to use, I like the colour scheme and the order progress diagram.

I like the logo.

Could the website be improved in any way?

Font choice. On a couple of the pages, the orange is a bit hard to read.

I don't like the footer, the font and colours are not the same.

Thank you for taking part in the testing of our website.

Your responses will be extremely valuable in the further development of the product.

Please contact us at [abigail.hunter-blanco.2022@live.rhul.ac.uk](mailto:abigail.hunter-blanco.2022@live.rhul.ac.uk) if you have any questions.

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