## ServiceDesign project 0.1

## Blueprint

Designed for:

Project:	Link:	This work is licensed under the Creative Commons Attribution-Share Alike 3.0 Unported License.  To view a copy of this license, visit http://creativecommons.org/licenses/by-sa/3.0/ or send a letter to Creative Commons, 171 Second Street, Suite 300, San Francisco, California, 94105, USA.
The support processes that make the work of the core group possible		
		Line of internal interaction
The back-office of the open activity: how the core group member interacts with each other		
		Line of visibility
The front-office of the open activity: how the core group interacts with the other participants		
		Line of interaction
The open activity as experienced by the participants outside of the core group, with their actions		
		Touchpoints
The physical evidence experienced by the participants outside of the core group		