SAM PHUNG

sphung@uncc.edu · www.linkedin.com/in/sam-phung7 · https://github.com/Spicadox

EDUCATION

SEPTEMBER 2018 – PRESENT
University of North Carolina at Charlotte
Bachelor of Science in Computer Science, GPA: 3.72/4.00
Concentration: Software Engineering, Minor: Mathematics

EXPERIENCE

September 2021 – PRESENT
Home Depot, Charlotte, NC
Sales Associates
- Offered assistance to customer inquiries
- Collaborated in a team to offer greater and better customer service and support

2017 – April 2020
Delicacy Chinese Bistro, Rock Hill, SC
Volunteer and mentorship for work experience
- Facilitated smooth delivery of food orders for both take-outs and dine-in
- Refined and worked towards giving a stronger customer service image
- Streamlined a more effective customer support experience for phone inquiries

SKILLS

- Understanding of Data Structures
- Understanding of Programming Logics
- Proficient with HTML and CSS
- Understanding of the Agile Methodology
- Multilingual: Can speak Cantonese and English with some familiarity with Mandarin and Japanese

PROGRAMMING LANGUAGES(PROFICIENT)

- Python
- Java
- JavaScript

PROGRAMMING LANGUAGES(FAMILIAR)

- C
- C++
- SQL
- Batch Script

PROJECTS

TwitCasting Downloader   Feb 2021 – Mar 2021
- Developed a command-line interface downloader for TwitCasting
- Self-learned and utilized the Selenium framework and Beautiful Soup packages for web scraping and the downloading of TwitCasting videos in batches or as individual downloads.

Otaku Meetup Website   Feb 2021 – Mar 2021
- Developed a website similar to Meetup but with a focus on the Otaku culture
- Developed using Nodejs and ExpressJS on the backend, Mongodb for the database.

Covid19 Dashboard   Feb 2020 – May 2020
- Developed as a team, an automated COVID-19 dashboard written in Python, utilizing the Agile methodology
- Utilized the Plotly and Dash framework, Pandas library, and batch scripting for data retrieval