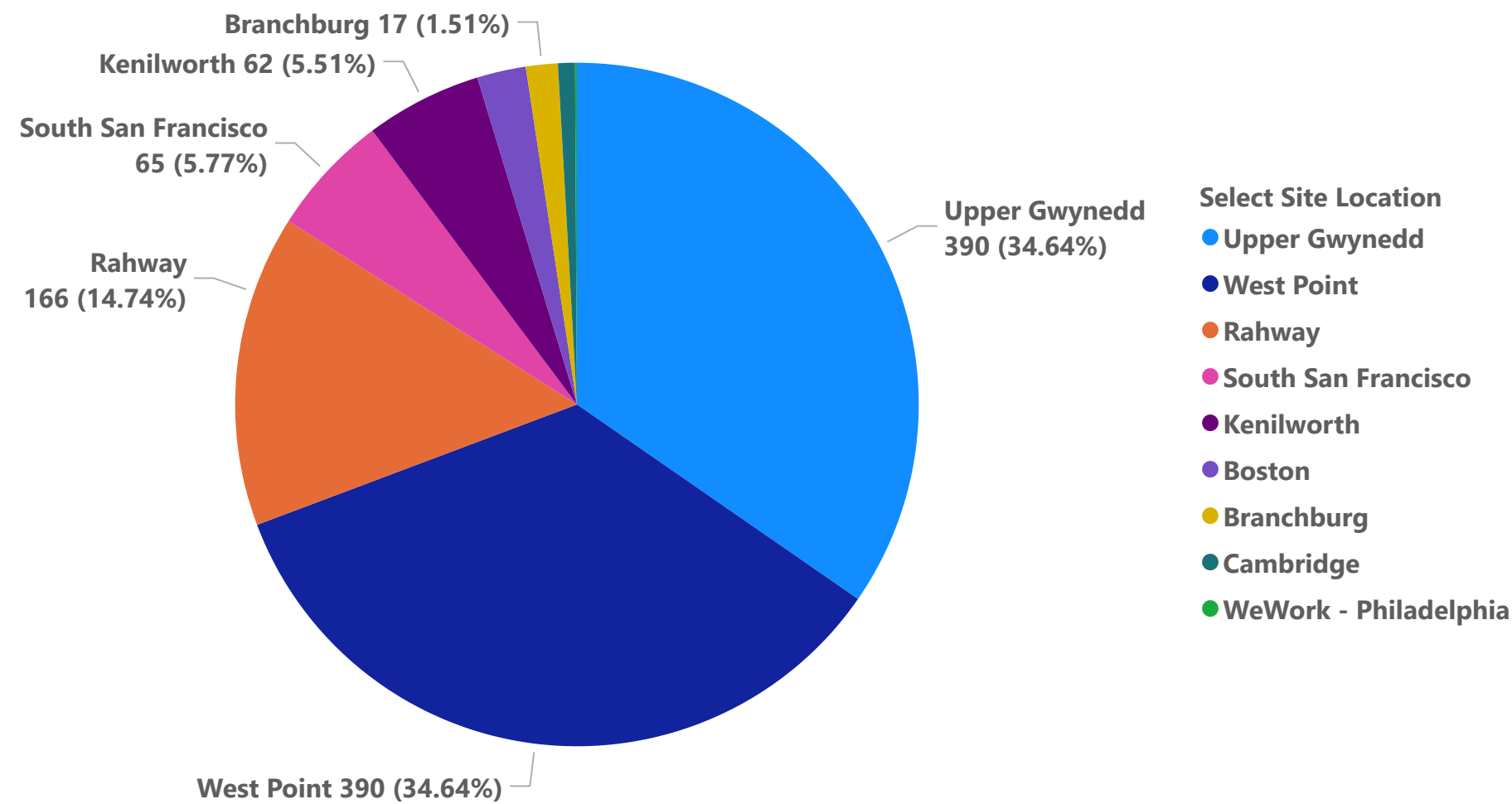


# MCS Room Checks

## February, 2020 by Site Location



Total Room Checks

1126

Date

1/1/2023 1/31/2023

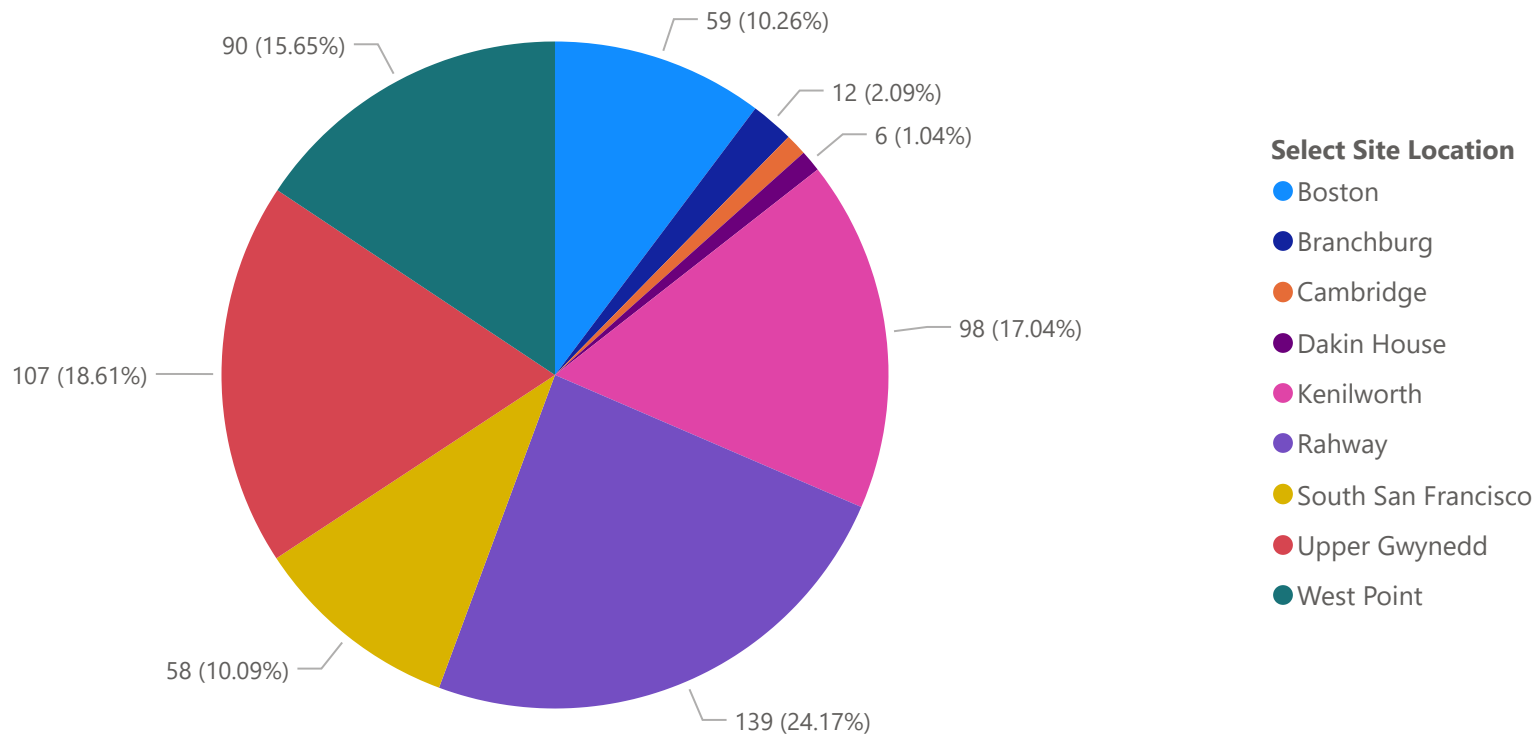
Site Location	Count
Boston	26
Branchburg	17
Cambridge	9
Kenilworth	62
Rahway	166
South San Francisco	65
Upper Gwynedd	390
West Point	390
WeWork - Philadelphia	1
Total	1126

# MCS Supports by Location

## February 2023

Total Support Calls

575



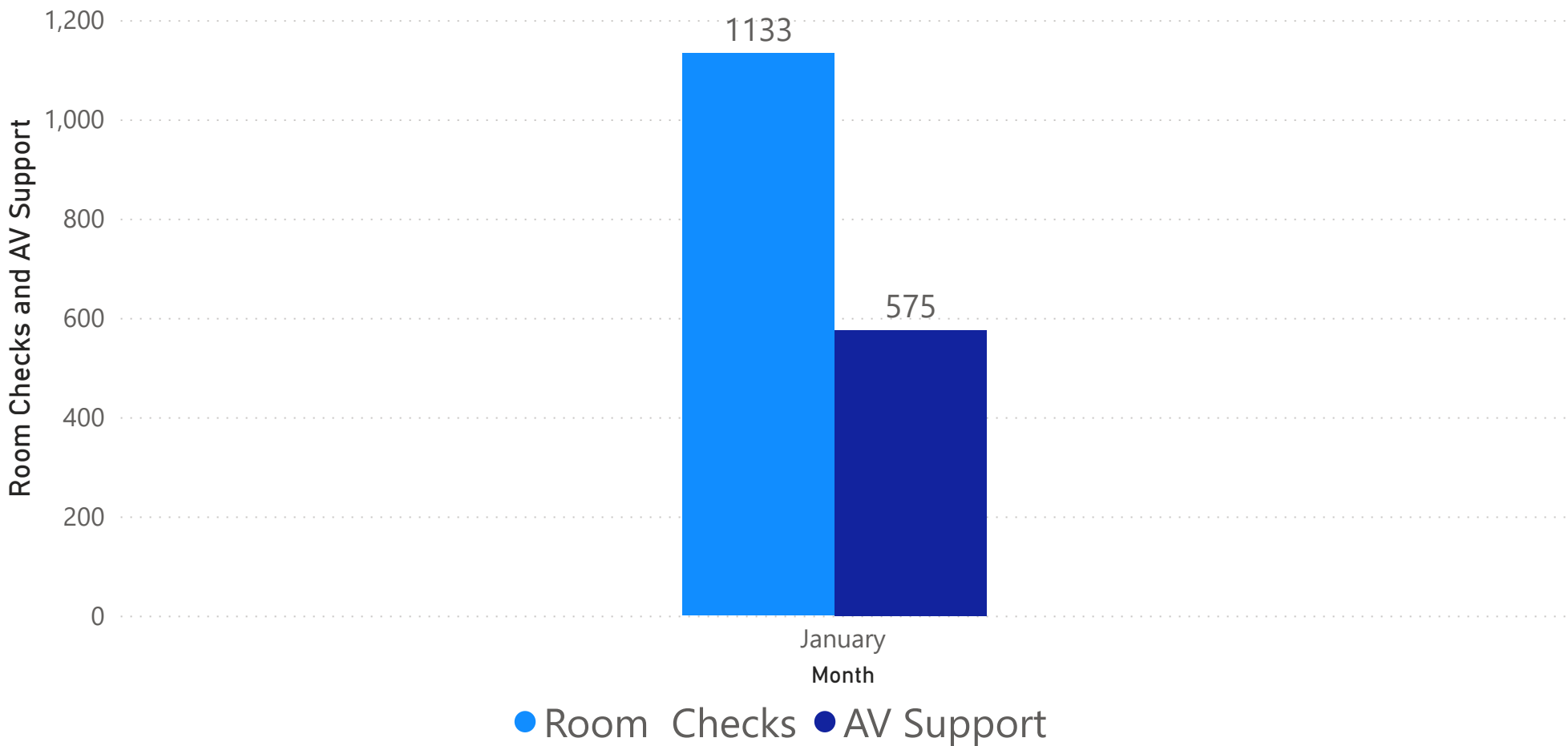
Support Types	Count
Virtual / Remote Support	14
Videoconference	15
Scheduled Support	140
Room Setup	256
Phone Support	1
Local Presentation	22
Executive Support	10
Event Planning Support	27
Emergency Support	59
Email / Chat Support	1
Dedicated Support	16
Customer Training	5
Candidate Meeting	9
Total	575

Date

1/3/2023

1/31/2023

# SSF Support - 2023 Calls and Room Checks by Quarter



**Site Location**

Select Site Location

- ☐ Boston
- ☐ Branchburg
- ☐ Cambridge
- ☐ Dakin House
- ☐ Kenilworth
- ☐ North Wales
- ☐ Rahway
- ☐ South San Francisco
- ☐ Upper Gwynedd
- ☐ West Point
- ☐ WeWork - Philadelphia

**Date**

1/9/2022 1/31/2023

Slider control for date range.

Site Location - AV Support

Select Site Location

☐ Boston

☐ Branchburg

☐ Cambridge

☐ Dakin House

☐ Kenilworth

☐ Rahway

☐ South San Francisco

☐ Upper Gwynedd

☐ West Point

Date - AV Support

1/9/2022

1/31/2023

Technician's Name

All

575

AV Support

Room Checks

Please press on Control while selecting any of the above options

Date	Technician's Name	What type of Room is this?
1/3/2023	Mcdevitt, Ryan	Videoconference
1/3/2023	Olson, Jack	Conference Room
1/4/2023	Mitchell, Andre R	Videoconference
1/4/2023	Olson, Jack	Conference Room
1/4/2023	Ortega, Ethan	Conference Room
1/4/2023	Privitera, Jason	Atrium
1/4/2023	Privitera, Jason	Collaborative Space
1/4/2023	Privitera, Jason	Conference Room
1/5/2023	Luisi, Justin	Conference Room

Site Location ▲	Tier 1 Monthly Count	Total Completed	% Completed	Tier 2 Monthly Count	Total Completed	% Completed	Tier 3 Monthly Count	Total Completed	% Completed	Tier 4 Monthly Count	Total Completed	% Completed	Total
Boston	4			40	2	5.00%	20			29	2	6.90%	28
Branchburg	2			20			0			0			17
Cambridge	0			0			0			0	1	Infinity	9
Kenilworth	0			0			0			0			62
Rahway	6			50			144			0			166
South San Francisco	5			10			15			0			65
Upper Gwynedd	4			37			64			0			395
West Point	0			0			0			0			390
WeWork - Philadelphia	0			0			0			0			1
Total	6			50	2	4.00%	144			29	3	10.34%	1133

Date

1/9/2022

1/31/2023

