

Hidria d.o.o.

Nazorjeva 6a, 1000 Ljubljana, Slovenija T:+38653756000, E:info@hidria.com, www.hidria.com

FINAL COMPLAINT REPORT TO THE SUPPLIER NO.

Quality claim

Supplier No. :521320

EMMEGI ZINCATURA SRL

VIA E. DA FIUME 16

33080 FIUME VENETO (PN)

ITALY

HIDRIA D.O.O.

Contact person - SQE :BLAŽEVIČ MARJAN

Contact person-Purchase :KLOBAS DINO

Contact person at supplier : MR Gianluca Tinti

Complaint report date: 26-09-2022

Claim No.:440-00679

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Pos.	Item	Delivered quantity	Claimed quantity	PPM Quantity	Date Receipt	Location of detection
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101629-8-3430 OKVIR BMW K07 KTL

0,00

12,00

12,00

1629-8-3300

Pos.	Nonconformity type	Deviation description	Quantity of non-compliant
10	Barva Frames rework cost K07 NOK KTL-EMMEGI 12 pcs.: Sandpaper 100=> €10 Sandpaper 240=> €10 Sandpaper 320=> €12 Sanding paper 600 => €18 Berlak retouch paint => €60 Dilution =>€6 Ethanol =>€5 Repair time 8 working hours (€160)	Non conformed KTL (see pictures in attachment)	12,00

DECISION

Return to Supplier	Conditional use of quantities	In company stock sorting/rework	Supplier stock sorting/rework	Date req.	Substitute quantity required	Date req.
		12,00				

Position cost specification

Sorting costs	:	h	Costs of repair or rework	:	160,00	Logistic cost	:	h	Total costs
					8,00				Per position
Costs of standstill	:	h	Cost for add.incoming inspect.	:	40,00	Laboratory costs	:	h	
					2,00				
Material costs	:	121,00	Value of claimed quantity	:	2.606,90	Other costs	:		
Cost on customer side	:	0,00							321,00 EUR

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Report cost specification

Claim procedure costs	100,00 EUR	Logistic cost	:	0,00 EUR	Total costs
Other costs	:	0,00 EUR	Description of other costs:		421,00 EUR

Remarks

Please send us an 8D Report in addition to 4D at least till 28-09-2022
and final 8D report till 14-10-2022.
Without any response to the claim within above prescribed due dates we considered that you fully accept the claim.
Please update your internal documents (e.g. Control Plan, FMEA, Work instruction...)
Hidria retain the right to charge you the costs related to this claim, as per Annex 1 - Costs of poor quality
(Document ID: HA-007)