

SUPPLIER' SCORECARD

SIX MONTHS PERFORMANCE INDICATORS

1- SERVICE LEVEL – ON TIME DELIVERY

(according to the agreed INCOTERM)

OTD%	RATE
≥97%	A- BEST CLASS
92/96%	B- REGULAR
≤92%	C- RECOVERY PLAN AND EVENTUAL TURNOVER REDUCTION

2- QUALITY INDICATOR

Claimed qty %	RATE / ACTION
2%	A- BEST CLASS
3/5%	B- RECOVERY PLAN IN WRITTEN FORM
over 5%	C- QUALITY AUDIT

3- PRICE LEVEL

PRICES VS STANDARD COSTS	RATE
OVER	C
ALIGNED	B
BELOW	A

FRIULSIDER S.p.A.

Via Trieste, 1 - 33048 S. Giovanni al Natisone (UD) Italy
T. +39.0432.747911
info@friulsider.com
www.friulsider.com

Cap. Soc. / Share Capital: € 4.000.000 i.v.
Reg. Imprese UD / Register number UD: 01343880306
C.F. / Fiscal Code - P.IVA / VAT n°: 01343880306
REA UD 168463 - Cod. ident. / EORI: UE IT0134388030

