Blaz Peternel

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Key Skills & Accomplishments

- Over 9 years of experience working in the media industry
- Multi-year experience in engaging with clients on their technology needs
- Excellent communication skills (Fluent in English, Slovenian, Croatian, Serbian)
- Strong organizational skills and ability to work under pressure while prioritizing tasks
- Thinking pro-actively, always driven to learn and improve my skillset while ensuring business needs are met
- A highly competent, self-motivated and resourceful person with attention to details
- Experience in working as an individual and as a part of a team
- With strong knowledge of Hardware and Cloud architecture

Work Experience

PA Media Group (StreamAMG, platform)   April 2022 - Present-day

DevOps Engineer

- Looking after multiple production services within StreamAMG
- Leading the way in proactive approaches to design, develop and deploy across the business
- Security, Technical, and Best Practices architect for new and existing systems and services
- Design, development, deployment, and management of systems
- Working closely with Development teams and business leaders to bring projects beyond the delivery stage
- Ensuring business needs are met and client issues resolved in a timely manner
- Close cooperation with all technology pods to ensure best practices are followed and documentation is in order
- Responsible for setting up and taking care of internal CI/CD processes and their usage
- 3rd line escalation point for all supported systems and hardware
- Terraform, MySQL, Jenkins, AWS, Grafana, K8's, Chef, Dynatrace, ScienceLogic, Ansible, AWS

Trams, ltd (Parent company of NMR)   December 2021 – April 2022

Systems Engineer

- Technical solution architect for new and existing systems, hardware and processes
- Integrating new solutions and hardware with existing systems or as standalone
- Escalating with manufacturers on issues and feature requests
- Developing projects and POC's in AWS (Infrastructure, networking, security, DB's, compute, HA, storage)
- Optimizing existing hardware and processing systems for external clients
- Acting accordingly to client's issues and requests to accommodate the needs
- Work closely with developers to ensure timely delivery of the project and ensure all requirements   are met (Providing developers with required access and environments in AWS or on-prem)
- Building, managing and maintaining our AWS estate (All aspects of it)
- 3rd line escalation point for all supported systems and hardware

NMR, ltd   March 2020 – December 2021

Media Systems Support Engineer (1st/2nd line support)

- Escalation point for all of our clients and all of their systems (Not limited to: storage, compute, networking, transcoding…)
- Technical solution architect for new and existing systems, hardware and processes
- Integrating new solutions and hardware with existing systems or as standalone
- Escalating with manufacturers on issues and feature requests
- Developing AWS projects and Proof of Concepts for company and clients
- Optimizing existing hardware and processing systems
- Acting accordingly to client's issues and requests
- Work closely with developers to ensure timely delivery of the project and ensure all requirements are met
- Building, managing and maintaining our AWS estate

VUBIQUITY, Inc.   May 2016 – March 2020

Senior IT Support Engineer (1st/2nd line support)

- First point of contact for all Service Desk support calls – remote and on site
- Handling in-house and 3rd party software issues, desktop support (Windows 7/8/10), day-to-day server support (Windows Server 2008,2012,2016,2019 environment), AD, VMware, Microsoft, Azure, Exchange, Office365 administrative support
- Assist in supporting and maintaining multi-tenanted end-to-end delivery systems (Signiant Manager +Agents, Signiant MediaShuttle, Aspera, FTP)

- Supporting various business clients externally in multiple territories (LATAM, Europe, Middle East, Africa and Asia) and ensuring best-practice procedures are in place
- Prioritizing the various Incidents that employees log according to the business' needs
- Ensuring new starters are set-up on all internal systems with appropriate access reflecting their position
- Technical support for company-wide conferences at external venues
- Provisioning, production and testing server infrastructure – physical and virtual (Windows2008/2012/2016)
- Server support and maintenance, including DNS, AD, Group Policy, VMware, Storage platform support (Nexsan, NetApp, Quantum Stornext & Lattus)
- Administrating Office365, Sharepoint, Webex, Meraki MDM, Check Point FW, Palo Alto FW, (Apple, Android and Windows devices) company-wide
- Desktop support (Windows 7/8/10, OS X), day-to-day server support (Windows Server2003/2008/2012/2016 environments)
- Supporting over 200 employees across multiple functions and of various seniority levels and caring for a spectrum of job requirements

VUBIQUITY, Inc.   April 2015 - May 2016

Digital Content Management Coordinator

- Responsible for end-to-end workflow of metadata and video content
- Cooperating with most of internal departments
- Analysing and solving internal and external issues
- Regular communication with clients and suppliers
- Quality control throughout whole process

TELEMACH, d.o.o.   July 2014 - Nov 2014

Help Desk, Tech Support

- Everyday work with MS systems and specific software
- Problem solving for customers
- First point of contact for clients
- Organizing home visits for field workers

GVO, d.o.o.   June 2013 - July 2014

Telecommunication Field Work

- Organizing work for sub-contractors and clients
- Achieving daily goals
- Everyday experience with problem solving
- Collaborating with teams

TELEKOM SLOVENIJE, d.d   October 2011 - June 2013

Help Desk, Tech Support

- Support for business customers
- First point of contact for field workers
- Problem solving for customers
- Independent and meticulous work
- Everyday work with MS systems and work-related software

Education

Online courses:

- Media management with iconic and Backblaze
- Quantum NVME flash technology – F1000
- Quantum Object Storage platform
- Quantum 7.0 StorNext product certification
- Cisco Meraki Technical Pre-Sales course
- AWS Claud Practitioner course (Working towards exam)
- Dell Isilon storage
- HPE storage and computer Technical Pre-sales 2021
- Elements storage
- GB Labs Storage

Solutions courses:

- Cantemo MAM Portal
- Vidispine Core and Vidinet
- Veritone
- Object Matrix
- Adobe Creative Cloud Management

Electrical electronic engineer
2005 - 2010

- Secondary school of engineering discipline Siska, Ljubljana (Slovenia)
- Available upon request