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(20524)

Roll No.

B.C.A.-II Sem.

**18008**

**B.C.A. Examination, May-2024**

**Organizational Behaviour**

**(BCA-203)**

*Time : Three Hours ]*

*[Maximum Marks : 75*

**Note :** Attempt questions from **all** sections  
as per instructions.

**Section-A**

**(Very Short Answer Type Questions)**

**Note :** Attempt **all** questions. Each question  
carries **3** marks. Very short answer is  
required not exceeding 75 words.

$$3 \times 5 = 15$$

1. What is the meaning of organization system levels? Explain.

**P.T.O.**

2. Explain the term "Perceptual defence".
3. What are the implications of personality?
4. What is group norms?
5. Define conflict management.

**Section-B**

**(Short Answer Type Questions)**

**Note :** Attempt any **two** questions out of  
the following **three** questions. Each  
question carries 7.5 marks. Short  
answer is required not exceeding 200  
words.

$$2 \times 7.5 = 15$$

6. Give the features of perception.
7. Write short note on group behavior.

8. What do you mean by employee's counselling?

12. Differentiate power from authority.

13. Explain in detail the emerging aspects of organizational behaviour.

### **Section-C**

#### **(Long Answer Type Questions)**

**Note :** Attempt any **three** questions out of the following five questions. Each question carries 15 marks. Answer is required in detail.  $3 \times 15 = 45$

9. What are the remedies of industrial stress and tension?

10. What are the various methods of attitude measurement?

11. Write a short-note on profitability and liquidity.